

New Jersey's Insurance Markets at the Crossroads:

Update on Catastrophes, Fraud and **Industry Performance**

Insurance Council of New Jersey Legislative Briefing Trenton, NJ March 5, 2012

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Presentation Outline



- New Jersey Insurance Facts
- Summary of NJ & US P/C Insurance Financial Performance
 - Growth
 - Profitability
 - Capacity
 - Financial Strength
- New Jersey's No-Fault (PIP) Crisis
 - Overview, Trends and Costs
- Catastrophe Loss Developments & Trends
 - US
 - New Jersey
- Q&A

New Jersey Insurance Facts



EMPLOYMENT

 U.S. Bureau of Labor Statistics data show the insurance industry provided 92,165 jobs in New Jersey in 2009, accounting for about \$ 8.5 billion in compensation.

GROSS STATE PRODUCT

 The insurance industry contributed \$17.3 billion to the New Jersey gross state product (GSP) in 2008, accounting for 3.5 percent of the state GSP.

TAXES

 Premium taxes paid by insurance companies in New Jersey totaled \$509.3 million in 2010.

MUNICIPAL BONDS

• Insurance companies invest the premiums they collect in state and local municipal bonds, helping to fund the building of roads, schools and other public projects. They provide businesses with capital for research, expansions and other ventures through their investments in corporate equities and bonds. Insurers held \$11.8 billion in NJ municipal bonds in 2009, including \$8.7 billion by property/casualty according to SNL Financial.

New Jersey Insurance Facts



PREMIUMS

 Direct premiums written by property/casualty insurance companies in New Jersey were \$16.4 billion in 2010 (7th largest volume of the 50 states)

CLAIMS PAYMENTS

 Insurance company claims payments help ensure the economic security of individuals and businesses and help sustain a number of related industries.
 In 2010 these payments in New Jersey as measured by direct property/casualty incurred losses, were over \$10 billion.

CATASTROPHES

• The insurance industry plays a vital role in helping New Jersey residents and businesses prepare for and recover from the potentially devastating effects of a disaster such as a catastrophic hurricane. 2011 was the most expensive year on record for New Jersey catastrophe losses, with insurers paying some \$1.1 billion on more than 718,000 claims.

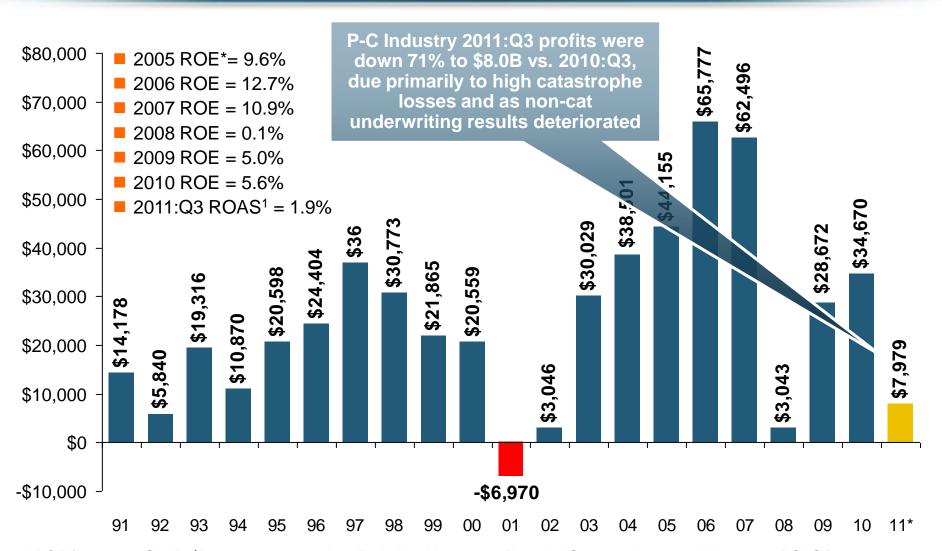


P/C Insurance Industry Financial Overview

Profit Recovery Was Set Back in 2011 by High Catastrophe Loss & Other Factors

P/C Net Income After Taxes 1991–2011:Q3 (\$ Millions)

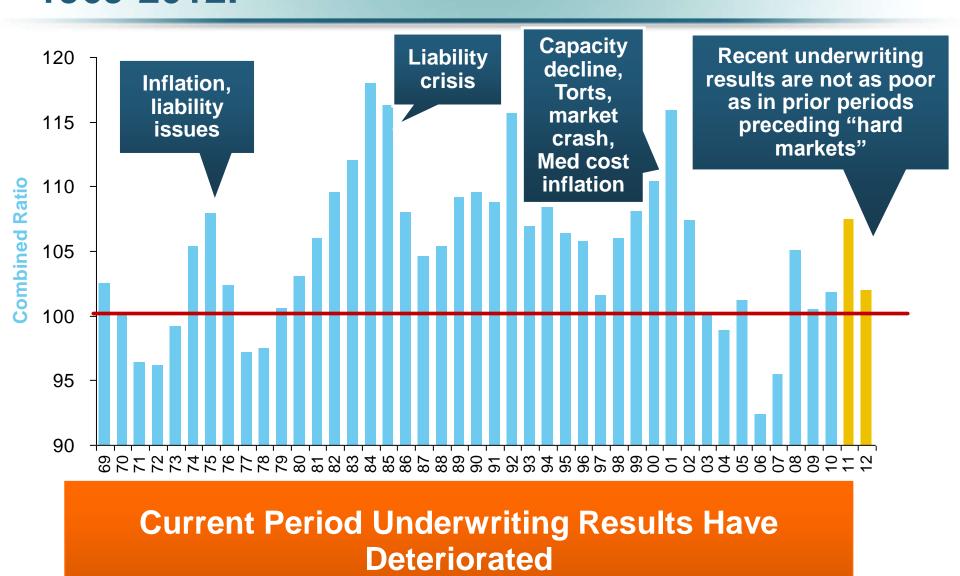




^{*} ROE figures are GAAP; ¹Return on avg. surplus. Excluding Mortgage & Financial Guaranty insurers yields a 3.0% ROAS for 2011:Q3, 7.5% for 2010 and 7.4% for 2009.

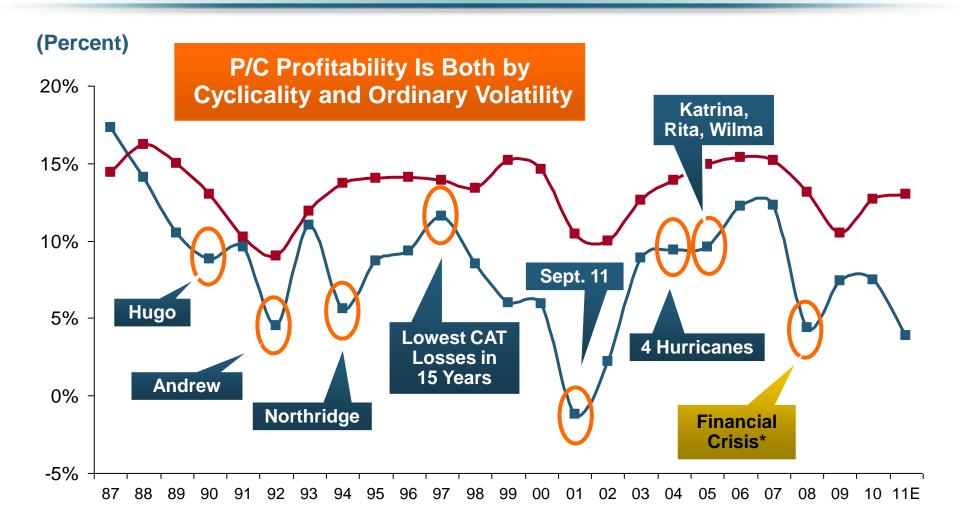
US Non-Life Combined Ratio, 1969-2012F





ROE: Property/Casualty Insurance vs. Fortune 500, 1987–2011*

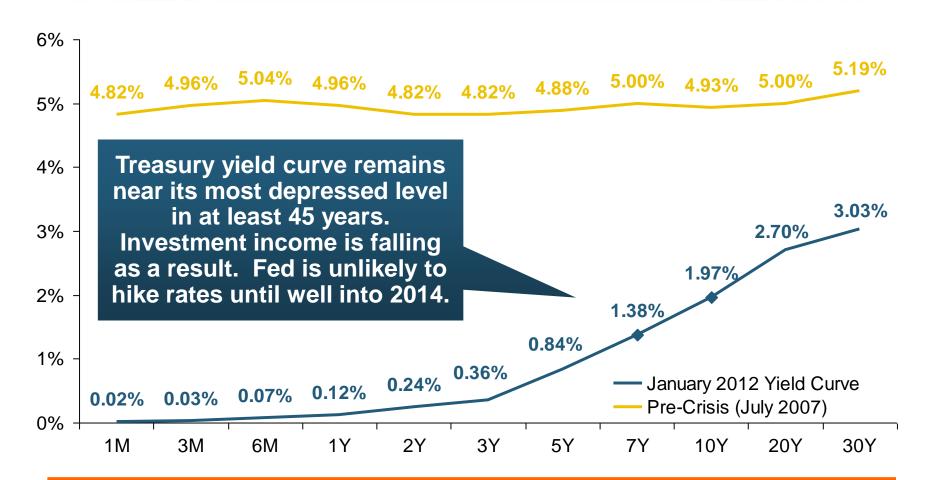




^{*} Excludes Mortgage & Financial Guarantee in 2008 - 2011. Sources: ISO, *Fortune*; A.M. Best (2011 P/C ROE); Insurance Information Institute (2011 Fortune 500 est.)

Treasury Yield Curves: Pre-Crisis (July 2007) vs. Jan. 2012



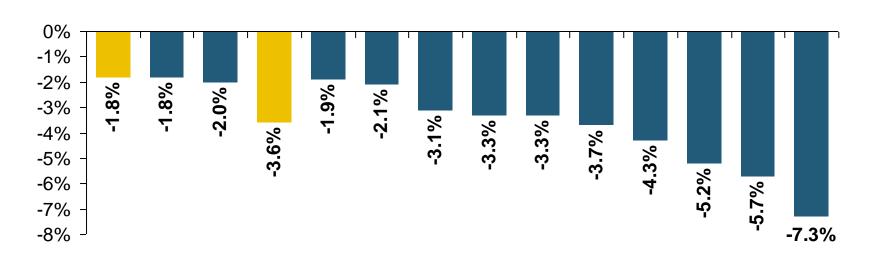


The Fed Is Actively Signaling that it Is Determined to Keep Rates Low Through Late 2014

Reduction in Combined Ratio Necessary to Offset 1% Decline in Investment Yield to Maintain Constant ROE, by Line*







Lower Investment Earnings Place a Greater Burden on Underwriting and Pricing Discipline

Source: A.M. Best; Insurance Information Institute.

^{*}Based on 2008 Invested Assets and Earned Premiums

^{**}US domestic reinsurance only

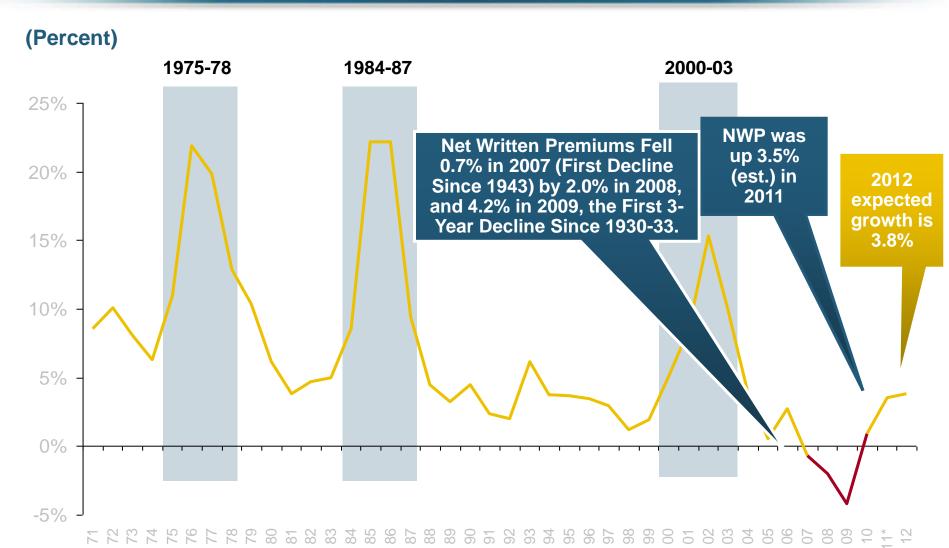


A Brief History of Growth in the P/C Insurance Industry

Growth in New Jersey Has Been Below Average in Recent Years

US Net Written P/C Premium Growth: 1971—2012F



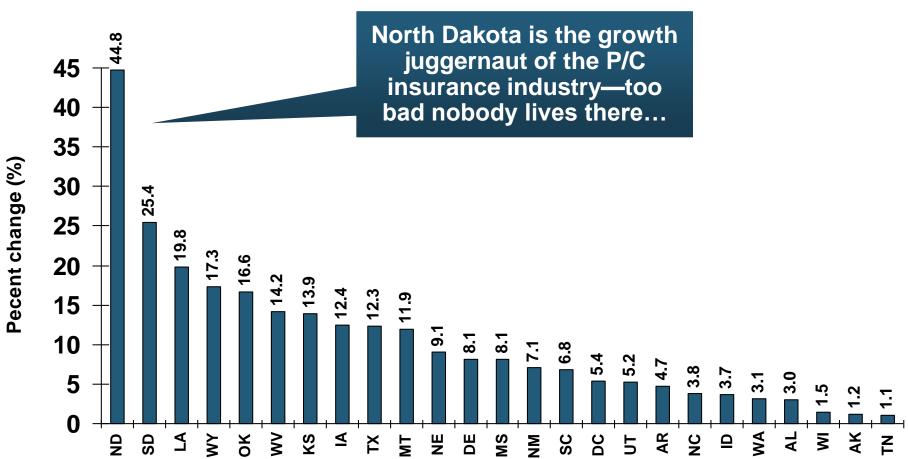


*2011 and 2012 figures are A.M. Best Estimates
Shaded areas denote "hard market" periods
Sources: A.M. Best (historical and forecast), ISO, Insurance Information Institute.

