## Medical Malpractice Insurance & The Insurance Cycle Medical Professional Liability & the P/C Insurance Industry

iii

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## iii

#### Presentation Outline

- P/C Operating Overview & Outlook
  - > Profitability
  - > Underwriting Trends
  - > Premium Growth & Price Drivers
  - Capacity & Surplus
- Medical Professional Liability Insurance Overview
  - ➤ Medical & Health Care Cost Inflation
  - **▶** Med Mal Operating Results
  - > Med Mal Investment Performance
- Med Mal Tort Environment
- P/C Investment Overview & Outlook
- Weakening Economy: Insurance Impacts & Implications
  - > Implications of Treasury reform "Blueprint" for insurers
- Catastrophic Loss: Spillover Effects?
- Shifting Legal Liability & Tort Environment: P/C

# P/C INSURANCE OPERATING OVERVIEW

The Cycle is Alive and Well



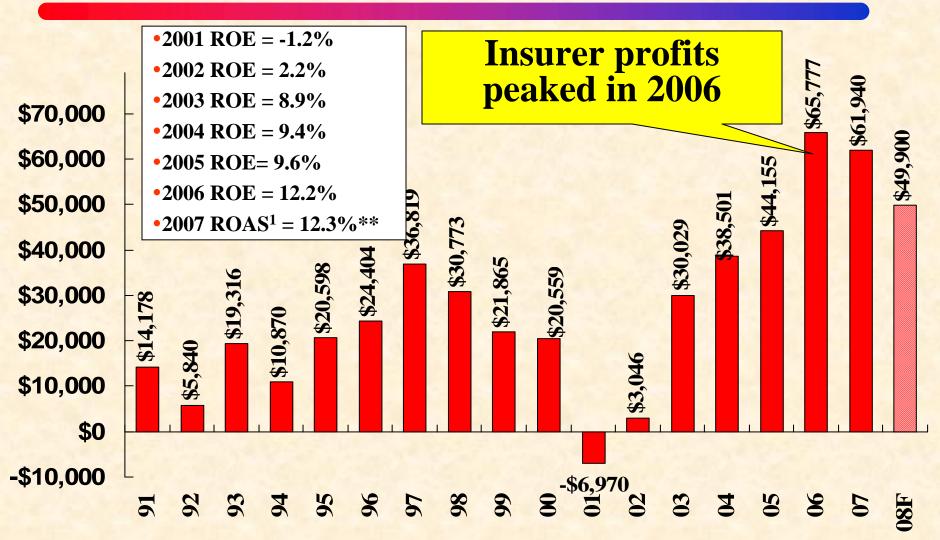
## PROFITABILITY

## Insurer Profits in 2006/07 Reached Their Cyclical Peak





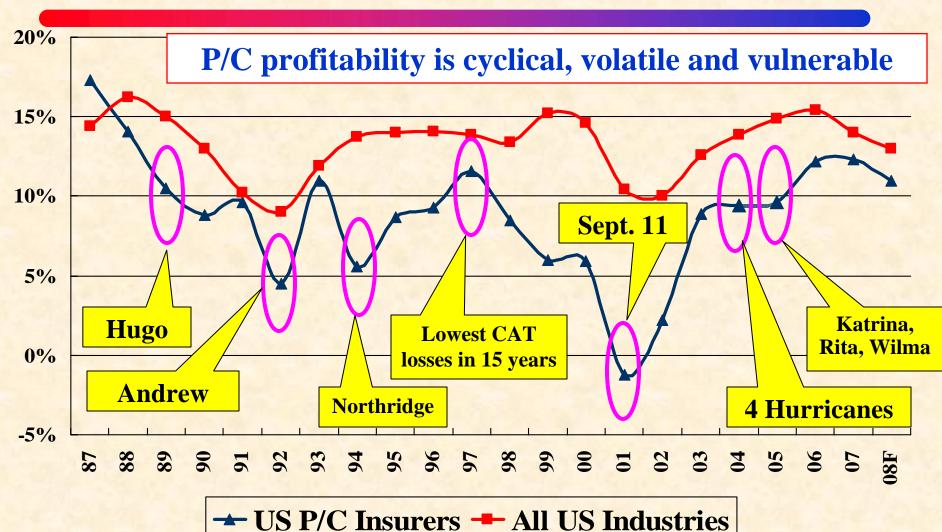
#### P/C Net Income After Taxes 1991-2008F (\$ Millions)\*



\*ROE figures are GAAP; ¹Return on avg. surplus. \*\*Return on Average Surplus; Sources: A.M. Best, ISO, Insurance Information Inst.



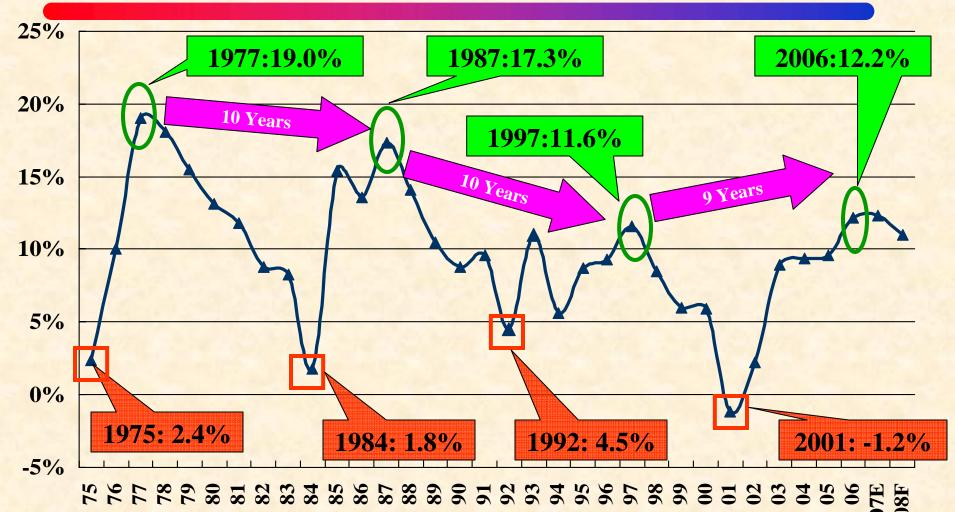
#### ROE: P/C vs. All Industries 1987–2008E



2008 P/C insurer ROE is I.I.I. estimate.

Source: Insurance Information Institute; Fortune

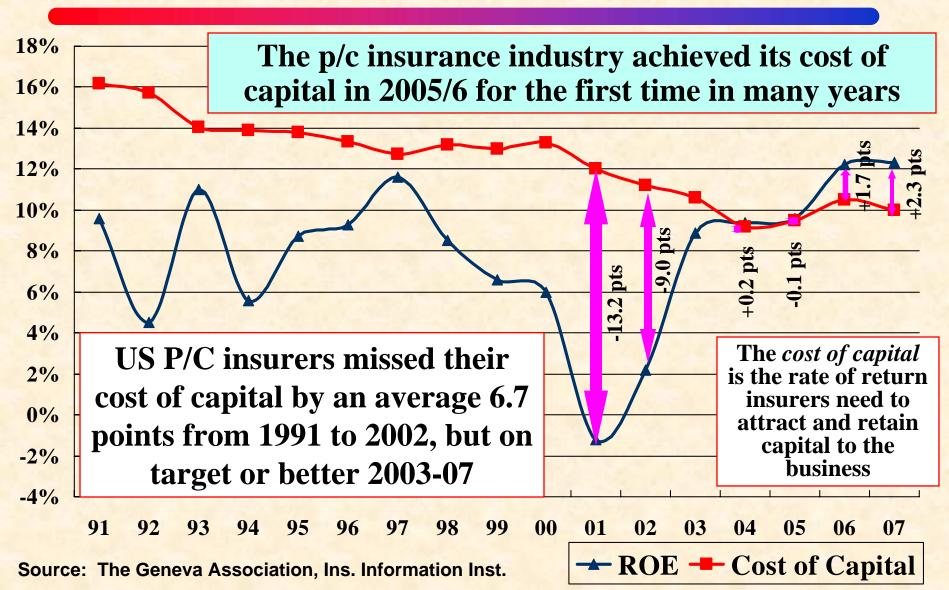
## Profitability Peaks & Troughs in the P/C Insurance Industry, 1975 – 2008F\*



\*GAAP ROE for all years except 2007 which is actual ROAS of 12.3%. 2008 P/C insurer ROE is I.I.I. estimate.

Source: Insurance Information Institute, ISO; Fortune

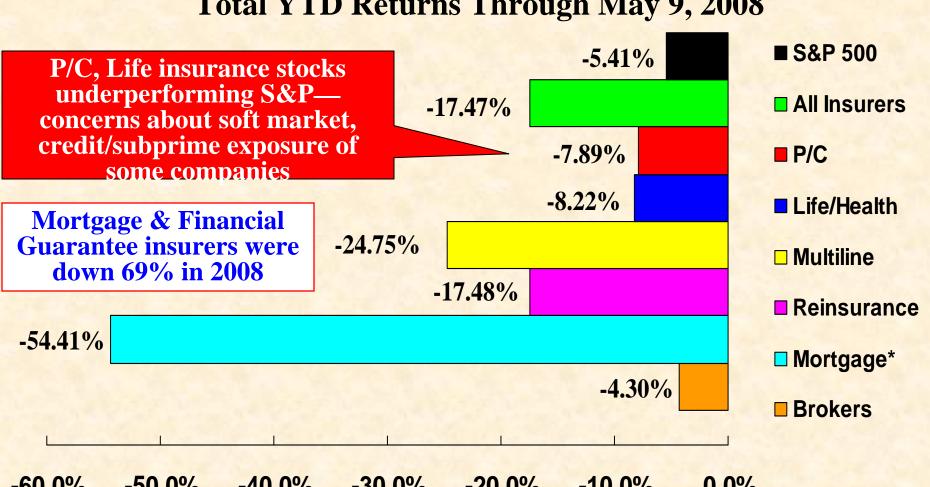
## ROE vs. Equity Cost of Capital: US P/C Insurance: 1991-2007





#### P/C, L/H Stocks: Lagging the S&P 500 Index in 2008

#### Total YTD Returns Through May 9, 2008



-60.0% -30.0% -20.0% -10.0% 0.0% -50.0% -40.0%

\*Includes Financial Guarantee.

Source: SNL Securities, Standard & Poor's, Insurance Information Inst.



## Factors that Will Influence the Length and Depth of the Cycle

- <u>Capacity</u>: Rapid surplus growth in recent years has left the industry with between \$85 billion and \$100 billion in excess capital, according to analysts
  - ➤ All else equal, rising capital leads to greater price competition and a liberalization of terms and conditions
- Reserves: Reserves are in the best shape (in terms of adequacy) in decades, which could extend the depth and length of the cycle
  - ➤ Looming reserve deficiencies are not hanging over insurers they way they did during the last soft market in the late 1990s
  - ➤ Many companies have been releasing redundant reserves, which allows them to boost net income even as underwriting results deteriorate
  - > Reserve releases will diminish in 2008; Even more so in 2009
- Investment Gains: 2007 was the 5<sup>th</sup> consecutive up year on Wall Street. With sharp declines in stock prices and falling interest rates, portfolio yields are certain to fall→Contributes to discipline
  - > Realized capital gains are already rising as underwriting profits shrink, but like redundant reserves, realized capital gains are a finite resource
  - > A sustained equity market decline (and potentially a drop in bond prices at some point) could reduce policyholder surplus

Source: Insurance Information Institute.



## Factors that Will Influence the Length and Depth of the Cycle (cont'd)

- Sarbanes-Oxley: Presumably SOX will lead to better and more conservative management of company finances, including rapid recognition of deficient or redundant reserves
  - > With more "eyes" on the industry, the theory is that cyclical swings should shrink
- Ratings Agencies: Focus on Cycle Management; Quicker to downgrade
  - > Ratings agencies more concerned with successful cycle management strategy
  - Many insurers have already had ratings "haircut" over the last several years they way they did during the last soft market in the late 1990s; Less of a margin today
- Finite Reinsurance: Had smoothing effect on earnings; Finite market is gone
- <u>Information Systems</u>: Management has more and better tools that allow faster adjustments to price, underwriting and changing market conditions than it had during previous soft markets
- Analysts/Investors: Less fixated on growth, more on ROE through soft mkt.
  - > Management has backing of investors of Wall Street to remain disciplined
- M&A Activity: More consolidation implies greater discipline
  - ➤ Liberty Mutual/Safeco deal creates 5<sup>th</sup> largest p/c insurer. More to come?

