

Superstorm Sandy: Impacts for Insurers, Reinsurers and the Debate on Climate Change

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Presentation Outline



- I. Summary of Superstorm Sandy's Impact on the Insurance Industry
- II. Impact on the Discussion Debate on Climate Change



Hurricane Sandy: Summary of Insurance Impacts

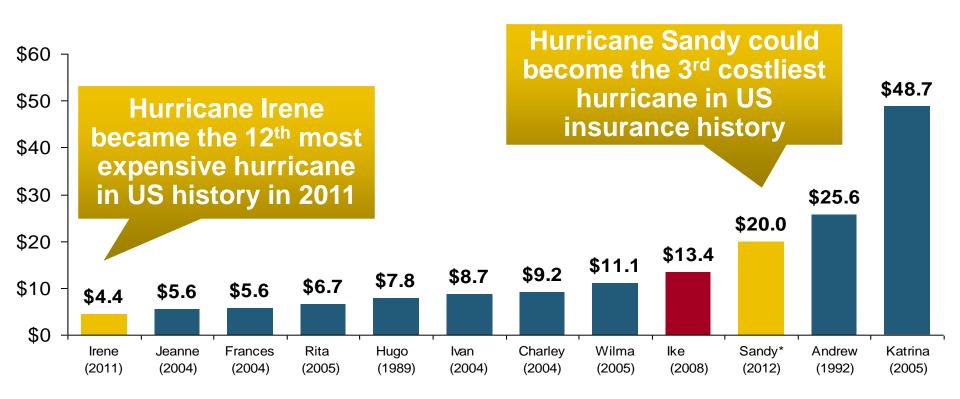
Sandy Will Become One of the Most Expensive Events in Global Insurance History

Top 12 Most Costly Hurricanes in U.S. History



(Insured Losses, 2012 Dollars, \$ Billions)

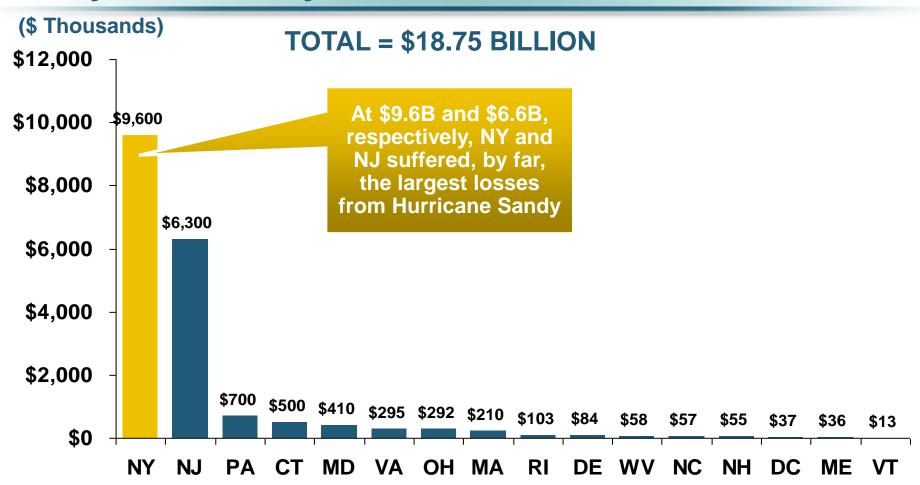
10 of the 12 most costly hurricanes in insurance history occurred over the past 9 years (2004—2012)



^{*}Estimate as of 1/18/13 based on estimates of catastrophe modeling firms and reported losses as of 2/26/13. Sources: PCS; Insurance Information Institute inflation adjustments to 2012 dollars using the CPI.

Hurricane Sandy: Claim Payments to Policyholders, by State

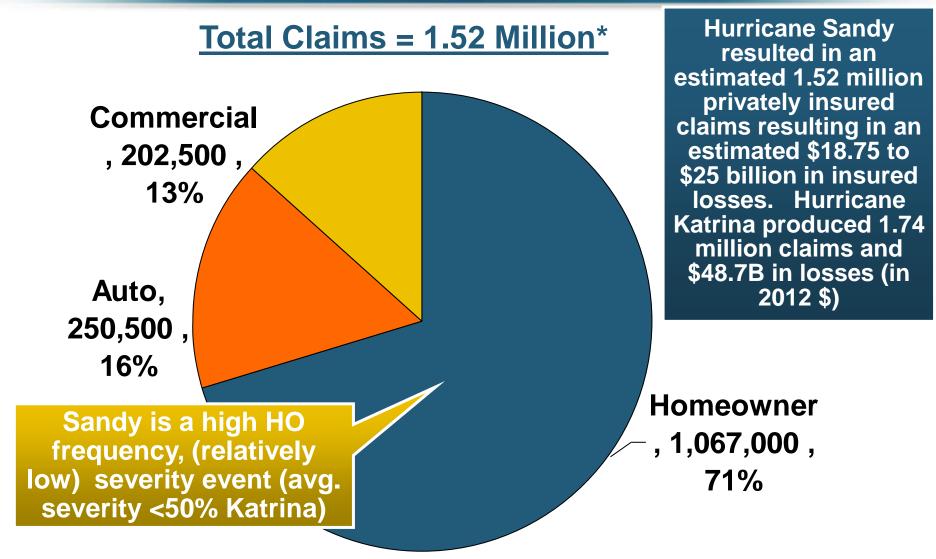




Insurers Will Pay at Least \$18.75 Billion to 1.52 Million Policyholders
Across 15 States and DC in the Wake of Hurricane Sandy

Hurricane Sandy: Number of Claims by Type*



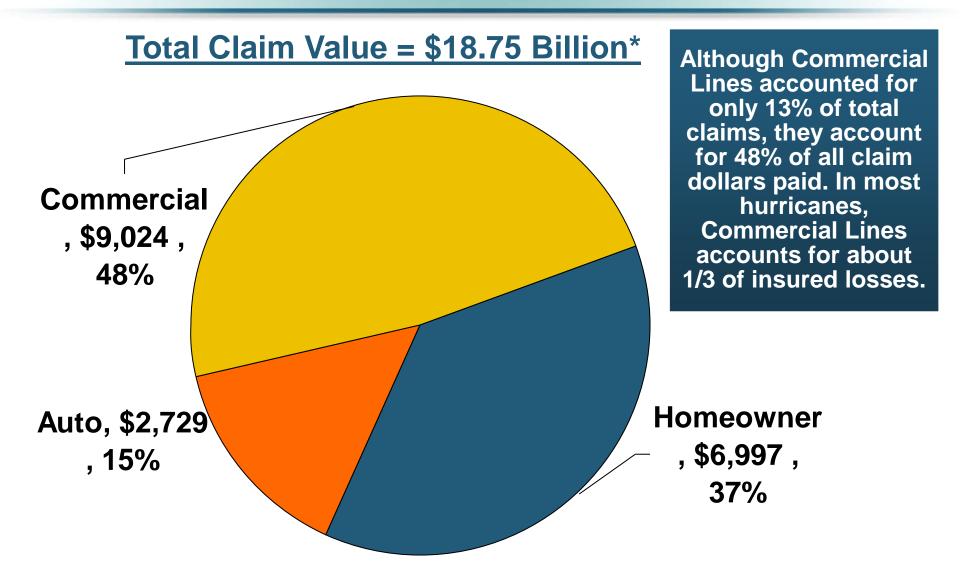


^{*}PCS claim count estimate s as of 1/18/13. Loss estimate represents PCS total (\$18.75B) and upper end of range estimates by risk modelers RMS, Eqecat and AIR. All figures exclude losses paid by the NFIP.

Source: PCS; AIR, Egecat, AIR Worldwide; Insurance Information Institute.

Hurricane Sandy: Insured Loss by Claim Type* (\$ Millions)

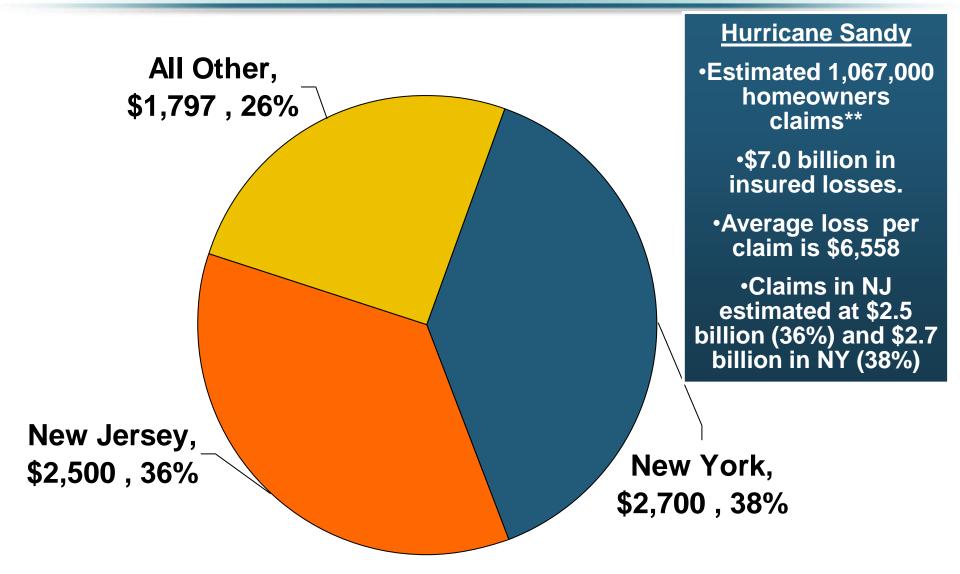




^{*}PCS insured loss estimates as of 1/18/13. Catastrophe modeler estimates range up to \$25 billion. All figures exclude losses paid by the NFIP. Source: PCS; Insurance Information Institute.

Hurricane Sandy: Value of Homeowners Claims Paid, by State* (\$ Millions)

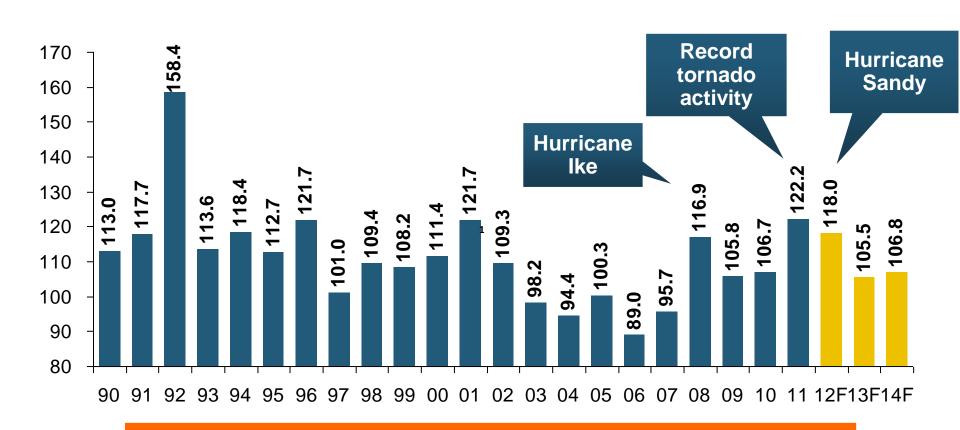




^{*}Preliminary as of 1/18/13. Source: PCS.

