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Part I
STATE INSURANCE ORGANIZATIONS
ALABAMA

State Associations

Alabama Insurance Information Service
217 Country Club Park #643
Birmingham, Alabama 35212
Renee Carter
205-515-0825
rcarter@aiisnews.org
www.aiisnews.org
Facebook: AlainsInfoService

NAIFA – Alabama
2820 Fairlane Drive, Suite A-1
Montgomery, Alabama 36116-1637
Sallie Bryant
334-271-4900 or 205-568-5610  FAX: 334-271-4960
aiaf@aiafa.com; sallie@aiafa.com
naifanet.com/alabama
Facebook: Naifa-Alabama

Agent Associations

Alabama Independent Agents Association, Inc.
141 London Parkway
Birmingham, Alabama 35211
Key Executive: Bill Sager
Chief Communications Officer: Alison Ray
205-326-4129  FAX: 205-326-3086
bsager@aia.org; aray@aia.org
www.aia.org
Facebook: alabamaiia
Twitter: @aiaa_tweets
Operations: Education, Government Affairs

Professional Insurance Agents of Alabama & Georgia
3805 Crestwood Parkway, Suite 140
Duluth, Georgia 30096
Key Executive: Jerry W. Duke
Chief Communications Officer: Carolyn B. Dodd
770-921-7585; 800-575-0612  FAX: 770-921-7590
info@piaal.com
www.piaal.com

ALASKA

No State Associations

Agent Associations

Alaska Independent Insurance Agents & Brokers, Inc.
701 W. 41st Avenue, Suite 103
Anchorage, Alaska 99503
Key Executive: Kelly Schmoke
907-349-2500  FAX: 907-349-1300
akiiab@gci.net
www.aiiab.org

Professional Insurance Agents of Alaska
See PIA of Western Alliance in Washington

ARIZONA

State Associations

Arizona Insurance Council
P.O. Box 27006
Scottsdale, Arizona 85255
Key Executive: Jeff Bronaugh
Chief Communications Officer: Nicole Farr
602-996-7009  FAX: 602-996-7016
info@azinsurance.org
www.azinsurance.org
Facebook: Arizona-Insurance-Council-118046548219749
Twitter: @azinsurancebuzz
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Public Outreach, Building State Government and Business Partnerships, Membership Development and Support

National Association of Insurance and Financial Advisors (NAIFA – Arizona)
P.O. Box 4728
Scottsdale, Arizona 85261-4728
Key Executive: Patricia A. Cheseborough
480-661-6393 FAX: 480-661-6743
naifa-az@azis.com
www.naifa-az.org
Twitter: @naifa
Agent Associations

Independent Insurance Agents & Brokers of Arizona
333 E. Flower Street
Phoenix, Arizona 85012

Key Executive: Lanny L. Hair
Chief Communications Officer: Terri Edwards
602-956-1851; 800-627-3356   FAX: 602-468-1392
terri@iiabaz.com
www.iiabaz.com
Facebook: IIABAZ

Professional Insurance Agents of Arizona
See PIA Western Alliance in Washington

Western Insurance Agents Association (WIAA)
See WIAA in California

Other Organizations

The Surplus Line Association of Arizona
15849 N. 71st Street, Suite 100
Scottsdale, Arizona 85254

Key Executive: J. Scott Wede
602-279-6344
swede@sla-az.org
www.sla-az.org

ARKANSAS

State Associations

The National Association of Insurance and Financial Advisors (NAIFA – Arkansas)
P.O. Box 26038
Little Rock, Arkansas 72221

Key Executive: Stuart Baber
501-868-1733; 870-663-0028
naifa.ar@gmail.com
www.naifa-arkansas.org/
Facebook: NAIFA-Arkansas

Agent Associations

Independent Insurance Agents of Arkansas
5000 North Shore Drive
North Little Rock, Arkansas 72118

Key Executive: Z. Lynn Zeno
Chief Communications Officer: Lindsey Wilson
501-221-2444; 800-221-3132   FAX: 501-221-0364
lwilson@iiaar.org
www.iiaar.org

Professional Insurance Agents of Arkansas
10801 Executive Center Dr. Suite 207
Little Rock, Arkansas 72211

Key Executive: Linda Thompson
501-225-1645   FAX: 501-225-2550
evpi@piaar.com
www.piaar.com
Facebook: PIAArkansas
Twitter: @arkansasPIA
Operations: Government Affairs

CALIFORNIA

State Associations

Association of California Insurance Companies
1415 L Street, Suite 670
Sacramento, California 95814-3972

Key Executive: Mark Sektnan
Chief Communications Officer: Nicole Mahrt Ganley
916-449-1370   FAX: 916-449-1378
mark.sektnan@pciaa.net
www.acicnet.org
Twitter: @acicnet
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Lobbying
Association of California Life and Health Insurance Companies
1201 K Street, Suite 1820
Sacramento, California 95814

Key Executive: Brad Wenger
916-442-3648 FAX: 916-442-1730
Bwenger@aclhic.com

Membership: Domestic & Non-Domestic Life and Health Insurance Companies
Operations: Lobbying

National Association of Insurance and Financial Advisors – California (NAIFA – California)
621 Capitol Mall, Suite 2500
Sacramento, California 95814

Key Executive: Peter J. Buechler
Chief Communications Officer: Ron Adams
916-646-8600 FAX: 916-646-8130
office@naifacalifornia.org
www.naifacalifornia.org
Facebook: naifaca
Twitter: @naifaca

Pacific Association of Domestic Insurance Companies (PADIC)
1121 L Street, Suite 103
Sacramento, California 95814

Key Executive: Alfred Bottalico
916-231-1504
smchugh@mchughgr.com
www.padic.org

Personal Insurance Federation of California
1201 K Street, Suite 950
Sacramento, California 95814

Key Executive: Rex Frazier
Chief Communications Officer: Jim Anderson
916-442-6646 FAX: 916-446-9548
rfrazier@pifc.org; janderson@pifc.org
www.pifc.org
Facebook: Personal-Insurance-Federation-of-California
Twitter: @PIFCalifornia

Membership: Domestic & Non-Domestic Personal Lines Property/Casualty Companies
Operations: Lobbying, Government Affairs and Public Relations

Agent Associations

Professional Insurance Agents of California
See PIA Western Alliance in Washington

Western Insurance Agents Association (WIAA)
(Serving Arizona, California, Nevada and New Mexico)
1190 Sun Center Drive, Suite 100
Rancho Cordova, California 95670

Key Executive: Jodi Wimmer
Chief Communications Officer: Kou Vang
916-443-4221; 800-553-4221
FAX: 916-443-5559
wiaa@wiaagroup.org
www.wiaagroup.org

Other Organizations

Independent Insurance Agents & Brokers of California (IIABCal)
7041 Kol Center Parkway, Suite 290
Pleasanton, California 94566

Key Executive: Clark Payan
Chief Communications Officer: David Benesh
800-772-8998 or 925-426-3300 FAX: 925-484-6014
info@iiabcal.org
www.iiabcal.org
Facebook: iiabcal
Twitter: @IIABCal
Operations: Lobbying, Education, Products

Surplus Line Association of California (Stamping Office)
50 California Street, 18th Fl.
San Francisco, California 94111

Executive Director: Benjamin J. McKay
Director of Stamping Office: Joy Erven
415-434-4900 FAX: 415-434-3716
bmckay@slacal.org; jerven@slacal.org
www.slacal.org
COLORADO

State Associations

NAIFA – Colorado
P.O. Box 803
Windsor, Colorado 80550

Key Executive: Steven W. Thomas
855-447-9226; 877-775-5086  FAX: 866-564-6027
steve.thomas@naifacolorado.org
www.naifacolorado.org

Rocky Mountain Insurance Information Association – CO, NM, UT & WY
7951 E. Maplewood Avenue, Suite 110
Greenwood Village, Colorado 80111

Key Executive: Carole Walker
303-790-0216; 800-355-9524  FAX: 303-790-0433
carole@rmiia.org
www.rmiia.org
Facebook: rockymountaininsuranceinformation
Twitter: @RMIIA
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Public Relations & Legislative Activities

Agent Associations

Professional Independent Insurance Agents of Colorado, Inc. (PIIAC)
8354 Northfield Boulevard, Suite 2710
Denver, Colorado 80238

Key Executive: Dot Wright
303-512-0627  FAX: 303-512-0575
dot@piiac.com
www.piiac.com
Facebook: copiiac
Twitter: @piiac_insurance

Other Organizations

Surplus Lines Association of Colorado
P.O. Box 799
Golden, Colorado 80402-0799

Key Executive: John Wethey
303-681-4924
surplusline@earthlink.net
www.colosia.org
Membership: Licensed Surplus Lines Brokers

CONNECTICUT

State Associations

Insurance Association of Connecticut
21 Oak Street #607
Hartford, Connecticut 06106-8003

Key Executive: Eric J. George
860-547-0610  FAX: 860-547-0615
egeorge@iaconnecticut.com
www.iaconnecticut.com
Membership: Domestic and Foreign Property/Casualty
and Life Companies
Operations: Lobbying, Government Affairs and
Public Relations

Agent Associations

Independent Insurance Agents of Connecticut, Inc.
30 Jordan Lane
Wethersfield, Connecticut 06109

Key Executive: Warren C. Ruppar
860-563-1950; 800-842-2208  FAX: 860-257-9981
wruppar@iiact.org
www.iiact.org
Professional Insurance Agents of Connecticut
See PIA of New York

DELAWARE

State Associations

NAIFA – Delaware
c/o Kate Schlegel, Association Executive
P.O. Box 15102
Newark, Delaware 19711

Chief Communications Officer: Kate Schlegel
302-668-3816  FAX: 302-225-3169
ksdesign1@comcast.net
www.naifade.org
Facebook: naifade
Operations: Member Services and Advocacy
Agent Associations
The Delaware Association of Insurance Agents & Brokers, Inc.
See Insurance Agents & Brokers in Mechanicsburg, PA

DISTRICT OF COLUMBIA

State Associations
District of Columbia Insurance Federation
P.O. Box 78160
Washington, D.C. 20013
Key Executive: Wayne McOwen
202-797-0757
wmcowen@dcif.org
www.dcif.org
Membership: Domestic & Non-Domestic Property/Casualty, Life/Health Companies, Agent Groups & Others
Operations: Government Affairs and Lobbying

