

# DIRECTORY OF STATE INSURANCE ORGANIZATIONS

2015 – 2016



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[www.iii.org](http://www.iii.org)

# CONTENTS

<b>Part I</b>	
State Insurance Organizations.....	3
<b>Part II</b>	
National Organizations and Regional Offices.....	32
<b>Part III</b>	
Industry Sponsored Helplines .....	37
<b>Part IV</b>	
State Insurance Department Consumer Helplines .....	40

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Part I

# STATE INSURANCE ORGANIZATIONS

# ALABAMA

## State Associations

### **Alabama Insurance Information Service**

217 Country Club Park #643  
Birmingham, Alabama 35212

Renee Carter  
205-515-0825  
rcarter@aiaisnews.org  
www.aiaisnews.org  
**Facebook:** AlalnsInfoService

### **NAIFA – Alabama**

2820 Fairlane Drive, Suite A-1  
Montgomery, Alabama 36116-1637

Sallie Bryant  
334-271-4900 or 205-568-5610 FAX: 334-271-4960  
aaifa@aaifa.com; sallie@aaifa.com  
naifanet.com/alabama  
**Facebook:** Naifa-Alabama

## Agent Associations

### **Alabama Independent Agents Association, Inc.**

141 London Parkway  
Birmingham, Alabama 35211

**Key Executive:** Bill Sager  
**Chief Communications Officer:** Alison Ray  
205-326-4129 FAX: 205-326-3086  
bsager@aiaa.org; aray@aiaa.org  
www.aiaa.org  
**Facebook:** alabamaiia  
**Twitter:** @aiaa\_tweets  
**Operations:** Education, Government Affairs

### **Professional Insurance Agents of Alabama & Georgia**

3805 Crestwood Parkway, Suite 140  
Duluth, Georgia 30096

**Key Executive:** Jerry W. Duke  
**Chief Communications Officer:** Carolyn B. Dodd  
770-921-7585; 800-575-0612 FAX: 770-921-7590  
info@piaal.com  
www.piaal.com

# ALASKA

## No State Associations

## Agent Associations

### **Alaska Independent Insurance Agents & Brokers, Inc.**

701 W. 41st Avenue, Suite 103  
Anchorage, Alaska 99503

**Key Executive:** Kelly Schmoke  
907-349-2500 FAX: 907-349-1300  
akiiab@gci.net  
www.aiaab.org

### **Professional Insurance Agents of Alaska**

See PIA of Western Alliance in Washington

# ARIZONA

## State Associations

### **Arizona Insurance Council**

P.O. Box 27006  
Scottsdale, Arizona 85255

**Key Executive:** Jeff Bronaugh  
**Chief Communications Officer:** Nicole Farr  
602-996-7009 FAX: 602-996-7016  
info@azinsurance.org  
www.azinsurance.org  
**Facebook:** Arizona-Insurance-Council-118046548219749  
**Twitter:** @azinsurancebuzz  
**Membership:** Domestic & Non-Domestic Property/  
Casualty Companies  
**Operations:** Public Outreach, Building State Government  
and Business Partnerships, Membership Development  
and Support

### **National Association of Insurance and Financial Advisors (NAIFA – Arizona)**

P.O. Box 4728  
Scottsdale, Arizona 85261-4728

**Key Executive:** Patricia A. Cheseborough  
480-661-6393 FAX: 480-661-6743  
naifa-az@azis.com  
www.naifa-az.org  
**Twitter:** @naifa



## Agent Associations

### **Independent Insurance Agents & Brokers of Arizona**

333 E. Flower Street  
Phoenix, Arizona 85012

**Key Executive:** Lanny L. Hair

**Chief Communications Officer:** Terri Edwards  
602-956-1851; 800-627-3356 FAX: 602-468-1392  
terri@iiaz.com  
www.iiaz.com

**Facebook:** IIAAZ

**Operations:** Insurance Agent – Professional Trade Association – Advocacy/Education, Lobbying, Government Affairs and Public Relations