Homeowners Insurance Combined Ratio: 1990–2014F

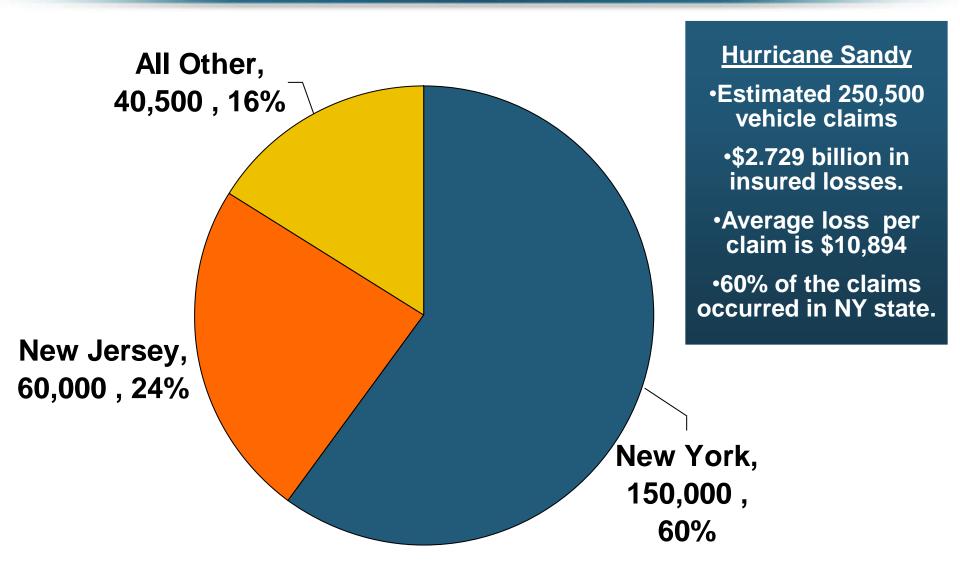




Homeowners Performance Deteriorated in 2011/12 Due to Large Cat Losses. Extreme Regional Variation Can Be Expected Due to Local Catastrophe Loss Activity

Hurricane Sandy: Number of Auto Claims by State*

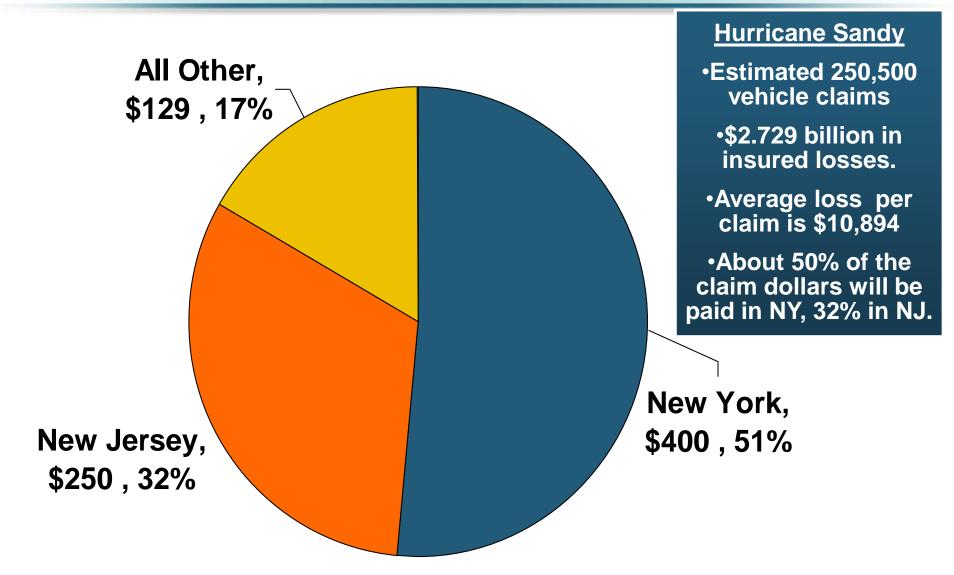




^{*}Preliminary as of 1/18/13. Source: PCS.

Hurricane Sandy: Value of Auto Claims Paid, by State* (\$ Millions)



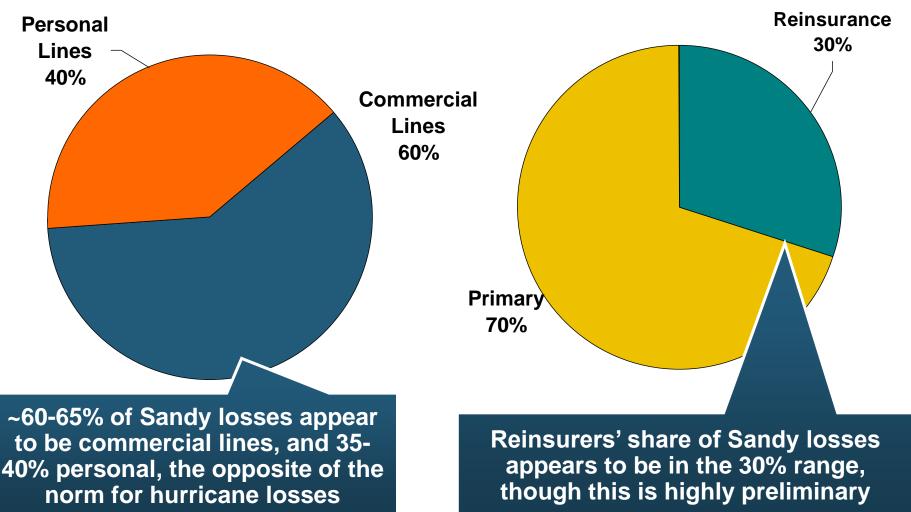


^{*}Preliminary as of 1/18/13. Source: PCS.

Hurricane Sandy: Loss Distribution by Commercial/Personal Lines and Reinsurance vs. Primary Insurer





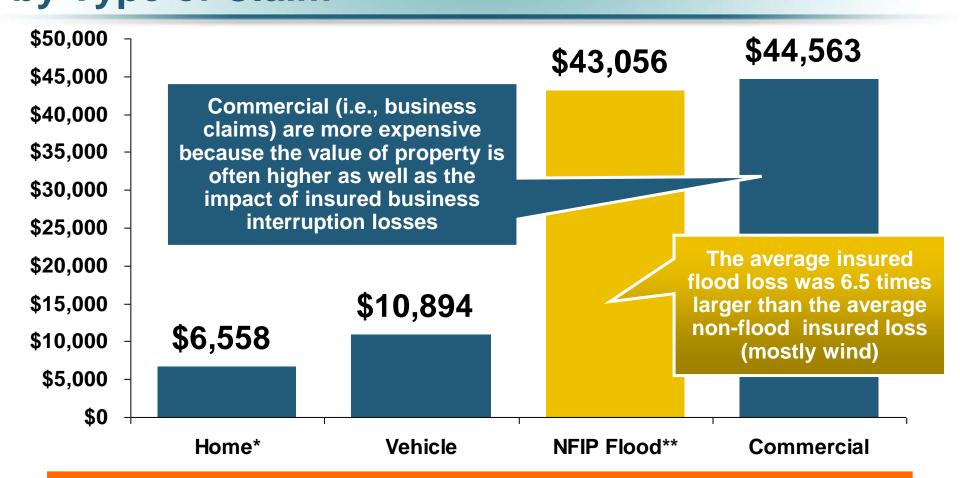


^{*}Fitch Ratings assigns a range of 60-65% commercial and 35-40% personal lines., *Hurricane Sandy Update*, January 8, 2013.

^{**}Source: Insurance Information Institute rough estimate based on company reports as of January 13, 2013. Actual number will vary.

Hurricane Sandy: Average Claim Payment by Type of Claim





Commercial (Business) Claims Were Nearly Seven Times More Expensive than Homeowners Claims; Vehicle Claims Were Unusually Expensive Due to Extensive Flooding

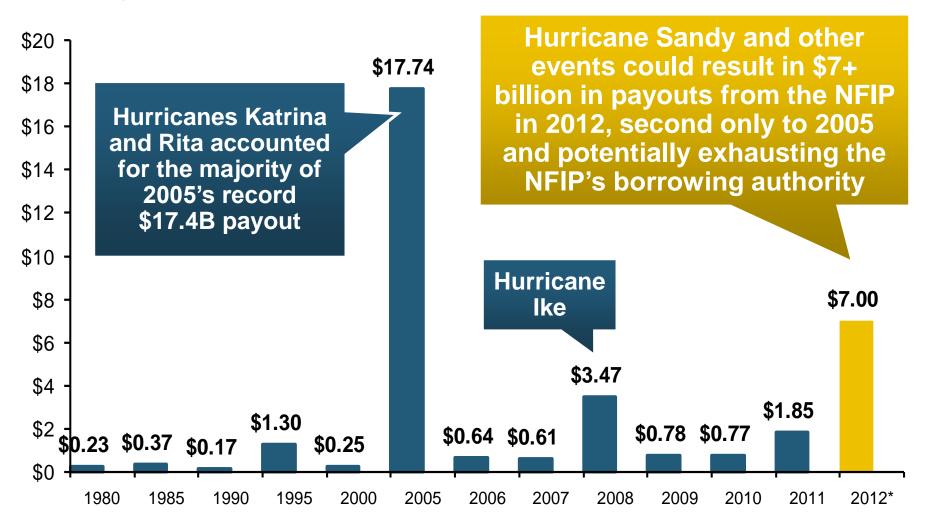
Sources: Catastrophe loss data is for Catastrophe Serial No. 90 (Oct. 28 – 31, 2012) from PCS as of Jan. 18, 2013; Insurance Information Institute .

^{*}Includes rental and condo policies (excludes NFIP flood). **As of Feb. 20, 2013.

Flood Loss Paid by the National Flood Insurance Program, 1980-2012E



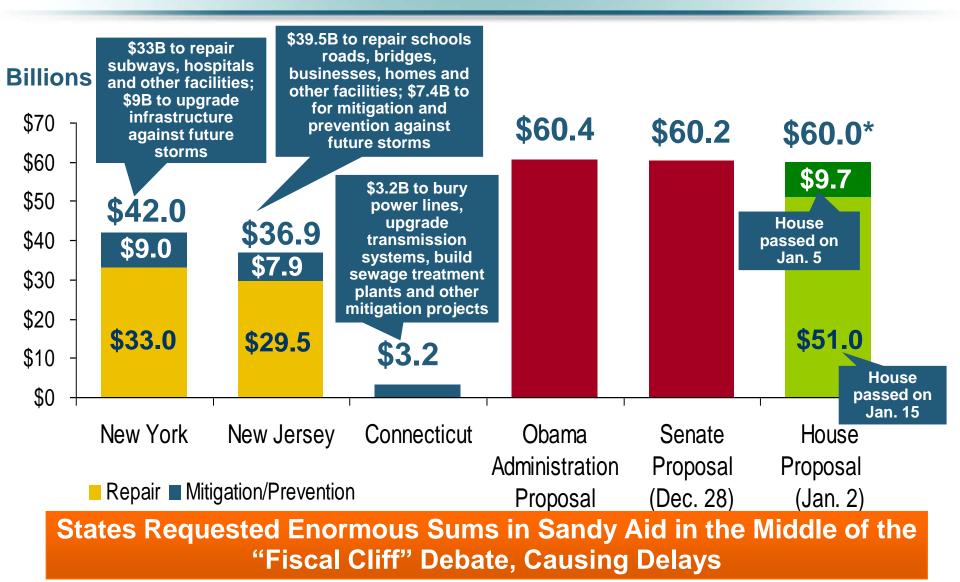
Billions (Original Values)



^{*}Estimate as of 11/25/12.

Federal Aid Requests for States With Greatest Sandy Impact & Federal Aid Proposals (as of 1/6/13)





^{*}As of Jan. 2, 2013.

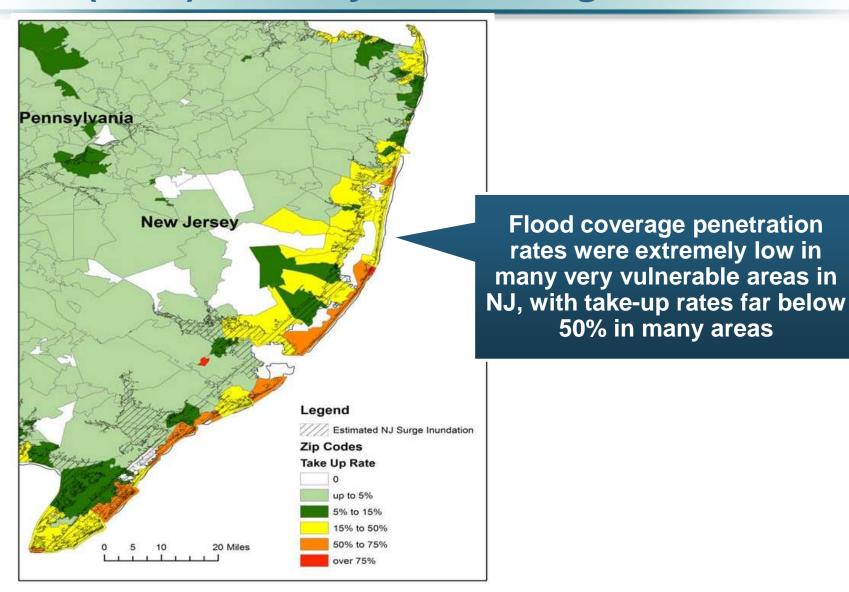


Hurricane Sandy: Flood Issues

Most of the Uninsured Direct Losses Are Due to Flooding

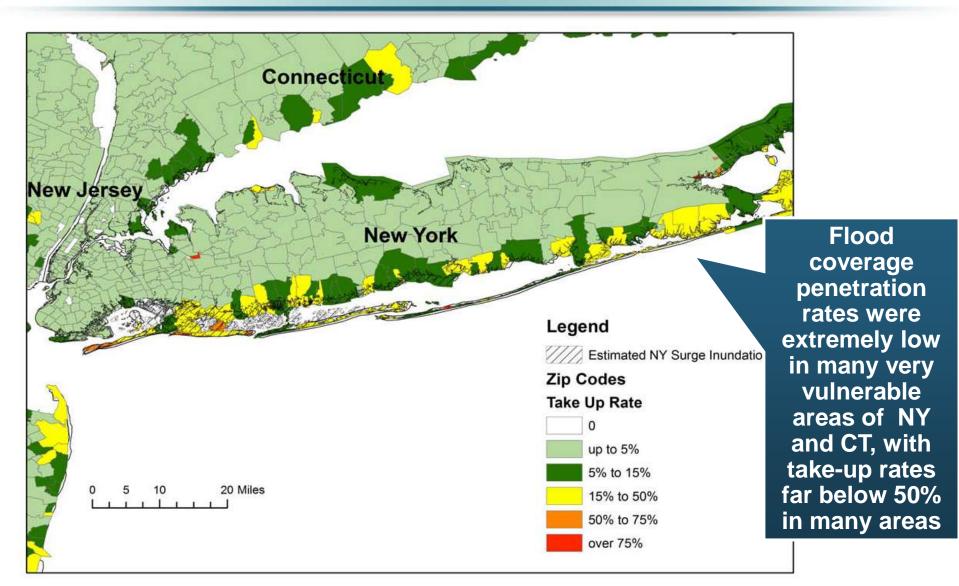
Residential NFIP Flood Take-Up Rates in NJ (2010) & Sandy Storm Surge