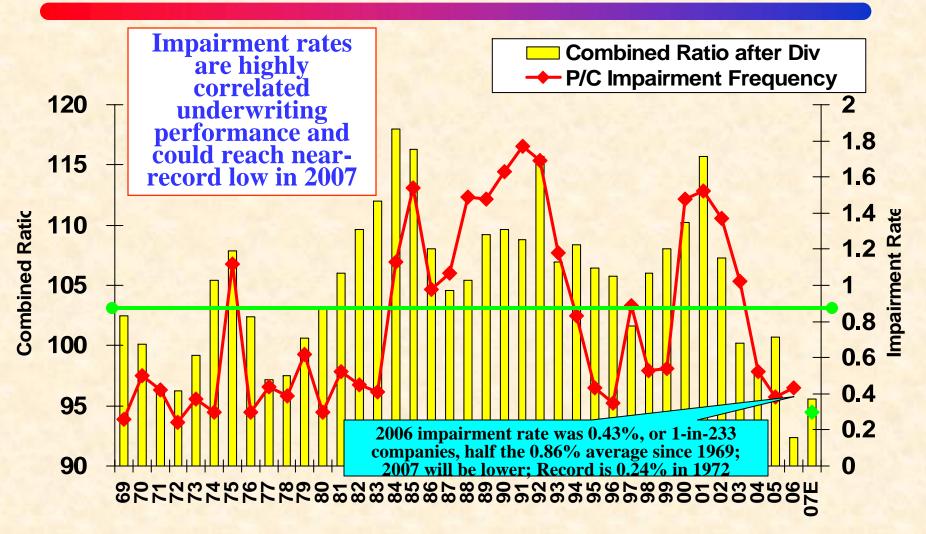
Source: Insurance Information Institute.

# FINANCIAL STRENGTH & RATINGS

Industry Has Weathered the Storms Well, But Cycle II May Takes Its Toll

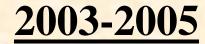


## P/C Insurer Impairment Frequency vs. Combined Ratio, 1969-2007E

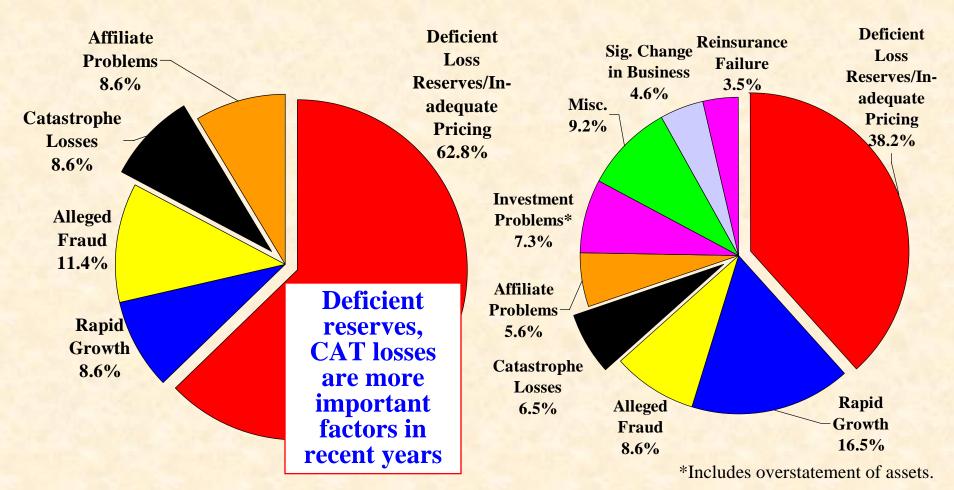




## Reasons for US P/C Insurer Impairments, 1969-2005



#### 1969-2005



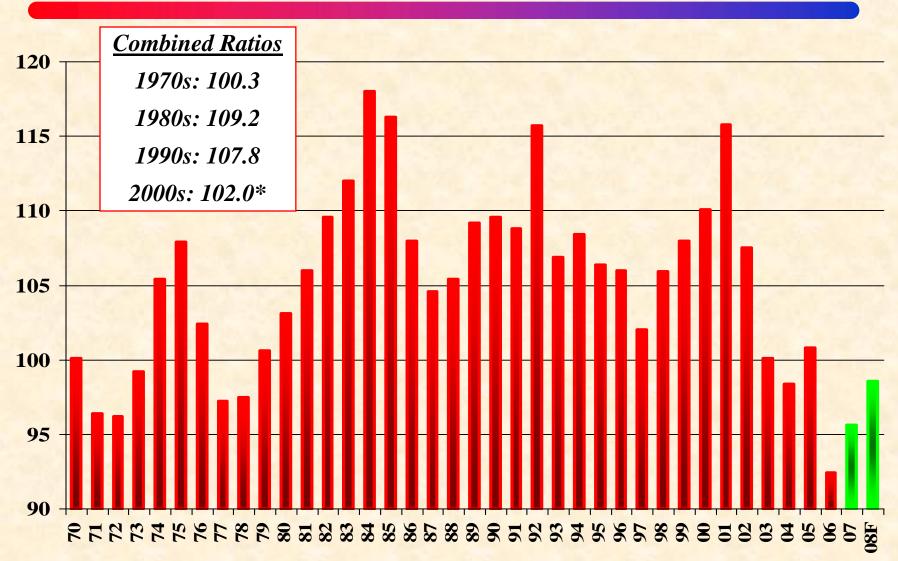
Source: A.M. Best: P/C Impairments Hit Near-Term Lows Despite Surging Hurricane Activity, Special Report, Nov. 2005;

## UNDERWRITING TRENDS

Extremely Strong 2006/07; Relying on Momentum & Discipline for 2008



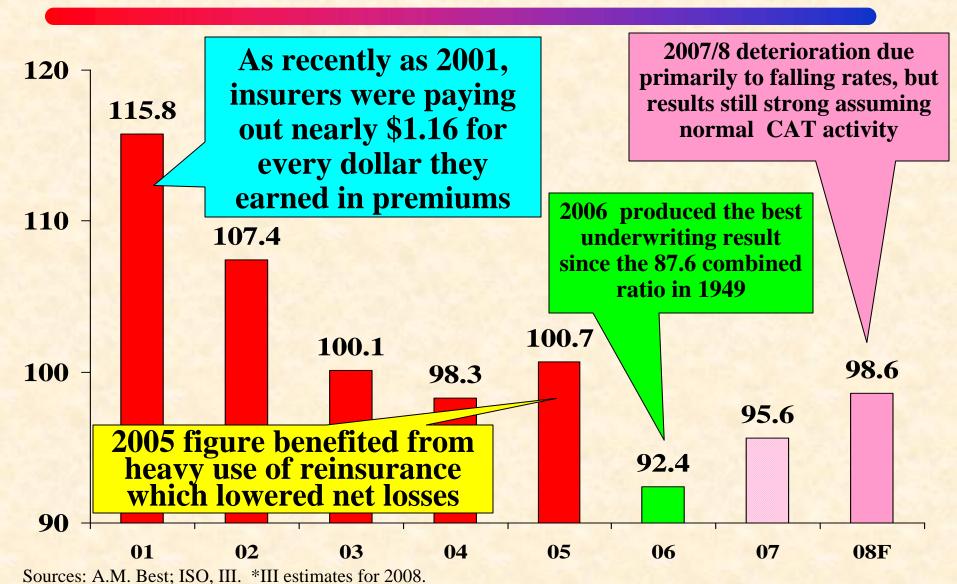
#### P/C Insurance Combined Ratio, 1970-2008F\*



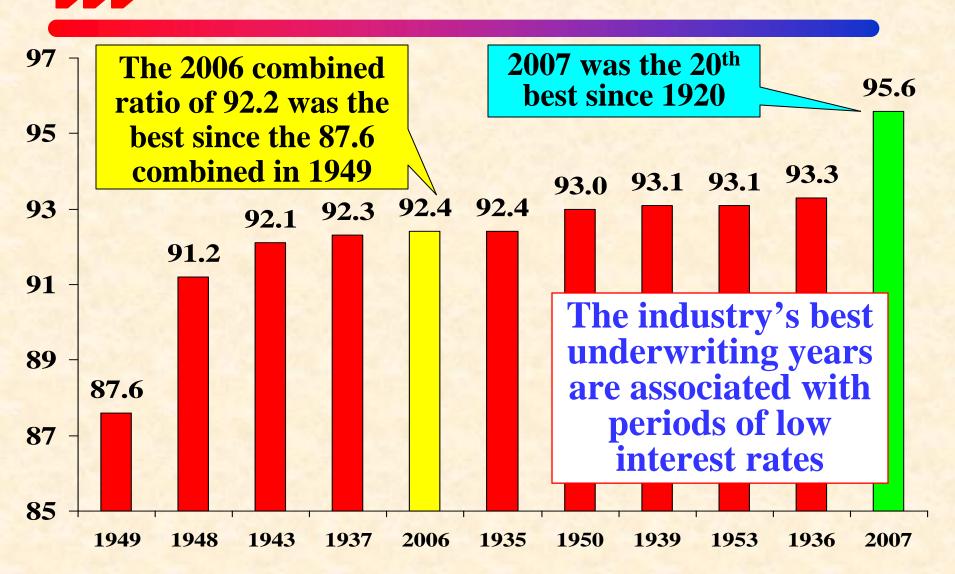
Sources: A.M. Best; ISO, III \*Full year 2008 estimates from III.

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## P/C Insurance Combined Ratio, 2001-2008F



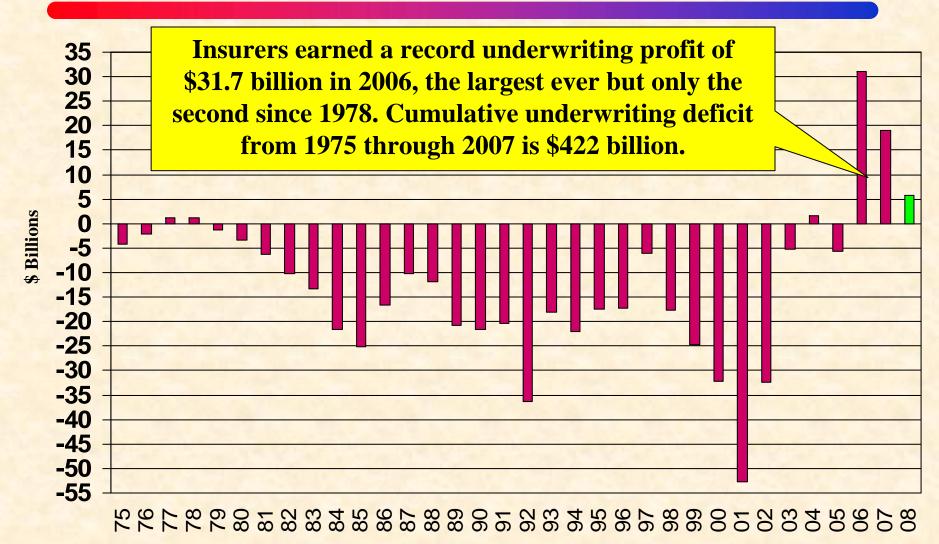
#### Ten Lowest P/C Insurance Combined Ratios Since 1920 vs. 2007



Sources: Insurance Information Institute research from A.M. Best data. \*2007: III Earlybird survey.



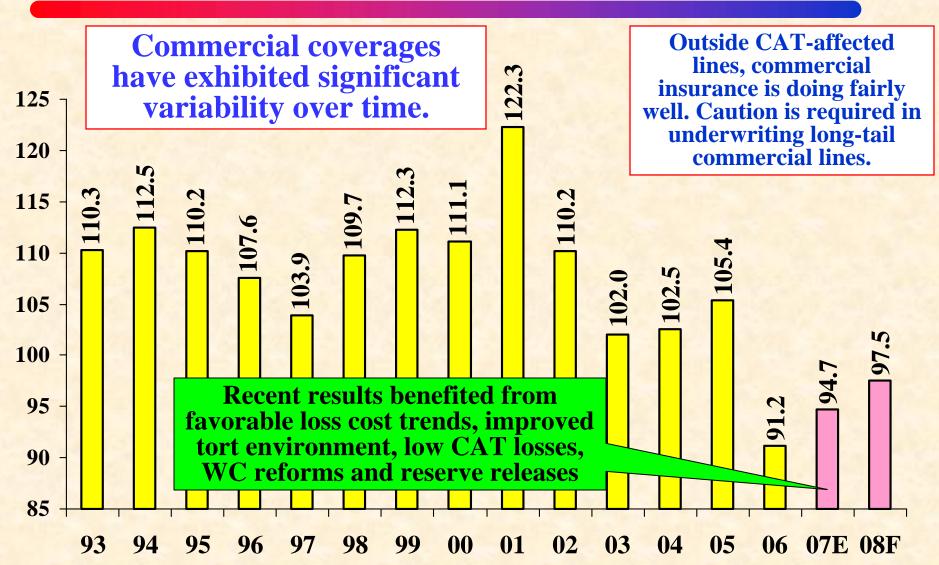
## Underwriting Gain (Loss) 1975-2008F\*



Source: A.M. Best, Insurance Information Institute



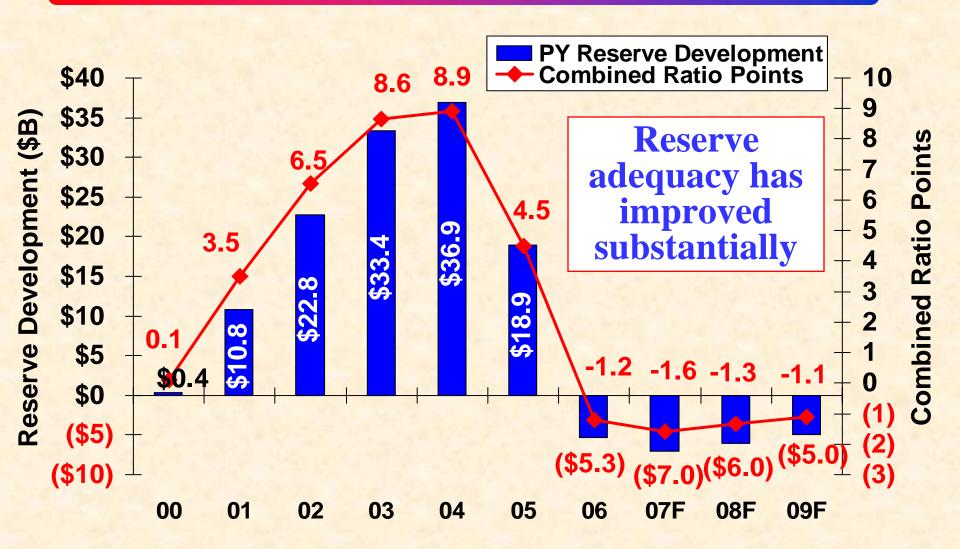
## Commercial Lines Combined Ratio, 1993-2008F