Direct Premiums Written: All P/C Lines Percent Change by State, 2005-2010



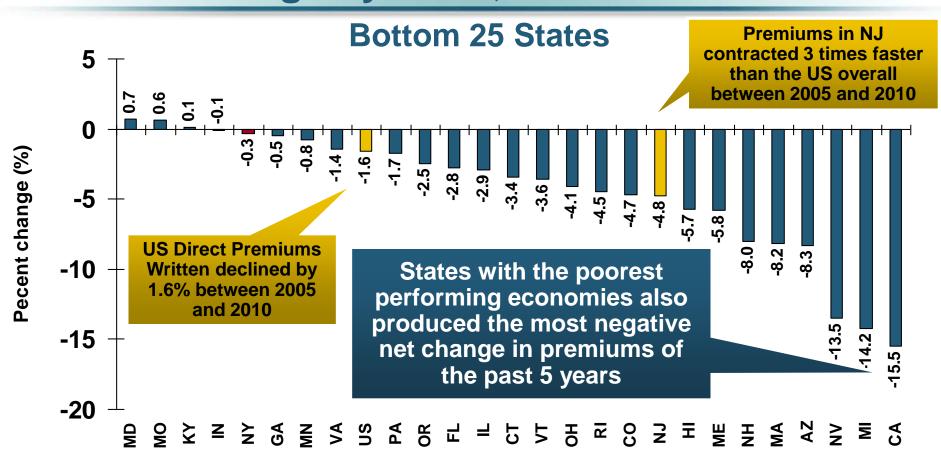




Sources: SNL Financial LC.; Insurance Information Institute.

Direct Premiums Written: All P/C Lines Percent Change by State, 2005-2010





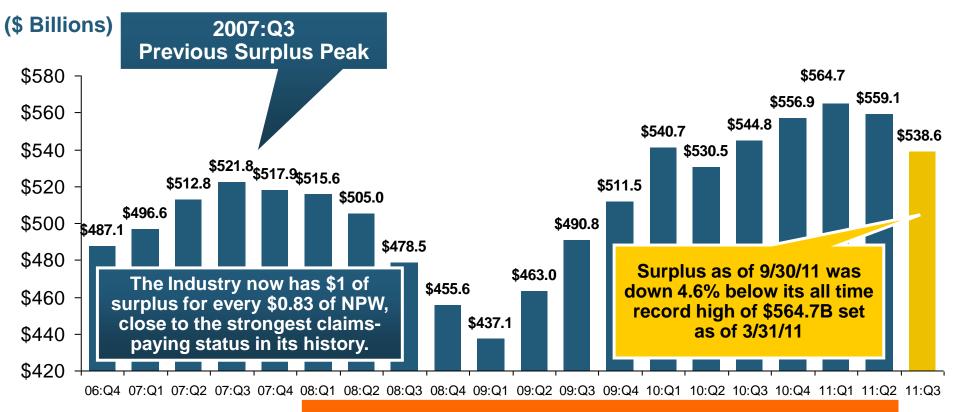


SURPLUS/CAPITAL/CAPACITY

Have Large Global Losses Reduced Capacity in the Industry, Setting the Stage for Higher Prices?

Policyholder Surplus, 2006:Q4–2011:Q3





*Includes \$22.5B of paid-in capital from a holding company parent for one insurer's investment in a non-insurance business in early 2010.

Sources: ISO, A.M .Best.

Quarterly Surplus Changes Since 2011:Q1 Peak

11:Q2: -\$5.6B (-1.0%)

11:Q3: -\$26.1B (-4.6%)

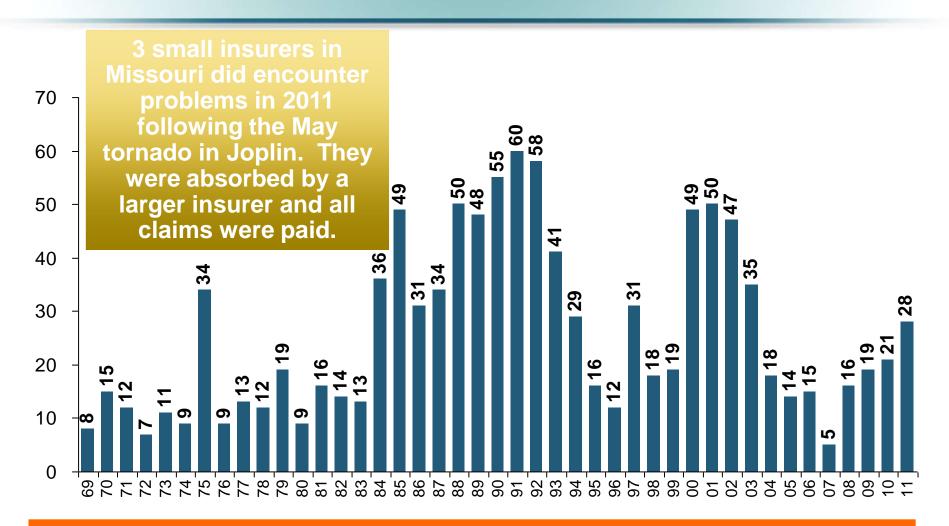


Financial Strength in the P/C Insurance Industry

Despite the "Great Recession," Near-Record Catastrophe Losses and Low Interest Rates, the Industry Remains Financially Strong

P/C Insurer Impairments, 1969–2011

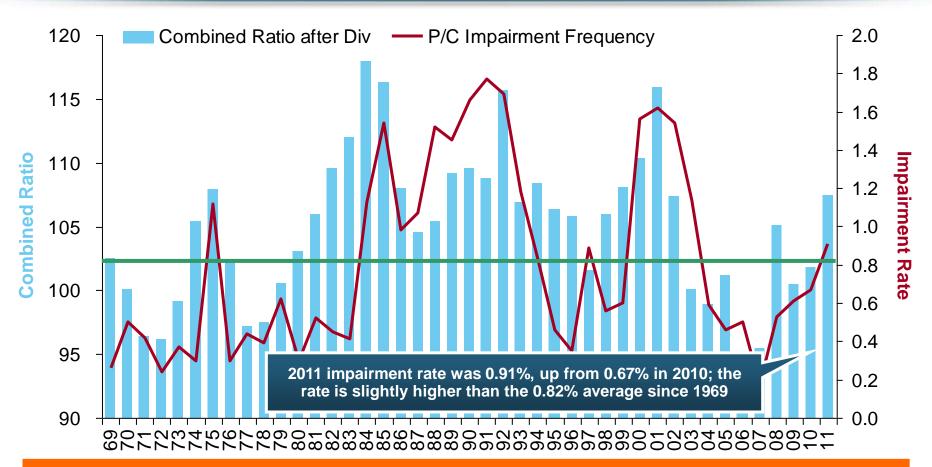




The Number of Impairments Varies Significantly Over the P/C Insurance Cycle, With Peaks Occurring Well into Hard Markets

P/C Insurer Impairment Frequency vs. Combined Ratio, 1969-2011





Impairment Rates Are Highly Correlated With Underwriting Performance and Reached Record Lows in 2007; Recent Increase Was Associated Primarily With Mortgage and Financial Guaranty Insurers and Not Representative of the Industry Overall

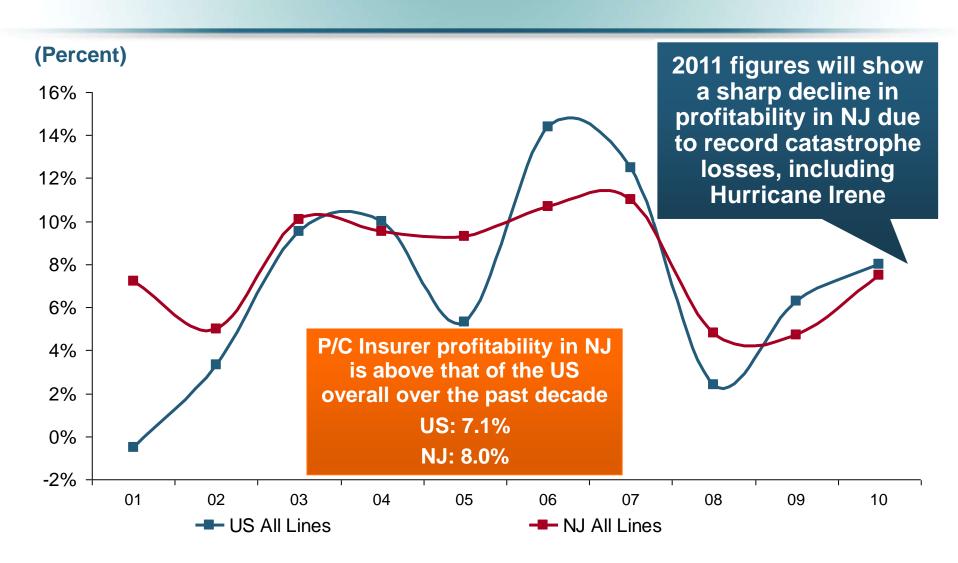


Profitability and Growth in New Jersey P/C Insurance Markets

Analysis by Line and Nearby State Comparisons

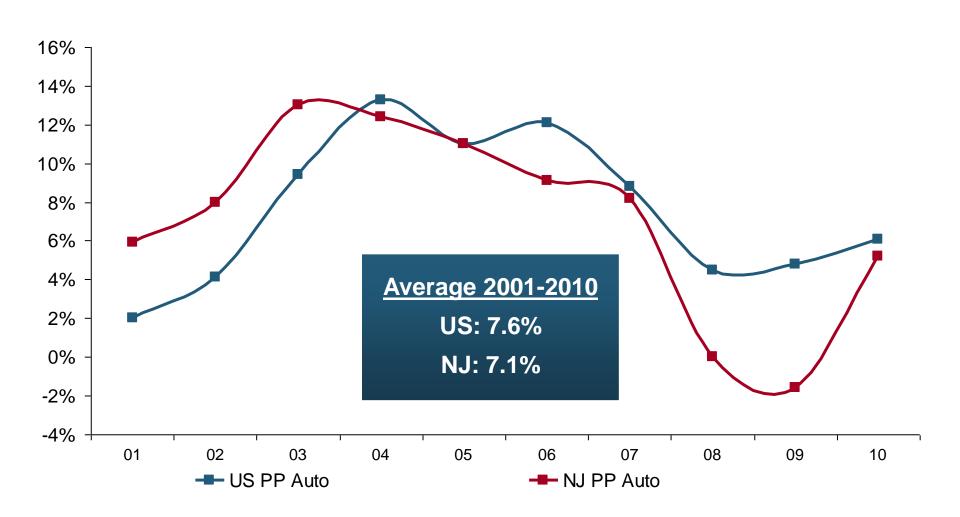
RNW All Lines: NJ vs. U.S., 2001-2010





RNW PP Auto: NJ vs. U.S., 2001-2010

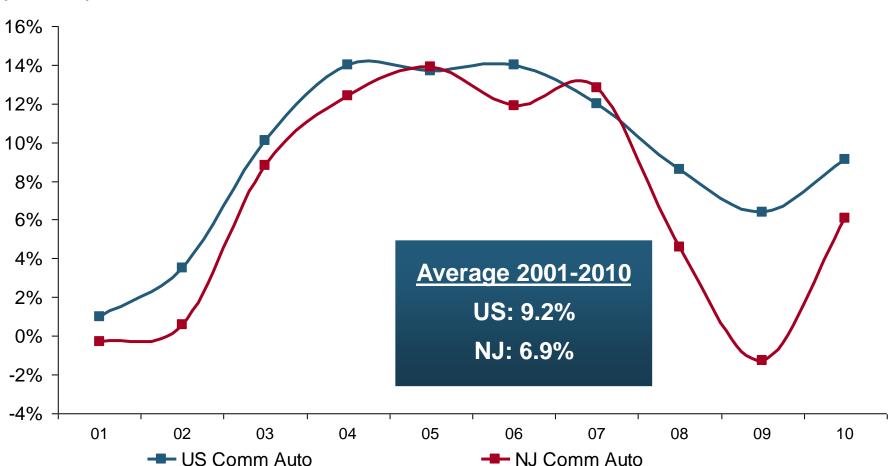




RNW Comm. Auto: NJ vs. U.S., 2001-2010

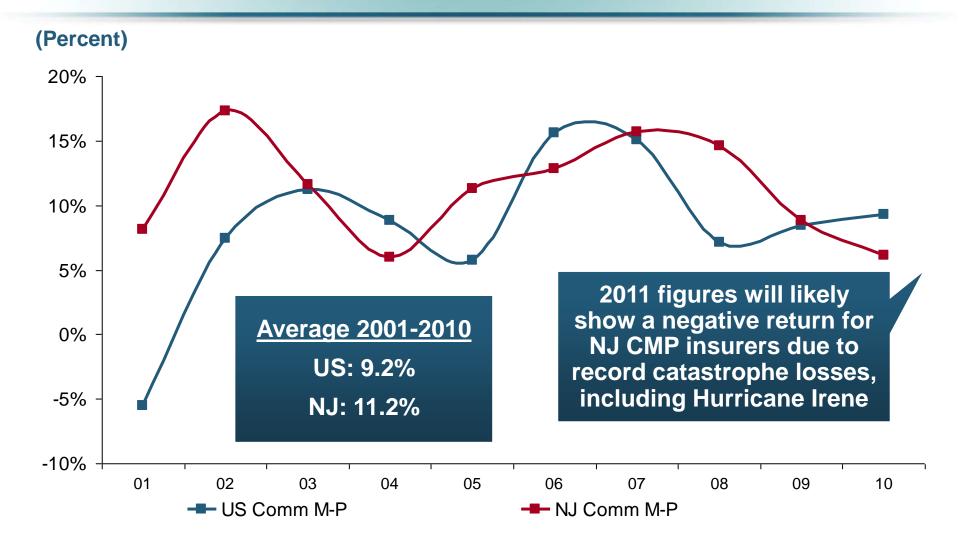






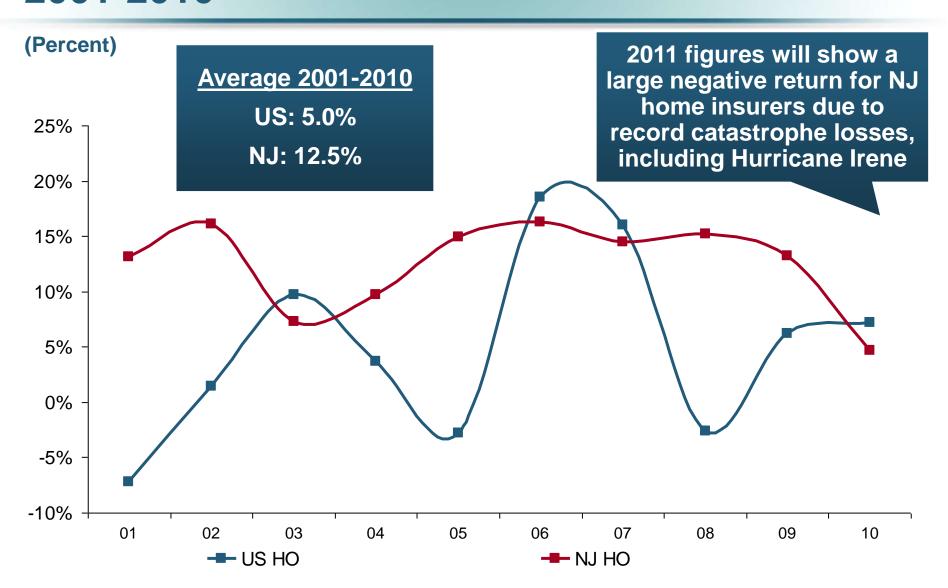
RNW Comm. Multi-Peril: NJ vs. U.S., 2001-2010