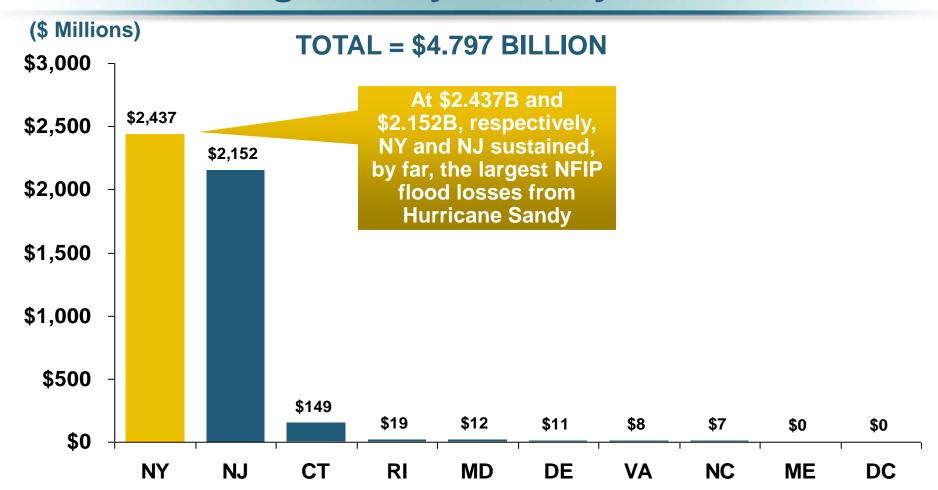
Residential NFIP Flood Take-Up Rates in NY, CT (2010) & Sandy Storm Surge





Hurricane Sandy: National Flood Insurance Program Payment, by State*



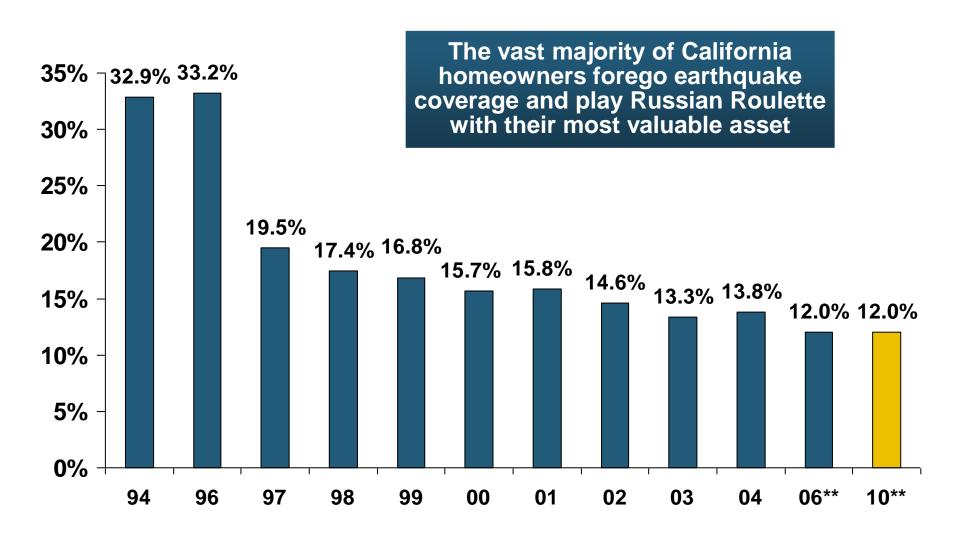


The NFIP Will Ultimately Likely Pay Close to \$7 Billion to 100,000 Policyholders Across 9 States and DC in the Wake of Hurricane Sandy

^{*}As of February 20, 2013.

Percentage of California Homeowners with Earthquake Insurance, 1994-2010*





*Includes CEA policies beginning in 1996. **2006 estimate from Insurance Information Network of CA. 2010 from CEA. Source: California Department of Insurance; Insurance Information Institute.

Flood Insurance Reform & Modernization Act of 2012: Key Provisions



- Reauthorized NFIP and Its Financing Through 9/30/17
- Increase in Average Annual Limit on Premium Increase
 - Increases annual limit on premium increase from 10% to 20%
- Phase-in of Actuarial Rates for Certain Properties
 - Applies to non-primary residences, severe repetitive loss properties, properties where flood losses have exceed property value, business property, property that has sustained damage > 50% of fair market value
- Actuarial Sound Rates for Certain Severe Repetitive Loss Properties
 - Charge actuarially sound rates to any prospective or repetitive loss properties that refused to accept offers of mitigation assistance after a major disaster
- Prohibition of Premium Rate Subsidy on New or Lapsed Policies

Other Changes, Net Impacts & Outstanding Questions



- Separate Remapping Initiative (Flood maps out of date)
 - Already resulting in expansion of high hazard flood zones
 - Will also increase costs to many
- Post-Sandy Changes in Building Codes
- Use of State and Federal Funds to Purchase Vulnerable Property from Current Owners Who Had Homes Damaged or Destroyed in Sandy
 - Most seem willing to sell since they are being offered 100%+ or pre-Sandy value and many were not insured for flood damage
- Given only 1/2 to 1/3 of Coastal Dwellers Maintain Flood Coverage, What Will Be the Impact of Higher Price?
 - What is elasticity of demand for flood insurance?
- Will Private Insurers Have a Greater Incentive to Participate in the Flood Insurance Market?



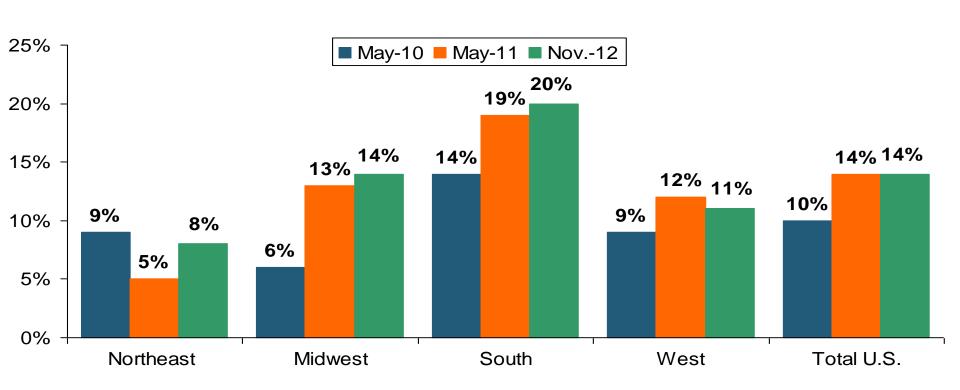
I.I.I. PULSE SURVEY

Despite Education Efforts and Numerous Disasters, Many Insurance Buyers Have Serious Misconceptions or Make Poor Decisions Related to their Insurance Coverage

I.I.I. Poll: Disaster Preparedness



Q. Do you have a separate flood insurance policy?¹



Only 14 percent of American homeowners say they have a flood insurance policy. The percentage is lowest in the Northeast at 8 percent.

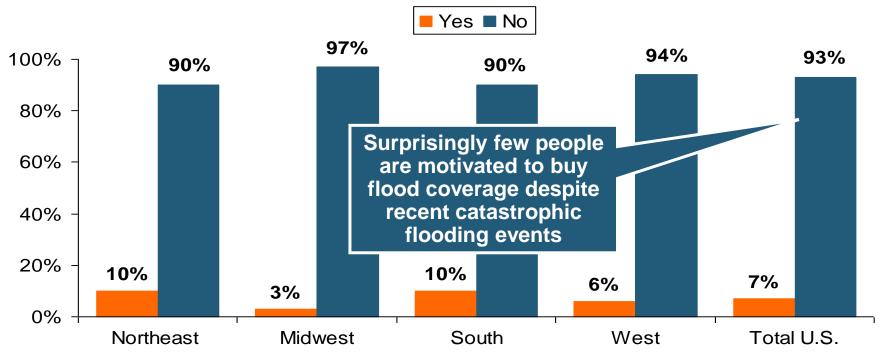
Source: Insurance Information Institute Annual *Pulse* Survey.

¹Asked of those who have homeowners insurance and who responded "yes".

I.I.I. Poll: Disaster Preparedness



Q. Have recent flooding events such as Hurricane Sandy or Hurricane Irene motivated you to buy flood coverage?¹



Recent storms have not motivated people to buy flood insurance coverage.

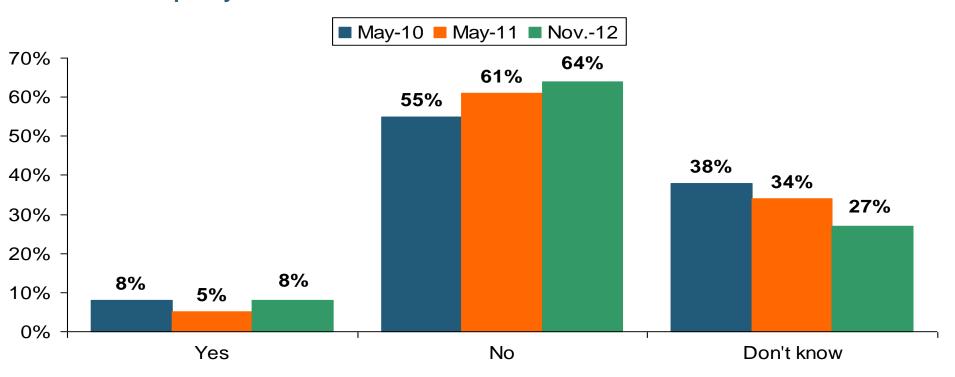
Source: Insurance Information Institute Annual *Pulse* Survey.

¹Asked of those who have homeowners insurance but not flood insurance.

I.I.I. Poll: Disaster Preparedness



Q. Will the government pay for damage to your home that is not covered in your homeowners policy?¹



Sixty-four percent of homeowners say that the government will not pay for damage to their homes that is not covered by their homeowners policy.

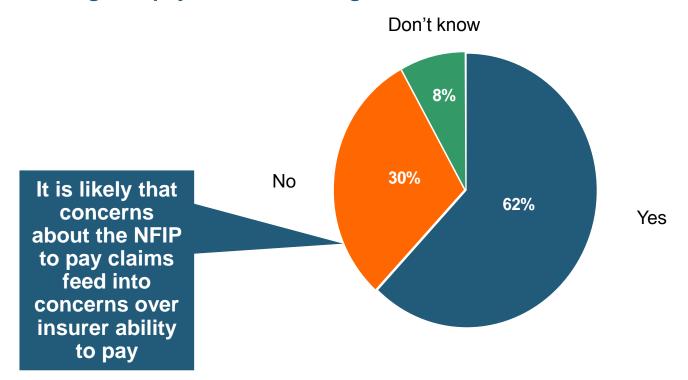
¹Asked of those who have homeowners insurance and who responded "yes".

Source: Insurance Information Institute Annual *Pulse* Survey.

I.I.I. Poll: Financial Strength



Q. There have been a number of major weather-related events in recent years, such as Hurricane Sandy and severe tornadoes. Do you believe that insurers have the financial strength to pay claims following a natural disaster?