Sources: A.M. Best (historical and forecasts)



## Impact of Reserve Changes on Combined Ratio



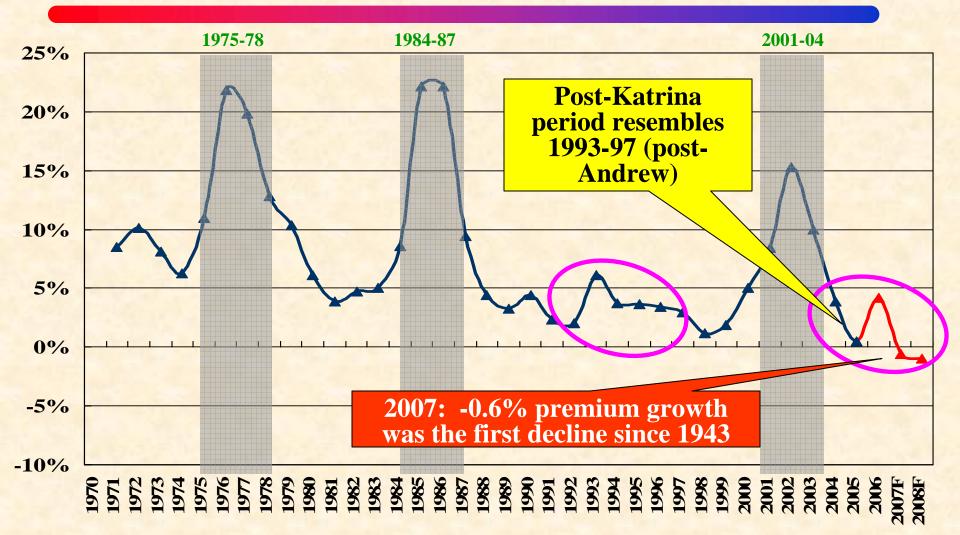
Source: A.M. Best, Lehman Brothers estimates for years 2007-2009

## PREMIUM GROWTH

At a Virtual Standstill in 2007/08



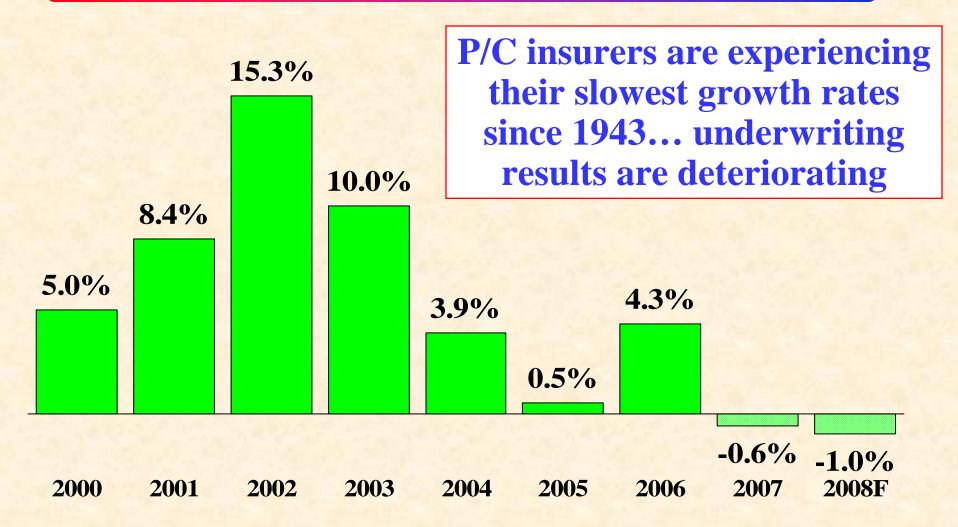
## Strength of Recent Hard Markets by NWP Growth\*



Note: Shaded areas denote hard market periods. Source: A.M. Best, Insurance Information Institute



#### Growth in Net Written Premium, 2000-2008F



\*2008 forecast from A.M. Best.

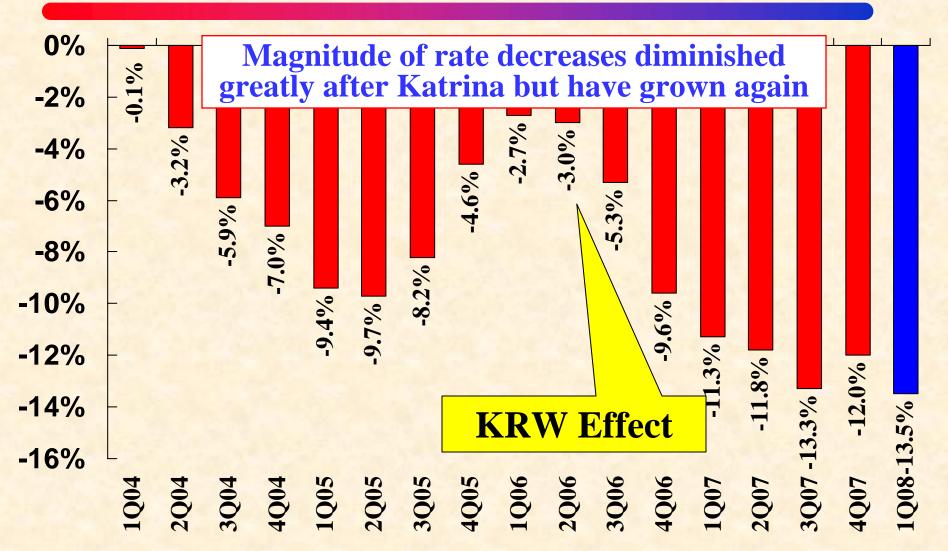
Source: A.M. Best; Forecasts from the Insurance Information Institute.

## WEAK PRICING

# Under Pressure in 2007/08, Especially Commercial Lines



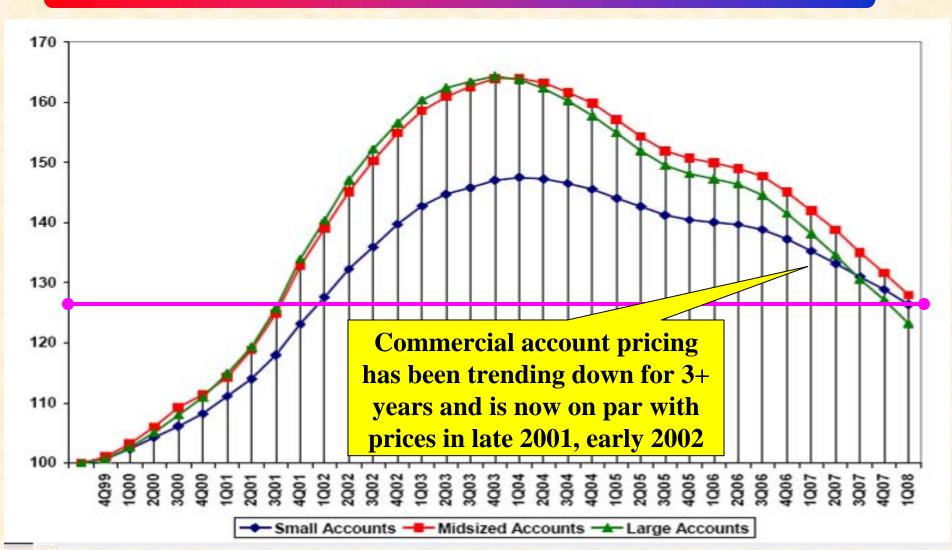
#### Average Commercial Rate Change, All Lines, (1Q:2004 – 1Q:2008)



Source: Council of Insurance Agents & Brokers; Insurance Information Institute



#### Cumulative Commercial Rate Change by Line: 4Q99 – 1Q08



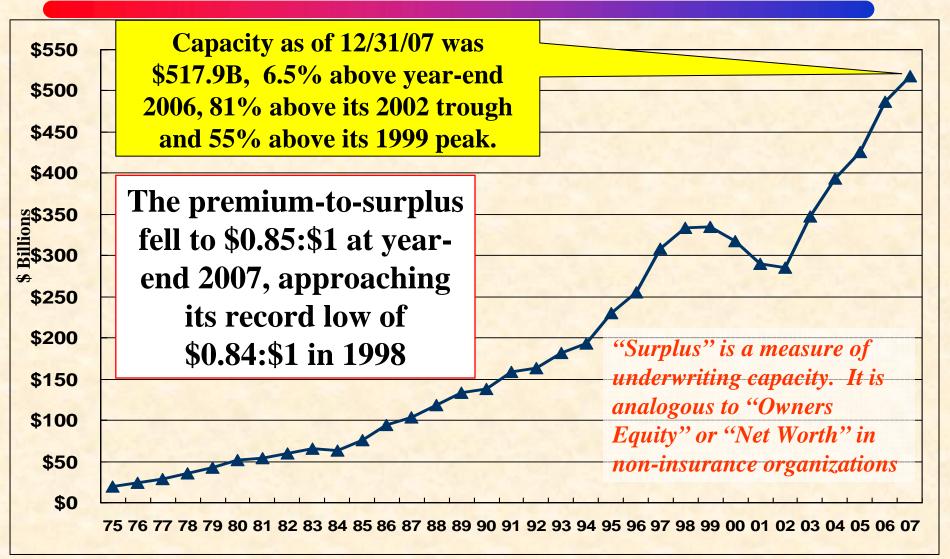
Source: Council of Insurance Agents & Brokers

## CAPACITY/ SURPLUS

## Accumulation of Capital/ Surplus Depresses ROEs



## U.S. Policyholder Surplus: 1975-2007\*

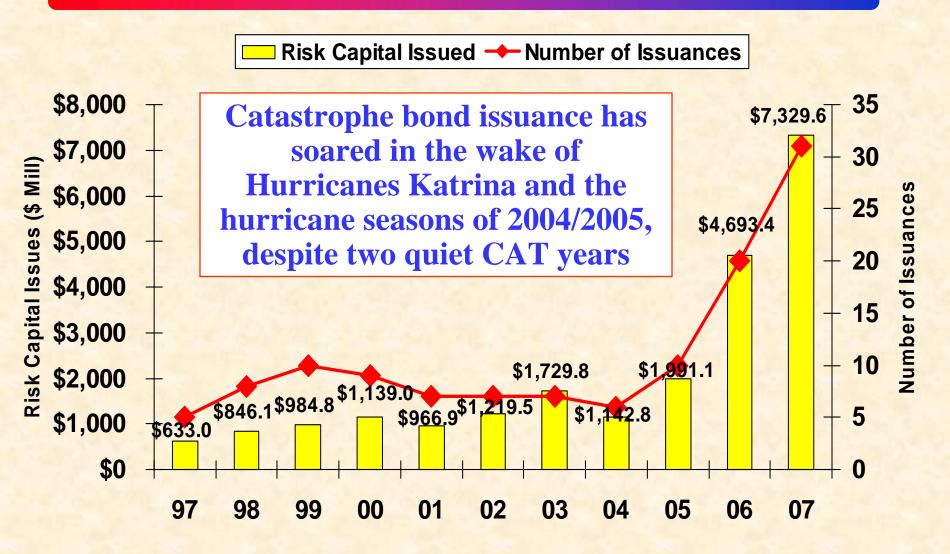


Source: A.M. Best, ISO, Insurance Information Institute.

\*As of December 31, 2007

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#### Annual Catastrophe Bond Transactions Volume, 1997-2007



Source: MMC Securities Guy Carpenter, A.M. Best; Insurance Information Institute.

## Lloyd's Insurance Market Capacity, 1998-2008 (£ billions)\*

The capacity of the Lloyd's market rose significantly during the period 2001 to 2004. In 2005, capacity reduced but increased again in 2006 and 2007 due to the impact of the U.S. hurricane season. Capacity reduced to £15.95 billion (\$32 billion) in 2008.