RNW Homeowners: NJ vs. U.S., 2001-2010

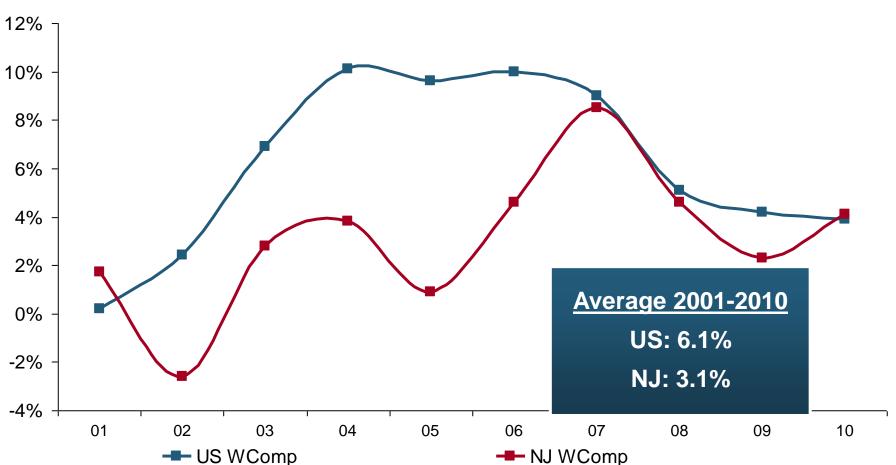




RNW Workers Comp: NJ vs. U.S., 2001-2010

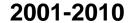


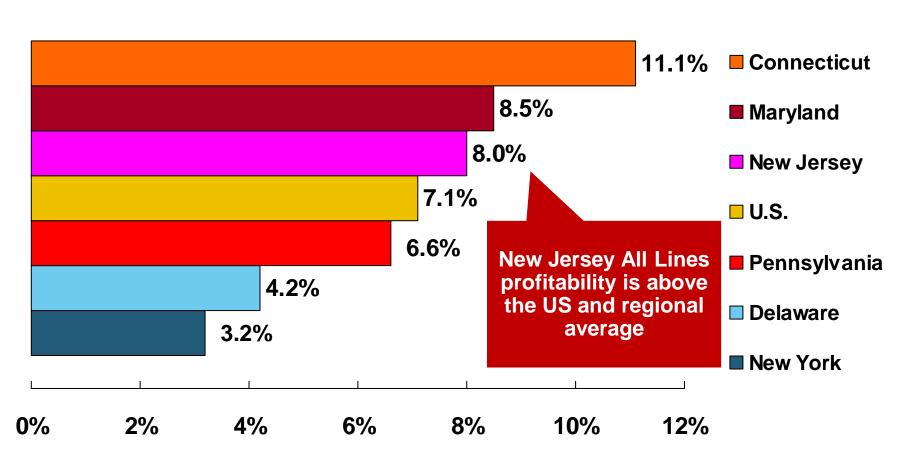




All Lines: 10-Year Average RNW NJ & Nearby States

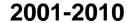


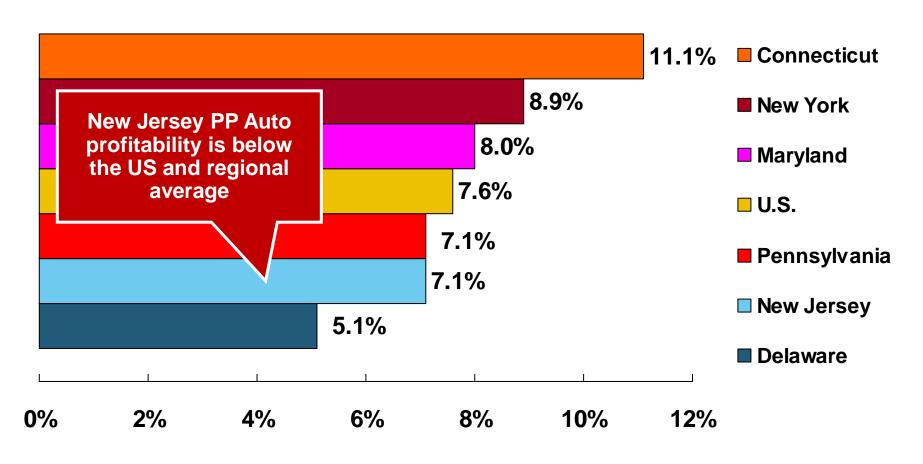




PP Auto: 10-Year Average RNW NJ & Nearby States







Top Ten Most Expensive And Least Expensive States For Automobile Insurance, 2009 (1)



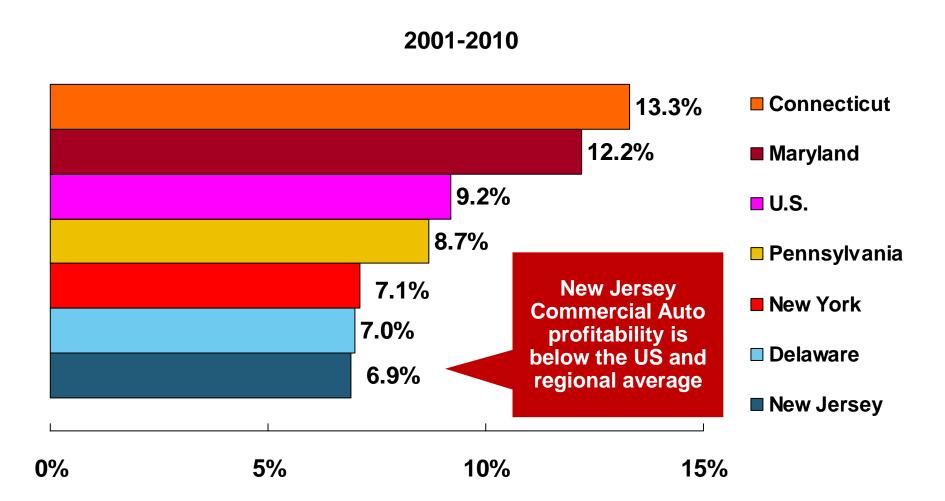
Rank	Most expensive states	Average expenditure	Rank	Least expensive states	Average expenditure
1	District of Columbia	\$1,128	1	North Dakota	\$510
2	New Jersey	1,101	2	South Dakota	521
3	Louisiana	1,099	3	lowa	532
4	New York	1,057	4	Idaho	555
5	Delaware	1,021	5	Nebraska	559
6	Florida	1,006	6	Kansas	578
7	Rhode Island	969	7	Wisconsin	591
8	Connecticut	952	8	Maine	598
9	Nevada	944	9	North Carolina	610
10	Maryland	929	10	Ohio	616

New Jersey ranked 2nd in 2009, with an average expenditure for auto insurance of \$1,101.

(1) Based on average automobile insurance expenditures. Latest available as of March 2, 2012.

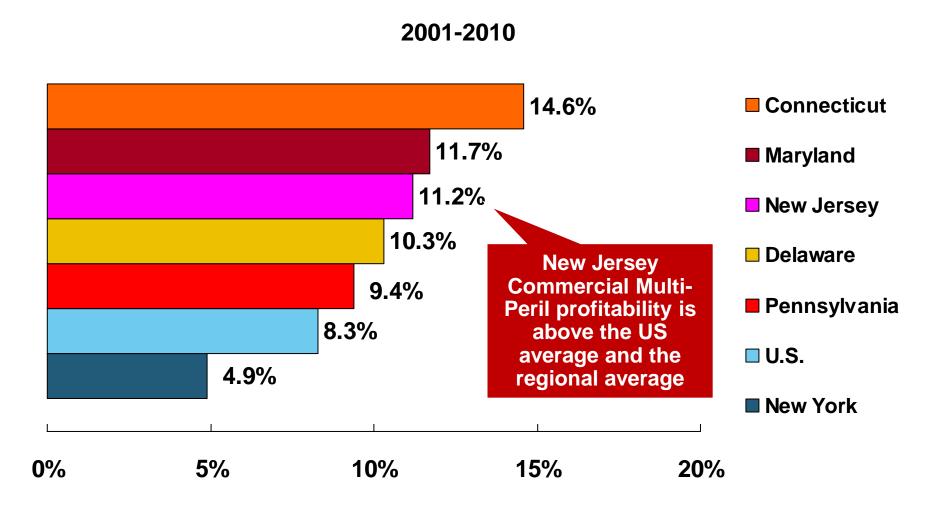
Comm. Auto: 10-Year Average RNW NJ & Nearby States





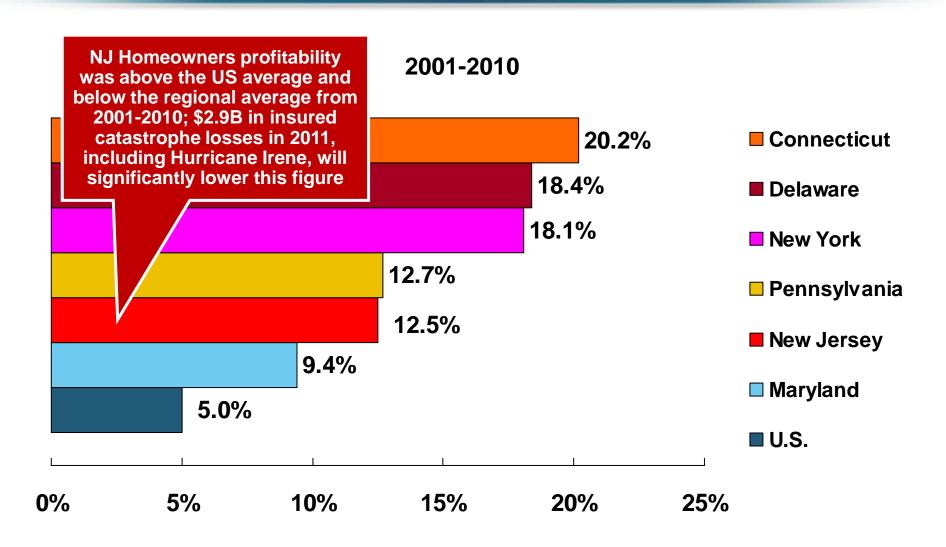
Comm. M-P: 10-Year Average RNW NJ & Nearby States





Homeowners: 10-Year Average RNW NJ & Nearby States





Top Ten Most Expensive And Least Expensive States For Homeowners Insurance, 2009 (1)



New Jersey ranked as the 21st most expensive state for homeowners insurance in 2009, with an average expenditure of \$848.

Rank	Most expensive states	Average expenditure	Rank	Least expensive states	Average expenditure
1	Texas (3)	\$1,511	1	Idaho	\$485
2	Florida (4)	1,460	2	Wisconsin	542
3	Louisiana	1,430	3/4	Oregon	544
4	Mississippi	1,185	3/4	Utah	544
5	Oklahoma	1,123	5	Washington	552
6/7	D.C.	1,069	6	Delaware	610
6/7	Rhode Island	1,069	7	Ohio	613
8	Massachusetts	1,035	8	Arizona	642
9	New York	1,021	9	Iowa	645
10	Connecticut	1,016	10	South Dakota	645

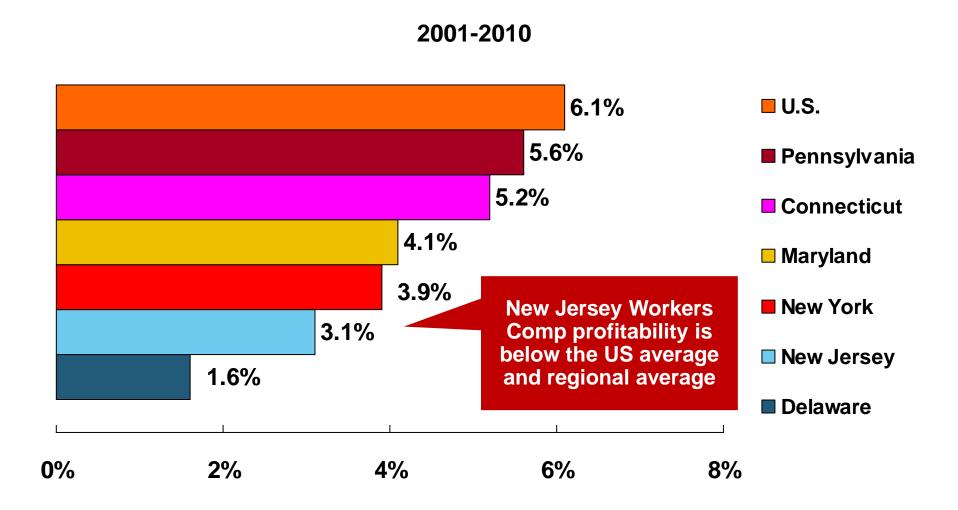
- (1) States with the same premium receive the same rank.
- (2) Based on the HO-3 homeowner package policy for owner-occupied dwellings, 1 to 4 family units. Provides "all risks" coverage (except those specifically excluded in the policy) on buildings and broad named-peril coverage on personal property, and is the most common package written.
- (3) The Texas Department of Insurance developed home insurance policy forms that are similar but not identical to the standard forms.
- (4) Florida data excludes policies written by Citizen's Property Insurance Corporation, the state's insurer of last resort, and therefore are not directly comparable to other states.

Note: Average premium=Premiums/exposure per house years. A house year is equal to 365 days of insured coverage for a single dwelling. The NAIC does not rank State Average Expenditures and does not endorse any conclusions drawn from this data.

Source: © 2011 National Association of Insurance Commissioners (NAIC). Reprinted with permission. Further reprint or distribution strictly prohibited without written permission of NAIC.