Agent Associations
Professional Insurance Agents of D.C.
See PIA of Virginia

FLORIDA

State Associations
NAIFA – Florida
1836 Hermitage Blvd., #200
Tallahassee, Florida 32308-7706
Key Executive: Paul S. Brawner
Chief Communications Officer: Lolita M. Brawner
850-422-1701 FAX: 850-422-2762
admin@naifa-florida.org
www.naifa-florida.org
Facebook: NAIFAFlorida
Twitter: @NAIFAFL

Florida Insurance Council
150 South Monroe Street, Suite 206
Tallahassee, Florida 32301
Key Executive: Cecil Pearce
850-386-6668 FAX: 850-386-7371
cpearce@flains.org;
www.flains.org
Membership: Domestic & Non-Domestic Property/Casualty, Life/Health Companies
Operations: Lobbying, Government Affairs and Public Relations

Personal Insurance Federation of Florida
215 South Monroe Street, Suite 835
Tallahassee, Florida 32301
Key Executive: Michael Carlson
850-597-7425 FAX: 850-597-7432
info@piff.net
www.piff.net
Twitter: @piffnews

Agent Associations
Florida Association of Insurance Agents (FAIA)
3159 Shamrock South
P.O. Box 12129
Tallahassee, Florida 32317-2129
Key Executive: Jeffrey W. Grady
Chief Communications Officer: Sue Ray
850-893-4155 FAX: 850-668-2852
jgrady@faia.com; sray@faia.com
info@piff.net
www.piff.net
Facebook: Florida.Agents
Twitter: @faia_Florida

Professional Insurance Agents of Florida, Inc.
1390 Timberlane Road
Tallahassee, Florida 32312
Key Executive: Corey G. Mathews, CAE
850-893-8245 FAX: 850-893-8316
piafl@piafl.org
www.piafl.org
Facebook: piafl
Twitter: @piafl
Other Organizations

Florida Surplus Lines Association
325 John Knox Rd., Suite L103
Tallahassee, Florida 32303
Executive Director: Jillian Heddaeus
850-224-0711   FAX: 850-222-3019
membership@myfsla.com
www.myfsla.com

Agent Associations

Independent Insurance Agents of Georgia, Inc.
1731 Meriweather Drive, Suite 107
Watkinsville, Georgia 30677
Key Executive: Michael T. Walsh
Chief Communications Officer: Christy Minardi
770-458-0093; 800-878-6487   FAX: 770-458-8007
cminardi@iiag.org
www.iiag.org
Facebook: IIAGeorgia
Twitter: @iiagnews
Operations: Government Affairs, Conventions, Insurance Education, Communications

Georgia

State Associations

NAIFA - Georgia
677 Main Street
Suwanee, Georgia 30024
Key Executive: Debby Evans
770-455-4459; 800-422-0773   FAX: 770-455-4469
debby@naifageorgia.org
www.naifageorgia.org
Facebook: NAIFAGeorgia

Georgia Association of Property/Casualty Insurance Companies
P.O. Box 183
Clermont, Georgia 30527
Key Executive: Emily C. Bagwell
770-883-6017   FAX: 770-532-7361
Emily@ecblaw.net
Membership: Domestic Property/Casualty Companies and Associate P&C Companies.
Operations: Legislative Affairs

Georgia Insurance Information Service
1227 Rockridge Rd., Suite 208-302
Stone Mountain, Georgia 30087
Key Executive: Jamie Kimbrough
770-565-3806
jamie@giis.org
www.giis.org
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Public Relations and Government Affairs

Hawaii

State Associations

Hawaii Insurers Council
1003 Bishop Street
Suite 2010 Pauahi Tower
Honolulu, Hawaii 96813
Key Executive: Alison Ueoka
808-525-5877
aueoka@808insurers.org
www.808insurers.org
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Government Affairs
NAIFA Hawaii
516 Kawaihae Street, #E
Honolulu, Hawaii 96825

Key Executive: Cynthia Takenaka
808-394-3451  FAX: 808-395-4417
NAIFA-Hawaii@hawaii.rr.com

Agent Associations
Hawaii Independent Insurance Agents Association
56 Kawaihae Street, #E
Honolulu, Hawaii 96817

Key Executive: Jim Cavanah
Chief Communications Officer: Rick Humphreys
808-531-3125  FAX: 808-531-9995
hiia@hawaii.twcbc.com

www.iiaba.net/HI/

ILLINOIS

State Associations

NAIFA - Illinois
60 Adloff Lane
Springfield, Illinois 62703

Key Executive: Sara Decatoire
217-529-0126; 800-543-9961  FAX: 217-529-0977
sara@naifa-il.com
www.naifa-il.com
Facebook: NAIFAllinois

Illinois Association of Mutual Insurance Companies
P.O. Box 116
Olmsted, Illinois 62076

Key Executive: Jacqueline Rakers
217-563-8300  FAX: 888-403-0935
leadership@iamic.org
www.iamic.org
Facebook: Illinois-Association-of-Mutual-Insurance-Companies
Membership: Illinois Farm Mutual Insurers
Operations: Government Affairs and Education

Illinois Insurance Association
Illinois Insurance Hotline
217 East Monroe Street, Suite 110
Springfield, Illinois 62701

Key Executive: Kevin J. Martin
217-789-1010  FAX: 217-789-6559
kjmartin@illinoisinsurance.org
www.illinoisinsurance.org
Membership: Domestic & Non-Domestic
Property/Casualty Companies
Operations: Public Affairs & Public Relations

Illinois Life Insurance Council
600 South Second, Suite 401
Springfield, Illinois 62704

Key Executive: Larry Barry
217-544-1637  FAX: 217-544-6604
Membership: Domestic & Non-Domestic
Life Companies
Operations: Public Affairs

Other Organizations
Surplus Line Association of Illinois
222 S. Riverside Plaza, Suite 2220
Chicago, Illinois 60606

Key Executive: David Ocasek
312-263-1993
docasek@slai.org
www.slai.org
INDIANA

State Associations

**NAIFA Indiana**
7050 W 116th Street, Suite 50
Fishers, Indiana 46038

**Key Executive:** Sandra Gray
317-844-6268  FAX: 317-844-7659
sandyg2012@naifa-indiana.org
www.naifa-indiana.org

**Facebook:** pages/NAIFA-Indiana/176123702434295
**Twitter:** @NAIFA

**Insurance Institute of Indiana, Inc.**
115 W. Washington Street
Suite 955 – South Tower
Indianapolis, Indiana 46204

**Key Executive:** Martin (Marty) P. Wood
317-464-2450  FAX: 317-464-2460
mpw@insuranceinstitute.org
www.insuranceinstitute.org

**Membership:** Domestic & Non-Domestic Health, Life & Property/Casualty Companies
**Operations:** Lobbying

Agent Associations

**Independent Insurance Agents of Indiana, Inc.**
3435 West 96th Street
Indianapolis, Indiana 46268

**Key Executive:** Carol Dulle
**Chief Communications Officer:** Carol Watson
317-824-3780; 800-438-4424  FAX: 317-824-3786
dulle@bigi.org
www.bigi.org

**Facebook:** IndepInsAgtsIN
**Twitter:** @IndInsagtsofin

**Membership:** Independent Agencies, Insurance Companies & Industry Suppliers

Other Organizations

**Arlington Roe & Co., Inc.**
8900 Keystone Crossing, Suite 800
Indianapolis, Indiana 46240

**Key Executive:** James A. Roe
317-554-8550; 800-878-9891  FAX: 888-552-9891
jroe@arlingtonroe.com
www.arlingtonroe.com

**Facebook:** ArlingtonRoe-Co-Inc
**Operations:** Managing General Agents/Wholesale Insurance Brokers

IOWA

State Associations

**Iowa Insurance Institute**
Davis Brown Tower
215 10th Street, Suite 1300
Des Moines, Iowa 50309

**Key Executive:** Stephen M. Morain
515-246-7947  FAX: 515-243-0654
stevemorain@davisbrownlaw.com
www.iowains.org

**Membership:** Domestic & Non-Domestic Property/Casualty Companies
**Operations:** Lobbying and Public Affairs

**Federation of Iowa Insurers**
700 Walnut, Suite 1600
Des Moines, Iowa 50309

**Key Executive:** Paula Dierenfeld
515-283-8023  FAX: 515-283-3108
psd@nyemaster.com
www.federationofiowainsurers.com

**Membership:** Life Insurance Cos., Health Insurance Cos., Financial Service Cos. and Foreign Cos./Assoc. Member

**Operations:** Government Affairs, Public Affairs & Public Relations
National Association of Insurance and Financial Advisors (NAIFA – Iowa)
600 State Street, Suite A
Cedar Falls, Iowa 50613

Key Executive: Michele Grassley Clarke
866-632-1491  FAX: 703-342-0386
info@naifaiowa.org
www.naifaiowa.org
Facebook: naifaiowa
Operations: Member Services, Advocacy, State Convention

Agent Associations

Independent Insurance Agents of Iowa
4000 Westown Parkway, Suite 200
West Des Moines, Iowa 50266

Key Executive: Bob Skow
515-223-6060/800-272-9312  FAX: 515-222-0610
bob@iiaiowa.org
www.iiaiowa.org
Facebook: iiiaiowa
Twitter: @iiiaiowa

KANSAS

State Associations

National Association of Insurance and Financial Advisors of Kansas
825 S. Kansas Suite 500
Topeka, Kansas 66612

Key Executive: Sandy Braden
785-354-7770  FAX: 785-233-2206
sandy@naifakansas.org
www.naifakansas.org

Kansas Association of Insurance Advisors
815 S.W. Topeka Blvd.
Topeka, Kansas 66612

Key Executive: Kerri Spielman
Chief Communications Officer: Stephanie Mullholland
785-232-0561  FAX: 785-232-6817
info@kaia.com
www.kaia.com
Facebook: TheBigIofKansas

KENTUCKY

State Associations

Insurance Institute of Kentucky
P.O. Box 54542
Lexington, Kentucky 40555-4542

Key Executive: Mark Treesh
859-543-9759  FAX: 859-543-9759
mark@iiky.org
www.iiky.org