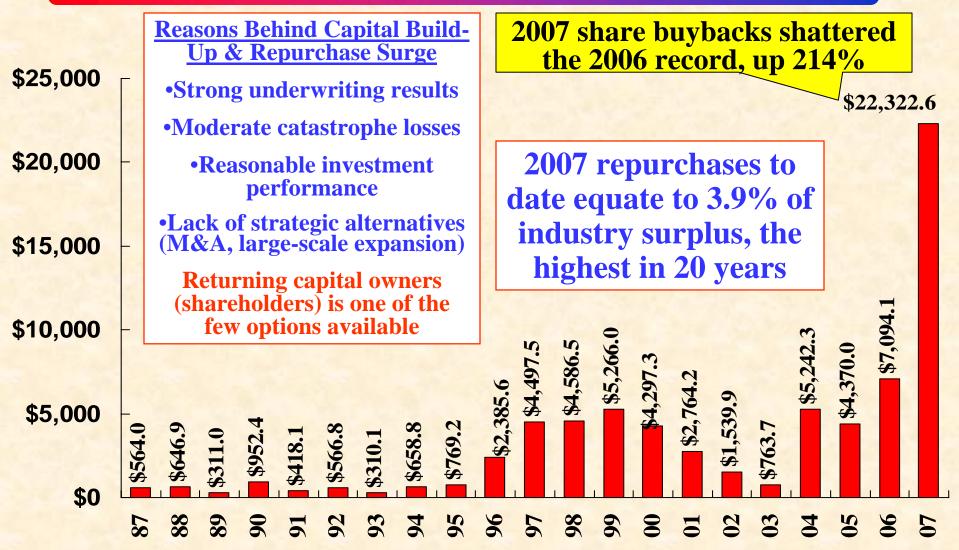


\*Beginning of the year.

Source: Lloyd's Members' Services Unit.



#### P/C Insurer Share Repurchases, 1987- Through Q4 2007 (\$ Millions)



Sources: Credit Suisse, Company Reports; Insurance Information Inst.

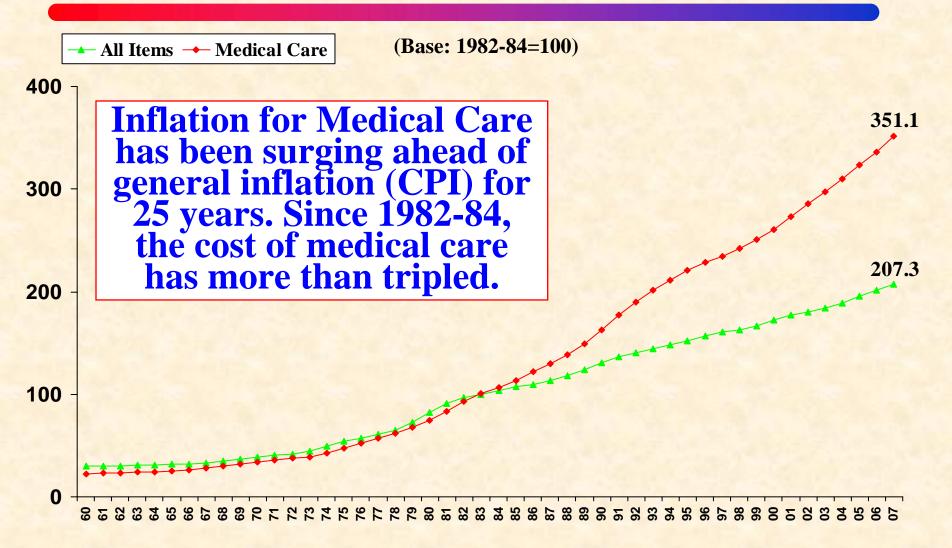
# MEDICAL PROFESSIONAL LIABILITY OVERVIEW

**11Significant Improvements** 

# MEDICAL & HEALTH CARE COST INFLATION

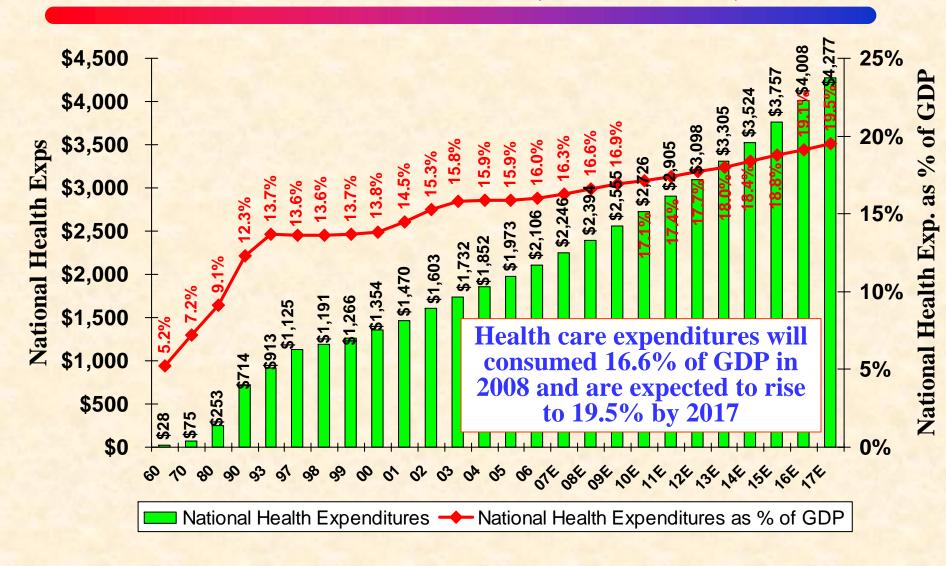
## National Problem & It Insurer Cost Driver

## Care vs. All It and Too Medical Care vs. All Items, 1960-2007



Source: Department of Labor (Bureau of Labor Statistics).

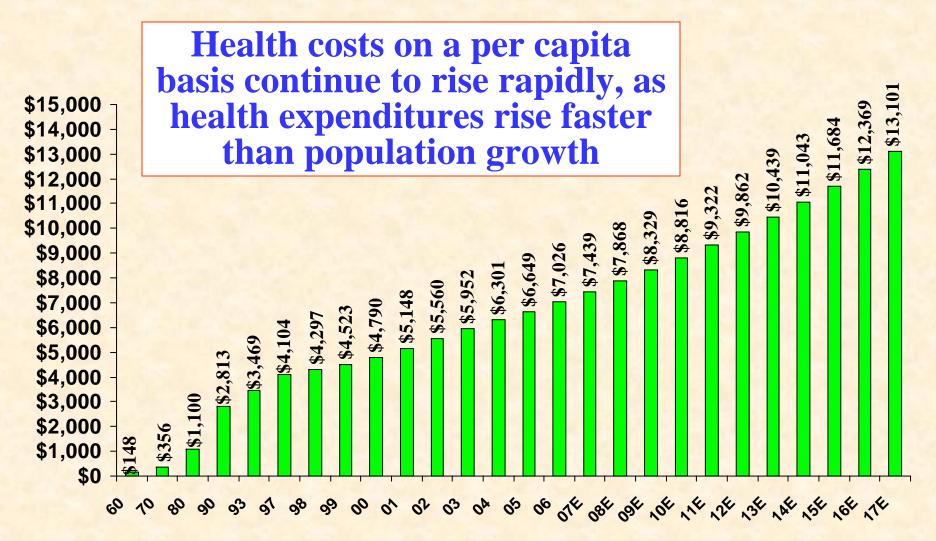
#### National Health Expenditures and Health Expenditures as a Share of GDP, 1960-2017F (\$ Billions)



Source: Centers for Medicare & Medicaid Services, Office of the Actuary; Insurance Information Institute.

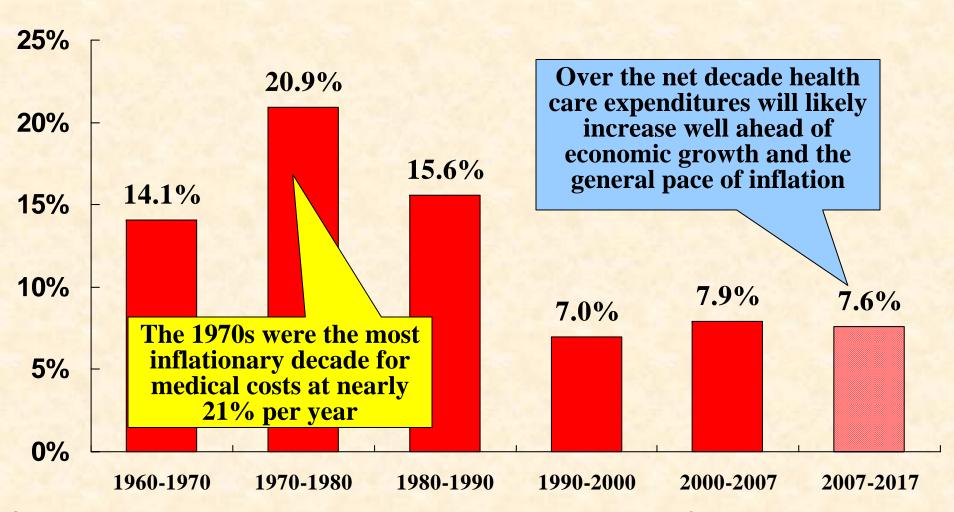


#### National Health Expenditures Per Capita, 1960-2017E (\$Bill)



Source: Centers for Medicare & Medicaid Services, Office of the Actuary; Insurance Information Institute.

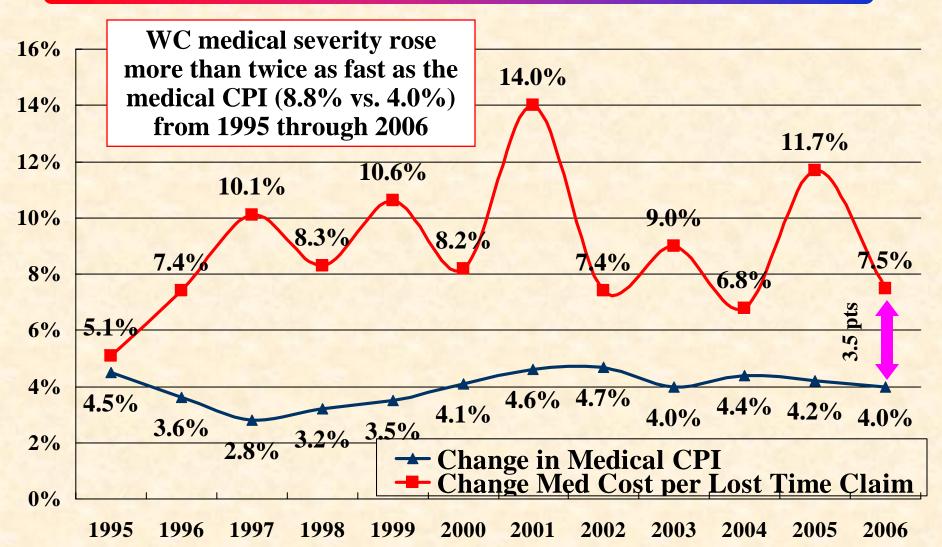
#### Average Annual Growth in US Per Capital Health Care Costs, 1960-2017F



Source: Insurance Information Institute calculations based on data from the Centers for Medicare & Medicaid Services, Office of the Actuary.

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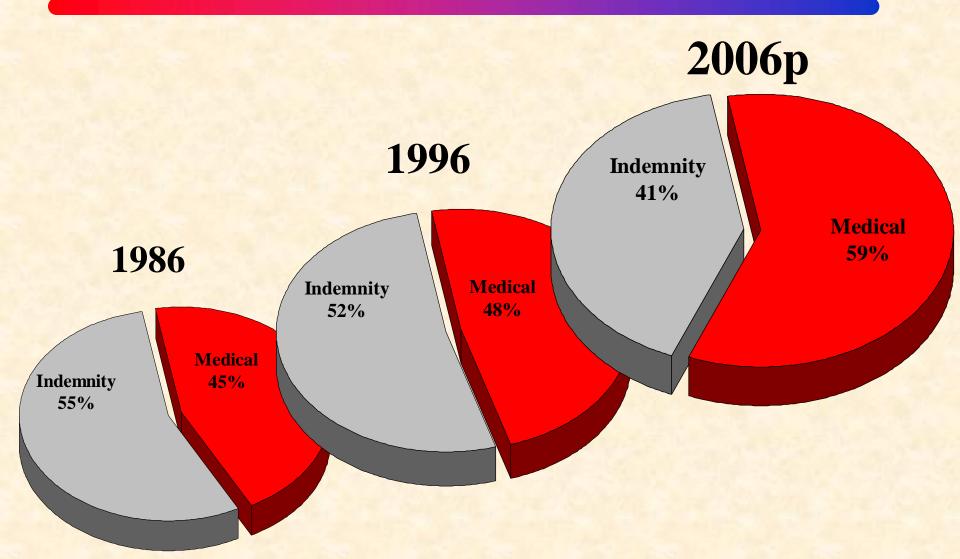
#### WC Medical Severity Rising Far Faster than Medical CPI



Sources: Med CPI from US Bureau of Labor Statistics, WC med severity from NCCI based on NCCI states.