Workers Comp: 10-Year Average RNW NJ & Nearby States



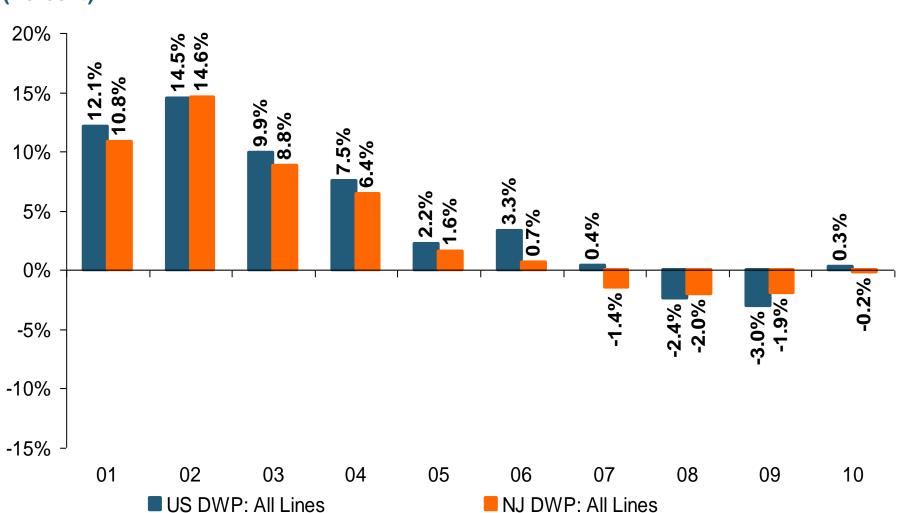


(1) Data not available. Source: NAIC, Insurance Information Institute.

All Lines DWP Growth: NJ vs. U.S., 2001-2010





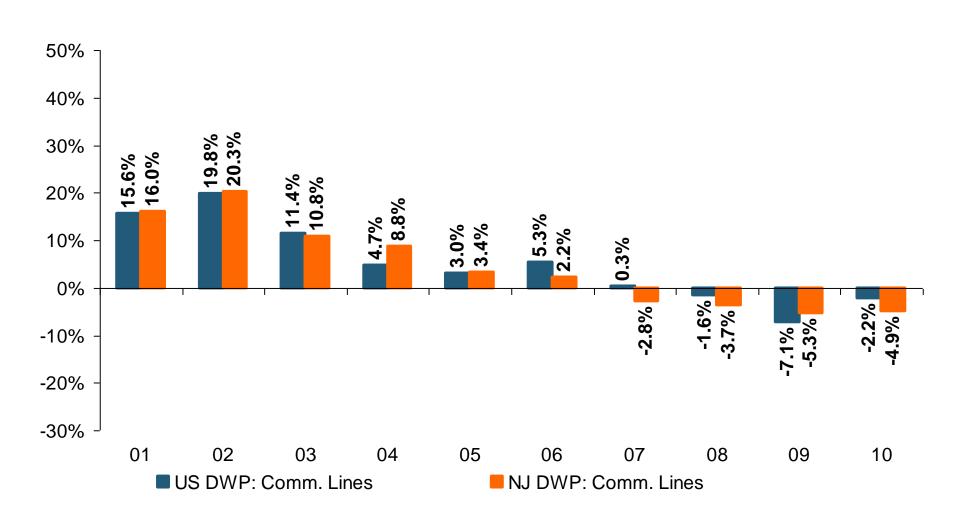


Source: SNL Financial.

Comm. Lines DWP Growth: NJ vs. U.S., 2001-2010



(Percent)

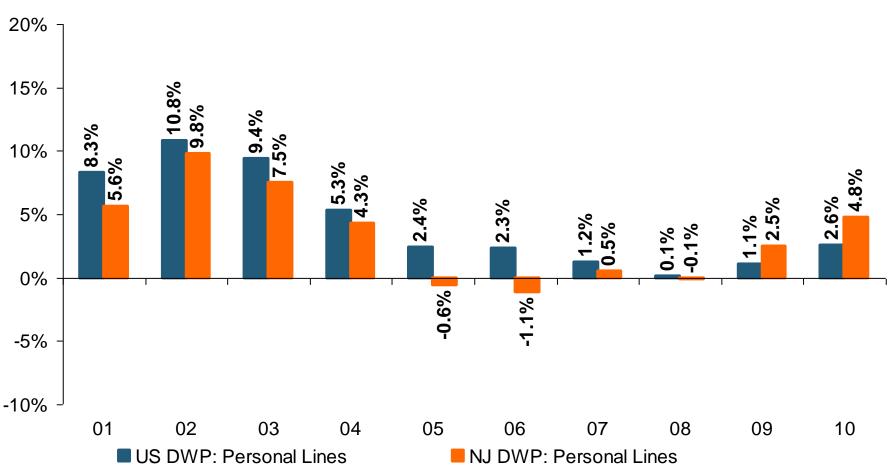


Source: SNL Financial.

Personal Lines DWP Growth: NJ vs. U.S., 2001-2010





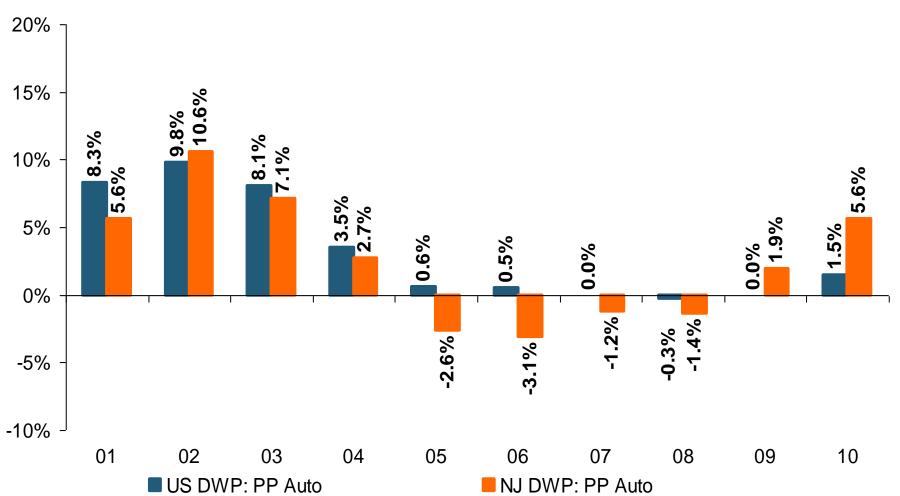


Source: SNL Financial.

Private Passenger Auto DWP Growth: NJ vs. U.S., 2001-2010





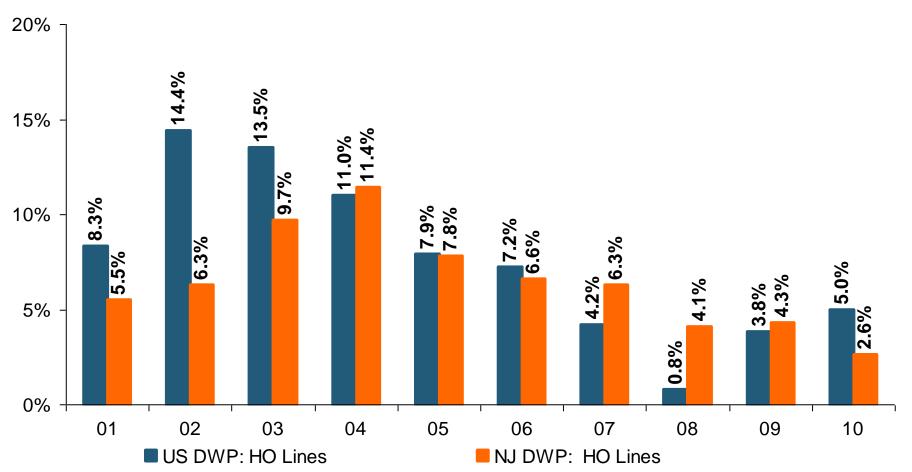


Source: SNL Financial.

Homeowner's MP DWP Growth: NJ vs. U.S., 2001-2010







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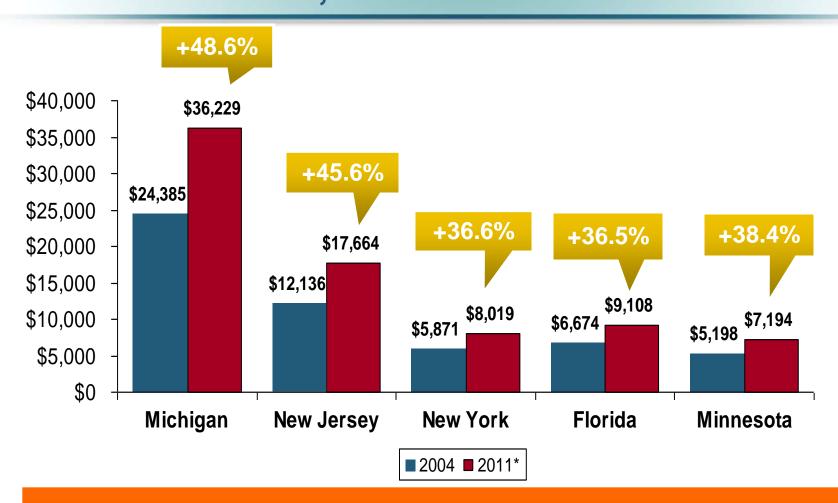


New Jersey No-Fault Update

No-Fault Costs in New Jersey Are the Second Highest in the US

Increase in No-Fault Claim Severity: Selected States, 2004-2011*





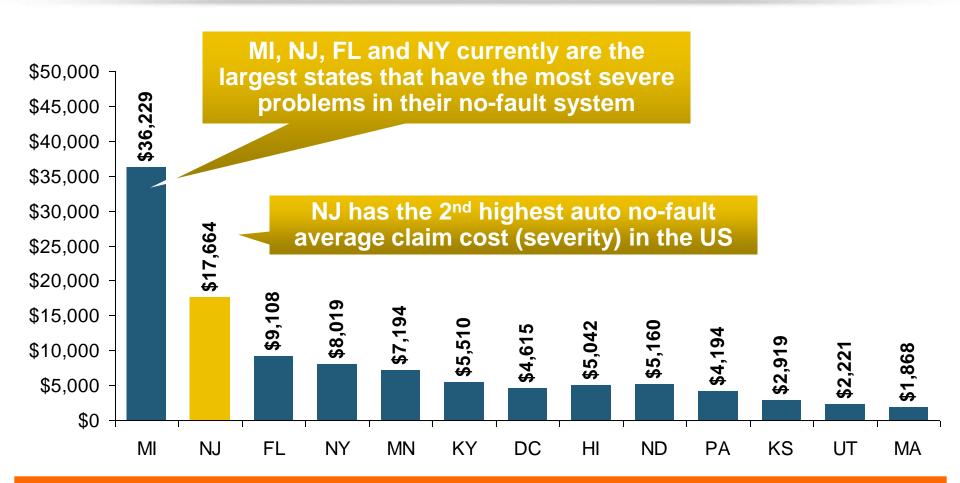
The no-fault systems in MI, NJ, NY, FL, and MN are under stress due to rising fraud and abuse, which leads to higher premiums for honest drivers.

^{*2011} figures are for the 4 quarters ending 2011:Q3.

Sources: Insurance Information Institute research from ISO/PCI Fast Track data.

Average No-Fault Claim Severity, 2011:Q3*



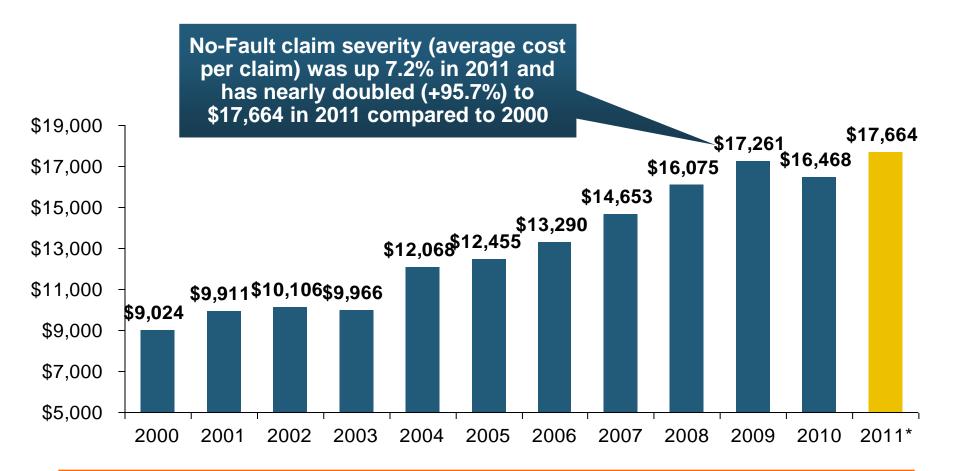


Several States Including NJ Have Severe and Growing Problems With Rampant Fraud and Abuse in their No-Fault Systems. Claim Severities Are Up Sharply.

^{*}Average of the four quarters ending 2011:Q3. Source: ISO/PCI Fast Track data; Insurance Information Institute.

NJ No-Fault (PIP) Claim Severity Has Trended Up Sharply Upward, 2000-2011:Q3**



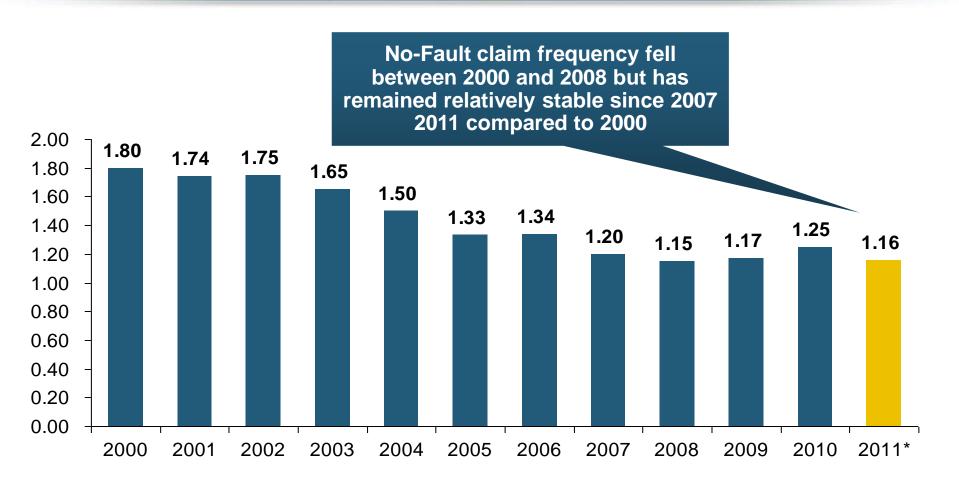


The Average Cost of New Jersey No-Fault Claims Rose Rapidly in Recent Years and

^{*2011} figure is based on data for the 4 quarters ending Q3:2011.

Source: Insurance Information Institute calculations and research from ISO/PCI Fast Track data.