NAIFA – Kentucky
12808 Townepark Way, Suite 200
Louisville, Kentucky 40243

Key Executive: Gayle H. Prescott
502-244-0150  FAX: 502-244-3111
naifaky@executiveservices.info
www.naifakentucky.org
Facebook: NAIFA-Kentucky

Kentucky Insurance Council
c/o Paula P. Smith
Kentucky Farm Bureau Mutual Insurance Company
9201 Bunsen Parkway
P.O. Box 20700
Louisville, Kentucky 40250-0700
502-493-7606  FAX: 502-495-7785
paula.smith@Kyfb.com
Membership: Domestic & Non-Domestic Property/
Casualty, Health & Life Insurance Companies,
Agent Organizations and Others
Operations: Public Affairs & Public Relations
Agent Associations

Independent Insurance Agents of Kentucky, Inc.
13265 O’Bannon Station Way
Louisville, Kentucky 40223

Key Executive: Peggy Porter
502-245-5432; 866-426-4425  FAX: 502-245-5750
iiak@iiak.org
www.iiak.org
Facebook: IIAKentucky
Twitter: @iiakentucky
Operations: Insurance Agents Association

Professional Insurance Agents of Kentucky
107 Consumer Lane
Frankfort, Kentucky 40601

Key Executive: Christi LeMay
502-875-3888  FAX: 502-227-0839
info@piaky.org
www.piaky.org
Facebook: PIA-of-Kentucky

Agent Associations

Independent Insurance Agents and Brokers of Louisiana
18153 E. Petroleum Drive
Baton Rouge, Louisiana 70809

Key Executive: Jeff Albright
225-819-8007  FAX: 225-819-8027
jalbright@iiabl.com
www.IIABL.com
Facebook: Independent-Insurance-Agents-Brokers-of-Louisiana
Twitter: @IIABLA
Operations: Lobbying

Professional Insurance Agents of Louisiana, Inc.
8064 Summa Avenue, Suite C
Baton Rouge, Louisiana 70809

Key Executive: Jody Boudreaux
225-766-7770; 800-349-3434  FAX: 225-766-1601
info@piaoflouisiana.com
www.piaoflouisiana.com
Facebook: Professional-Insurance-Agents-of-Louisiana
Operations: Government Affairs

Other Organizations

Kentucky Surplus Lines Association
c/o Risk Placement Services, Inc.
P.O. Box 14032
Lexington, Kentucky 40512-4032

Key Executive: Bobby Owens
800-432-9348  FAX: 800-272-7731
bobby_owens@rpsins.com

Property Insurance Association of Louisiana
(Independent Rating Bureau)
433 Metairie Road, Suite 400
Metairie, Louisiana 70005

Key Executive: A.J. Herbert
504-836-7980  FAX: 504-831-3444
AHerbert@pial.org
www.pial.org

Other Organizations

Louisiana Surplus Line Association
P.O. Box 2781
Baton Rouge, Louisiana 70821-2781

Key Executive: Clarissa A. Preston
225-343-2776 FAX: 225-344-1132
Info@lasurpluslines.com
www.lasurpluslines.com

LOUISIANA

State Associations

Louisiana Insurers’ Conference
450 Laurel Street, Suite 1400
Baton Rouge, Louisiana 70801

Key Executive: Phyllis Perron
225-343-2776  FAX: 225-344-1132
pperron@pperron.com
www.lainsconf.org
Membership: Domestic Life and Health Insurance Companies, Workers’ Comp, Property/Casualty, and Re-Insurance Companies
Operations: Public Affairs
MAINE

State Associations

National Association of Insurance and Financial Advisors of Maine
P.O. Box 11515
Portland, Maine 04104
Key Executive: Denise Neault
207-809-7687  FAX: 207-283-8903
exec@naifa-me.org
www.naifa-me.org

Agent Associations

Maine Insurance Agents Association
17 Carriage Lane
Hallowell, Maine 04347
Key Executive: Lisa L. Veregge, CAE, CPIA
207-623-1875  FAX: 207-626-0275
Lisa@maineagents.net
www.mainagents.com
Facebook: Maine-Insurance-Agents-Association

MARYLAND

State Associations

League of Life & Health Insurers of Maryland
36 S. Charles Street, 12th Floor
Baltimore, Maryland 21201
Key Executive: Kimberly Robinson
410-659-7761  FAX: 410-659-7630
krobinson@fblaw.com
www.fblaw.com
Membership: Domestic & Non-Domestic Life/Health Companies

NAIFA – Maryland
191 Main Street, Suite 200
Annapolis, Maryland 21401
Key Executive: Joan Smith
410-268-6876; 800-304-9934  FAX: 443-458-0444
exec@naifa-maryland.org
www.naifa-maryland.org
Facebook: Naifa-Maryland
Twitter: @NAIFAMD

Massachusetts

State Associations

Life Insurance Association of Massachusetts
20 Park Plaza, Suite 630
Boston, Massachusetts 02116
Key Executive: Luke A. Dillion
Chief Communications Officer: Debbie Geary
617-375-9200  FAX: 617-375-1029
dgeary@liam.org
www.liam.org
Membership: Domestic & Foreign Life Companies
Operations: Government Relations

Massachusetts Insurance Federation, Inc.
Two Center Plaza, 8th Floor
Boston, Massachusetts 02108
Key Executive: John P. Murphy
617-557-5538  FAX: 617-557-5675
jmurphy.mif@mpiua.com
www.massinsurance.org
Agent Associations

Massachusetts Association of Insurance Agents
91 Cedar Street
Milford, Massachusetts 01757

Key Executive: Francis A. Mancini, Esq.
Chief Communications Officer: Donna M. McKenna
508-634-2900; 800-972-9312   FAX: 508-634-2929
info@massagent.com
www.massagent.com
Facebook: massagent

Agent Associations

Michigan Association of Insurance Agents (MAIA)
1141 Centennial Way
Lansing, Michigan 48917

Key Executive: Bev Barney
517-327-8028   FAX: 517-323-1629
bbarney@michagent.org
www.michagent.org
Facebook: michiganagent
Twitter: @michagents
Operations: Lobbying

Other Organizations

Michigan Surplus Lines Association
c/o J.M. Wilson Corp.
8036 Moorsbridge Rd.
Portage, Michigan 49024-4037

Key Executive: David Wilson
269-327-4130   FAX: 269-327-4131
dwilson@jmwilson.com
www.jmwilson.com
Membership: Michigan Surplus Lines Licensees
Operations: Government Affairs

MINNESOTA

State Associations

Insurance Federation of Minnesota
15490 – 101st Avenue, North, Suite 300
Maple Grove, Minnesota 55369

Key Executive: Robert D. Johnson
Chief Communications Officer: Mark Kulda
763-657-8690   FAX: 763-322-8831
mkulda@insurancemn.org
www.insurancefederation.org
Twitter: @IFMIsues
Membership: Domestic & Non-Domestic
Property/Casualty, Commercial Health
Companies, Agents, Subscribers
Operations: Lobbying, Government Affairs, Public Relations and Consumer Education

Insurance Information Institute
www.iii.org
Minnesota Association of Farm Mutual Insurance Companies Inc. (MAFMIC)
601 Elm Street East
P.O. Box 880
St. Joseph, Minnesota 56374
Key Executive: Dani Hennen
320-271-0909   FAX: 320-271-0912
dani@mafmic.org
www.mafmic.org
Facebook: MAFMIC
Twitter: @MAFMIC

The National Association of Insurance and Financial Advisors (NAIFA – Minnesota)
1405 North Lilac Drive, Suite 121
Golden Valley, Minnesota 55422
Key Executive: Todd Johnson
763-544-8087   FAX: 763-287-0244
naifa@naifaminnesota.net
www.naifaminnesota.net
Facebook: NaifaMN
Twitter: @naifamn

Agent Associations

MN Independent Insurance Agents & Brokers Association
15490 101st Avenue N., Suite 100
Maple Grove, Minnesota 55369
Key Executive: Daniel D. Riley
Chief Communications Officer: Keith Knapp
800-864-3846 or 763-235-6460   FAX: 763-235-6461
miia@miia.org
www.miia.org
Facebook: BigofMN
Twitter: @BigofMN

MISSISSIPPI

State Associations

National Association of Insurance and Financial Advisors – Mississippi (NAIFA)
5475 Executive Place
Jackson, Mississippi 39206
Key Executive: Fonda K. Devrow
601-981-1522   FAX: 601-981-2745
NAIFA-Jackson@comcast.net
www.naifams.org

Mississippi Life Companies Association
P.O. Box 78
Jackson, Mississippi 39205
Key Executive: Kerry Parrish
601-981-5332 x1461   FAX: 601-321-2931
kparrish@sfbli.com
Membership: Domestic & Non-Domestic Life Companies
Operations: Public Affairs & Public Relations

Agent Associations

Independent Insurance Agents of Mississippi (IIAM)
124 Riverview Drive
Flowood, Mississippi 39232-8908
Key Executive: Clinton Graham
601-939-9909; 800-898-0821   FAX: 601-939-9553
iiam@msagent.org
www.msagent.org
Facebook: IndependentInsuranceAgentsOfMississippi

Professional Insurance Agents Association of Mississippi
4744 I-55 North
Jackson, Mississippi 39211
Chief Communications Officer: Keri Morrell
601-984-8855; 800-898-0136   FAX: 601-984-9008
piaofms3@aol.com
www.piams.com
Membership: Agencies and Companies
Operations: Agents Association (Independent)
Other Organizations
Mississippi State Rating Bureau
6455 Wirtz Road
Flowood, Mississippi 39232
P.O. Box 5231
Jackson, Mississippi 39296
Key Executive: Joe S. Shumaker
601-981-2915  FAX: 601-981-2924
msrb@msratingbureau.com
www.msratingbureau.com

MISSOURI

State Associations
National Association of Insurance and Financial Advisors (NAIFA) – Missouri
2854 S. Ten Mile Drive
Jefferson City, Missouri 65109
Key Executive: Lorie A. Smith
573-634-5202  FAX: 888-634-5202
lsmith@naifamo.org
www.naifamo.org

Missouri Insurance Coalition
220 Madison Street, 3rd Floor
Jefferson City, Missouri 65101
Key Executive: Calvin Call
Chief Communications Officer: Stephen J. Witte
573-893-4241  FAX: 573-893-4996
moins@midamerica.net
www.moinsurancecoalition.com
Membership: Domestic & Non-Domestic Insurance Companies
Operations: Lobbying, Communications, Public Relations