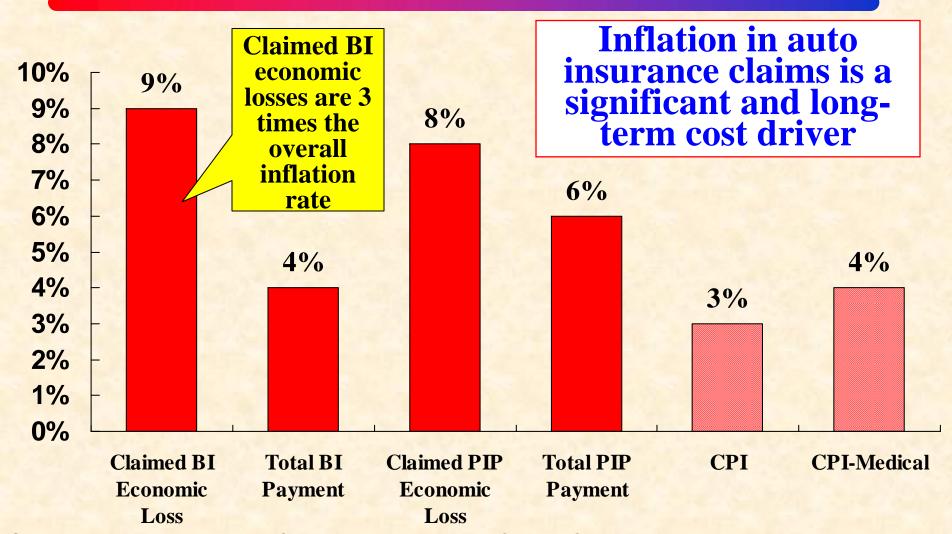
#### Med Costs Share of Total Costs is Increasing Steadily



Source: NCCI (based on states where NCCI provides ratemaking services).



#### Auto Claim Costs Rise Faster than CPI or Health Care Costs



Sources: Insurance Research Council, *Auto Insurance Claims: Countrywide Patterns in Treatment, Cost and Compensation*, 2008 Edition; Insurance Information Institute.

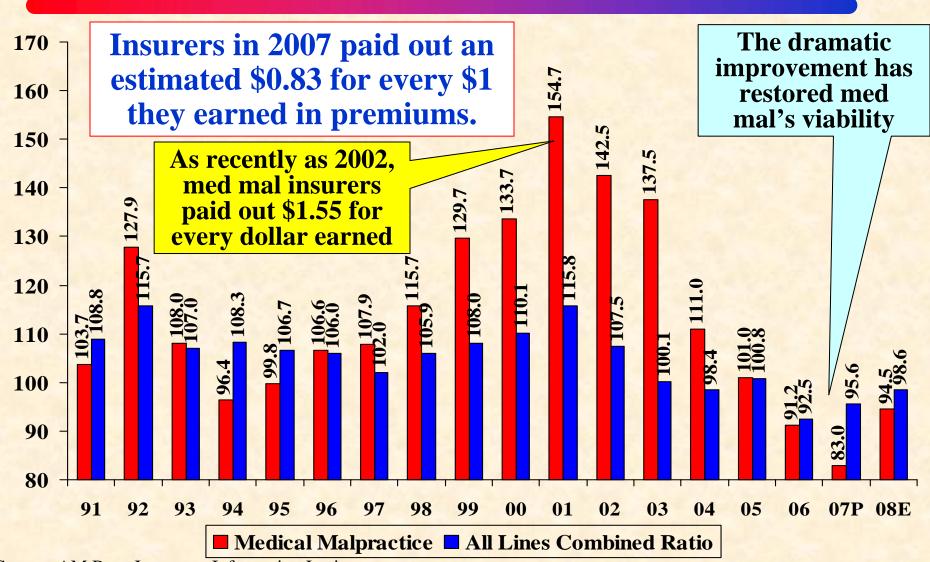
# MEDICAL MALPRACTICE OPERATING ENVIRONMENT



Improved, But Still Vulnerable

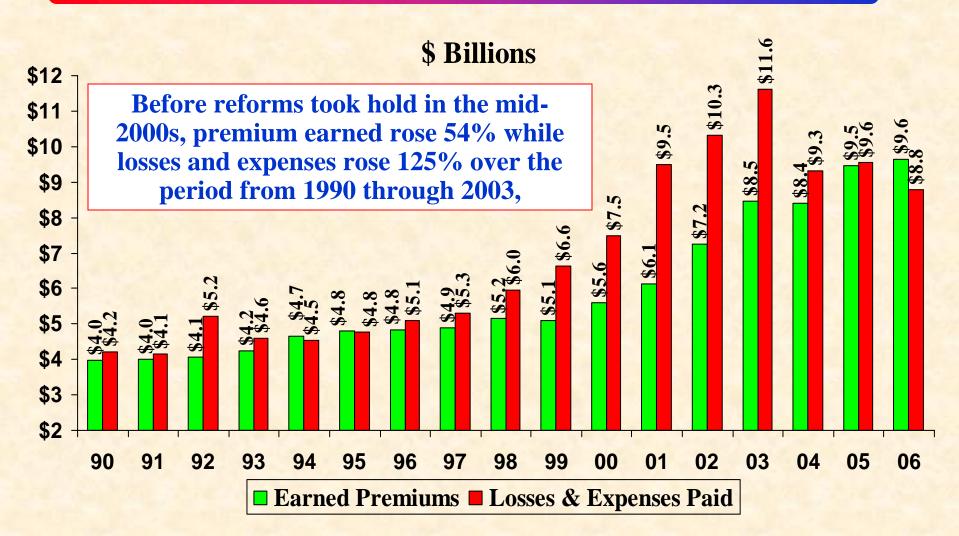


# Medical Malpractice Combined Ratio



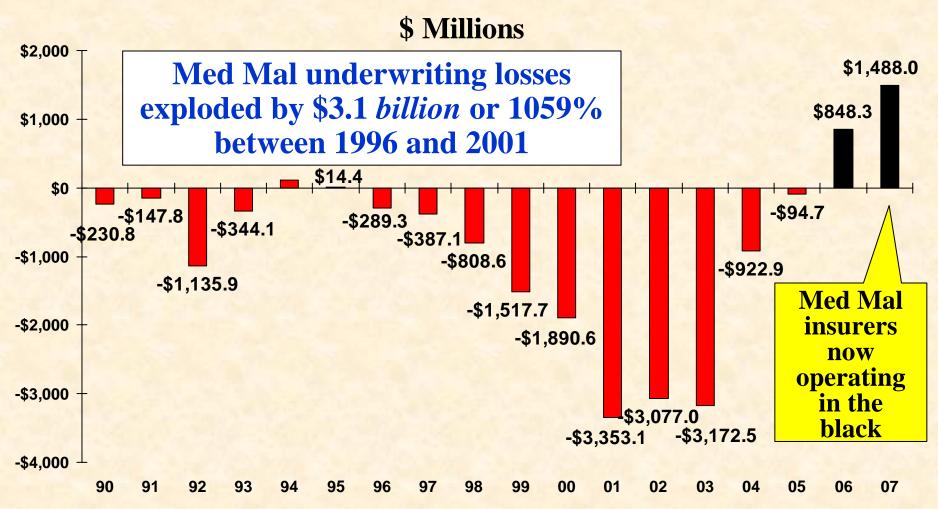
Source: AM Best, Insurance Information Institute

# Medical Malpractice: Losses & Expenses Paid vs. Premiums Earned



Source: Computed from A.M. Best data by the Insurance Information Institute

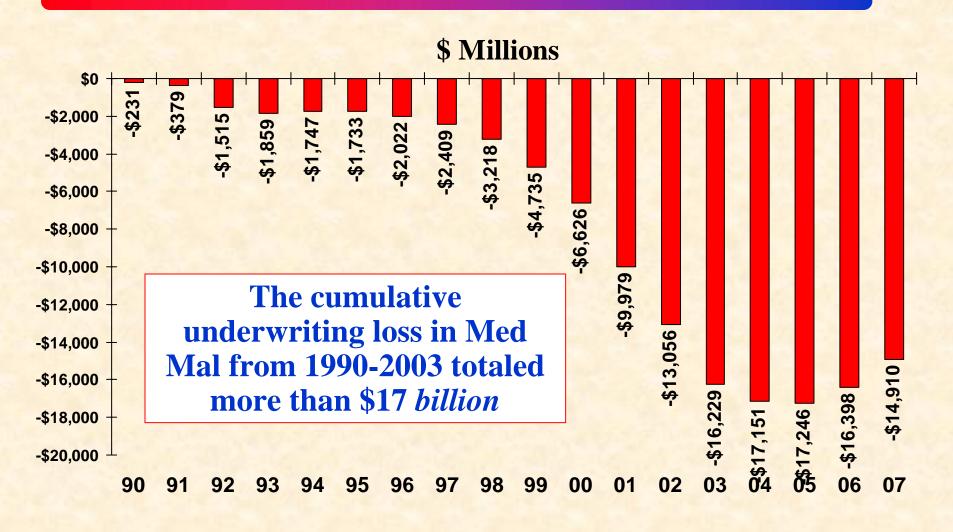
#### Medical Malpractice: Underwriting Loss/Profit, 1990-2007p



Source: Insurance Information Institute calculations based on data from A.M. Best.



#### Medical Malpractice: Cumulative Underwriting Losses



Source: Insurance Information Institute calculations based on data from A.M. Best.



# Outlook for MPLI Operating Environment

- Short-Term: Soft market persists, driven by relatively good underlying underwriting performance
- <u>Intermediate Term</u>: Cyclical deterioration in profitability as underwriting begins to deteriorate under soft market conditions
- Long-Run: Erosion of reforms of recent years begins to take toll, further damaging results
- <u>Conclusion</u>: Underwriting Cycle can't be banished, but its depth and length can be moderated via disciplined underwriting and pricing
- Tort Cycle: Med Mal tends to experience a tort crisis every 10-15 years. If history is any guide, the next crisis will be evident around 2012-2015

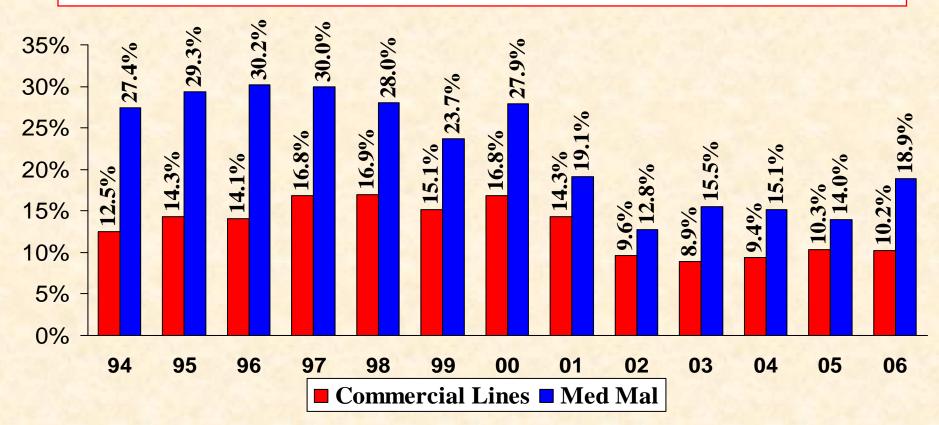
# Investment Component of Medical Malpractice Operating Results





## Investment Gain: Med Mal vs. All Commercial Lines\*

Investment returns have generally shrunk since 2000, but are still important. "Heavy Lifting" must be done through underwriting & pricing

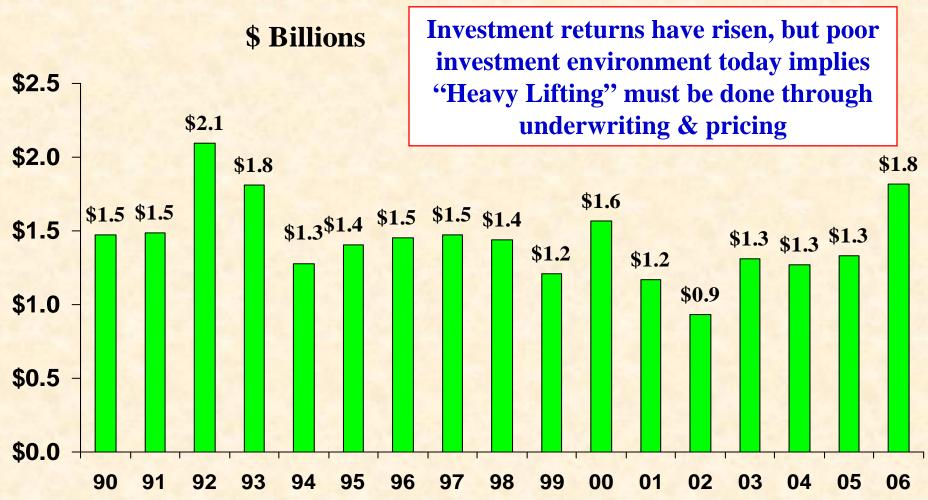


<sup>\*</sup>As a % of net earned premium. Investment gains consists primarily of interest, dividends and realized capital gains and losses.

Source: A.M. Best; Insurance Information Institute estimate



#### Medical Malpractice Investment Gain\*



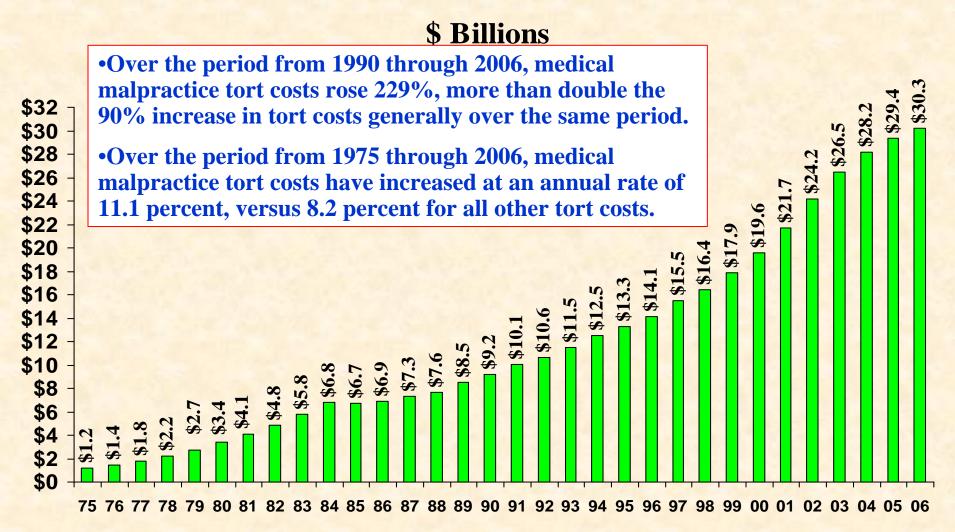
\*Imputed from investment gain data as a % of net earned premium. Investment gains consists primarily of interest, dividends and realized capital gains and losses.