NJ No-Fault (PIP) Claim Severity Has Trended Up Sharply Upward, 2000-2011:Q3*



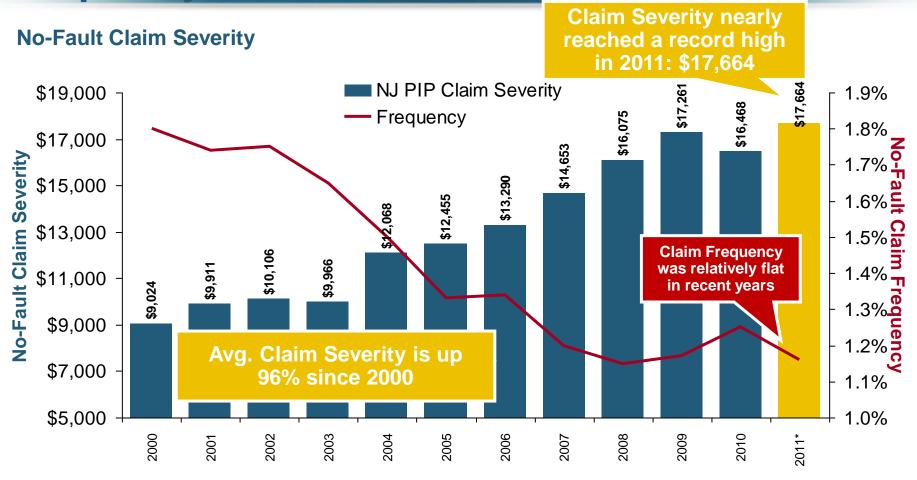
Rising Claim Costs Are No Longer Being Offset by Declining
Claim Frequencies

^{*2011} figure is based on data for the 4 quarters ending Q3:2011.

Source: Insurance Information Institute calculations and research from ISO/PCI Fast Track data.

New Jersey State No-Fault Claim Frequency and Severity, 2000–2011:Q3*

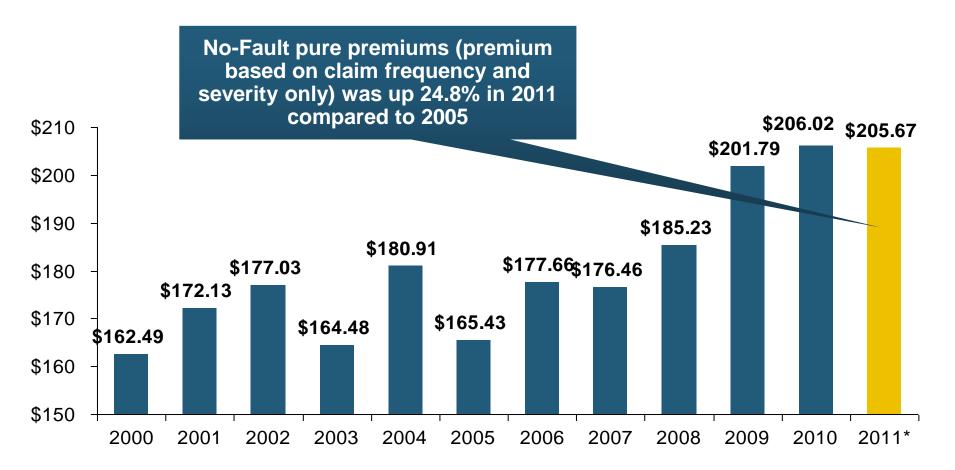




Rising Claim Severities Since 2000 Have Swamped the Decline in Frequency, Which Ended in 2008

^{*2011} figure is based on data for the 4 quarters ending Q3:2011.

NJ No-Fault (PIP) Pure Premium Has Trended Up Sharply Upward, 2000-2011:Q3*



The Average Cost of Insuring No-Fault Losses in New Jersey Is Rising Rapidly

^{*2011} figure is based on data for the 4 quarters ending Q3:2011.

Source: Insurance Information Institute calculations and research from ISO/PCI Fast Track data.



Global Catastrophe Loss Developments and Trends

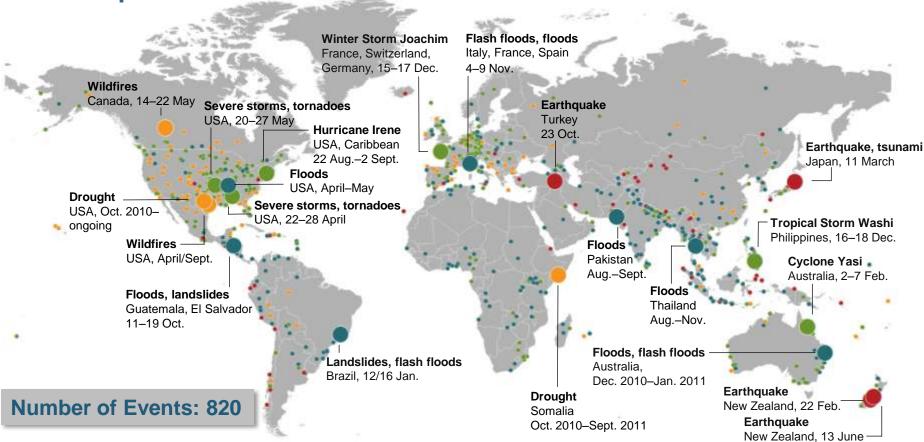
2011 Rewrote Catastrophe Loss and Insurance History

But Will Losses Turn the Market?

Natural Loss Events, 2011



World Map



- Natural catastrophes
- Selection of significant loss events (see table)

- Geophysical events
 (earthquake, tsunami, volcanic activity)
- Meteorological events (storm)

- Hydrological events (flood, mass movement)
- Climatological events
 (extreme temperature, drought, wildfire)

Source: MR NatCatSERVICE 55

Top 16 Most Costly World Insurance Losses, 1970-2011**





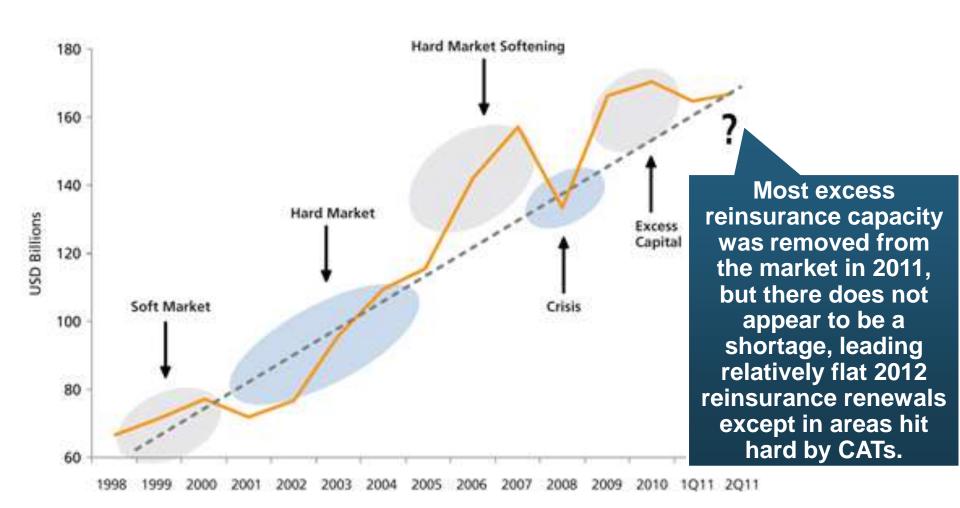
^{*}Average of range estimates of \$35B - \$40B as of 1/4/12; Privately insured losses only.

Sources: Swiss Re sigma 1/2011; Munich Re; Insurance Information Institute research.

^{**}Figures do not include federally insured flood losses.

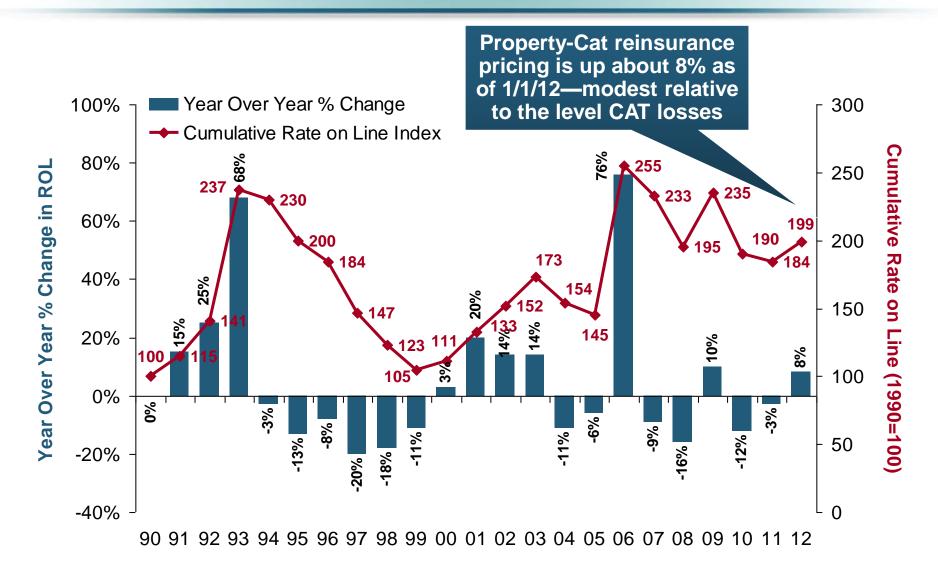
Historical Capital Levels of Guy Carpenter, Reinsurance Composite, 1998—2Q11





Global Property Catastrophe Rate on Line Index, 1990—2012 (as of Jan. 1)







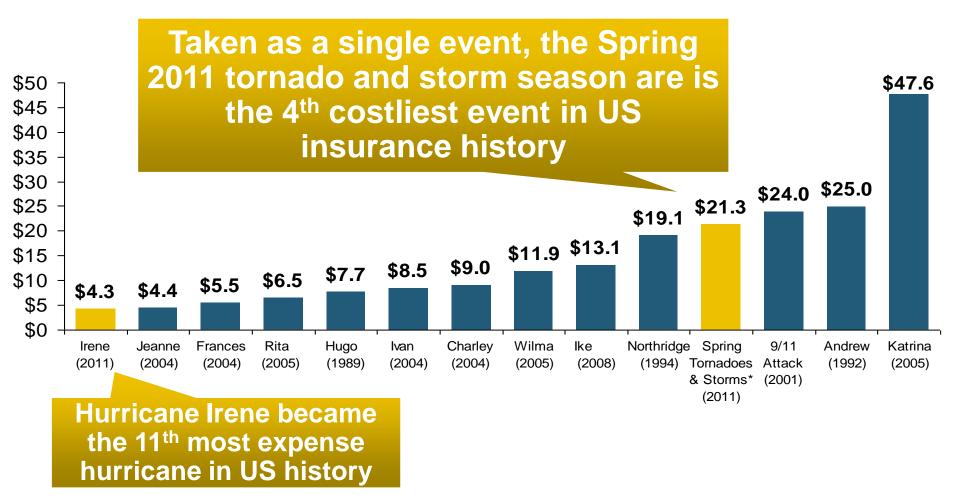
U.S. Insured Catastrophe Loss Update

2011 Was One of the Most Expensive Years on Record

Top 14 Most Costly Disasters in U.S. History



(Insured Losses, 2011 Dollars, \$ Billions)

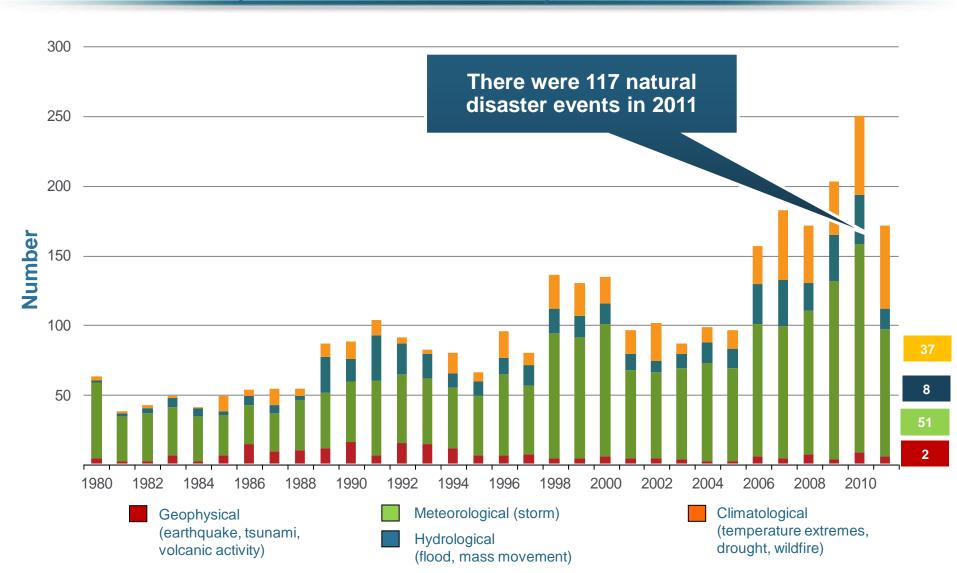


^{*}Losses will actually be broken down into several "events" as determined by PCS. Includes losses for the period April 1 – June 30. Sources: PCS; Insurance Information Institute inflation adjustments.