Agent Associations
Missouri Association of Insurance Agents
P.O. Box 1785
3315 Emerald Lane
Jefferson City, Missouri 65102-1785
Key Executive: Larry R. Case
573-893-4301; 800-617-3658  FAX: 573-893-3708
moa@moagent.org
www.missouriagent.org
Facebook: Missouri-Association-of-Insurance-Agents
Twitter: @IndAgent
Membership: Independent Insurance Agencies Located in Missouri and Associate Members
Operations: Government Affairs, Lobbying, Communications, Education

MONTANA

State Associations
NAIFA Montana
170 Nicholson Drive
Kalispell, Montana 59901
Key Executive: Anita Newlin
406-890-2200  FAX: 406-890-2300
anita@naifamt.org
www.naifamt.org

Independent Insurance Agents Association of Montana, Inc.
3131 Dredge Drive
Helena, Montana 59602
Key Executive: Bob Biskupiak
406-442-9555  FAX: 406-442-8263
bbiskupiak@iiamt.org
www.iiamt.org
Facebook: IIAMT

Professional Insurance Agents of Montana
See PIA of Western Alliance of Washington
NEBRASKA

State Associations

Nebraska Association of Insurance and Financial Advisors – Nebraska (NAIFA – Nebraska)
1633 Normandy Court, Suite A
Lincoln, Nebraska 68512
Key Executive: David S. McBride
402-474-7723  FAX: 402-476-6547
naifa-ne@assocoffice.net
www.naifa-ne.org

Nebraska Insurance Information Service
1220 Lincoln Mall
Lincoln, Nebraska 68508
Key Executive: Ann L. Parr
402-434-8365  FAX: 402-434-8302
aparr@fmne.com
www.nebins.com
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Public Affairs

Agent Associations

Independent Insurance Agents of Nebraska
8231 Northwoods Drive, Suite B
Lincoln, Nebraska 68505
Key Executive: Carol McClelland
402-476-2951; 800-377-3985  FAX: 402-476-1586
office@biginebraska.org
Members: www.iian.org
Press/consumer: www.trustedchoicenebraska.com
Facebook: bigiofnebraska
Twitter: @bigiofnebraska
Membership: Insurance Agencies
Operations: Lobbying and Continuing Education

Professional Insurance Agents Association of Nebraska & Iowa
920 S. 107th Avenue, Suite 305
Omaha, Nebraska 68114-4720
Key Executive: Cathy Klasi
402-392-1611  FAX: 402-392-2228
cathy@pianeia.com
www.pianeia.com
Facebook: groups/93858768836/
Operations: CE Education and Designation Courses for Agency Principles, Producers and CSRs; NEIA Pre-Licensing Study Materials; On-line CE Training; State and Federal Legislative and Regulatory Advocacy

NEVADA

State Associations

Nevada Insurance Council
8329 W. Sunset Road, Suite 100
Las Vegas, Nevada 89113
Key Executive: Michael Geeser
Chief Communications Officer: Jim Denton
702-437-9007  FAX: 702-260-4267
jimdenton@aol.com
www.Nevadainsurancecouncil.com
Operations: Public Relations and Consumer Education

NAIFA – Nevada
9187 W. Flamingo Road, Suite 110
Las Vegas, Nevada 89147
Key Executive: John Messina
702-732-8111  FAX: 702-732-4946
jjmessina@netzero.net

Agent Associations

Nevada Independent Insurance Agents
310 North Stewart Street (89701)
P.O. Box 645
Carson City, Nevada 89702
Key Executive: Donna M. Stewart
775-882-1366  FAX: 775-883-0524
donna@niia.org
www.niia.org
NEW HAMPSHIRE

State Associations

National Association of Insurance and Financial Advisors of New Hampshire
68 Tarbox Street
Dedham, New Hampshire 02026
Key Executive: Briane Keane
844-624-3264
hello@naifanh.org
www.naifanh.org
Facebook: NAIFANewHampshire
Operations: Association Management

New Hampshire Association of Domestic Insurance Companies (NHADIC)
c/o Orr & Reno, Attorneys at Law
45 S. Main Street
P.O. Box 3550
Concord, New Hampshire 03302-3550
Key Executive: George W. Roussos
603-223-9143 FAX: 603-224-2318
groussos@orr-reno.com

Agent Associations

New Hampshire Association of Insurance Agents
125 Airport Road
Concord, New Hampshire 03301
Key Executive: Christopher Nicolopoulos
603-224-3965; 800-559-3373 (In state)
FAX: 603-224-0550
info@nhaia.com
www.NHAIA.com
Facebook: NewHampshireAssociationofInsuranceAgents
Operations: Lobbying, Education, Insurance Services & Products

NEW JERSEY

State Associations

Insurance Council of New Jersey
15 W. Front Street, 2nd Floor
Trenton, New Jersey 08608
Key Executive: Christine O’Brien
Chief Communications Officer: Mary Novak
609-393-0025 FAX: 609-393-0017
cobrien@icnj.org; mnovak@icnj.org
www.icnj.org
Facebook: InsuranceNJ
Twitter: @Insurancenj
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Lobbying, Government Affairs and Public Relations

NAIFA – New Jersey
P.O. Box 155
Ingleside, IL 60041
Key Executive: Kristine Buckles
847-587-0282 FAX: 847-587-2195
naifanj@comcast.net
www.naifanj.com
Operations: Lobbying

Agent Associations

Independent Insurance Agents & Brokers of New Jersey Inc.
2211 Whitehorse-Mercerville Road
P.O. Box 3230
Trenton, New Jersey 08619
Key Executive: Sheri A. Acconzo
609-587-4333 FAX: 609-587-4515
sacconzo@iaabnj.org
www.iaabnj.org
Facebook: IIABNJ
Twitter: @iiabnj

Professional Insurance Agents of New Jersey
See PIA of New York
NEW MEXICO

State Associations

National Association of Insurance and Financial Advisors (NAIFA – New Mexico)
933 San Mateo Blvd. NE, Suite 500-274
Albuquerque, New Mexico 87108
Key Executive: Lynda Turner
505-264-2602  FAX: 505-869-0525
Naifanm@outlook.com
www.naifanewmexico.org
Facebook: NaifaNewMexico
Operations: Professional Association for Agents and Advisors, Government Affairs – Lobbying

Rocky Mountain Insurance Information Association – NM
See RMIA of CO, NM, UT & WY

Agent Associations

Independent Insurance Agents of New Mexico, Inc.
1511 University Boulevard, N.E.
Albuquerque, New Mexico 87102
Key Executive: Thomas Turbett
Chief Communications Officer: Rachel Sheffield
505-843-7231; 800-621-3978  FAX: 505-243-3367
rachel@iianm.org
www.iianm.org
Facebook: Independent-Insurance-Agents-of-New-Mexico

Professional Insurance Agents of New Mexico
See PIA Western Alliance of Washington

Western Insurance Agents Association (WIAA)
See WIAA in California

NEW YORK

State Associations

Life Insurance Council of New York, Inc.
551 Fifth Avenue, Floor 29
New York, New York 10176-0001
Key Executives: Thomas E. Workman, Diane D. Stuto
212-986-6181  FAX: 212-986-6549
dstuto@licony.org
www.licony.org
Membership: Trade Associations

New York Insurance Association, Inc.
130 Washington Avenue
Albany, New York 12210
Key Executive: Ellen Melchionni
Chief Communications Officer: Cassandra Anderson
518-432-4227  FAX: 518-432-4220
emelch@nyia.org
www.nyia.org
Facebook: newyorkinsuranceassociation
Twitter: @nyinsuranceassn
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Lobbying, Education & Public Relations

The New York Alliance Against Insurance Fraud, Inc.
1450 Western Avenue, Suite 101
Albany, New York 12203
Key Executive: Sara-Becca Smith
518-432-3576  FAX: 518-463-8656
info@fraudny.com
www.fraudny.com
Facebook: FraudNY
Twitter: @fraudny

NAIFA – New York State (NAIFA- NYS)
P.O. Box 392
Fishkill, New York 12524
Key Executive: Gregory V. Serio
845-298-2561  FAX: 845-247-5480
naifanys@gmail.com
www.naifanys.org
Twitter: @NAIFANYS
Membership: Local Life and Health Insurance Agents and Financial Service Professionals
Operations: Advocacy and Industry Relations
Agent Associations

Independent Insurance Agents & Brokers of New York, Inc.
5784 Widewaters Parkway, 1st Floor
Dewitt, New York 13214

Key Executive: Richard A. Poppa
Chief Communications Officer: Timothy Dodge
800-962-7950 FAX: 888-432-0510
iiaibny@iiaibny.org
www.iiaibny.org
Facebook: IIABNY
Twitter: @iiaibny and www.asktim
Operations: Lobbying, Government Affairs and Public Relations

Professional Insurance Agents of NY, NJ, CT, NH
25 Chamberlain Street
P.O. Box 997
Glenmont, New York 12077-0997

Key Executives: Mark Ialonde; Kelly Norris
Chief Communications Officer: Mary Christiano
800-424-4244 FAX: 888-225-6935
pia@pia.org
www.pia.org
Social Media: www.pia.org/COMM/social.php

Other Organizations

Excess Line Association of New York
One Exchange Plaza
55 Broadway, 29th Floor
New York, New York 10006-3728

Key Executive: Daniel F. Maher
646-292-5500
elany@elany.org
www.elany.org

North Carolina

State Associations

Insurance Federation of North Carolina
3605 Glenwood Avenue, Suite 500
Raleigh, North Carolina 27612

Key Executive: Michelle Frazier
Chief Communications Officer: Shenise Oakley
919-787-8880
Frazier@manningfulton.com
Oakley@manningfulton.com
www.manningfulton.com

NAIFA North Carolina
4600 Park Road, Suite 303
Charlotte, North Carolina 28209

Key Executive: Janice Stevens
704-527-2244
jstevens@ncaifa.org
www.ncaifa.org

Agent Associations

North Carolina Association of Insurance Agents (NCAIA)
101 Weston Oaks Court
Cary, North Carolina 27513

Key Executive: Sharon Koches
888-275-8911; 919-863-6515 FAX: 919-821-3172
skoches@iianc.com
www.iianc.com