Source: A.M. Best; Insurance Information Institute estimate

# Medical Malpractice Tort Environment

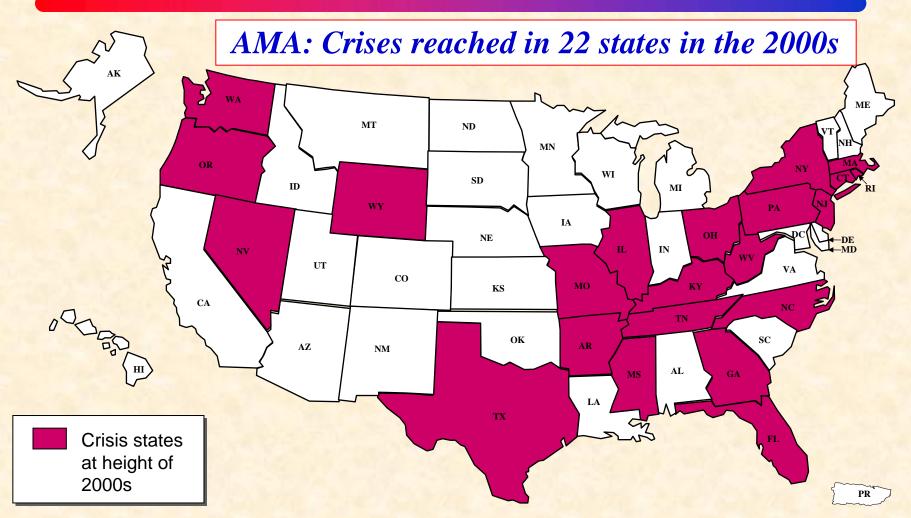
# Harvesting the Fruits of Reform

#### Medical Malpractice Tort Cost: Growth Continues, Though Modestly





#### Medical Crises across the U.S.\*



\*The AMA is no longer categorizing states as crisis states.

Source: American Medical Association, February 2008

## iii

#### 2007 Top Ten Verdicts

Value	Issue	State
\$109 Million	Medical Malpractice	New York
\$102.7 Million	Premises Liability, Death	Florida
\$55.2 Million	Profit Pr	California
\$54 Million	Private Air Crash	Florida
\$54 Million		www.Mexico
\$50 Million 4		lorida
\$50 Million	Product Liability Death	Alabama
\$47.6 Million		Nevada
\$47.5 Million	Vioxx	New Jersey
\$45 Million	Auto Crash, Death	Florida

Source: LawyersWeekly USA, January 22, 2008.

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#### 2002 Top Ten Verdicts

Value	Issue	State
\$28 Billion	Tobacco (Product Liability)	Florida
\$2.2 Billion	Negligence (Physacy Mal)	Migouri
\$270 Million		<b>5</b> .1 y
\$225 Million	Product Lichita Rollover)	Texas
\$150 Million		Oregon
\$122 Million	Product Liab. (Auto Accident)	Virginia
\$97.2 Million		
\$95.2 Million	TOANT BIRCONNORM	Pre prk
\$91 Million		JUJ Hork
\$80 Million	Med Mal (Birth Injury)	New York
\$80 Million	Prod. Liab/Personal Inj. (Auto)	Missouri

Source: LawyersWeekly USA, January 2003.



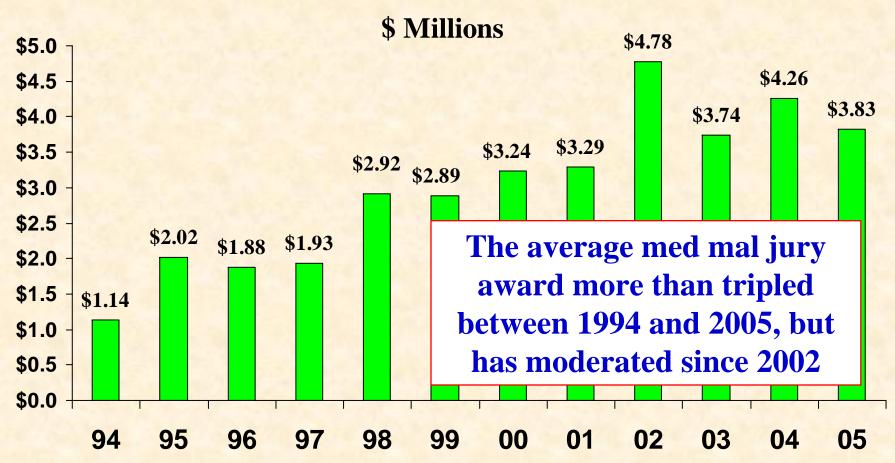
#### 2001 Top Ten Verdicts

Value	Issue	State
\$3 Billion	Tobacco	California
\$1 Billion	Land Contamination	Louisiana
\$480 Million	Private Airplane Crash	Florida
\$312.8 Million	Nursing Home	Texas
\$ 256 Million	Police Auto Crash	Colorado
\$116 Million	Intellectual Property Theft	Virginia
\$114.9 Million	Medical Malpractice	New York
\$108.2 Million	Inheritance Dispute	Texas
\$107.8 Million	Medical Malpractice	New York
\$94.5 Million	Real Estate	California

Source: LawyersWeekly USA, January 2002.



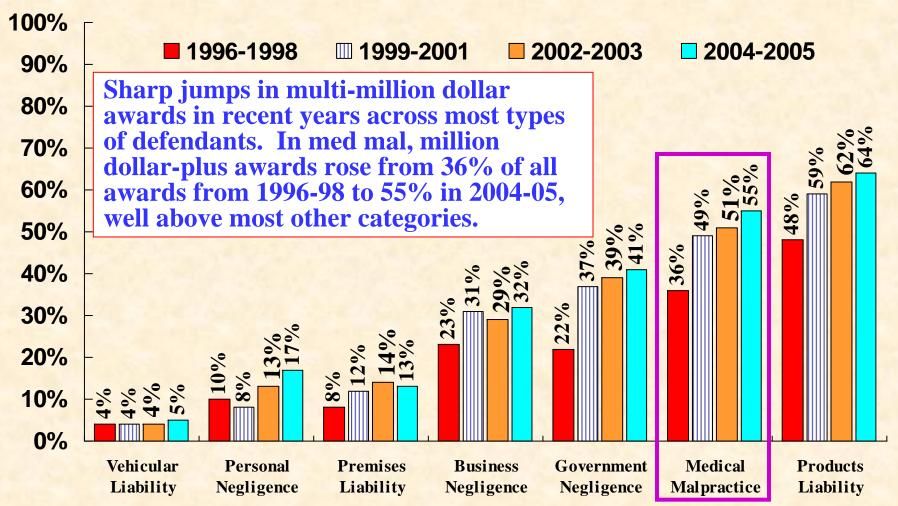
# Average Jury Award in Medical Malpractice Cases\*



\*Ultimate award may be reduced by judge or upon appeal.

Source: Jury Verdict Research; Insurance Information Institute.

#### Trends in Million Dollar Verdicts\*



\*Verdicts of \$1 million or more.

Source: Jury Verdict Research; Insurance Information Institute.

# MERGER & ACQUISITION

Catalysts for P/C
Consolidation Growing
in 2008



#### P/C Insurance-Related M&A Activity, 1988-2006





88 89 90 91 92 93 94 95 96 97 98 99 00 01 02 03 04 05 06



# Motivating Factors for Increased P/C Insurer Consolidation

#### **Motivating Factors for P/C M&As**

- Slow Growth: Growth is at its lowest levels since the late 1990s
  - > NWP growth was 0% in 2007; Appears similarly flat in 2008
  - > Prices are falling or flat in most non-coastal markets
- Accumulation of Capital: Excess capital depresses ROEs
  - ➤ Policyholder Surplus up 6-7%% in 2007 and up 80% since 2002
  - > Insurers hard pressed to maintain earnings momentum
  - > Options: Share Buybacks, Boost Dividends, Invest in Operation, Acquire
  - > Option B: Engage in destructive price war and destroy capital
- Reserve Adequacy: No longer a drag on earnings
  - > Favorable development in recent years offsets pre-2002 adverse develop.
- Favorable Fundamentals/Drop-Off in CAT Activity
  - ➤ Underlying claims inflation (frequency and severity trends) are benign
  - > Lower CAT activity took some pressure of capital base

Source: Insurance Information Institute.

### P/CINVESTMENT OVERVIEW

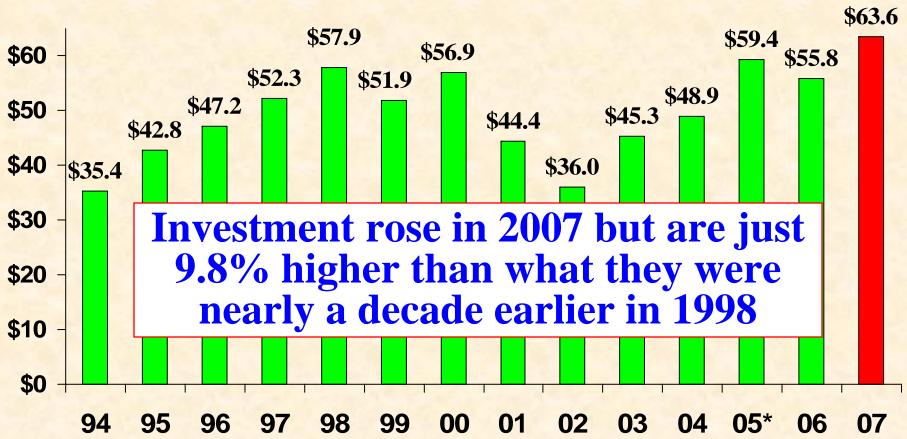
#### More Pain, Little Gain





#### Property/Casualty Insurance Industry Investment Gain<sup>1</sup>





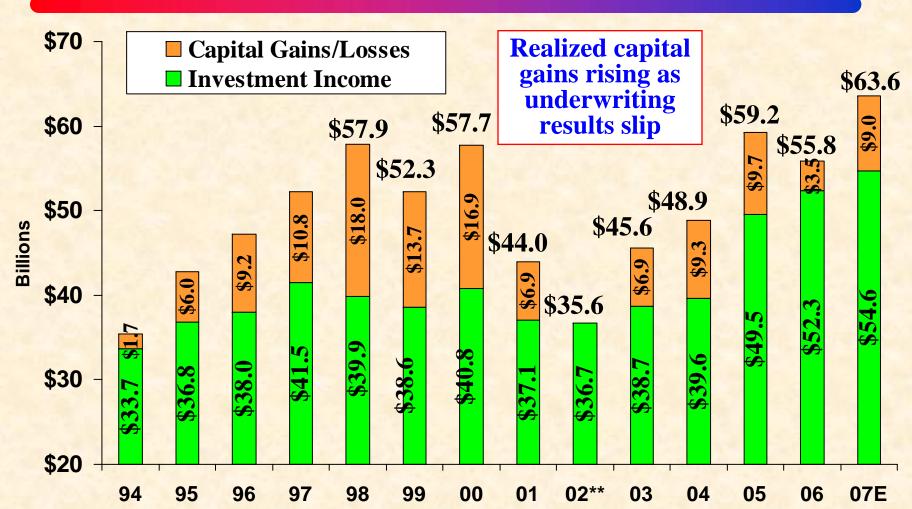
<sup>1</sup>Investment gains consist primarily of interest, stock dividends and realized capital gains and losses. 2006 figure consists of \$52.3B net investment income and \$3.4B realized investment gain.

\*2005 figure includes special one-time dividend of \$3.2B.

Sources: ISO; Insurance Information Institute.