Natural Disasters in the United States, 1980 – 2011



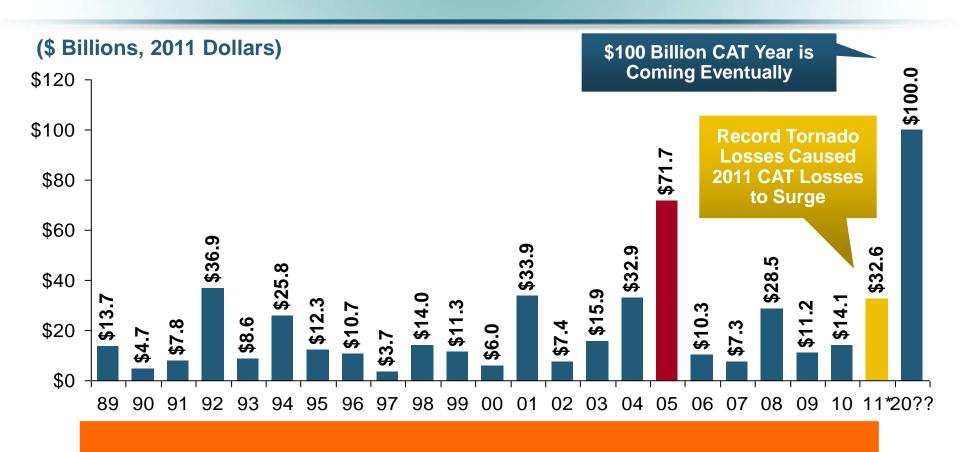
Number of Events (Annual Totals 1980 – 2011)



Source: MR NatCatSERVICE

US Insured Catastrophe Losses





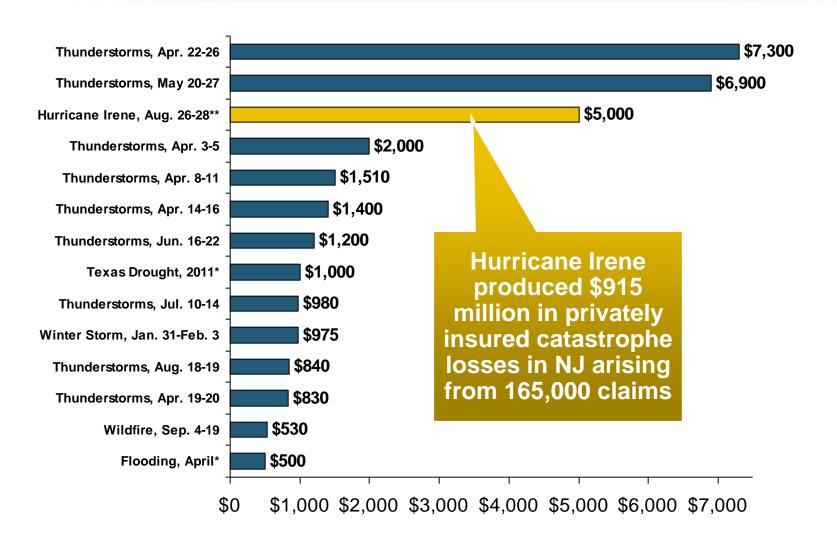
US CAT Losses in 2011 Were the 5th Highest in US History on An Inflation Adjusted Basis

Note: 2001 figure includes \$20.3B for 9/11 losses reported through 12/31/01 (\$25.9B 2011 dollars). Includes only business and personal property claims, business interruption and auto claims. Non-prop/BI losses = \$12.2B (\$15.6B in 2011 dollars.) Sources: Property Claims Service/ISO; Insurance Information Institute.

^{*}PCS estimate through Sept. 30, 2011.

2011's Most Expensive Catastrophes, Insured Losses

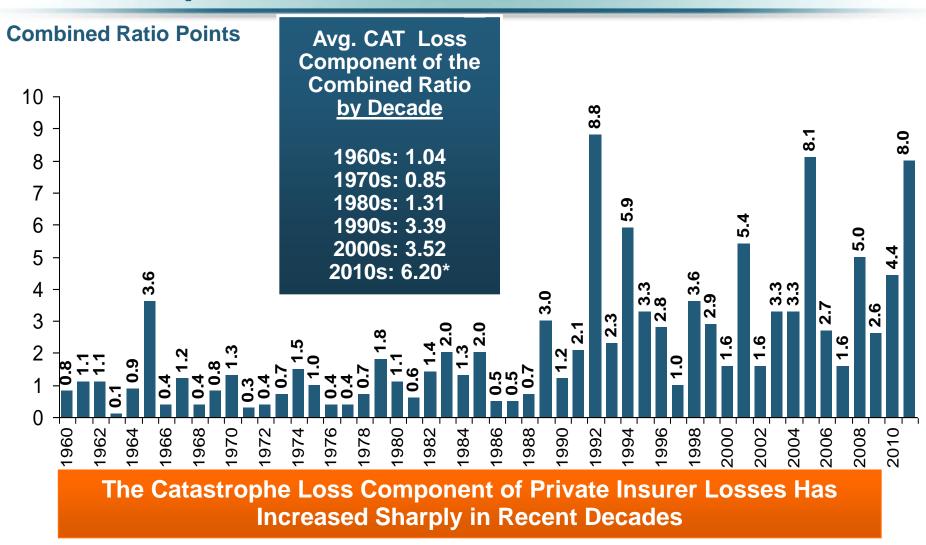




^{**}Includes \$700 million in flood losses insured through the National Flood Insurance Program. Source: PCS except as noted by "*" which are sourced to Munich Re; Insurance Information Institute.

Combined Ratio Points Associated with Catastrophe Losses: 1960 – 2011*





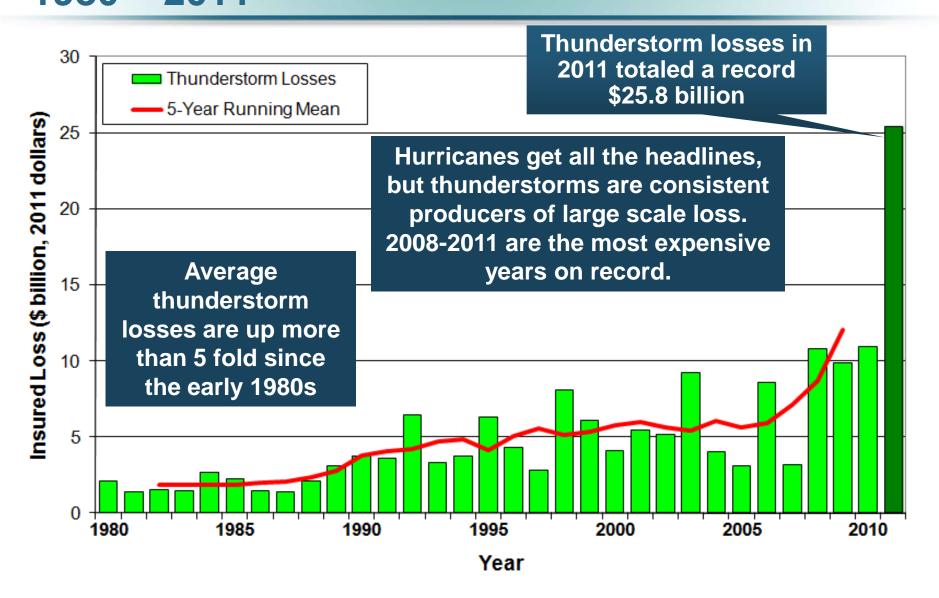
^{*}Insurance Information Institute estimates for 2010 and 2011 based on A.M. Best data.

Notes: Private carrier losses only. Excludes loss adjustment expenses and reinsurance reinstatement premiums. Figures are adjusted for losses ultimately paid by foreign insurers and reinsurers.

Source: ISO; Insurance Information Institute.

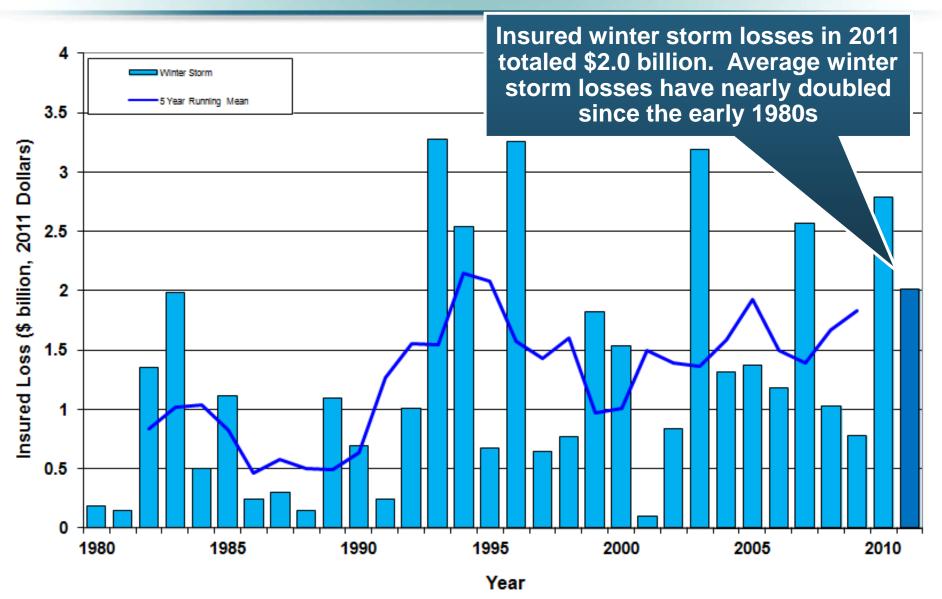
U.S. Thunderstorm Loss Trends, 1980 – 2011





U.S. Winter Storm Loss Trends, 1980 – 2011





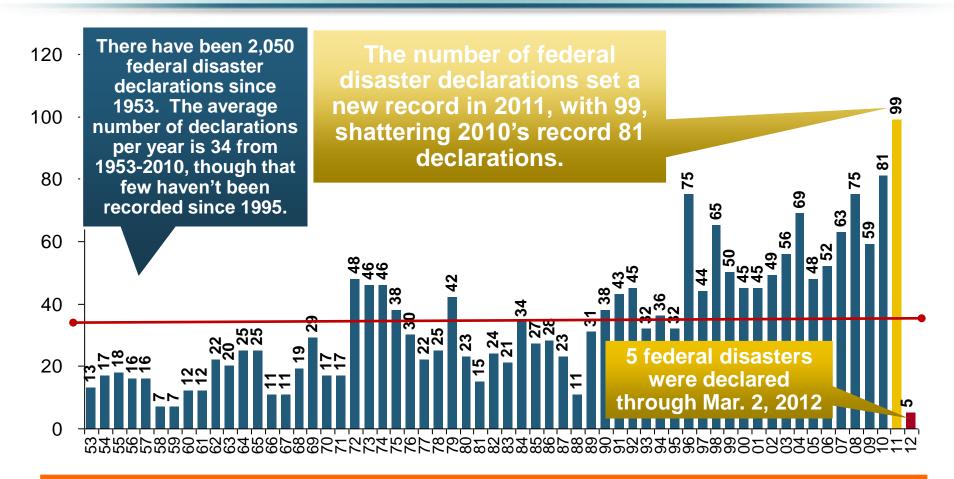


2011: Nowhere to Run, Nowhere to Hide

Most of the Country East of the Rockies Suffered Severe Weather in 2011, Impacting Most Insurers

Number of Federal Disaster Declarations, 1953-2012*



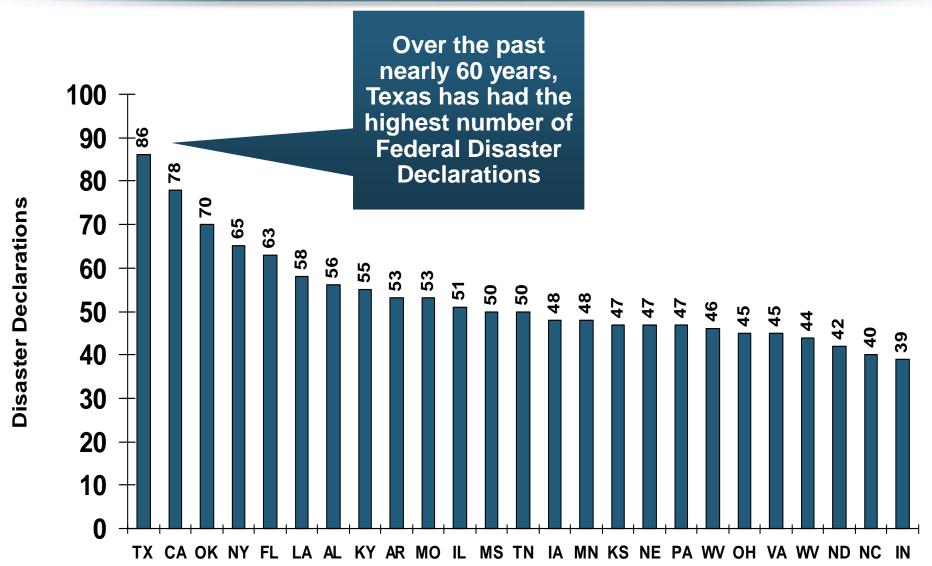


The Number of Federal Disaster Declarations Is Rising and Set a New Record in 2011

^{*}Through March 2, 2012.

Federal Disasters Declarations by State, 1953 – 2012: Highest 25 States*



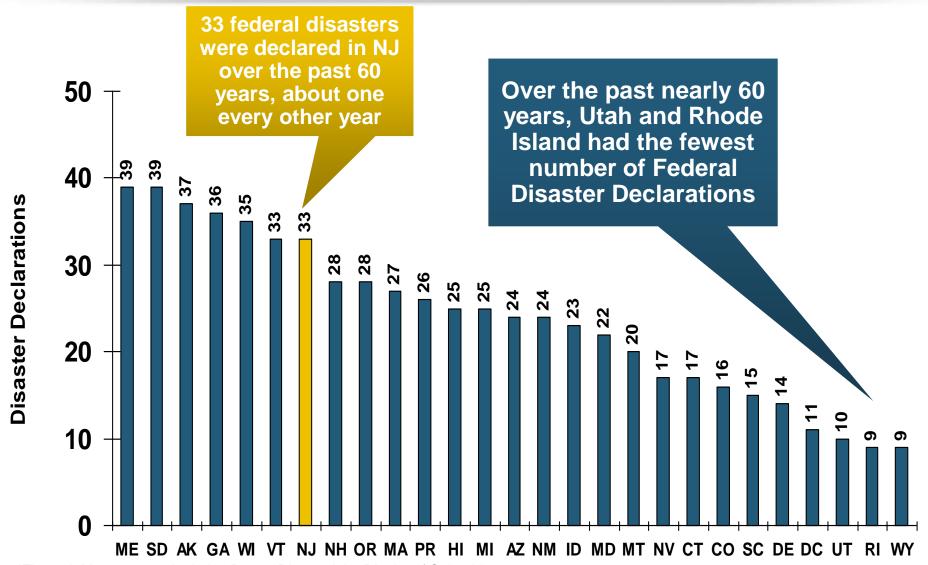


*Through Mar. 2, 2012.

Source: FEMA: http://www.fema.gov/news/disaster_totals_annual.fema; Insurance Information Institute.

Federal Disasters Declarations by State, 1953 – 2012: Lowest 25 States*



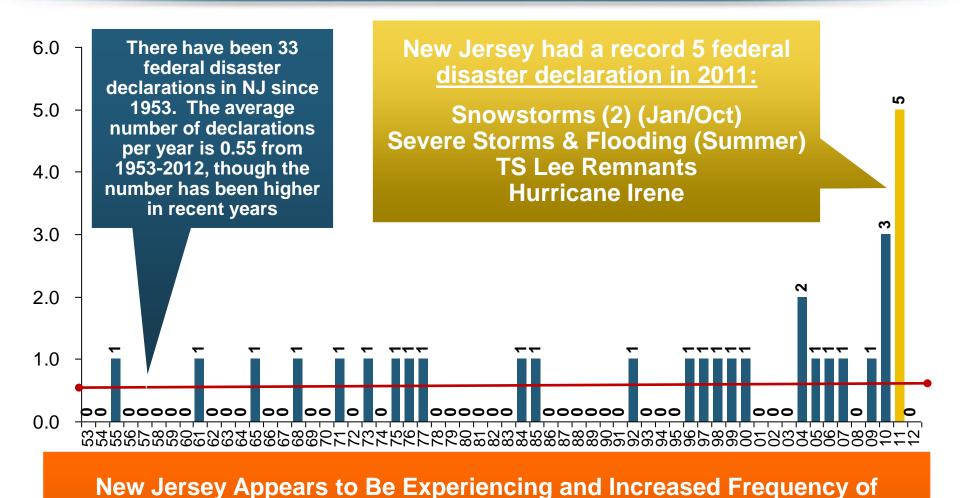


*Through Mar. 2, 2012. Includes Puerto Rico and the District of Columbia.