Other Organizations

North Carolina Rate Bureau
2910 Sumner Boulevard
Raleigh, North Carolina 27616

Key Executive: Raymond F. Evans, Jr.
919-783-9790 FAX: 919-719-7400
rfe@ncrb.org
www.ncrb.org
NORTH DAKOTA

State Associations

Association of North Dakota Insurers (ANDI)
C/O Zuger Kirmis & Smith
316 N. Fifth Street, 6th Floor
P.O. Box 1695
Bismarck, North Dakota 58502-1695
Key Executive: Pat Ward
701-223-2711   FAX: 701-223-7387
zkslaw@zkslaw.com; pward@zkslaw.com
www.zkslaw.com
Membership: Domestic Property/Casualty, Life/Health Companies
Operations: Public Affairs

Agent Associations

National Association of Insurance & Financial Advisors of North Dakota (NAIFA-ND)
1811 East Thayer Avenue
Bismarck, North Dakota 58501
Key Executive: Nancy Buechler
701-258-9525   FAX: 701-222-0103
info@naifa-nd.org
www.naifa-nd.org
Operations: Government Affairs

Professional Insurance Agents of North Dakota
1211 Memorial Highway, Suite 6
Bismarck, North Dakota 58504
Key Executive: Steve Becher
701-223-5025   FAX: 701-223-9456
piand@piand.com
www.piand.com
Facebook: PIA-of-ND

OHIO

State Associations

Association of Ohio Life Insurance Companies
C/o Bricker & Eckler, LLP
100 South 3rd Street
Columbus, Ohio 43215
Key Executive: Gregory Lestini
614-227-4893   FAX: 614-227-2390
giestini@bricker.com
www.aolic.com
Membership: Domestic & Non-Domestic Life Companies
Operations: Lobbying

The National Association of Insurance and Financial Advisors – Ohio
17 South High Street, Suite 200
Columbus, Ohio 43215-3458
Key Executive: David W. Field
614-228-4539   FAX: 614-221-1989
NAIFAOHIO@assnoffices.com
www.naifaohio.org
Facebook: NAIFA-Ohio

Ohio Insurance Institute
172 East State Street, Suite 201
Columbus, Ohio 43215-4321
Key Executive: Dan J. Kelso
Chief Communications Officer: Mary Bonelli
614-228-1593   FAX: 614-228-1678
dank@ohioinsurance.org; maryb@ohioinsurance.org
www.ohioinsurance.org
Facebook: ohioinsuranceinstitute; insurancecareers.org
Twitter: @oiiorg; @marybonelli; @inscareersorg
OII maintains four advocacy sites that focus on specific issues and safety education:
1) Accident Response Fees: www.accidentresponsefees.com
3) Towing Fees: www.stoptowingabuse.com
4) Insurance Careers: www.insurancecareers.org
Membership: Domestic & Non-Domestic Property/Casualty Companies, Agent & Other Organizations
Operations: Public Affairs & Public Relations, Education, Legislative & Regulatory Affairs
Agent Associations

Professional Independent Agents Association of Ohio, Inc.
600 Cross Pointe Road
Gahanna, Ohio 43230
Key Executive: George Haenszel
614-552-8000; 800-555-1742  FAX: 614-552-0115
piaa@piaaohio.com
www.piaaohio.com
Facebook: piaa_of_OH
Twitter: @piaaohio

Agent Associations

Independent Insurance Agents of Oklahoma
P.O. Box 13490
Oklahoma City, Oklahoma 73113
Key Executive: Denise Johnson
Chief Communications Officer: Cathy Cinotto
405-840-4426  FAX: 405-840-4450
info@iiaok.com
www.iiaok.com
Facebook: iiaoklahoma
Twitter: @iiao

OKLAHOMA

State Associations

Association of Oklahoma Life Insurance Companies
C/o Kerr, Irvine, Rhodes & Ables
201 Robert S. Kerr, #600
Oklahoma City, Oklahoma 73102
Key Executive: J. Angela Ables
405-272-9221  FAX: 405-236-3121
aables@kiralaw.com
www.kiralaw.com
Membership: Domestic Life Companies
Operations: Public Affairs

NAIFA – Oklahoma, Inc.
c/o Garza & Associates
4334 N.W. Expressway, Suite 237
Oklahoma City, Oklahoma 73116
Key Executive: Mary P. Garza
405-881-9024  FAX: 405-810-1799
execvp@naifa-oklahoma.org
www.naifa-oklahoma.org
Operations: Lobbying

OREGON

State Associations

NW Insurance Council
(Serving Oregon, Washington and Idaho)
200 Cedar Street
Seattle, Washington 98121
Key Executive: Kenton Brine
206-624-3330; Helpline: 800-664-4942
FAX: 206-624-1975
Portland Office: 503-465-6800
info@nwinsurance.org
www.nwinsurance.org
Facebook: nwinsurancecouncil
Twitter: @nwinsuranceinfo
Membership: Domestic & Non-Domestic Property/
Casualty Companies, Agent
And Other Organizations
Operations: Media Relations and Public Policy
Communications, Legislative and Regulatory, Education.

NAIFA – Oregon
P.O. Box 2881
Salem, Oregon 97308
Key Executive: Mary Louise Vannatta
503-371-7457  FAX: 503-585-8547
office@naifaoregon.org; execdirector@naifaoregon.org
www.naifaoregon.org
**Agent Associations**

**Independent Insurance Agents & Brokers of Oregon**  
5550 SW Macadam Avenue, Suite 305  
Portland, Oregon 97239

**Key Executive:** James H. Perucca  
**Chief Communications Officer:** Barb Demings  
503-274-4000; 866-774-4226  
FAX: 503-274-0062  
jimp@insureoregon.org; barbd@insureoregon.org  
www.iabo.org  
**Facebook:** Independent-Insurance-Agents-of-Oregon  
**Twitter:** @IABO

**Professional Insurance Agents of Oregon**  
See PIA Western Alliance in Washington

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**PENNSYLVANIA**

**State Associations**

**Insurance Federation of Pennsylvania**  
1600 Market Street, Suite 1720  
Philadelphia, Pennsylvania 19103

**Key Executive:** Samuel R. Marshall  
215-665-0500  
FAX: 215-665-0540  
mailbox@ifpenn.org  
www.ifpenn.org  
**Membership:** Domestic & Non-Domestic Property/Casualty, Life/Health Companies Operations: Government & Public Relations

**NAIFA – Pennsylvania**  
4811 Jonestown Road, Suite 233  
Harrisburg, Pennsylvania 17109

**Key Executive:** Jan T. Hartman  
717-234-2523, 800-552-7258  
FAX: 717-234-5190  
jhartman@naifa-pa.org  
www.naifa-pa.org  
**Facebook:** NAIFA-Pennsylvania  
**Operations:** Lobbying, State Affiliate of the National Association of Insurance and Financial Advisors

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**Pennsylvania Association of Mutual Insurance Companies (PAMIC)**  
1017 Mumma Road, Suite 202  
Wormleysburg, Pennsylvania 17043

**Key Executive:** Ron Gallagher, Jr.  
717-458-1029  
Pamic@Pamic.org  
www.pamic.org  
**Twitter:** @pamic1017  
**Membership:** Domestic & Non-Domestic Property/Casualty Companies Operations: Government Affairs, Education, Public Relations

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**Agent Associations**

**Insurance Agents & Brokers of Pennsylvania, Inc.**  
5050 Ritter Road  
Mechanicsburg, Pennsylvania 17055

**Key Executive:** Rick Russell, II  
**Chief Communications Officer:** Jason F. Ernest, Esq.  
717-795-9100; 800-998-9644  
FAX: 717-795-8347  
iab@iabforme.com  
www.iabforme.com

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**Other Organizations**

**Pennsylvania Surplus Lines Association**  
180 Sheree Blvd., Suite 3100  
Exton, Pennsylvania 19341

**Key Executive:** Kenneth A. Rudert  
610-594-1340  
FAX: 610-594-7623  
krudert@pasla.org  
www.pasla.org
PUERTO RICO

No State Associations

Agent Associations
Professional Insurance Agents of Puerto Rico & the Caribbean, Inc.
P.O. Box 192389
San Juan, Puerto Rico 00919-2389
Key Executive: Lilybeth Sosa Cotto
787-792-7849   FAX: 787-793-1262
Lsosa@piaofpr.com
www.piaofpr.com/index.htm
Facebook: PIA.PR.Caribbean

SOUTH CAROLINA

State Associations
South Carolina Insurance News Service
240 Stoneridge Drive, Suite 110
Columbia, South Carolina 29210
Key Executive: Russ Dubisky
803-252-3455
russd@scinsnews.com
www.scinsnews.com
Facebook: scinsurance
Twitter: @scinsurancenews
Membership: Domestic & Non-Domestic Property/
Casualty Operations: Public Relations

Agent Associations
Independent Insurance Agents & Brokers of South Carolina
P.O. Box 210008
800 Gracern Road
Columbia, South Carolina 29221
Key Executive: G. Frank Sheppard
Chief Communications Officer: Anita Trevino
803-731-9460   FAX: 803-772-6425
fsheppard@iiabsc.com
www.iiabsc.com
Facebook: scbigi
Twitter: @IIABSC

RHODE ISLAND

No State Associations

Agent Associations
Independent Insurance Agents of Rhode Island
2400 Post Road
Warwick, Rhode Island 02886
Key Executive: Mark A. Male
401-732-2400   FAX: 401-732-1708
mark.male@iiiari.com
www.iiiari.com
Facebook: Independent-Insurance-Agents-of-
Rhode-Island
Twitter: @ri_agents
Membership: Independent Insurance Agents
and Brokers
Operations: Lobbying

NAIFA – RI
2400 Post Road
Warwick, Rhode Island 02886
Key Executive: Mark A. Male
401-732-2400 FAX: 401-732-1708
mark.male@naifa-ri.org
www.naifa-ri.org

SOUTH DAKOTA

State Associations
NAIFA – South Dakota
1609 S. Monticello Avenue
Sioux Falls, SD 57106
Key Executive: Jill Vermeire
605-339-0606   FAX: 605-339-0916
info@naifa-sd.org
Agent Associations

**Independent Insurance Agents of South Dakota (IIASD)**
305 Island Drive
Fort Pierre, South Dakota 57532

**Key Executive:** Jerry Diamond
605-224-6234  FAX: 605-224-6235
jdiamond@iiasd.org
www.iiasd.org
Facebook: Independent-Insurance-Agents-of-South-Dakota
Operations: Agents Association