#### Property/Casualty Industry Investment Results, 1994-2007



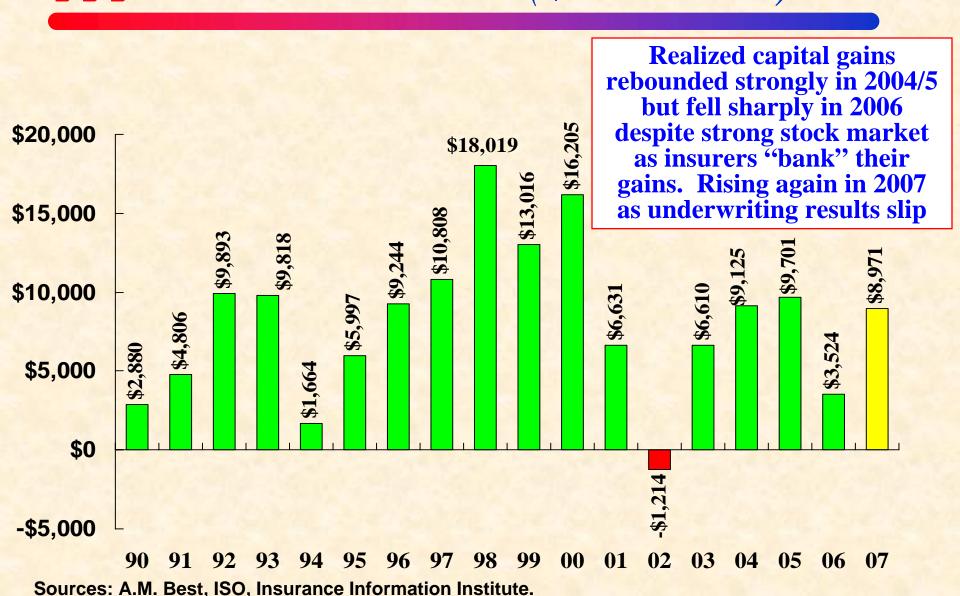
<sup>\*</sup>Primarily interest, stock dividends, and realized capital gains and losses.

2005 figure includes special one-time dividend of \$3.2B.

Sources: ISO; Insurance Information Institute.

<sup>\*\*</sup>Not shown: \$1.1B capital loss in 2002.

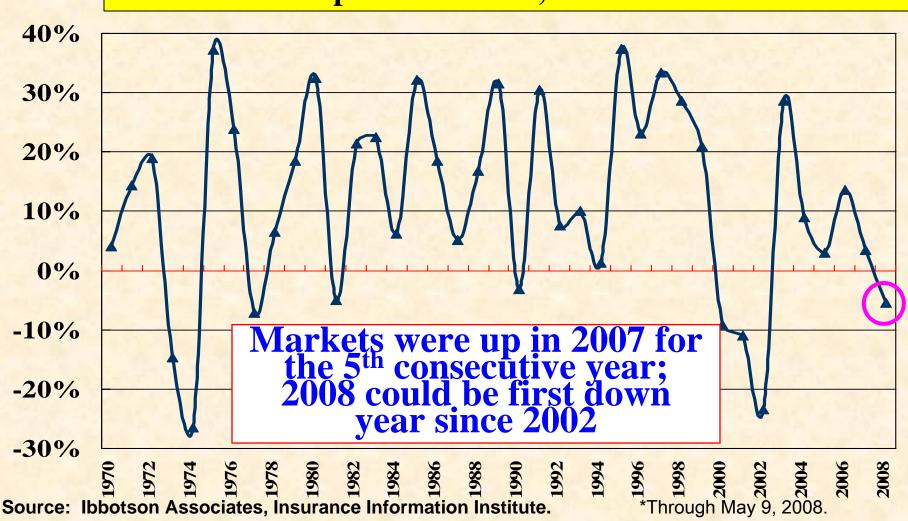
#### US P/C Net Realized Capital Gains, 1990-2007 (\$ Millions)





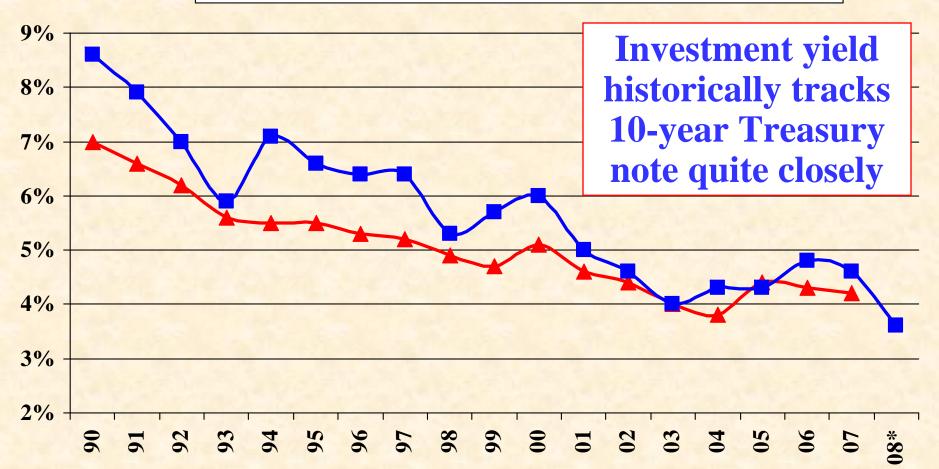
#### Total Returns for Large Company Stocks: 1970-2008\*

S&P 500 was up 3.5% in 2007, down 5.45% YTD 2008\*



# P/C Investment Income as a % of Invested Assets Follows 10-Year US T-Note

→ P-C Inv Income/Inv Assets → 10-Year Treasury Note



\*As of January 2008 month-end.

Sources: Board of Governors, Federal Reserve System; A.M.Best; Insurance Information Institute.



#### Investment Outlook

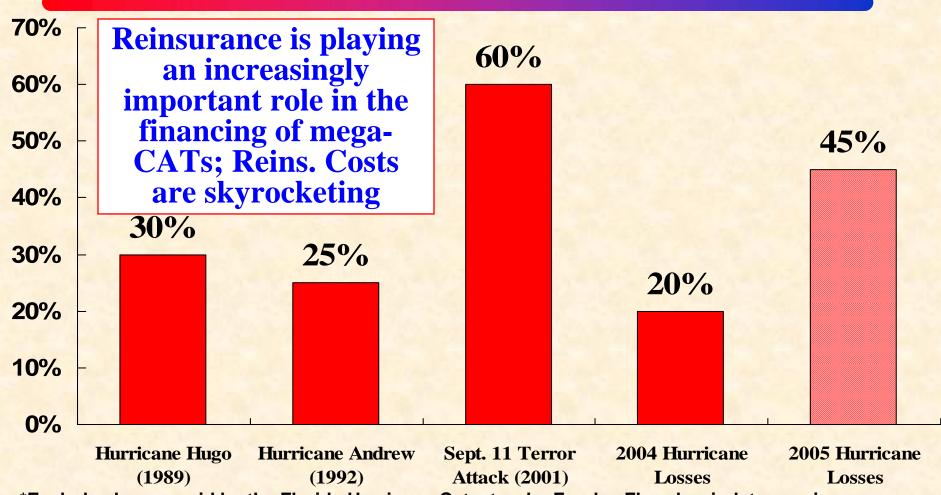
- Short-Term: Low interest rates, poor equity market performance will reduce investment gains and depress profitability
- <u>Intermediate Term</u>: Fed likely to begin raising rates as early as late 2008, if credit market conditions continue to improve
  - > Stock markets could begin recovery from first quarter lows
- Long-Run: Interest rates and stock market returns are modest
- <u>Conclusion</u>: Insurers (including long-tail carriers offering MPLI) cannot count on investment gains to offset underwriting losses
- <u>Implication</u>: Insurers Must Remain Disciplined in Terms of Underwriting and Pricing

## REINSURANCE MARKETS

Reinsurance Prices are Falling in Non-Coastal Zones, Casualty Lines



#### Share of Losses Paid by Reinsurers, by Disaster\*

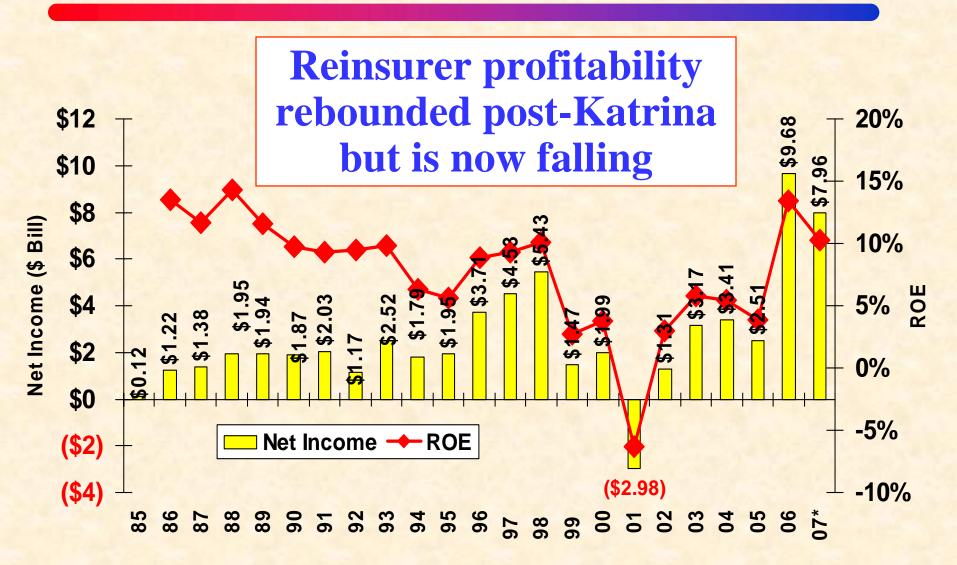


\*Excludes losses paid by the Florida Hurricane Catastrophe Fund, a FL-only windstorm reinsurer, which was established in 1994 *after* Hurricane Andrew. FHCF payments to insurers are estimated at \$3.85 billion for 2004 and \$4.5 billion for 2005.

Sources: Wharton Risk Center, Disaster Insurance Project; Insurance Information Institute.

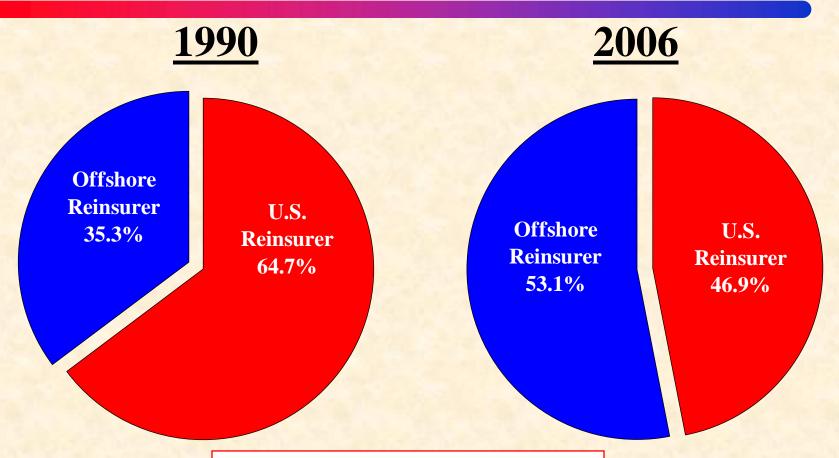


# US Reinsurer Net Income & ROE, 1985-2007\*



Source: Reinsurance Association of America. \*2007 ROE figure is III estimate based return on average 2007 surplus.

# Reinsurer Market Share Comparison: 1990 vs. 2006



U.S. Reinsurer market share fell precipitously between 1990 and 2006

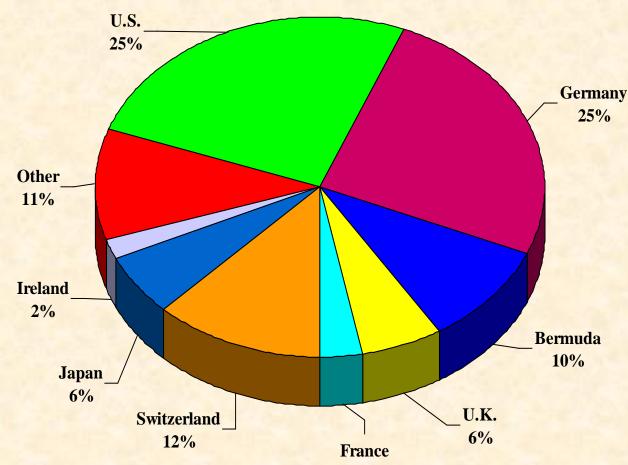
Sources: Reinsurance Association of America; Insurance Information Institute.



#### Regional Distribution of Reinsurers by NWP, 2006

**International** reinsurers from Germany, Switzerland and France account for 40 percent of global reinsurance volume. Bermuda is a growing market, with a 10 percent share. Lloyd's and **London-based** reinsurers account for 6 percent of the world market.

Eight countries account for 89 percent of global reinsurance volume.



Source: Standard & Poor's, Global Reinsurance Highlights, 2007 Edition 3%

## ASTORMY ECONOMIC FORECAST

What a Weakening Economy & Credit Crunch Mean for the Insurance Industry



#### Real GDP Growth\*



\*Yellow bars are Estimates/Forecasts.

Source: US Department of Commerce, Blue Economic Indicators 4/08; Insurance Information Institute.