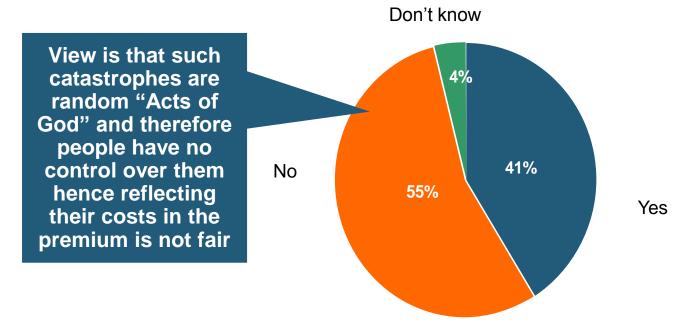


While more than 60% of Americans believe insurance companies have the resources to pay claims after a natural disaster, nearly one-third do not—about the same as last year.

I.I.I. Poll: Homeowners Insurance



Q. Do you think that it is fair that people who live in areas affected by record storms in 2011 and 2012 should pay more for their homeowners insurance in the future?



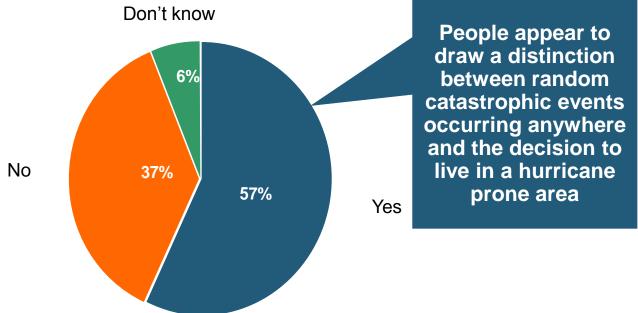
About one-half of Americans (55 percent) believe that homeowners insurance premiums should not be raised as a result of recent storms in their areas.

I.I.I. Poll: Homeowners Insurance



Q. Do you think that it's fair that people who live in areas prone to hurricanes pay a 'hurricane deductible' when damage from a





More than half of Americans think that it is fair that residents of hurricane-prone areas pay a hurricane deductible if a hurricane damages their homes.



Superstorm Sandy: Rewriting of the Insurance History Books Continues

Sandy Was Only the Most Recent of Many Large Scale Catastrophes Around the Globe

2012 Catastrophe Summary



Catastrophe Communications: US & Global

- ►U.S. Focus: ~\$37-\$42B = 2nd Most Costliest Year Ever for Insured Catastrophe Loss (Behind 2005)
 - Economic Losses = \$101B
 - Crop = Additional ~\$16B (\$7B-\$8B privately insured)
 - NFIP Flood = Additional \$9B+
 - Flood losses/NFIP/FEMA has been the #1 communications "issue" in the wake of Sandy
- ➤ Global Focus: \$65B in Insured Losses → Well Below \$105B in 2011 but Above 10-Yr. Avg. of \$50B
 - Cats abroad did not drive media cycle in 2012, save ongoing Fukishima issues; Climate change
- ➤ Market Consequences: Primary & Reinsurance
 - Impacts on price, availability

Natural Disaster Losses in the United States: 2012



As of January 1, 2013	Number of Events	Fatalities	Estimated Overall Losses (US \$m)	Estimated Insured Losses (US \$m)
Tropical Cyclone	4	143	52,240	26,360
Severe Thunderstorm	115	118	27,688	14,914
Drought	2	0	20,000	16,000 [†]
Wildfire	38	13	1,112	595
Winter Storm	2	7	81	38
Flood	19	3	13	0††
TOTALS	184	284	\$101,134	\$57,907

Significant Natural Catastrophes, 2012



(Events with \$1 billion economic loss and/or 50 fatalities)

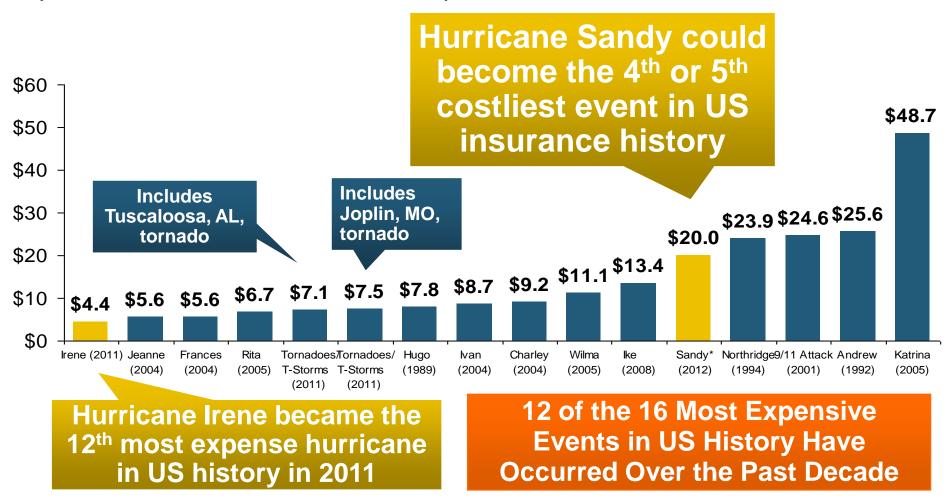
Date	Event	Estimated Economic Losses (US \$m)	Estimated Insured Losses (US \$m)
June – Sept 2012	Central US Drought	20,000	16,000 [†]
March 2 - 3	Thunderstorms	5,000	2,500
April 2 – 4	Thunderstorms	1,550	775
April 13- 15	Thunderstorms	1,800	910
April 28 – 29	Thunderstorms	4,500	2,500
May 25 – 30	Thunderstorms	3,400	1,700
June 6 – 7	Thunderstorms	1,400	1,000
June 11 – 13	Thunderstorms	1,900	950
June 28 – July 2	Thunderstorms	4,000	2,000
August 26 - 30	Hurricane Isaac	2,000	1,220
October 28 - 30	Hurricane Sandy	50,000	25,000 ^{††}

Source: MR NatCatSERVICE

Top 16 Most Costly Disasters in U.S. History



(Insured Losses, 2012 Dollars, \$ Billions)

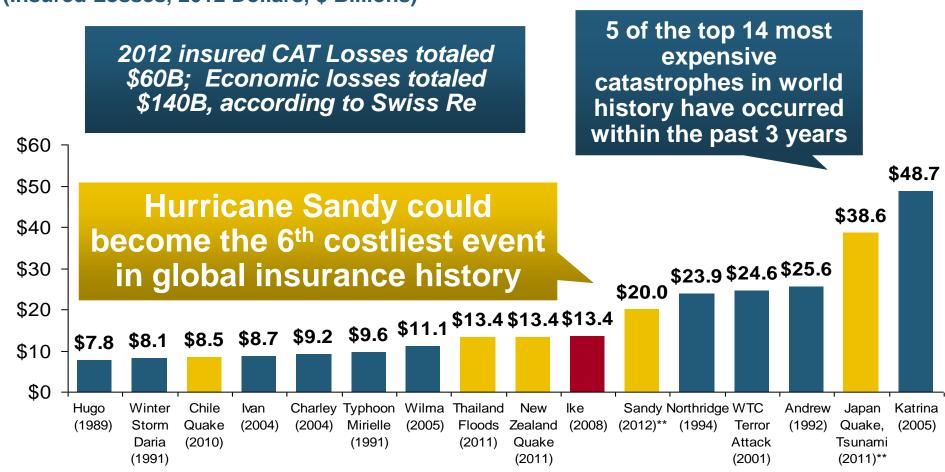


^{*}Estimate as of 12/09/12 based on estimates of catastrophe modeling firms and reported losses as of 1/12/13. Estimates range up to \$25B. Sources: PCS; Insurance Information Institute inflation adjustments to 2012 dollars using the CPI.

Top 16 Most Costly World Insurance Losses, 1970-2012*



(Insured Losses, 2012 Dollars, \$ Billions)



^{*}Figures do not include federally insured flood losses.

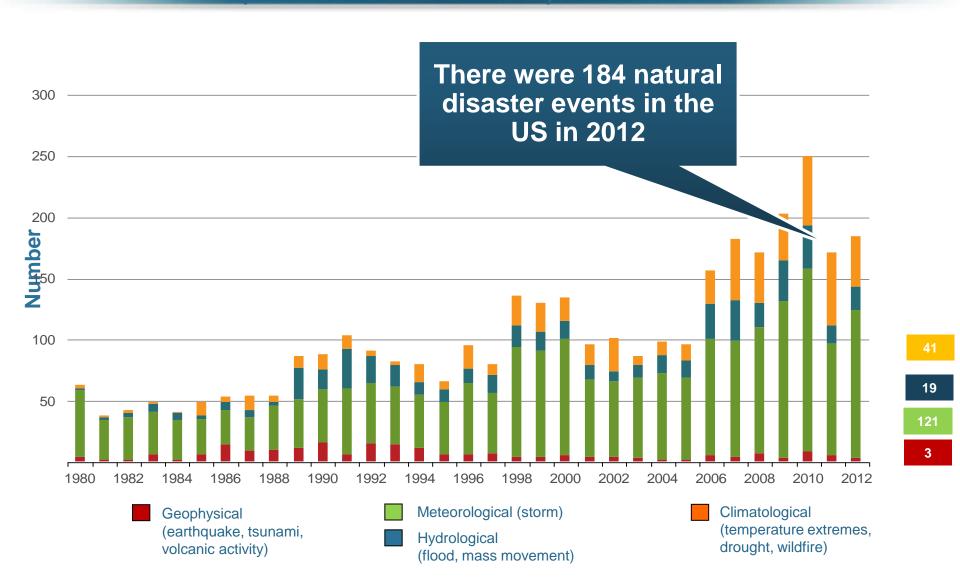
Sources: Swiss Re sigma 1/2011; Munich Re; Insurance Information Institute research.

^{**}Estimate based on PCS value of \$18.75B as of 1/18/13 and assumption of upward development based on catastrophe modeler estimates ranging as high as \$25B.

Natural Disasters in the United States, 1980 – 2012



Number of Events (Annual Totals 1980 – 2012)



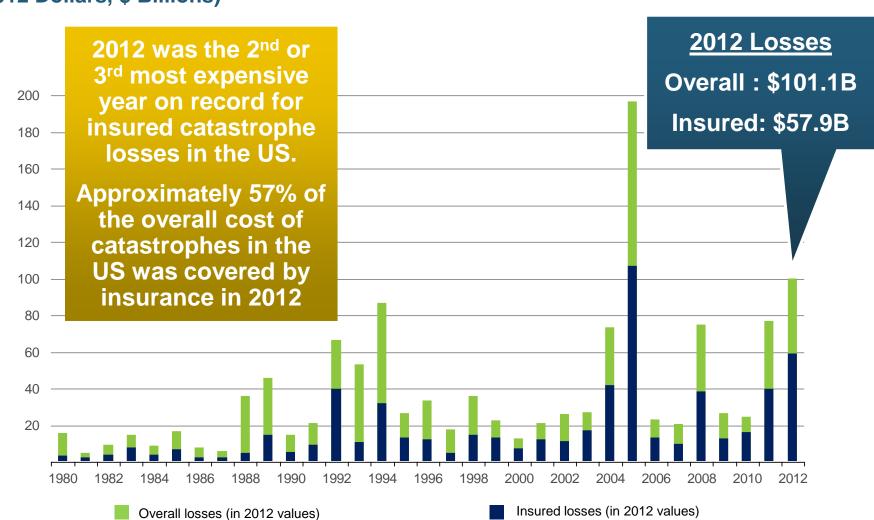
Source: MR NatCatSERVICE

Losses Due to Natural Disasters in the US, 1980–2012 (Overall & Insured Losses)



(Overall and Insured Losses)