**Operations:** Agents Association

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**TENNESSEE**

**State Associations**

**NAIFA – Tennessee**
P.O. Box 11955
Murfreesboro, Tennessee 37129

**Key Executive:** Cathy Balkcom
615-904-6013 FAX: 615-907-6389
naifatn@comcast.net
www.naifatn.org
Facebook: naifatennessee

**Agent Associations**

**Insurors of Tennessee**
2500 – 21st Avenue, Suite 200
Nashville, Tennessee 37212

**Key Executive:** Charles T. Bidek
615-385-1898; 800-264-1898  FAX: 615-385-9303
info@insurors.org
www.insurors.org
Facebook: insurors
Twitter: @insurors
Operations: Lobbying

**Professional Insurance Agents of Tennessee, Inc.**
504 Autumn Springs Court, Suite A-2
Franklin, Tennessee 37067

**Key Executive:** Jeff Anderson
**Chief Communications Officer:** Bekah Hutsenpiller
615-771-1177  FAX: 615-771-3456
janderson@piatn.com
www.piatn.com
Facebook: piatn
Twitter: @piaoftn

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**TEXAS**

**State Associations**

**Insurance Council of Texas**
2801 South IH35
P.O. Box 15 Austin, Texas 78767-0015

**Key Executive:** Albert Betts
**Chief Communications Officer:** Mark Hanna
512-444-9611  FAX: 512-444-0734
abetts@insurancecouncil.org
mhanna@insurancecouncil.org
www.insurancecouncil.org
Facebook: insurancecounciloftexas
Twitter: @voicefortexas
Membership: Domestic & Non-Domestic Property/Casualty Companies & Associate Members
Operations: Regulatory Affairs, Public Relations, Industry Manuals and Services, Statistical Data Collection

**National Association of Insurance and Financial Advisors – Texas**
515 Congress Avenue, Suite 1650
Austin, Texas 78701

**Key Executive:** Tim Von Kennel
**Chief Communications Officer:** Monica Lopez
512-716-8800  FAX: 512-476-1932
monica.lopez@naifa-texas.org
www.naifa-texas.org
Facebook: naifatexas
Twitter: @naifatexas
Membership: Insurance & Financial Services Professionals
Operations: Advocacy
Texas Association of Life & Health Insurers
701 Brazos Street, Suite 1500
Austin, Texas 78701

Key Executive: Jennifer Cawley
Chief Communications Officer: Sharon Mineo
512-472-6886  FAX: 512-402-6249
info@talhi.com
www.talhi.com
Twitter: @TALHITX
Membership: Domestic & Foreign Life & Health Companies
Operations: Government Affairs & Lobbying

Texas Coalition for Affordable Insurance Solutions
500 West 13th Street
Austin, Texas 78701

Key Executive: Beaman Floyd
(512) 477-7382  FAX: (512) 477-6240
beamanfloyd@earthlink.net
www.tcais.org
Facebook: tcais
Twitter: @tcais
Membership: Domestic Insurance Companies
Operations: Advocacy

Other Organizations
Surplus Lines Stamping Office of Texas
805 Las Cimas Parkway, Suite 150
Austin, Texas 78746

Key Executive: Norma Essary
512-346-3274  FAX: 512-346-3422
nessary@slsot.org
www.slsot.org

Texas Surplus Lines Association, Inc.
9020-I Capital of Texas Highway North, Suite 370
Austin, Texas 78759

Key Executive: Jean T. Patterson
512-343-9058  FAX: 512-343-2896
jptsla@tsla.org
www.tsla.org
Facebook: Texas-Surplus-Lines-Association-Inc
Twitter: @TSLA_inc

UTAH

State Associations
Rocky Mountain Insurance Information Association – UT
See RMIIA of CO, NM, UT & WY

Agent Associations
The Utah Association of Independent Insurance Agents
4885 South 900 East, Suite 302
Salt Lake City, Utah 84117

Key Executive: Cheryl Lyman
801-269-1200  FAX: 801-269-1265
info@uaiia.org
www.uaiia.org
Facebook: Utah-Association-of-Independent-Insurance-Agents
Twitter: @uaiia
Operations: Government Affairs

Texas PIA
3632 Frankford Road Suite
200B Dallas, Texas 75287-6172

Key Executive: Joe Tipton
972-862-3333  Fax: 972-307-7888
joe@piatx.org
www.piatx.org
Facebook: texaspia
Twitter: @txpia
VERMONT

State Associations

National Association of Insurance and Financial Advisors (NAIFA – Vermont)
P.O. Box 4095
Burlington, Vermont 05406

Key Executive: Helen Hossley
802-528-5321
naifavt@gmail.com
www.naifanet.com/vermont

Vermont Association of Domestic Property & Casualty Insurance Companies
C/O Co-operative Insurance Companies
P.O. Box 5890
292 Colonial Drive
Middlebury, Vermont 05753

Key Executive: Marie Jewett
802-385-1621  FAX: 802-388-0063
mjewett@ciui.net
www.co-opinsurance.com
Membership: Domestic Property/Casualty Companies
Operations: Public Affairs

Agent Associations

Independent Insurance Agents of Virginia, Inc.
8600 Mayland Drive
Richmond, Virginia 23294

Key Executive: Robert N. Bradshaw, Jr.
Chief Communications Officer: Linda Loving
804-747-9300 or 800-288-4428  FAX: 804-747-6557
members@iiav.com
www.iiav.com
Facebook: independentinsuranceagentsofvirginia
Twitter: @iiaofvirginia
Operations: Lobbying

Metropolitan Washington Association of Independent Insurance Agents
P.O. Box 1152
Fairfax, Virginia 22038

Key Executive: Diane Voit
703-706-5446  FAX: 703-706-5445
mwaiia@mwaiia.org
www.mwaiia.org
Facebook: Metropolitan-Washington-Association-of-Independent-Insurance-Agents

Agent Associations

VIRGINIA

State Associations

NAIFA – Greater Washington D.C.
P.O. Box 5153
Arlington, Virginia 22205

Key Executive: Dina Land
703-532-8778
FAX: 703-940-8393
dina@naifa-gwdc.org
www.naifa-gwdc.org

Agent Associations

Independent Insurance Agents of Virginia, Inc.
8600 Mayland Drive
Richmond, Virginia 23294

Key Executive: Robert N. Bradshaw, Jr.
Chief Communications Officer: Linda Loving
804-747-9300 or 800-288-4428  FAX: 804-747-6557
members@iiav.com
www.iiav.com
Facebook: independentinsuranceagentsofvirginia
Twitter: @iiaofvirginia
Operations: Lobbying

Metropolitan Washington Association of Independent Insurance Agents
P.O. Box 1152
Fairfax, Virginia 22038

Key Executive: Diane Voit
703-706-5446  FAX: 703-706-5445
mwaiia@mwaiia.org
www.mwaiia.org
Facebook: Metropolitan-Washington-Association-of-Independent-Insurance-Agents

Agent Associations

Vermont Insurance Agents Association, Inc.
P.O. Box 1387
Montpelier, Vermont 05601

Key Executive: Mary A. Eversole
802-229-5884  FAX: 802-223-0868
meversole@viaa.org
www.viaa.org
Facebook: VIAA1906
Operations: Lobbying, Consumer Education & E&O Insurance

Other Organizations

Surplus Line Association of Utah
6711 South 1300 East
Salt Lake City, Utah 84121

Key Executive: Sylvia C. Bruno
801-944-0114  FAX: 801-944-0116
sbruno@slaut.org
www.slaut.org
Professional Insurance Agents Association of Virginia & D.C.
8751 Park Central Drive, Suite 140
Richmond, Virginia 23227

Key Executive: Kevin P. Kowar
804-264-2582 FAX: 804-266-1075
kevin@piavadc.com
www.piavadc.com

Facebook: Professional-Insurance-Agents-Association-of-Virginia-and-DC
Twitter: @PIAVADC

Operations: Annual Convention & Trade Show, Product Sales, Education, Legislative & Regulatory Advocacy

NAIFA – Virginia
3108 N. Parham Road, Suite 100A
Henrico, Virginia 23294-4415

Key Executive: Marie T. Mercer
804-747-6020, ext. 101 FAX: 804-965-0823
info@naifa-virginia.org; marie@naifa-virginia.org
www.naifa-virginia.org

Operations: Domestic & Non-Domestic Property/Casualty Companies, Agent & Other Organizations

Other Organizations
Virginia Surplus Lines Association
c/o Atlantic Specialty Lines, Inc.
920 Stony Point Parkway, Suite 450
Richmond, Virginia 23235

Key Executive: Greg Provenzo
804-320-9500 FAX: 804-320-7280
gregprov@atlanticspecial.com

NW Insurance Council
(Serving Washington, Oregon and Idaho)
200 Cedar Street
Seattle, Washington 98121

Key Executive: Kenton Brine
206-624-3330; Helpline: 800-664-4942
FAX: 206-624-1975
Portland Office: 503-465-6800
info@nwinsurance.org
www.nwinsurance.org

Facebook: nwinsurancecouncil
Twitter: @nwinsuranceinfo

Membership: Media Relations & Public Policy Communications, Legislative & Regulatory, Education

Agent Associations
Independent Insurance Agents and Brokers of Washington
11911 NE 1st Street, Suite B103
Bellevue, Washington 98005

Key Executive: Daniel Holst
425-649-0102 FAX: 425-649-8573
dholst@wainsurance.org
www.wainsurance.org

Facebook: Independent-Insurance-Agents-Brokers-of-Washington

PIA Western Alliance
Representing the affiliate chapters of Washington/Alaska, Oregon/Idaho, Montana and the Group (AZ, CA, NM, & NV)
3205 N.E. 78th Street, Suite 104
Vancouver, Washington 98665

Key Executive: Clark Sitzes
888-246-4466; 360-571-7100 FAX: 888-346-4466
piawest@piawest.com
www.piawest.com
Facebook: pia.west
Other Organizations

Washington Insurance Examining Bureau, Inc.
2101 4th Avenue, Suite 300
Seattle, Washington 98121-2329

Key Executive: Wayne Christophersen
206-217-9772  FAX: 206-217-9329
wayne.christophersen@wieb.com
www.wieb.com