#### A Few Facts About the Relationship Between Insurance & Economy

#### Vast Majority of Insurance Business is Tied to Renewals

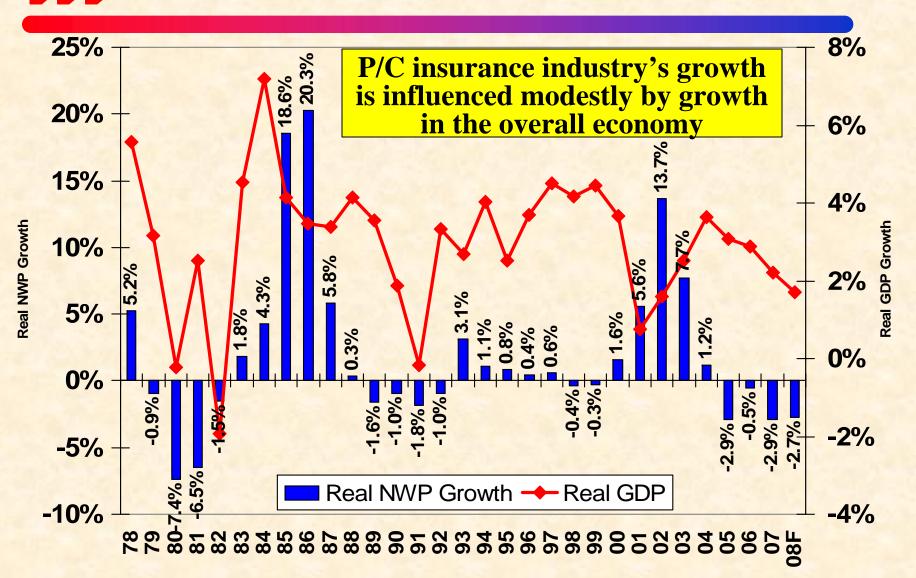
- ➤ Approximately 98+% of P/C business (units) is linked to renewals
- ➤ A very large share of p/c insurance premiums are statutorily or *de facto* compulsory (e.g., WC, auto liability, surety, usually HO...)
- > P/C insurers have marginal exposure impact due to economy
- ➤ Most life revenues and units are renewals, but some products (e.g., variable annuities are sensitive to market volatility)
- ➤ Life insurers who manage 401(k) assets seeing more loans and hardship withdrawals;

#### • Insurers are Sensitive to Interest Rates

- ➤ About 2/3 of P/C invested assets and 75% if Life assets are fixed income
- > Historically, yield on industry portfolios has tracked 10-year note closely
- > All else equal, lower total investment gain implies greater emphasis on underwriting
- ➤ Historically, industry's best underwriting performances are rooted in periods when interests rates were low and/or equity market performance poor (1930s 1950s, early 2000s gave rise to strong 2006/07)

Source: Insurance Information Institute.

# Real GDP Growth vs. Real P/C Premium Growth: Modest Association



Sources: A.M. Best, US Bureau of Economic Analysis, Blue Chip Economic Indicators, 2/08; Insurance Information Inst.

## Summary of Treasury "Blueprint" for Financial Services Modernization

tt Impacts on Insurers

# Treasury Regulatory Recommendations Affecting Insurers

- Establishment of an Optional Federal Charter (OFC)
  - Would provide system for federal chartering, licensing, regulation and supervision of insurers, reinsurer and producers (agents & brokers)
  - > OFC insurers would still be subject to state taxes, provisions for compulsory coverage, residual market and guarantee funds
  - > OFC would specify specific lines covered by charter; Separate charters needed for P/C and Life
- OFC Would Incorporate Several Regulatory Concepts
  - > Ensure safety and soundness
  - Enhance competition in national and international markets
  - ➤ Increase efficiency through elimination of price controls, promote more rapid technological change, encourage product innovation, reduce regulatory costs and provide consumer protection

#### Treasury Regulatory Recommendations Affecting Insurers (cont'd)

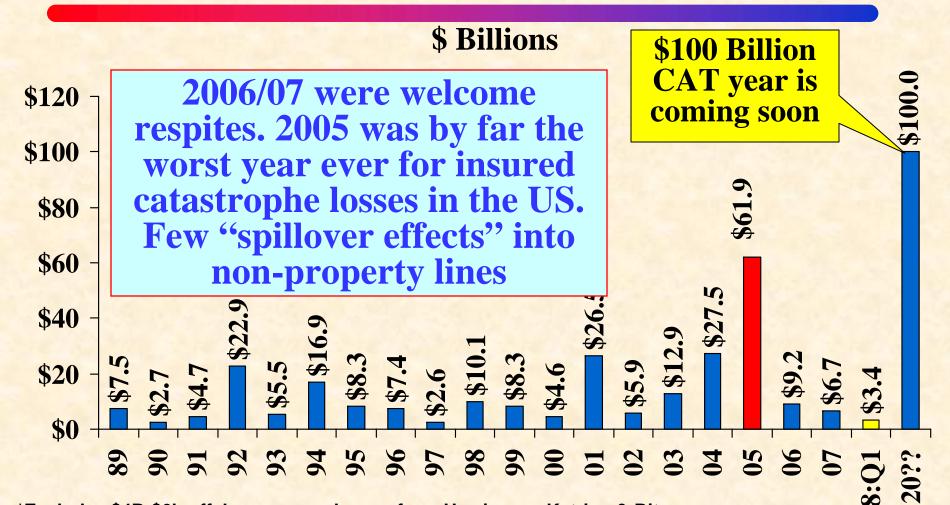
- **Establishment of Office of National Insurance (ONI)** 
  - Department within Treasury to regulate insurance pursuant to OFC
  - **Headed by Commissioner of National Insurance**
  - Commissioner has regulatory, supervisory, enforcement and rehabilitative powers to oversee organization, incorporation, operation, regulation of national insurers and national agencies
- **Establishment of Office of Insurance Oversight (OIO)** 
  - Department within Treasury to handle issues needing immediate attention such "reinsurance collateral"; OIO could focus immediately on "key areas of federal interest in the insurance sector"
  - OIO: lead regulatory voice on international regulatory policy
  - Would have authority to ensure states achieved uniform implementation of declared US international insurance policy goals
  - OIO would also serve as advisor to Treasury Secretary on major domestic and international policy issues
- **UPDATE:** HR 5840 Introduced April 17 Would Establish Office of Insurance Information (OII)
  - > Very similar to OIO

# CATASTROPHIC LOSS

### No Appreciable Spillover Effects



#### \*\*\* U.S. Insured Catastrophe Losses\*



\*Excludes \$4B-\$6b offshore energy losses from Hurricanes Katrina & Rita.

Note: 2001 figure includes \$20.3B for 9/11 losses reported through 12/31/01. Includes only business and personal property claims, business interruption and auto claims. Non-prop/BI losses = \$12.2B.

Source: Property Claims Service/ISO; Insurance Information Institute

# Shifting Legal Liability & Tort Environment

Is the Tort Pendulum Swinging Against Insurers?

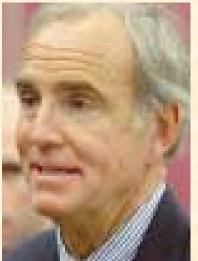
Source: Wall Street Journal, 3/15/07

#### Bad Year for Tort Kingpins\*



#### "King of Class Actions" Bill Lerach

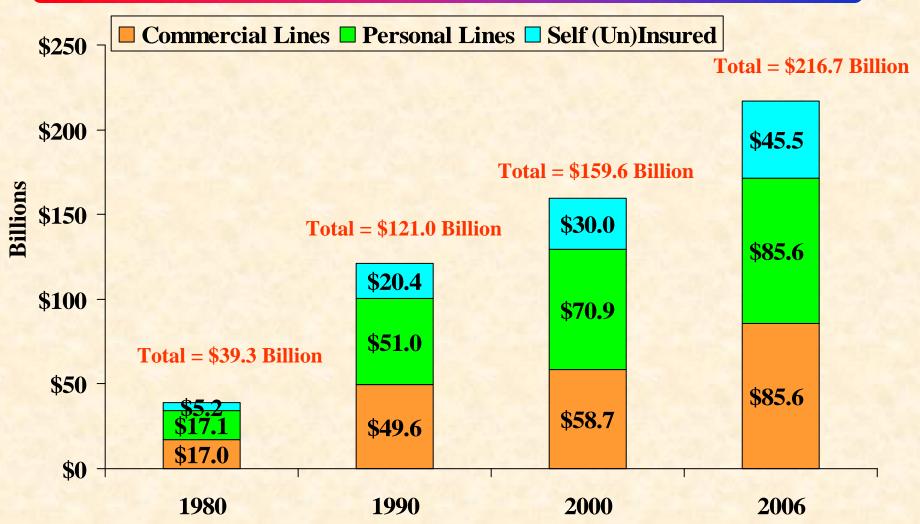
- •Former partner in class action firm Milberg Weiss
- •Admitted felon. Guilty of paying 3 plaintiffs \$11.4 million in 150+ cases over 25 years & lying about it repeatedly to courts
- •Will serves 1-2 years in prison and forfeit \$7.75 million; \$250,000 fine



#### "King of Torts" Dickie Scruggs

- •Won billions in tobacco, asbestos and Katrina litigation
- •Pleaded guilty for attempting to offer a judge \$40,000 bribe to resolve attorney fee allocation from Katrina litigation in his firm's favor. His son/others—guilty on related charges
- Could get 5 years in prison, \$250,000 fine

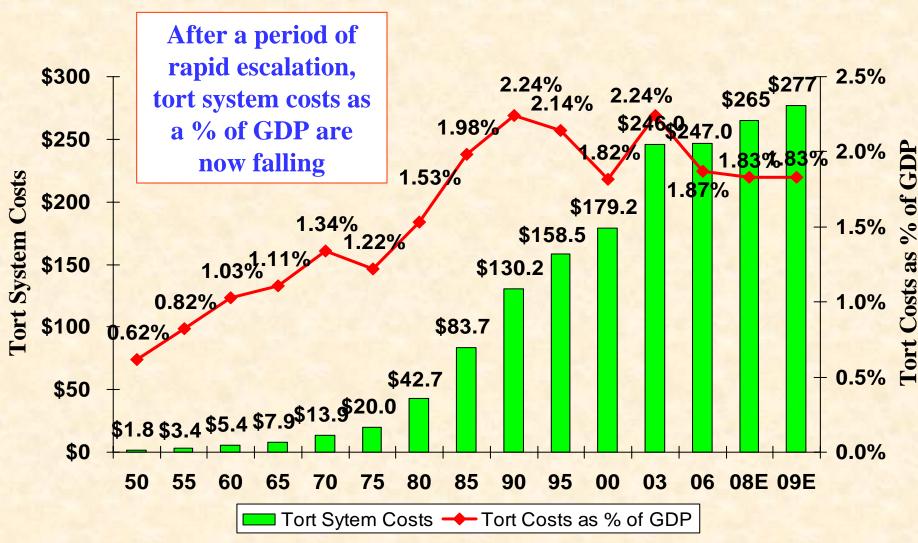
# Personal, Commercial & Self (Un) Insured Tort Costs\*



<sup>\*</sup>Excludes medical malpractice

Source: Tillinghast-Towers Perrin, 2007 Update on US Tort Cost Trends.

#### Tort System Costs, 1950-2009E



Source: Tillinghast-Towers Perrin, 2007 Update on U.S. Tort Costs as % of GDP



# The Nation's Judicial Hellholes (2007)

#### Watch List

Madison County, IL

St. Clair County, IL

Northern New Mexico

Hillsborough County, FL

> Delaware California

#### **Dishonorable Mentions**

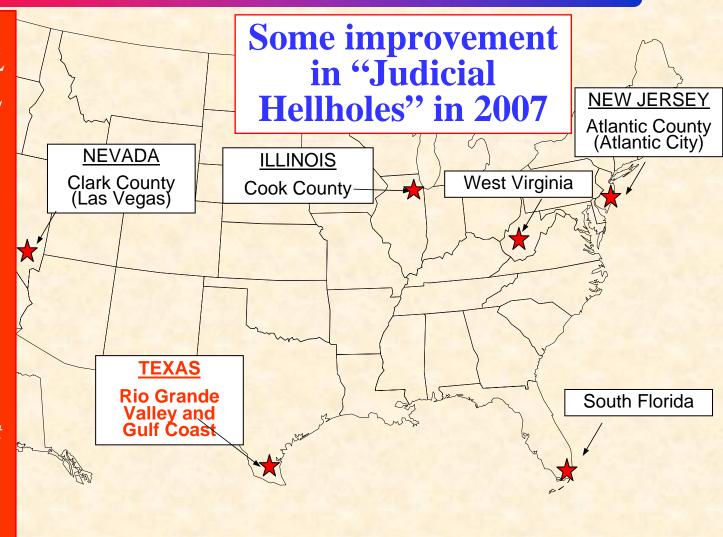
District of Columbia

MO Supreme Court

MI Legislature

GA Supreme Court

Oklahoma



Source: American Tort Reform Association; Insurance Information Institute



#### Business Leaders Ranking of Liability Systems for 2007

#### **Best States**

- 1. Delaware
- 2. Minnesota
- 3. Nebraska
- 4. Iowa
- 5. Maine
- 6. New Hampshire
- 7. Tennessee
- 8. Indiana
- 9. Utah
- 10. Wisconsin

#### **New in 2007**

ME, NH, TN, UT, WI

**Drop-Offs** 

ND, VA, SD, WY, ID

Midwest/West has mix of good and bad states

#### **Worst States**

- 41. Arkansas
- 42. Hawaii
- 43. Alaska
- 44. Texas
- 45. California
- 46. Illinois
- 47. Alabama
- 48. Louisiana
- 49. Mississippi
- 50. West Virginia

Newly Notorious

AK

Rising Above

**FL** 

Source: US Chamber of Commerce 2007 State Liability Systems Ranking Study; Insurance Info. Institute.



#### Insurance Information Institute On-Line

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