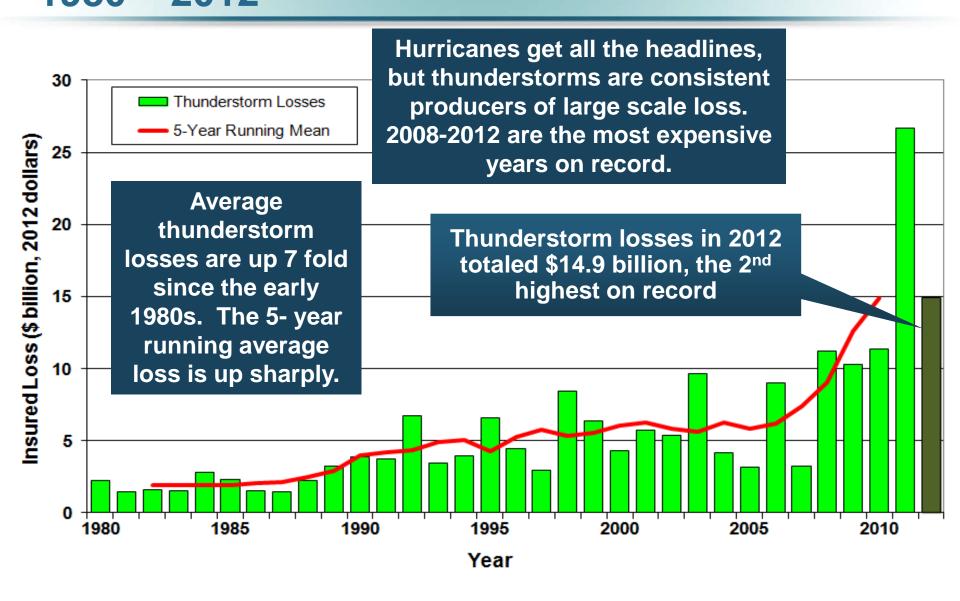
(2012 Dollars, \$ Billions)



Source: MR NatCatSERVICE

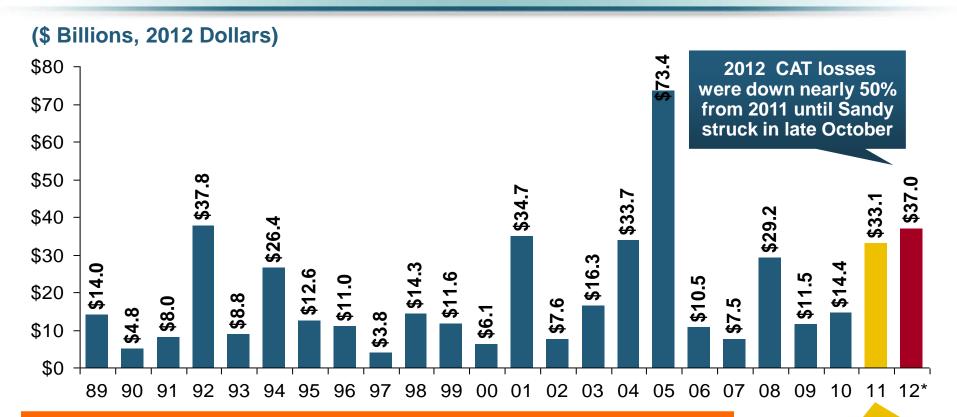
U.S. Thunderstorm Loss Trends, 1980 – 2012





US Insured Catastrophe Losses





US CAT Losses in 2012 Will Likely Become the 2nd or 3rd Highest in US History on An Inflation-Adjusted Basis (Pvt Insured). 2011 Losses Were the 5th Highest

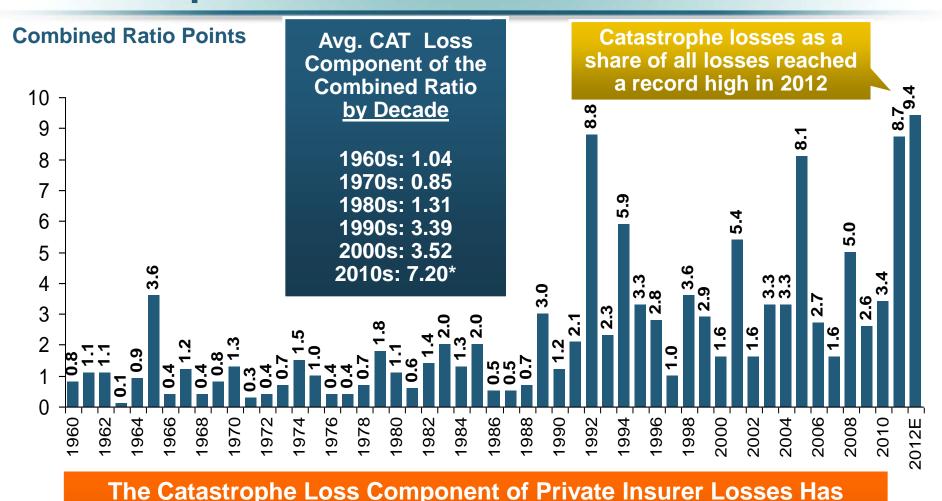
Record Tornado Losses Caused 2011 CAT Losses to Surge

Note: 2001 figure includes \$20.3B for 9/11 losses reported through 12/31/01 (\$25.9B 2011 dollars). Includes only business and personal property claims, business interruption and auto claims. Non-prop/BI losses = \$12.2B (\$15.6B in 2011 dollars.) Sources: Property Claims Service/ISO: Insurance Information Institute.

^{*}As of 1/2/13. Includes \$20B gross loss estimate for Hurricane Sandy.

Combined Ratio Points Associated with Catastrophe Losses: 1960 – 2012*





Notes: Private carrier losses only. Excludes loss adjustment expenses and reinsurance reinstatement premiums. Figures are adjusted for losses ultimately paid by foreign insurers and reinsurers.

Increased Sharply in Recent Decades

Source: ISO (1960-2011); A.M. Best (2012E) Insurance Information Institute.

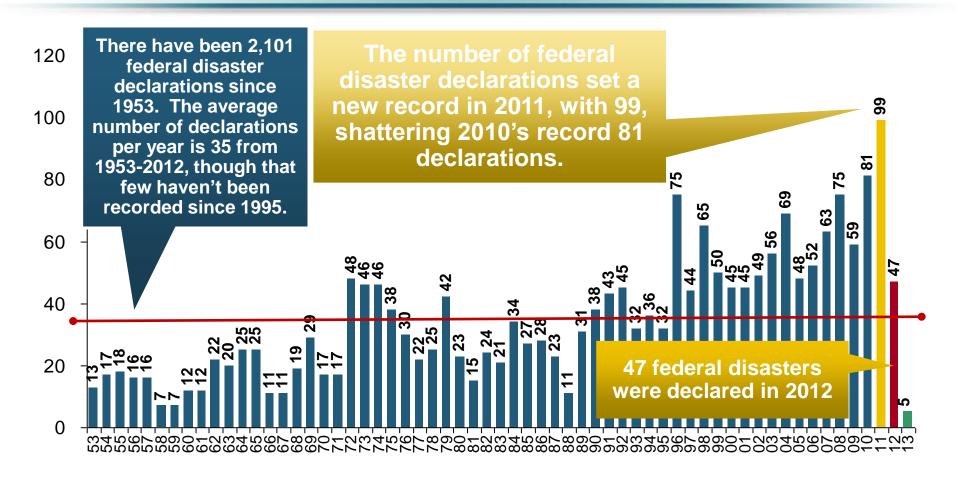


Federal Disaster Declarations Patterns: 1953-2012

Despite 11 Sandy Declarations, Fewer Disasters Were Declared in 2012 than the Record Number of Declarations in 2010 and 2011

Number of Federal Disaster Declarations, 1953-2013*



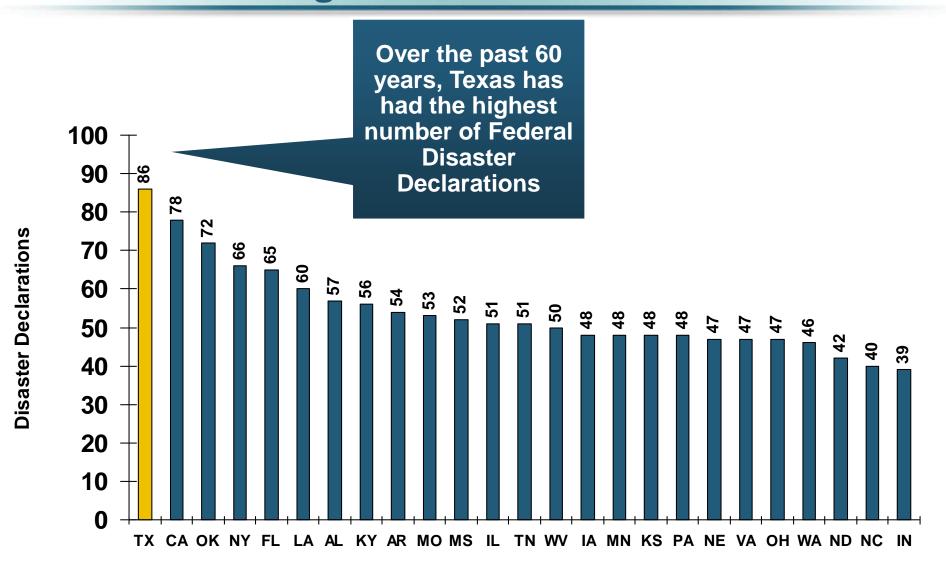


The Number of Federal Disaster Declarations Is Rising and Set New Records in 2010 *and* 2011. Hurricane Sandy Produced 13 Declarations in 2012/13.

^{*}Through Feb. 24, 2013.

Federal Disasters Declarations by State, 1953 – 2013: Highest 25 States*



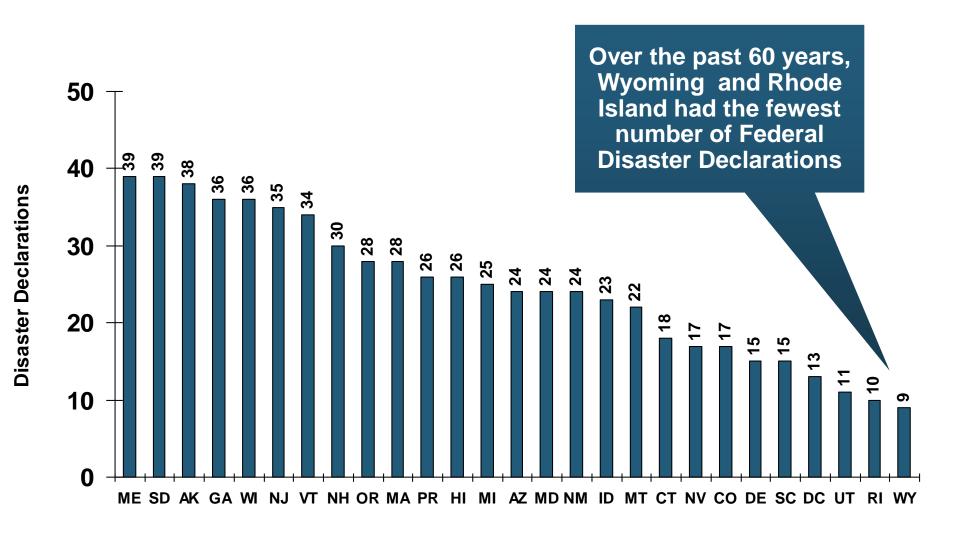


^{*}Through Feb. 24, 2012. Includes Puerto Rico and the District of Columbia.

Source: FEMA: http://www.fema.gov/news/disaster totals annual.fema; Insurance Information Institute.

Federal Disasters Declarations by State, 1953 – 2013: Lowest 25 States*



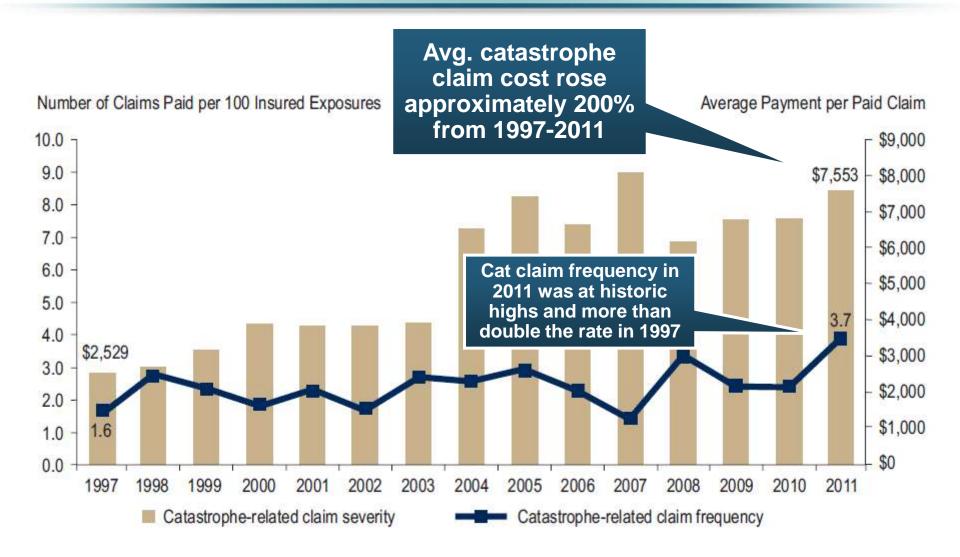


^{*}Through Feb. 24, 2013. Includes Puerto Rico and the District of Columbia.