Washington Surveying & Rating Bureau
2101 4th Avenue, Suite 300
Seattle, Washington 98121-2329

Key Executive: Brian Upton-Rowley
Chief Communications Officer: David Bruell
206-217-9772  FAX: 206-217-9329
david.bruell@wsrb.com
www.wsrb.com

Surplus Line Association of Washington
(Stamping Office)
600 University Street, Suite 1710
Seattle, Washington 98101-1192

Key Executive: Robert Hope
206-682-3409  FAX: 206-623-3326
info@surpluslines.org; bob@surpluslines.org
www.surpluslines.org

Agent Associations

Independent Insurance Agents of West Virginia, Inc.
2006 Kanawha Blvd.
E Charleston, West Virginia 25311

Key Executive: Jan Vineyard
304-342-2440; 800-274-4298  FAX: 304-343-5810
jvineyard@iiawv.org
www.iiawv.org
Facebook: iiawvinc
Operations: State & Federal Government Affairs
Representation, Professional Liability Coverage,
Insurance Continuing Education & Insurance
Market Access

WISCONSIN

State Associations

Community Insurance Information Center
600 W. Virginia Street, Suite 101
Milwaukee, Wisconsin 53204

Key Executive: Anne Landre
414-291-5360  FAX: 414-291-5370
anne.landre@insuranceinfo-ciic.org
www.insuranceinfo-ciic.org
Facebook: insuranceinformation.Milwaukee
Membership: Domestic & Non-Domestic Property/
Casualty Companies
Operations: Public Relations

National Association of Insurance and Financial
Advisors – Wisconsin
600 State Street, Suite A
Cedar Falls, Iowa 50613

Key Executive: Michele Clarke
Associate Executive: Beth Pilcher
855-360-3395  FAX: 703-621-3795
info@naifawisconsin.org
www.naifawisconsin.org
Facebook: NAIFAWI
Twitter: @naifawisconsin

WEST VIRGINIA

State Associations

West Virginia Insurance Federation
C/o Dinsmore & Shohl, LLP
P.O. Box 11887
Charleston, West Virginia 25301

Key Executive: Jill Cranston Rice
304-357-9929  FAX: 304-357-0919
jill.rice@dinsmore.com
www.wvinsurance.org
Membership: Domestic & Non-Domestic
Property/Casualty
Operations: Government Affairs, Lobbying &
Public Relations
Wisconsin Insurance Alliance
44 East Mifflin Street, Suite 901
Madison, Wisconsin 53703-2800

Key Executive: Andrew J. Franken
608-255-1749 FAX: 608-255-2178
contact@wial.com
www.wial.com

Membership: Property/Casualty Companies Operations: Lobbying, Government Affairs & Public Relations

Agent Associations

Independent Insurance Agents of Wisconsin
725 John Nolen Drive
Madison, Wisconsin 53713

Key Executive: Matt Banaszynski
608-256-4429 FAX: 608-256-0170
matt@iiaw.com
www.iiaw.com
Facebook: iiaofwi
Twitter: @iiaofwisconsin

Professional Insurance Agents of Wisconsin, Inc.
6401 Odana Road
Madison, Wisconsin 53719

Key Executive: Ronald Von Haden
608-274-8188; 800-261-7429 FAX: 608-274-8195
rvonhaden@piaw.org
www.piaw.org
Facebook: professionalinsuranceagentsofwisconsin
Twitter: @piawofwisconsin

Wyoming

State Associations

Rocky Mountain Insurance Information Association – WY
See RMIIA of CO, NM, UT & WY

Agent Associations

Association of Wyoming Insurance Agents
P.O. Box 799
Sundance, Wyoming 82729-0799

Key Executive: Susan Worthington
307-283-2052 FAX: 775-796-3122
awia@vcn.com
www.awia.com
Facebook: Association-of-Wyoming-Insurance-Agents-AWIA
Operations: Education, Member Benefits, Lobbying

NAIFA – Wyoming
Hampton Insurance & Financial Services
P.O. Box 319
Upton, Wyoming 82730

Key Executive: Steve Hampton
307-468-2635 FAX: 307-468-2415
naifawy@rtconnect.net
Part II

NATIONAL ORGANIZATIONS
AND REGIONAL OFFICES
II. National Organizations and Regional Offices

America’s Health Insurance Plans (AHIP)
601 Pennsylvania Avenue, NW
South Building, Suite 500
Washington, D.C. 20004

Key Executive: Marilyn Tavenner
Chief Communications Officer: Beth Leonard
202-778-3200  FAX: 202-331-7487
mtavenner@ahip.org; bleonard@ahip.org
www.ahip.org
Twitter: @ahipcoverage

American Council of Life Insurers
101 Constitution Avenue NW, Suite 700
Washington, D.C. 20001

Key Executive: Dirk Kempthorne
Chief Communications Officer: Jack Dolan
202-624-2418  FAX: 866-953-4138
jackdolan@acli.com
www.acli.com
Facebook: ACLINews
Twitter: @aclinews

American Insurance Association – National Office
2101 L Street, N.W., Suite 400
Washington, D.C. 20037

Key Executive: Leigh Ann Pusey
Chief Communications Officer: Willem Rijksen
202-828-7139  FAX: 202-293-1219;
wrijksen@aiadc.org
www.aiadc.org
Facebook: American-Insurance-Association
Twitter: @AIADC

AIA – Southeast Region
2107 N. Decatur Rd., Suite 257
Decatur, Georgia 30033
Chief Communications Officer: Ben Tomchik
404-261-8834
btomchik@aiadc.org

AIA – Northeast Region
95 Columbia Street
Albany, New York 12210
Chief Communications Officer: Ben Tomchik
518-462-1695  FAX: 518-465-6023
btomchik@aiadc.org

AIA – Midwest Region
655 Deerfield Rd., Suite 100
Deerfield, Illinois 60015
Chief Communications Officer: Ben Tomchik
312-782-7720  FAX: 312-782-7718
btomchik@aiadc.org

AIA – Southwest Region
P.O. Box 12963
Austin, Texas 78711-2963
Chief Communications Officer: Ben Tomchik
512-659-2327  FAX: 512-322-3112
btomchik@aiadc.org

AIA – Western Region (Sacramento)
1015 K Street, Suite 200
Sacramento, California 95814
Chief Communications Officer: Ben Tomchik
916-442-7617  FAX: 916-442-8178
btomchik@aiadc.org

Federal Alliance for Safe Homes (FLASH)
1427 East Piedmont Drive, Suite 2
Tallahassee, Florida 32308

Key Executive: Leslie Chapman-Henderson
850-385-7233; 877-221-7233
leslie@flash.org
www.flash.org
Facebook: FederalAlliance
Twitter: @FederalAlliance
Independent Insurance Agents & Brokers of America, Inc.
127 S. Peyton Street
Alexandria, Virginia 22314

Key Executive: Robert Rusbuldt
800-221-7917  FAX: 703-683-7556
info@iiaba.org
www.independentagent.com
Facebook: independentagent
Twitter: @indagent

Insurance Institute for Business & Home Safety
4775 E. Fowler Avenue
Tampa, Florida 33617

Key Executive: Julie Rochman
Chief Communications Officer: Brenda O’Connor
813-286-3400  FAX: 813-286-9960
info@ibhs.org
www.DisasterSafety.org
Facebook: disastersafety
Twitter: @disastersafety

Insurance Information Institute, Inc.
110 William Street
New York, New York 10038

Key Executive: Robert P. Hartwig
Chief Communications Officer: Jeanne Salvatore
212-346-5500  FAX: 212-791-1807
info@iii.org
www.iii.org
Facebook: InsuranceInformationInstitute
Twitter: @iiioerg

Florida Representative
Florida State University
College of Business – Risk Management/Insurance
821 Academic Way, RBB 151
P.O. Box 3061110
Tallahassee, Florida 32306-1110

Key Executive: Lynne McChristian
813-480-6446
lynnem@iii.org
www.InsuringFlorida.org
Twitter: @InsuringFLA

California Representative
P.O. Box 1954
Middletown, California 95461

Key Executive: Janet Ruiz
707-584-3430
janetr@iii.org
Twitter: @InsuringCAL

Insurance Institute for Highway Safety
1005 North Glebe Road, Suite 800
Arlington, Virginia 22201

Key Executive: Adrian Lund
Chief Communications Officer: Russ Rader
703-247-1500 Fax: 703-247-1588
rrader@iihs.org
www.iihs.org
Twitter: @iihs_autosafety

Insurance Research Council (A Division of The Institutes)
718 Providence Road
Malvern, Pennsylvania 19355

Key Executive: David L. Corum
610-644-2212  FAX: 610-640-5388
irc@theinstitutes.org
www.insurance-research.org

National Alliance of Life Companies (NALC)
P.O. Box 50053
Sarasota, Florida 34232

Key Executive: Jim Hodges
Chief Communications Officer: Dawn Bergsma
941-379-6100
nalc@comcast.net
www.nalc.net

Operations: Trade Association of Stock & Mutual Life and Health Insurance Cos.