Source: FEMA: http://www.fema.gov/news/disaster totals annual.fema; Insurance Information Institute.

Number of Federal Disaster Declarations In New Jersey, 1953-2012*





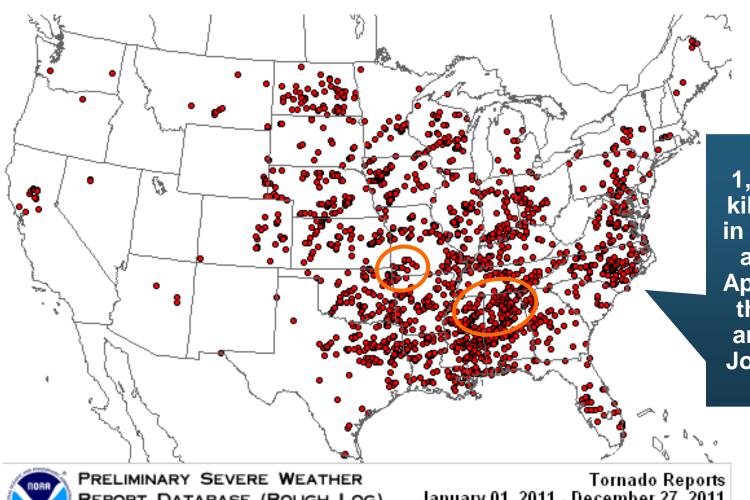
Severe Weather Events

Source: Federal Emergency Management Administration: http://www.fema.gov/news/disaster-totals-annual.fema; Insurance Information Institute.

^{*}Through March 2, 2012.

Location of Tornadoes in the US, 2011





1,894 tornadoes killed 552 people in 2011, including at least 340 on **April 26 mostly in** the Tuscaloosa area, and 130 in **Joplin on May 22**

REPORT DATABASE (ROUGH LOG)

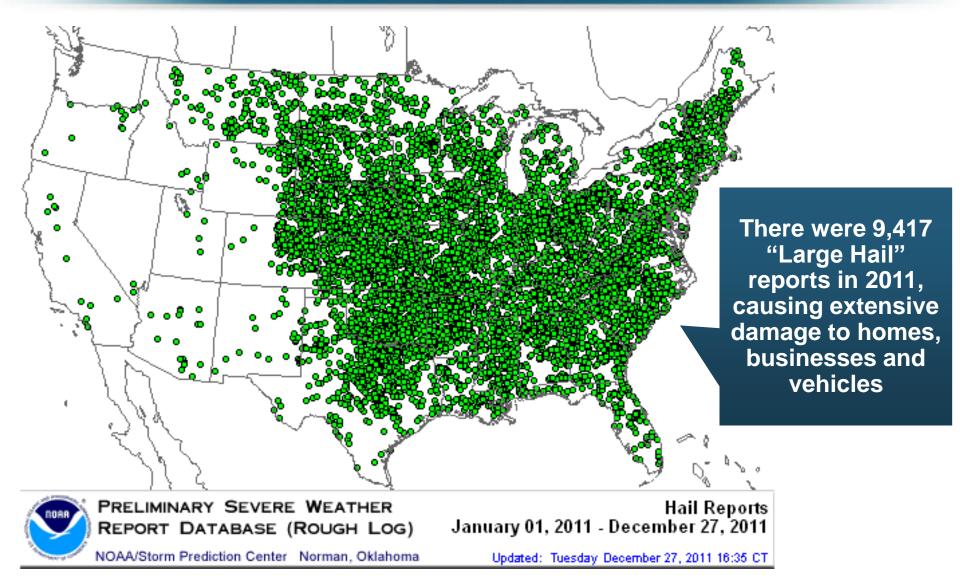
NOAA/Storm Prediction Center Norman, Oklahoma

January 01, 2011 - December 27, 2011

Updated: Tuesday December 27, 2011 16:35 CT

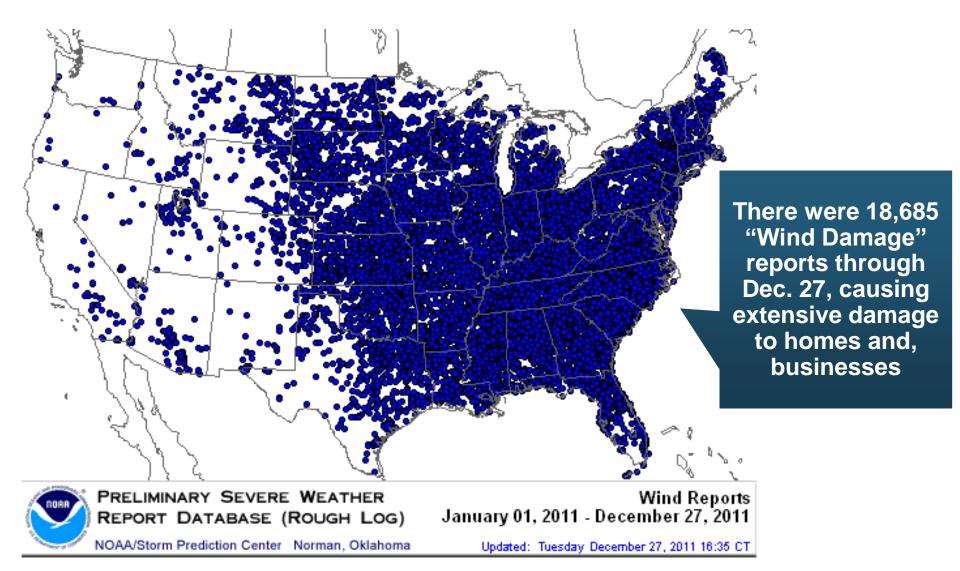
Location of Large Hail Reports in the US, 2011





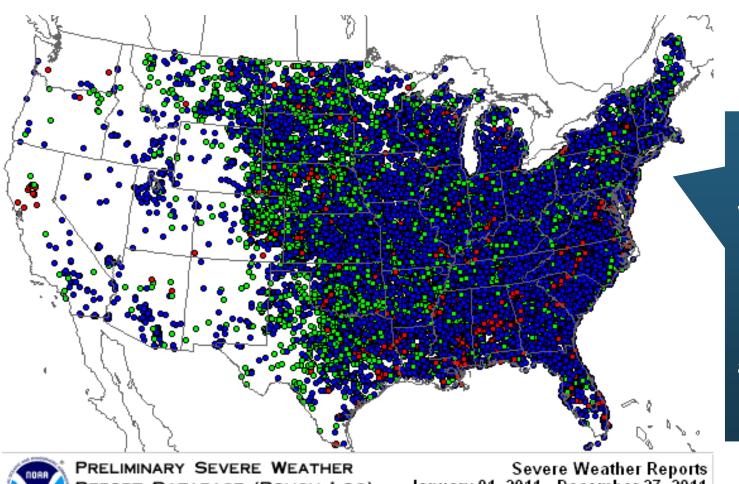
Location of Wind Damage Reports in the US, 2011





Severe Weather Reports, 2011





There were 29,996 severe weather reports in 2011; including 1,894 tornadoes; 9,417 "Large Hail" reports and 18,685 high wind events

REPORT DATABASE (ROUGH LOG)

NOAA/Storm Prediction Center Norman, Oklahoma

January 01, 2011 - December 27, 2011

Updated: Tuesday December 27, 2011 16:35 CT

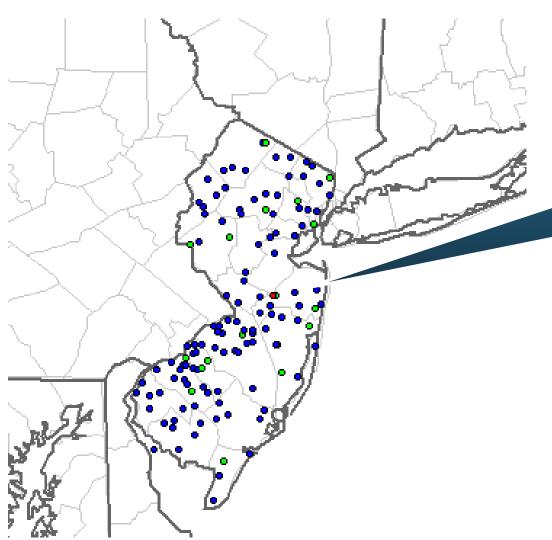


New Jersey's 2011 Severe Loss Summary

Severe Weather Took its Toll on the Garden State Last Year

Severe Weather Reports in New Jersey, January 1—December 31, 2011





There were 172 severe weather reports in NJ in 2011 (none so far in 2012)

NEW JERSEY

Total Reports = 172

Tornadoes = 1 (Red)

Hail Reports = 30 (Green)

Wind Reports = 141 (Blue)

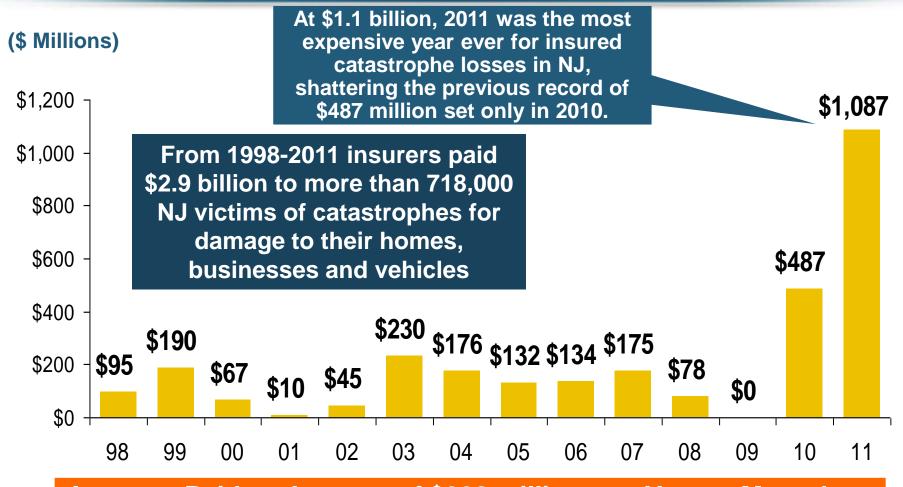


History of Insured Catastrophe Losses in New Jersey

New Jersey is No Stranger to Catastrophic Losses

Value of New Jersey Insured Catastrophe Losses: 1998–2011*



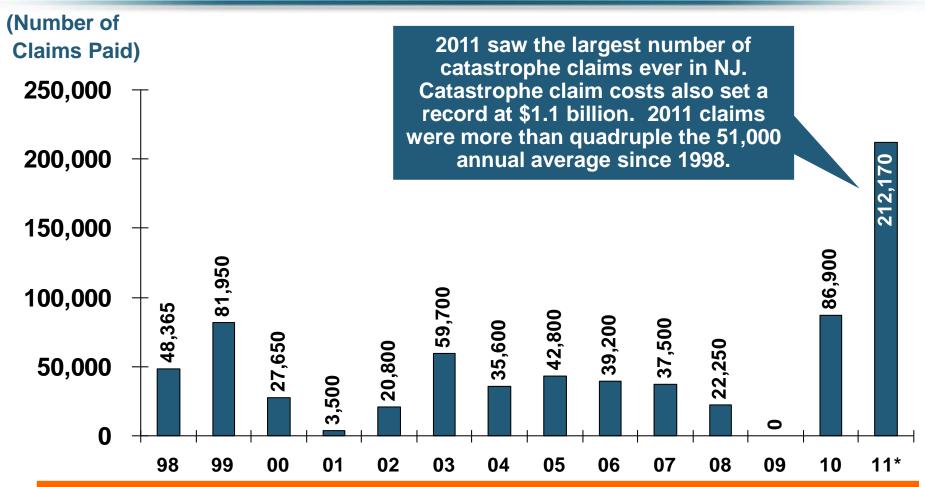


Insurers Paid an Average of \$208 million per Year to More than 51,000 Victims of Catastrophes in New Jersey from 1998-2011

^{*}Data are current through March 2, 2012. Source: PCS unit of ISO; Insurance Information Institute.

Number of Homeowners Catastrophe Losses Paid by Insurers in NJ, 1998-2011*





Insurers in New Jersey Paid More Than 718,000 Catastrophe Claims Between 1998 and 2011 to Policyholders Across the State

^{*}Data are current through March 2, 2011. Source: PCS unit of ISO: Insurance Information Institute calculations.