Source: FEMA: http://www.fema.gov/news/disaster totals annual.fema; Insurance Information Institute.

Homeowners Insurance Catastrophe-Related Claim Frequency and Severity, 1997—2012*

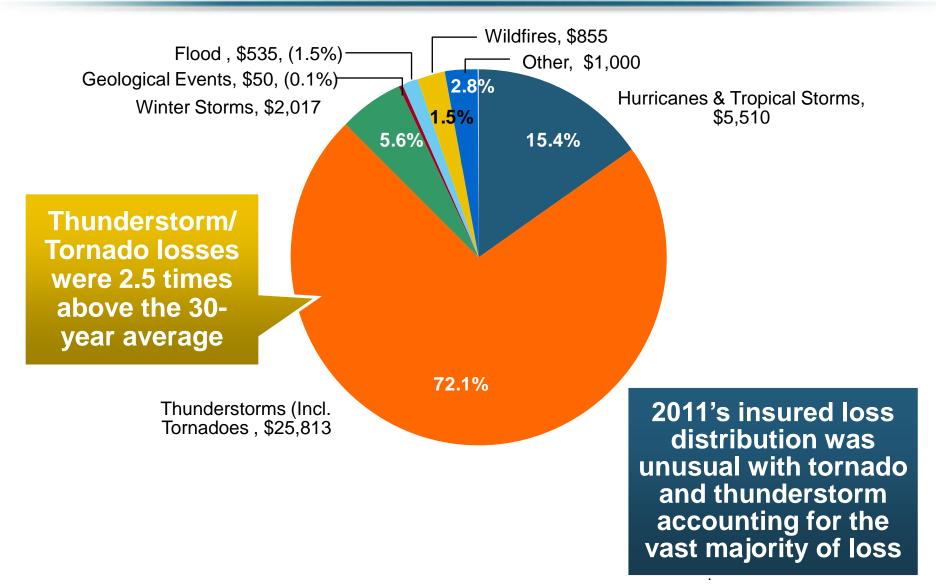




^{*}All policy forms combined, countrywide.
Source: Insurance Research Council, *Trends in Homeowners Insurance Claims*, Sept. 2012 from ISO Fast Track data.

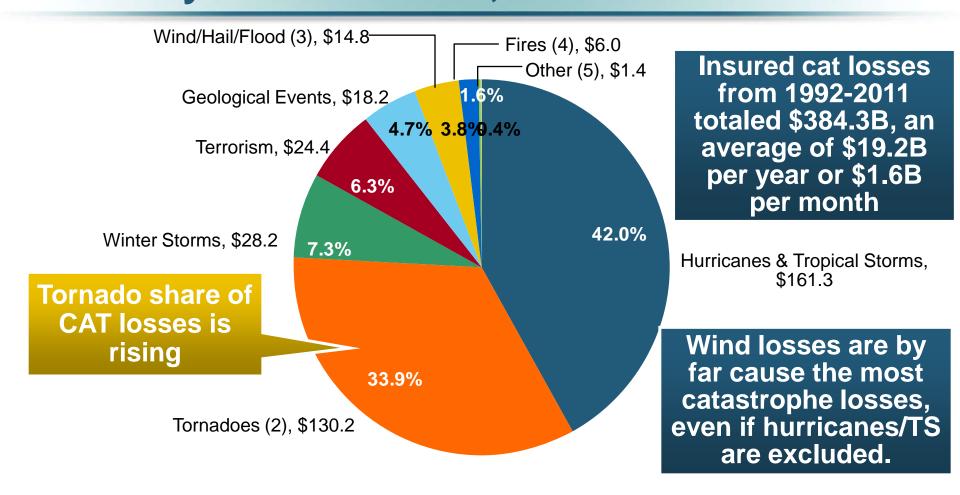
U.S. Insured Catastrophe Losses by Cause of Loss, 2011 (\$ Millions)





Inflation Adjusted U.S. Catastrophe Losses by Cause of Loss, 1990–2011





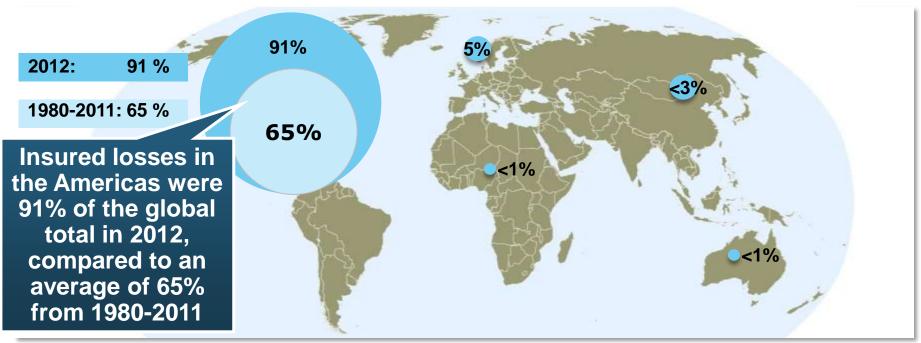
- 1. Catastrophes are defined as events causing direct insured losses to property of \$25 million or more in 2009 dollars.
- Excludes snow.
- 3. Does not include NFIP flood losses
- Includes wildland fires
- 5. Includes civil disorders, water damage, utility disruptions and non-property losses such as those covered by workers compensation.

Source: ISO's Property Claim Services Unit.

Natural Catastrophes Worldwide 2012



Insured Losses = \$65bn - % distribution per continent

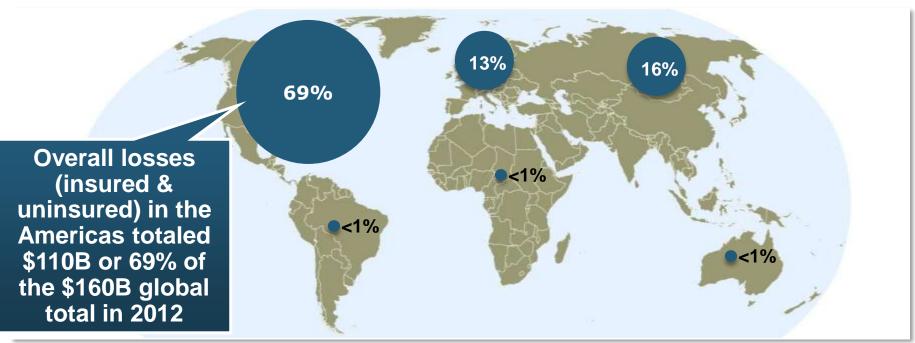


Continent	Insured losses US\$ m
America (North & South Am.)	60,000
Europe	3,200
Africa	200
Asia	1,700
Australia/Oceania	300

Natural Catastrophes Worldwide 2012



Overall Losses = \$160bn - % distribution per continent

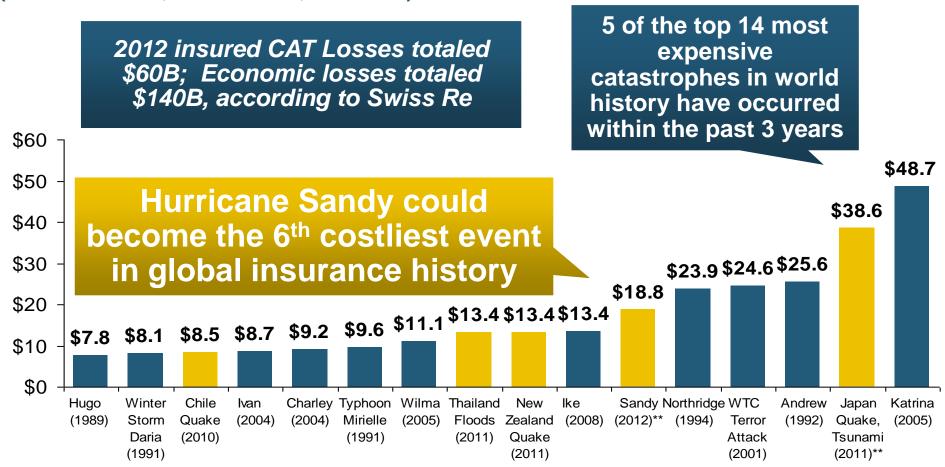


Continent	Overall losses US\$ m
America (North & South)	110,000
Europe	21,000
Africa	1,000
Asia	26,000
Australia/Oceania	1,000

Top 16 Most Costly World Insurance Losses, 1970-2012*







^{*}Figures do not include federally insured flood losses.

^{**}Average of range estimates of \$35B - \$40B as of 1/4/12 adjusted to 2012 dollars; Privately insured losses only.

^{***}Estimate as of 12/09/12, based on average of midpoints from range estimates from AIR, RMS and Eqecat. Sources: Swiss Re *sigma 1/2011*; Munich Re; Insurance Information Institute research.

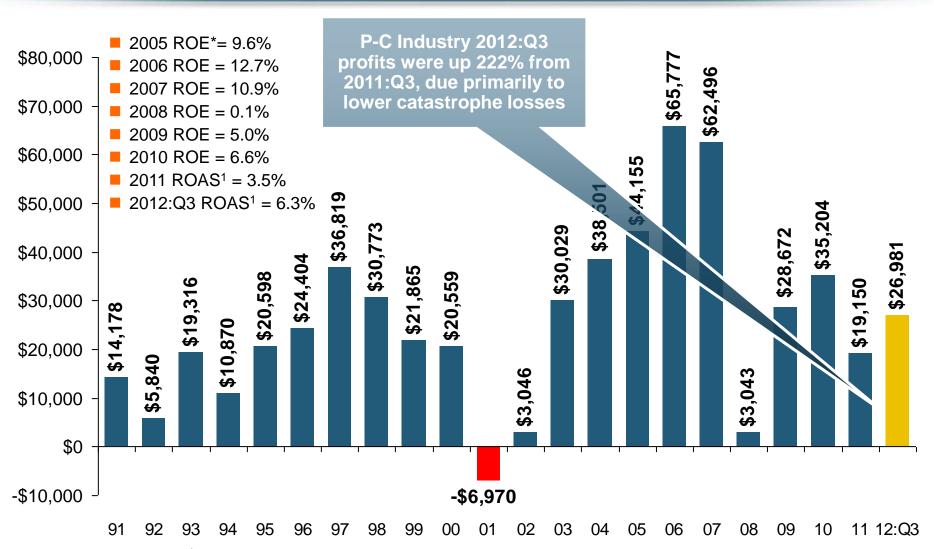


P/C Insurance Industry Financial Overview

Sandy Impacted 2012
Financial Performance, But
the Industry Remains Very
Strong Financially

P/C Net Income After Taxes 1991–2012:Q3 (\$ Millions)



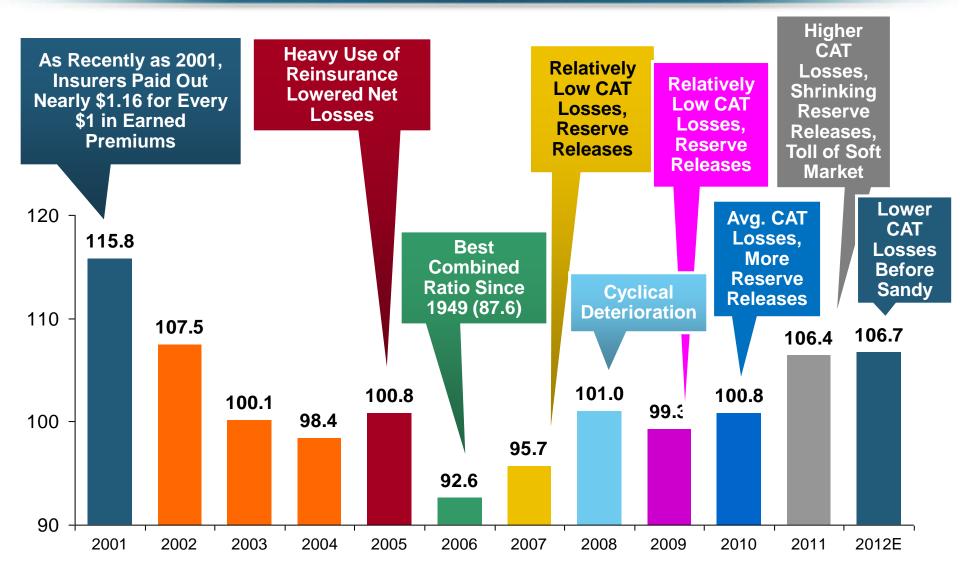


^{*} ROE figures are GAAP; ¹Return on avg. surplus. Excluding Mortgage & Financial Guaranty insurers yields a 6.6% ROAS through 2012:Q3, 4.6% ROAS for 2011, 7.6% for 2010 and 7.4% for 2009.