National Association of Health Underwriters
1212 New York Avenue NW, Suite 1100
Washington, D.C. 20005

Key Executive: Janet Trautwein
Chief Communications Officer: Kelly Loussedes
202-552-5060  FAX: 202-747-6820
kloussedes@nahu.org
www.nahu.org
Facebook: NationalAssociationofHealthUnderwriters
Twitter: @nahudotorg
II. National Organizations and Regional Offices

National Association of Insurance and Financial Advisors
2901 Telestar Court
Falls Church, Virginia 22042-1205

Key Executive: Susan Waters
Chief Communications Officer: Sheila Owens
703-770-8100; 877-866-2432   FAX: 703-770-8224
sowens@naifa.org
www.naifa.org
Facebook: NAIFANational
Twitter: @naifa

National Association of Mutual Insurance Companies (NAMIC)
3601 Vincennes Road
Indianapolis, Indiana 46268

Key Executive: Charles M. Chamness
Chief Communications Officer: Catherine L. Imus
317-875-5250   FAX: 317-879-8408
cchamness@namic.org; cimus@namic.org
www.namic.org
Facebook: NAMIC.org
Twitter: @namicnews

NAMIC – Washington, D.C. Office
122 C Street, N.W., Suite 540
Washington, D.C. 20001
Chief Communications Officer: Matt Brady
202-628-1558   FAX: 202-628-1601
mbrady@namic.org
www.namic.org

National Association of Professional Insurance Agents
400 N. Washington Street
Alexandria, Virginia 22314-2353

Chief Communications Officer: Ted Besesparis
703-836-9340   FAX: 703-836-1279
web@pianet.org
www.pianet.com
Facebook: PIANational
Twitter: @PIANational

National Association of Professional Surplus Lines Offices, Ltd.
4131 North Mulberry Drive, Suite 200
Kansas City, Missouri 64116

Key Executive: Brady Kelley
Chief Communications Officer: Susan Henderson
816-741-3910   FAX: 816-741-5409
info@napslo.org
www.napslo.org
Facebook: NAPSLO
Twitter: @napslo

NCCI Holdings, Inc.
901 Peninsula Corporate Circle
Boca Raton, Florida 33487

Key Executive: Stephen J. Klingel
Chief Communications Officer: Cheryl L. Budd
561-893-1000   FAX: 561-893-1191
Cheryl_Budd@NCCI.com
www.ncci.com

NCCI, Inc. – Regulatory Services Division
111 River Street, Suite 1202
Hoboken, New Jersey 07030

Key Executive: Helen Westervelt
Chief Communications Officer: Cheryl L. Budd
201-222-0500   FAX: 201-222-8880
Helen_Westervelt@NCCI.com

National Insurance Crime Bureau
1111 East Touhy Avenue, Suite 400
Des Plaines, Illinois 60018

Key Executive: Joseph Wehrle
Chief Communications Officer: Roger Morris
847-544-7085   FAX: 847-544-7101
rmorris@nicb.org
www.nicb.org
Facebook: National-Insurance-Crime-Bureau
Twitter: @insurancecrime

Property Casualty Insurers Association of America
8700 West Bryn Mawr Avenue, Suite 1200S
Chicago, Illinois 60631-3512

Key Executive: David A. Sampson
847-297-7800   FAX: 847-297-5064
david.sampson@pciaa.net
www.pciaa.net
Facebook: PCIAA
Twitter: @PCIAA
II. National Organizations and Regional Offices

**Insurance Information Institute**

www.iii.org

**PCI – Washington, D.C. Office**

444 North Capitol Street, N.W., Suite 801
Washington, D.C. 20001
202-639-0490   FAX: 202-639-0494

**PCI – California**

1415 L Street, Suite 670
Sacramento, California 95814
**Key Executive:** Mark Sektnan
916-449-1370   FAX: 916-449-1378
mark.sektnan@pciaa.net

**PCI – Colorado**

1410 Grant Street, Suite A102
Denver, Colorado 80203
**Key Executive:** Kelly Campbell
303-830-6772   FAX: 888-442-6049
kelly.campbell@pciaa.net

**PCI – Florida**

215 South Monroe Street, Suite 720
Tallahassee, Florida 32301
**Key Executive:** Logan McFaddin
850-681-2615   FAX: 847-297-5064
logan.mcfaddin@pciaa.net

**PCI – Massachusetts**

One State Street, Suite 1500
Boston, Massachusetts 02109
**Key Executive:** Frank O’Brien
617-723-1976   FAX: 617-227-3590
frank.obrien@pciaa.net

**PCI – New York**

90 South Swan Street, Suite 400
Albany, New York 12210
**Key Executive:** Kristina Baldwin
518-443-2220   FAX: 518-443-2237
kristina.baldwin@pciaa.net

**PCI – Texas**

1504 San Antonio Street
Austin, Texas 78701
**Key Executive:** Joe Woods
512-358-1345   FAX: 847-759-4346
joe.woods@pciaa.net

**PCI – Washington**

1500 Water Street, SW, Suite 2
Olympia, Washington 98501
360-915-6268   FAX: 360-915-6278

**Reinsurance Association of America**

1445 New York Avenue, NW, 7th Floor
Washington, D.C. 20005

**Key Executive:** Franklin W. Nutter

**Chief Communications Officer:** Barbara Carroll
202-783-8390   FAX: 202-638-0936
carroll@reinsurance.org; infobox@reinsurance.org

www.reinsurance.org

**Facebook:** Reinsurance-Association-of-America
**Twitter:** @theraa

**Surety & Fidelity Association of America (SFAA)**

1101 Connecticut Avenue NW, Suite 800
Washington, D.C. 20036

**Chief Communications Officer:** Lenore Marema
202-463-0600   FAX: 202-463-0606
lmarema@surety.org

www.surety.org

**Facebook:** SuretyFidelity
**Twitter:** @SuretyFidelity

**Verisk/ISO**

545 Washington Blvd.
Jersey City, New Jersey 07310-1686

**Key Executive:** Scott G. Stephenson

**Chief Communications Officer:** Christopher Perini
201-469-2000   FAX: 201-469-4006
cperini@verisk.com

www.verisk.com

**Facebook:** VeriskInsurance
**Twitter:** @Verisk
Part III

INDUSTRY SPONSORED HELPLINES
INDUSTRY SPONSORED HELPLINES

National helplines

National Insurance Crime Bureau
1111 East Touhy, Suite 400
Des Plaines, Illinois 60018

Key Executive: Roger Morris
847-544-7085
Hotline: 800-Tel-NICB (835-6422)
Text: Keyword “Fraud” to TIP411 (847411)

The National Insurance Crime Bureau is the nation’s leading not-for-profit organization dedicated exclusively to preventing, detecting and defeating insurance fraud and vehicle theft through information analysis, investigations, training, legislative advocacy and public awareness. The NICB is supported by more than 1,100 property/casualty insurers and self-insured companies dedicated to combating insurance crime. The NICB gives people the opportunity to help stop insurance crime by reporting suspected fraud via a toll-free hotline, texting from a cell phone or at www.nicb.org.

State helplines

Illinois

Illinois Insurance Hotline
217 East Monroe Street, Suite 110
Springfield, Illinois 62701

Key Executive: Kevin Martin
217-789-1010
Helpline: 800-444-3338 (In state)

The Illinois Insurance Association manages a toll-free helpline called the Illinois Insurance Hotline. It provides general consumer information, handles consumer complaints and distributes free brochures on all lines of insurance.

Massachusetts

Insurance Library Association of Boston
156 State Street
Boston, Massachusetts 02109

Key Executive: Glenn J. Cryan
617-227-2087  FAX: 617-723-8524
gcryan@insurancelibrary.org; shart@insurancelibrary.org
www.insurancelibrary.org

The Insurance Library Association of Boston (ILAB) founded in 1887, is a non-profit insurance association that has an extensive insurance library on all lines of insurance.

Supported by a membership of some 300, representing 26 states, the library facilitates insurance reference and research work for members as well as for consumers and students. In particular, they have textbooks, manuals, forms, and insurance legal treatises. An index of insurance-related journals is maintained and available for members to search. Consumers often use The Library for tracing insurance companies that have changed their names or merged with other companies so that policyholders may “find” their coverage, or for Financial Stability Ratings when choosing an insurance company. Law firms tend to use The Library for legal resources related to coverage issues and as a source for specimen forms. Insurance Companies use The Library for statistical information on the industry for benchmarking and policy development as well as for legal research. Producers find The Library’s resources valuable for clients and also take courses and seminars on insurance related topics at The Library.
Washington

NW Insurance Council: Consumer Hotline
(Serving Washington, Oregon & Idaho)
200 Cedar Street
Seattle, Washington 98121

Key Executive: Karl Newman
206-624-3330
Helpline: 800-664-4942
info@nwinsurance.org
www.nwinsurance.org

Wisconsin

Community Insurance Information Center
600 W. Virginia Street, Suite 101
Milwaukee, Wisconsin 53204

Key Executive: Anne Landre
414-291-5360   FAX: 414-291-5370
Consumer.Help@insuranceinfo-ciic.org
www.insuranceinfo-ciic.org

The Community Insurance Information Center operates a helpline for consumers in the Milwaukee area. A large percentage of the calls are from consumers who are having difficulty finding insurance. The Center works closely with local community organizations and is committed to finding coverage for any consumer who calls. They can provide referrals to local insurance agents and have developed a wide range of publications for Spanish speaking consumers. The Community Insurance Information Center is governed by a board of industry, community and agent representatives.
Part IV

STATE INSURANCE DEPARTMENT

CONSUMER HELPLINES
<table>
<thead>
<tr>
<th>State</th>
<th>Number 1</th>
<th>Number 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>334-241-4141</td>
<td>334-240-4431 After Hours</td>
</tr>
<tr>
<td>Alaska</td>
<td>907-269-7900 Anchorage</td>
<td>907-465-2515 Juneau</td>
</tr>
<tr>
<td></td>
<td>800-467-8725 In State</td>
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<tr>
<td>Arizona</td>
<td>602-364-2499</td>
<td>800-325-2548 In State</td>
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<tr>
<td>Arkansas</td>
<td>501-371-2640</td>
<td>800-852-5494 In State</td>
</tr>
<tr>
<td>California</td>
<td>213-897-8921</td>
<td>800-927-4357 In State</td>
</tr>
<tr>
<td>Colorado</td>
<td>303-894-7490</td>
<td>800-930-3745 In State</td>
</tr>
<tr>
<td>Connecticut</td>
<td>860-297-3900</td>
<td>800-203-3447</td>
</tr>
<tr>
<td>Delaware</td>
<td>302-674-7310</td>
<td>800-282-8611 In State</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>202-727-8000</td>
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<tr>
<td>Florida</td>
<td>850-413-3089</td>
<td>877-693-5236 In State</td>
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<tr>
<td>Georgia</td>
<td>404-656-2070</td>
<td>800-656-2298 In State</td>
</tr>
<tr>
<td>Hawaii</td>
<td>808-274-3141 Kauai In State</td>
<td>808-974-4000 Hawaii In State</td>
</tr>
<tr>
<td></td>
<td>808-984-2400 Maui In State</td>
<td>800-468-4644 Lanai and Molokai</td>
</tr>
<tr>
<td>Idaho</td>
<td>208-334-4319</td>
<td>800-721-3272 In State</td>
</tr>
<tr>
<td>Illinois</td>
<td>217-782-4515</td>
<td>866-323-5321</td>
</tr>
<tr>
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<td>312-814-2420 Chicago</td>
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