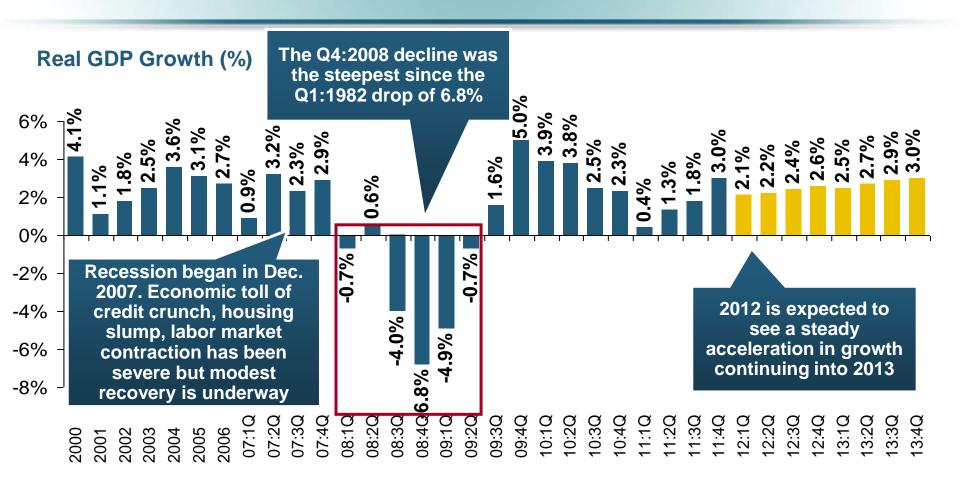


The Strength of the Economy Will Influence P/C Insurer Growth Opportunities

Growth Will Expand Insurable Exposures and Help Absorb Excess Capital

US Real GDP Growth*



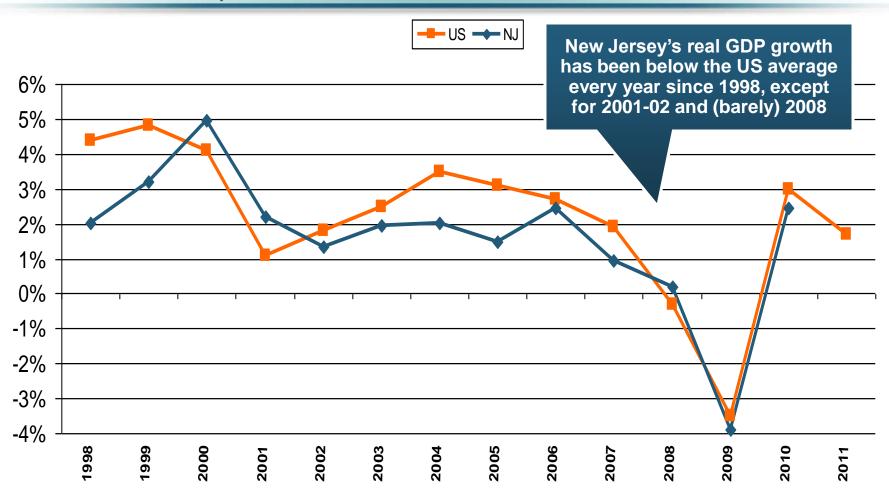


Demand for Insurance Continues To Be Impacted by Sluggish Economic Conditions, but the Benefits of Even Slow Growth Will Compound and Gradually Benefit the Economy Broadly

^{*} Estimates/Forecasts from Blue Chip Economic Indicators.

Annual Real GDP* Growth, NJ vs. US, 1998-2010

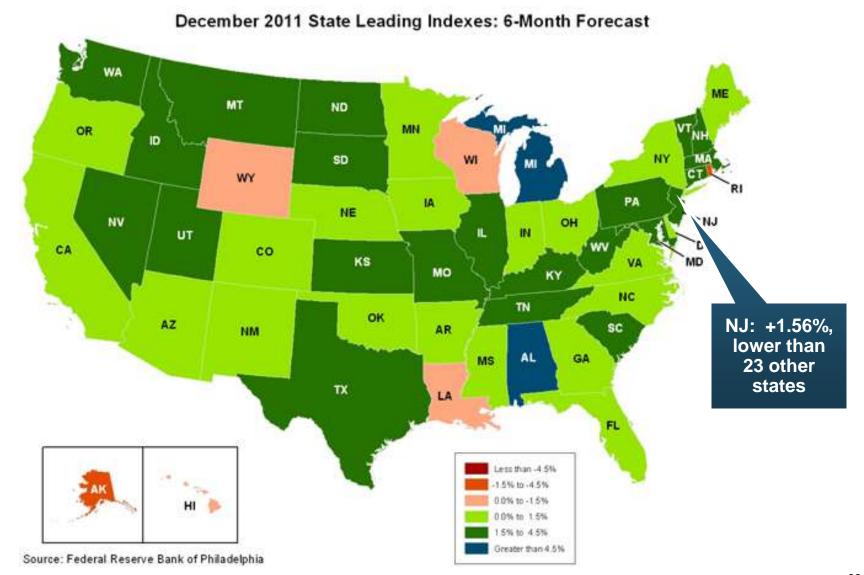




^{*}chained 2005 dollars Source: U.S. Department of Commerce at http://www.bea.gov .

First Half of 2012: Fastest Growth [3+%] Expected in MI, AL, NV, ND, SC





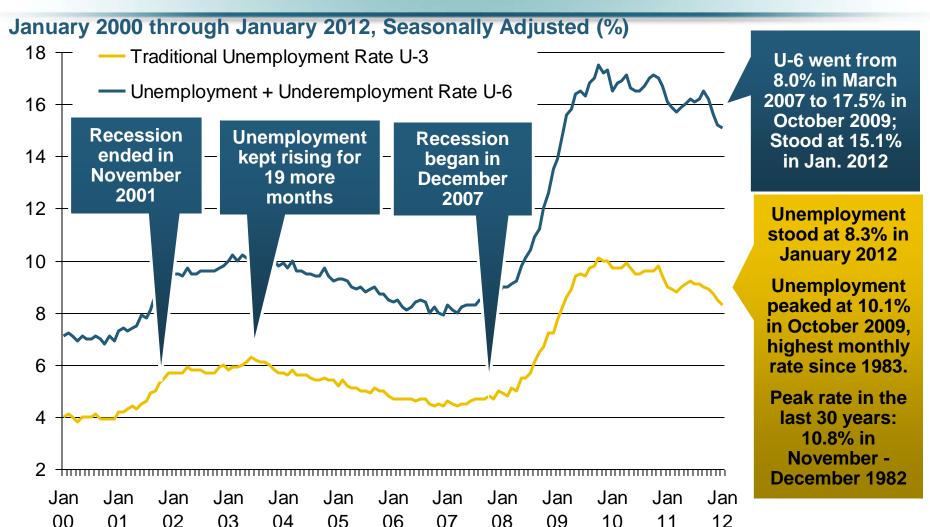


Labor Market Trends

Massive Job Losses Sapped the Economy and Commercial/Personal Lines Exposure, But Trend is Improving

Unemployment and Underemployment Rates: Stubbornly High in 2011, But Falling



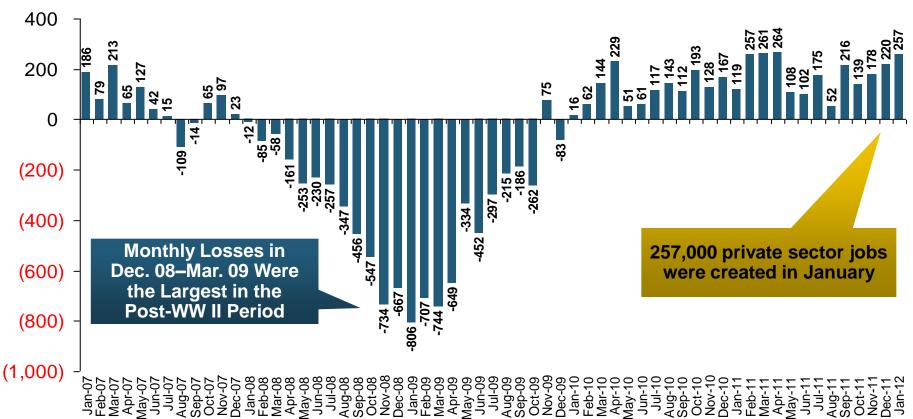


Stubbornly high unemployment and underemployment constrain overall economic growth, but the job market is now clearly improving

Monthly Change in Private Employment



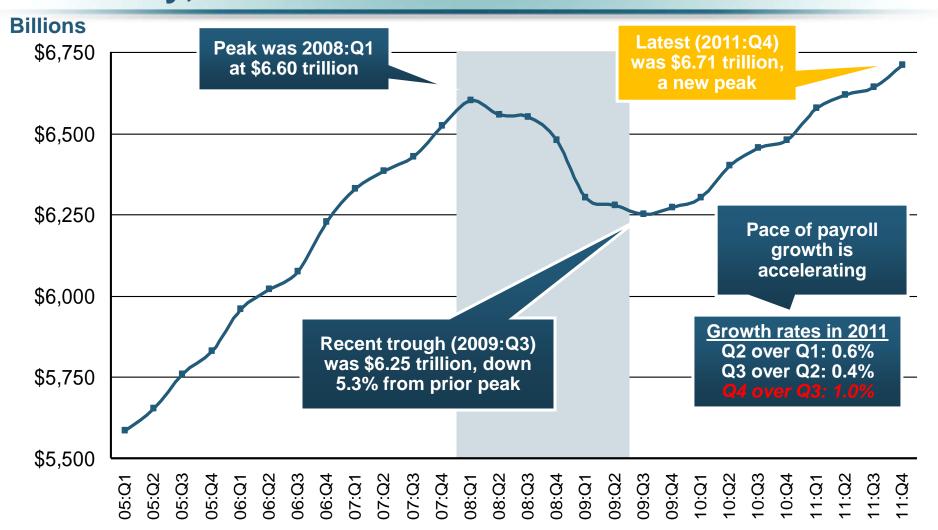




Private Employers Added 3.771 million Jobs Since Jan. 2010 After Having Shed 4.66 Million Jobs in 2009 and 3.81 Million in 2008 (State and Local Governments Have Shed Hundreds of Thousands of Jobs

Nonfarm Payroll (Wages and Salaries): Quarterly, 2005–2011:Q4



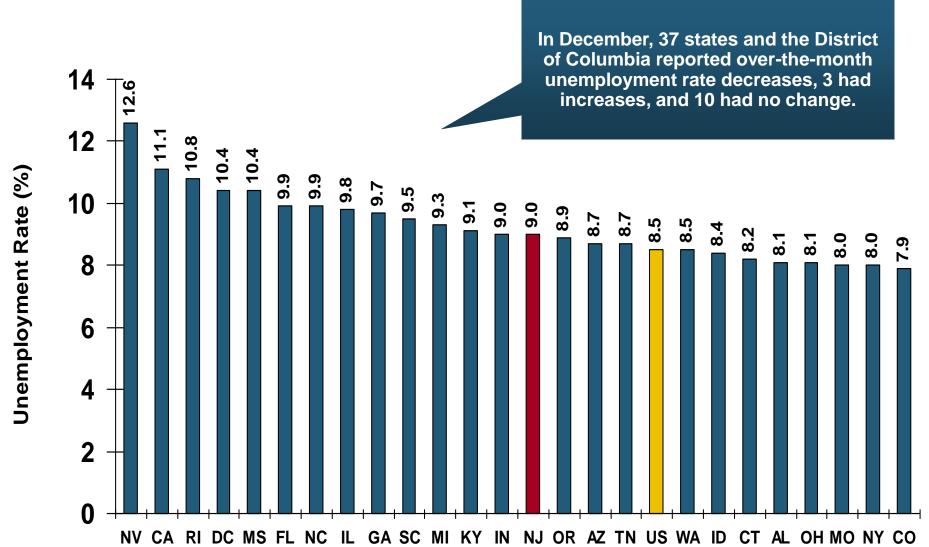


Note: Recession indicated by gray shaded column. Data are seasonally adjusted annual rates.

Sources: http://research.stlouisfed.org/fred2/series/WASCUR; National Bureau of Economic Research (recession dates); Insurance Information Institute.

Unemployment Rates by State, December 2011: Highest 25 States*



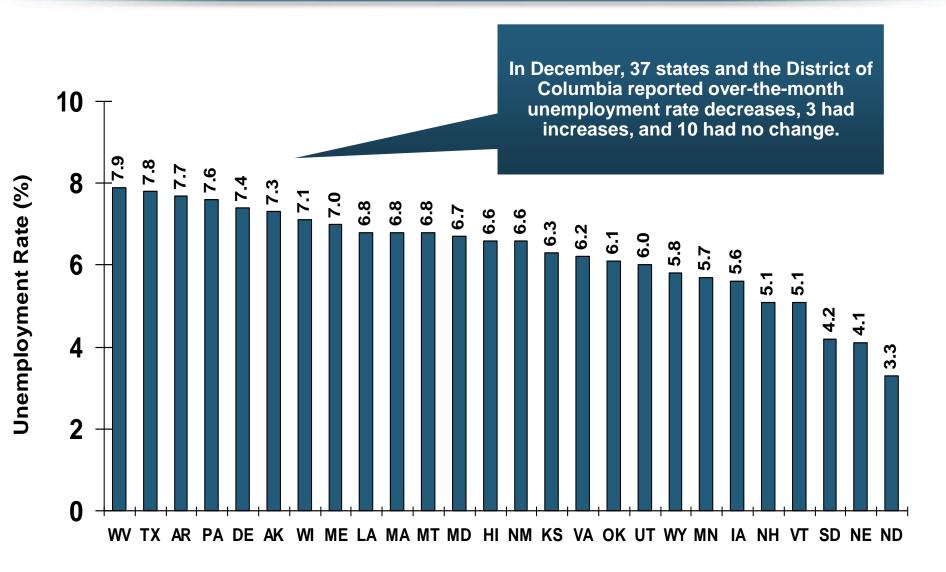


*Provisional figures for December 2011, seasonally adjusted.

Sources: US Bureau of Labor Statistics; Insurance Information Institute.

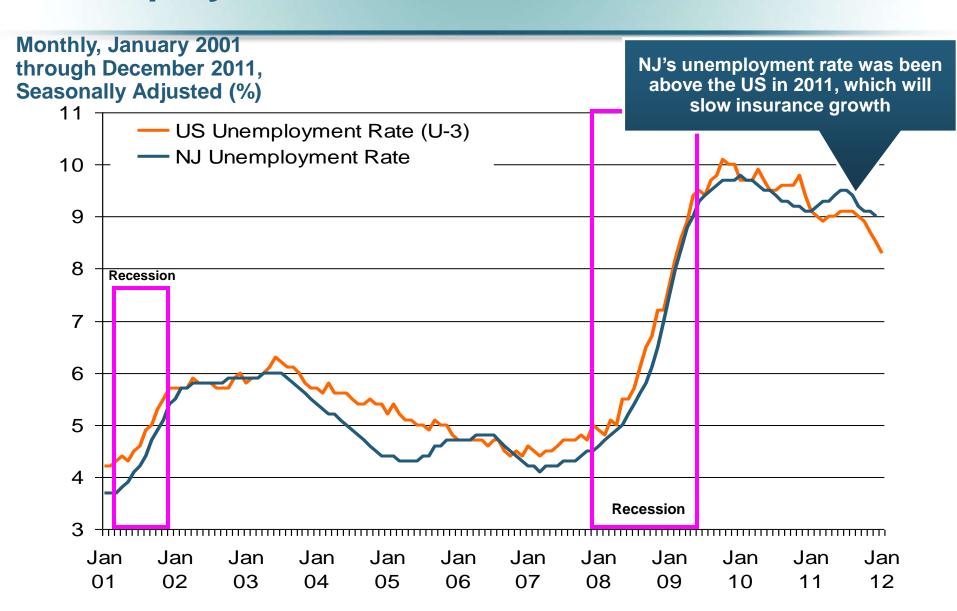
Unemployment Rates By State, December 2011: Lowest 25 States*





Unemployment Rate: NJ vs. US







Insurance Information Institute Online:

www.iii.org

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