Sources: A.M. Best, ISO, Insurance Information Institute

P/C Insurance Industry Combined Ratio, 2001–2012E*

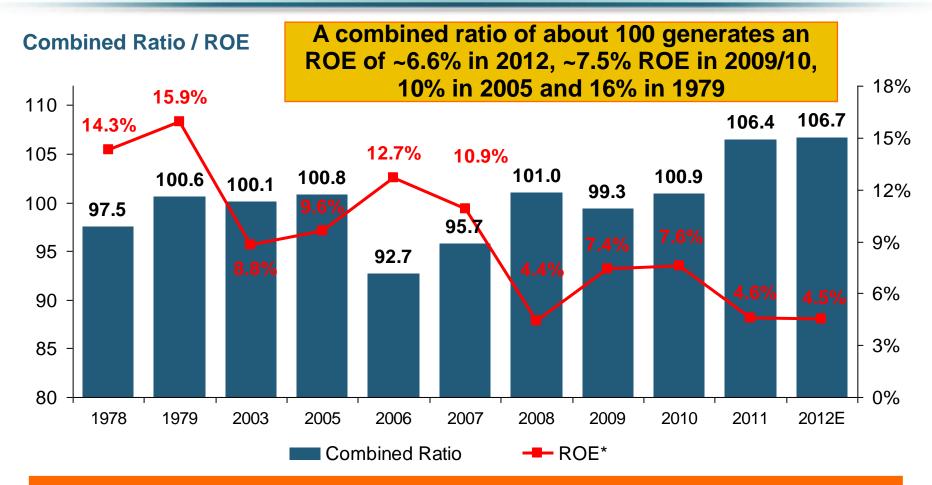




^{*} Excludes Mortgage & Financial Guaranty insurers 2008--2012. Including M&FG, 2008=105.1, 2009=100.7, 2010=102.4, 2011=108.2; 2012:Q3=100.0. Sources: A.M. Best, ISO.

A 100 Combined Ratio Isn't What It Once Was: Investment Impact on ROEs



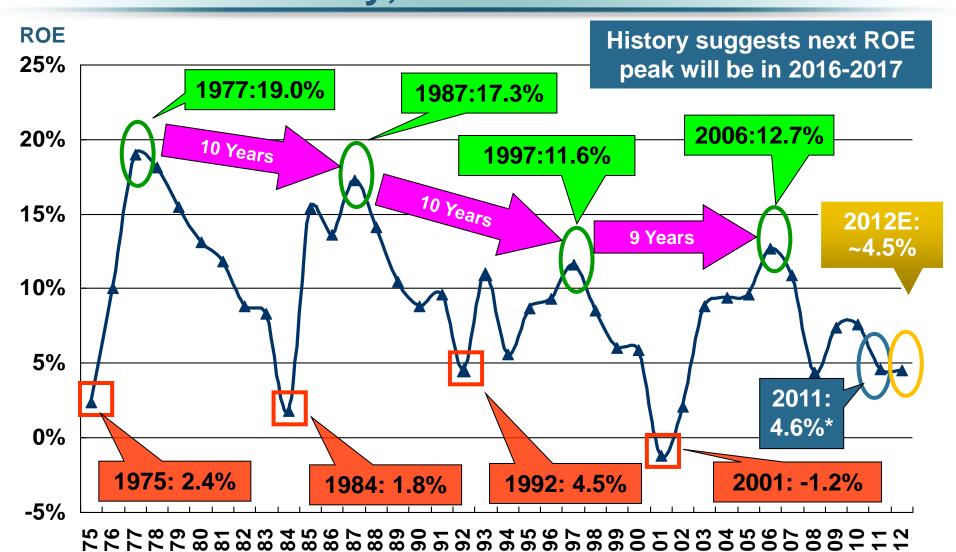


Combined Ratios Must Be Lower in Today's Depressed Investment Environment to Generate Risk Appropriate ROEs

^{* 2008 -2012} figures are return on average surplus and exclude mortgage and financial guaranty insurers. 2012:Q3 combined ratio including M&FG insurers is 100.9, ROAS = 6.3%; 2011 combined ratio including M&FG insurers is 108.2, ROAS = 3.5%. Source: Insurance Information Institute from A.M. Best and ISO data.

Profitability Peaks & Troughs in the P/C Insurance Industry, 1975 – 2012E*

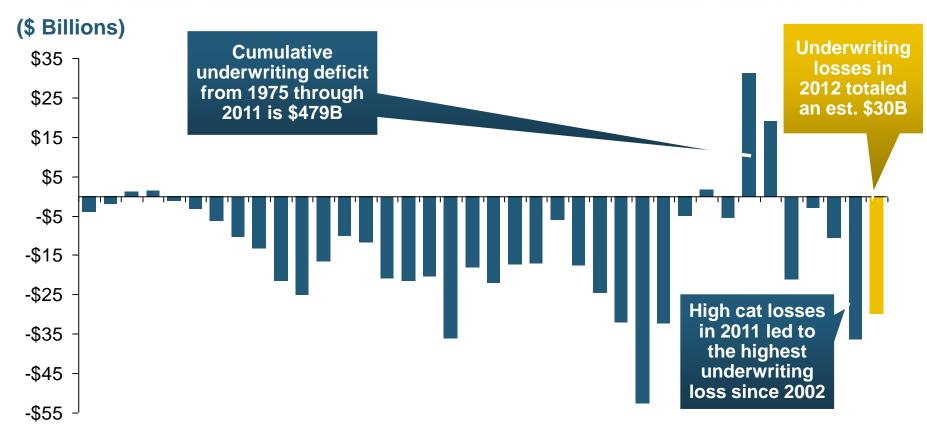




*Profitability = P/C insurer ROEs. 2012 figure is an estimate based on ROAS data. Note: Data for 2008-2012 exclude mortgage and financial guaranty insurers. 2012:Q3 ROAS = 6.2% including M&FG.
Source: Insurance Information Institute; NAIC, ISO, A.M. Best.

Underwriting Gain (Loss) 1975–2012E*





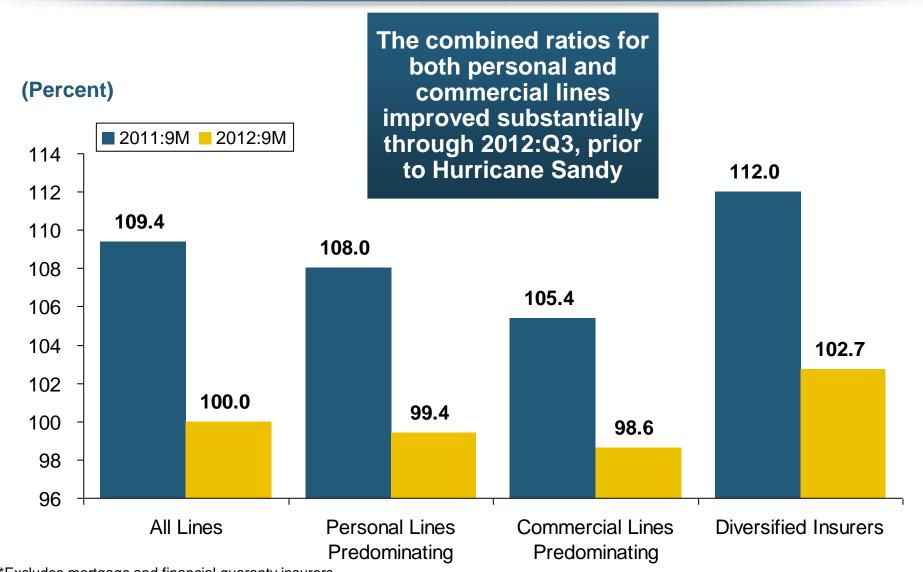
75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 00 01 02 03 04 05 06 07 08 09 10 11 12

Large Underwriting Losses Are *NOT* Sustainable in Current Investment Environment

^{*} Includes mortgage and financial guaranty insurers in all years. Sources: A.M. Best, ISO: Insurance Information Institute.

Combined Ratios by Predominant Business Segment, 2012:9 Mos. vs. 2011:9 Mos.*





^{*}Excludes mortgage and financial guaranty insurers. Source: ISO/PCI; Insurance Information Institute

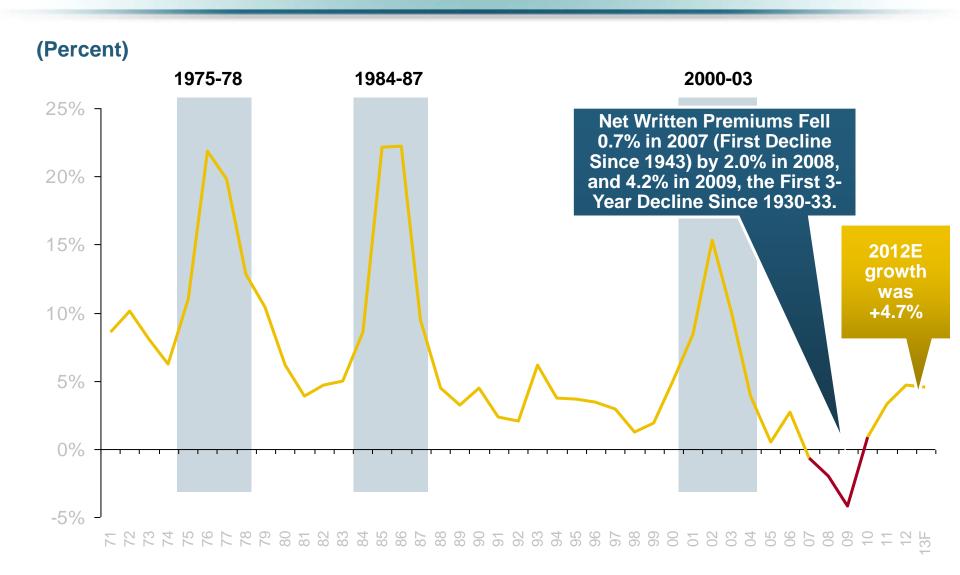


PREMIUM GROWTH TRENDS

Sustained Shift in Pricing in the Wake of CATs, Low Interest Rates

Net Premium Growth: Annual Change, 1971—2013F





P/C Net Premiums Written: % Change, Quarter vs. Year-Prior Quarter



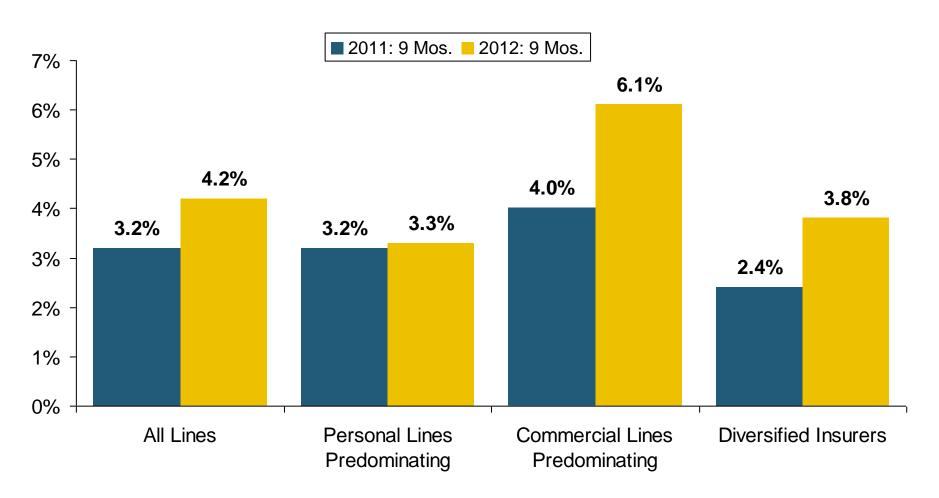


Sustained Growth in Written Premiums (vs. the same quarter, prior year) Will Continue into 2013

Growth in Net Written Premium by Segment, 2012:9 Mos. vs. 2011:9 Mos.*



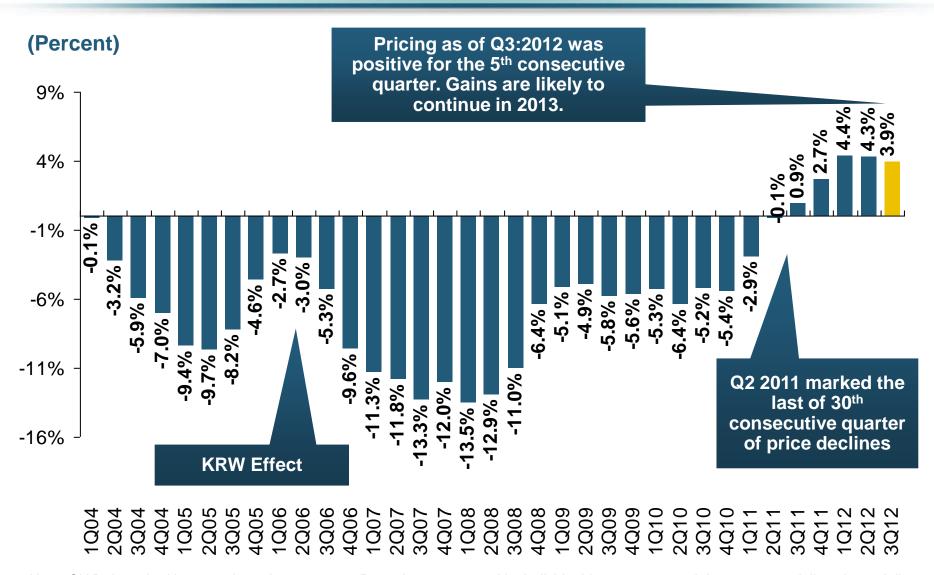
(Percent)



^{*}Excludes mortgage and financial guaranty insurers. Source: ISO/PCI; Insurance Information Institute

Average Commercial Rate Change, All Lines, (1Q:2004–3Q:2012)

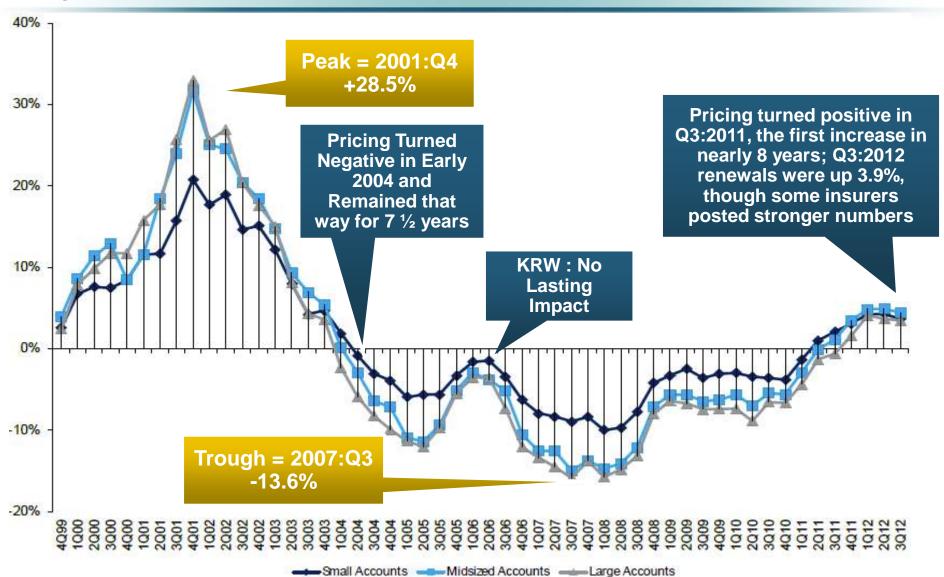




Note: CIAB data cited here are based on a survey. Rate changes earned by individual insurers can and do vary, potentially substantially. Source: Council of Insurance Agents & Brokers; Insurance Information Institute

Change in Commercial Rate Renewals, by Account Size: 1999:Q4 to 2012:Q3

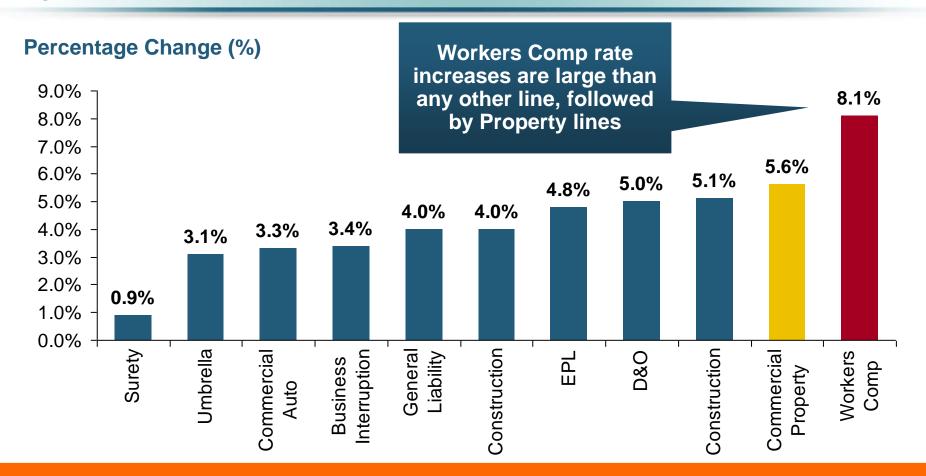




Note: CIAB data cited here are based on a survey. Rate changes earned by individual insurers can and do vary, potentially substantially. Source: Council of Insurance Agents and Brokers; Barclay's Capital; Insurance Information Institute.

Change in Commercial Rate Renewals, by Line: 2012:Q3

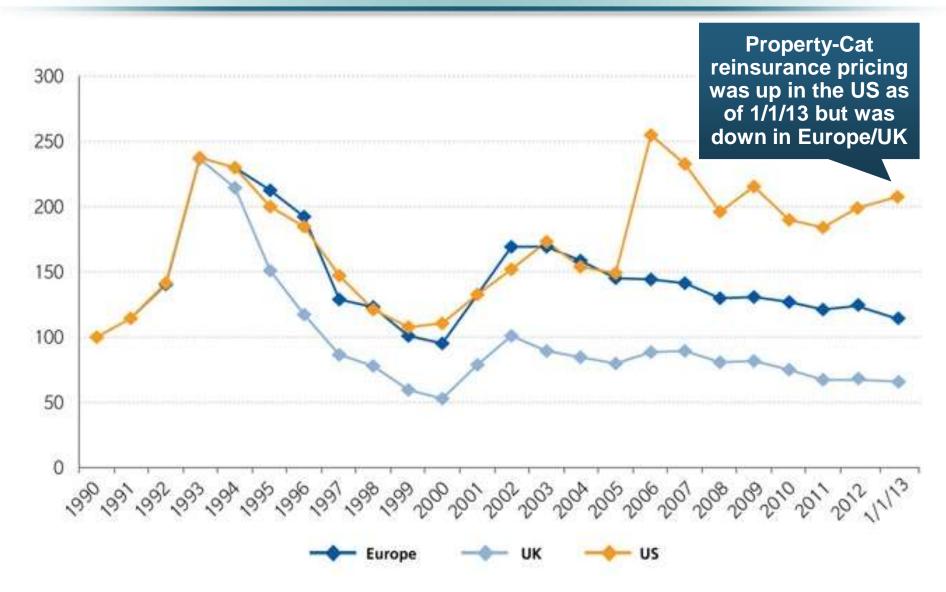




Major Commercial Lines Renewed Uniformly Upward in Q3:2012 for the Fifth Consecutive Quarter Since 2003; Property Lines & Workers Comp Leading the Way; Cat Losses and Low Interest Rates Provide Momentum Going Forward

Regional Property Catastrophe Rate on Line Index, 1990—2013 (as of January 1)





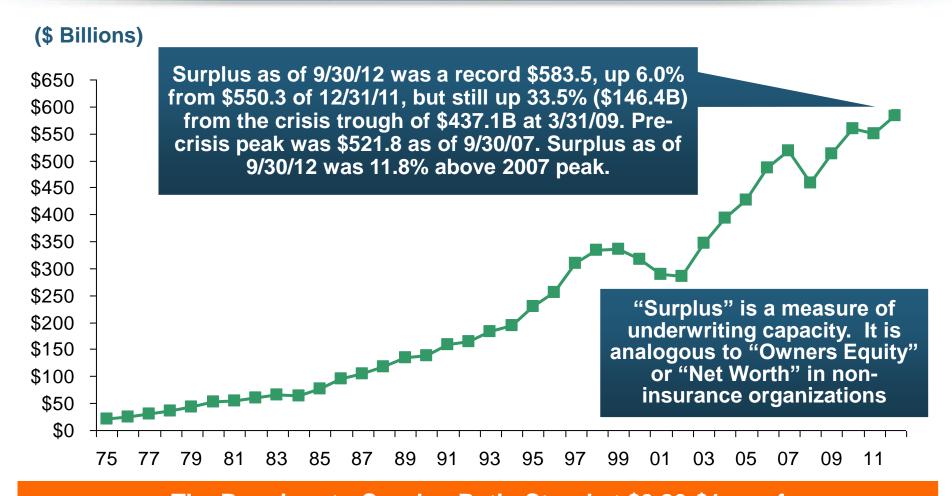


SURPLUS/CAPITAL/CAPACITY

How Will Large Catastrophe Losses Impact Capacity?

US Policyholder Surplus: 1975–2012*





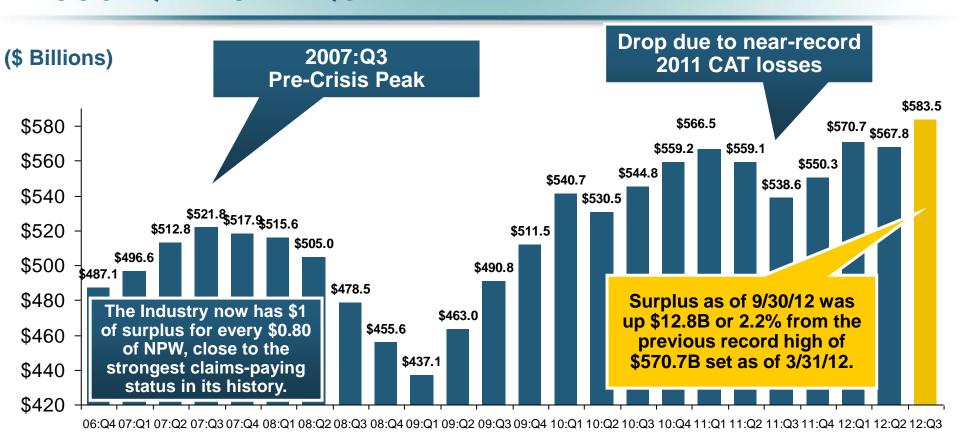
The Premium-to-Surplus Ratio Stood at \$0.80:\$1 as of 9/30/12, A Near Record Low (at Least in Recent History)*

Source: A.M. Best, ISO, Insurance Information Institute.

^{*} As of 9/30/12.

Policyholder Surplus, 2006:Q4–2012:Q3





*Includes \$22.5B of paid-in capital from a holding company parent for one insurer's investment in a non-insurance business in early 2010.

The P/C Insurance Industry Both Entered and Emerged from the 2012 Hurricane Season Very Strong Financially. There is No Insurance Industry "Fiscal Cliff"



Hurricane Sandy Reignited in the United States the Debate on Climate Change

Climate Change Remains a Controversial Topic in the US

Climate Change: Did Sandy Revitalize the Debate in the US?



- The Issue of Climate Change Received Relatively Little Attention in the US until Hurricane Katrina in 2005
 - Katrina was (and remains) the costliest disaster in US and global history (both in economic and insurance terms)
 - Katrina occurred near the end of a long series of costly tropical events over the previous two years
 - Severe floods and wildfires had occurred as well
 - Coincided with the 2006 release of former Vice President Al Gore's book and film "An Inconvenient Truth" which warned of the perils of global warming
- Real Estate Bubble Was Inflating Rapidly in 2004-2007
 - Large share of development in environmentally vulnerable areas
 - Population shift to more vulnerable areas
- US Economy Was Strong, Unemployment Was Low
 - Climate was an issue the country could "afford" to be concerned about

Climate Change: Did Sandy Revitalize the Debate in the US? (continued)



- Issue Was an Important One in the Early Stages of 2008 Presidential Election; Cause Championed by Obama
- 2008 Financial Crisis Pushed Issue to the Back Burner
 - View by some that massive job losses during the crisis would be made worse with carbon/GHG legislation
- Volatile Weather in the US in 2011 (Tornadoes, Wildfire) and Hurricane Sandy and Drought in 2012 Coincided with 2012 Political Cycle and Recovering Economy
 - Issue once again became part of political discourse in US
 - Still polarizing issue, but is now on Obama agenda
 - Mentioned by politicians such as NY Gov. Andrew Cuomo
- Sustained Increase in Variability and Volatility in US Weather Cited More Often by Insurance CEOs as Driver of Higher Claim Costs (Associated with Higher Claim Frequency/Severity)



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