### **Professional Insurance Agents of Arizona**

See PIA Western Alliance in Washington

### **Western Insurance Agents Association (WIAA)**

See WIAA in California

## Other Organizations

### **The Surplus Line Association of Arizona**

15849 N. 71st Street, Suite 100  
Scottsdale, Arizona 85254

**Key Executive:** J. Scott Wede  
602-279-6344  
swede@sla-az.org  
www.sla-az.org

# ARKANSAS

## State Associations

### **The National Association of Insurance and Financial Advisors (NAIFA – Arkansas)**

P.O. Box 26038  
Little Rock, Arkansas 72221

**Key Executive:** Stuart Baber  
501-868-1733; 870-663-0028  
naifa.ar@gmail.com  
www.naifa-arkansas.org/

**Facebook:** NAIFA-Arkansas

## Agent Associations

### **Independent Insurance Agents of Arkansas**

5000 North Shore Drive  
North Little Rock, Arkansas 72118

**Key Executive:** Z. Lynn Zeno

**Chief Communications Officer:** Lindsey Wilson  
501-221-2444; 800-221-3132 FAX: 501-221-0364  
lwilson@iiaar.org  
www.iiaar.org

### **Professional Insurance Agents of Arkansas**

10801 Executive Center Dr. Suite 207  
Little Rock, Arkansas 72211

**Key Executive:** Linda Thompson  
501-225-1645 FAX: 501-225-2550  
evp@piaar.com  
www.piaar.com

**Facebook:** PIAArkansas

**Twitter:** @arkansasPIA

**Operations:** Government Affairs

# CALIFORNIA

## State Associations

### **Association of California Insurance Companies**

1415 L Street, Suite 670  
Sacramento, California 95814-3972

**Key Executive:** Mark Sektnan

**Chief Communications Officer:** Nicole Mahrt Ganley  
916-449-1370 FAX: 916-449-1378  
mark.sektnan@pciaa.net  
www.acicnet.org

**Twitter:** @acicnet

**Membership:** Domestic & Non-Domestic Property/Casualty Companies

**Operations:** Lobbying



**Association of California Life and Health Insurance Companies**

1201 K Street, Suite 1820  
Sacramento, California 95814

**Key Executive:** Brad Wenger  
916-442-3648 FAX: 916-442-1730  
Bwenger@aclhic.com  
www.aclhic.com

**Membership:** Domestic & Non-Domestic Life and Health Insurance Companies

**Operations:** Lobbying

**National Association of Insurance and Financial Advisors – California (NAIFA – California)**

621 Capitol Mall, Suite 2500  
Sacramento, California 95814

**Key Executive:** Peter J. Buechler  
**Chief Communications Officer:** Ron Adams  
916-646-8600 FAX: 916-646-8130  
office@naifacalifornia.org  
www.naifacalifornia.org

**Facebook:** naifaca

**Twitter:** @naifacalifornia

**Pacific Association of Domestic Insurance Companies (PADIC)**

1121 L Street, Suite 103  
Sacramento, California 95814

**Key Executive:** Alfred Bottalico  
916-231-1504  
smchugh@mchughgr.com  
www.padic.org

**Personal Insurance Federation of California**

1201 K Street, Suite 950  
Sacramento, California 95814

**Key Executive:** Rex Frazier  
**Chief Communications Officer:** Jim Anderson  
916-442-6646 FAX: 916-446-9548  
rfrazier@pifc.org; janderson@pifc.org  
www.pifc.org

**Facebook:** Personal-Insurance-Federation-of-California

**Twitter:** @PIFCalifornia

**Membership:** Domestic & Non-Domestic Personal Lines Property/Casualty Companies

**Operations:** Lobbying, Government Affairs and Public Relations

## Agent Associations

**Professional Insurance Agents of California**

See PIA Western Alliance in Washington

**Western Insurance Agents Association (WIAA)**

(Serving Arizona, California, Nevada and New Mexico)  
11190 Sun Center Drive, Suite 100  
Rancho Cordova, California 95670

**Key Executive:** Jodi Wimmer  
**Chief Communications Officer:** Kou Vang  
916-443-4221; 800-553-4221  
FAX: 916-443-5559  
wiaa@wiaagroup.org  
www.wiaagroup.org

## Other Organizations

**Independent Insurance Agents & Brokers of California (IIABCal)**

7041 Koll Center Parkway, Suite 290  
Pleasanton, California 94566

**Key Executive:** Clark Payan  
**Chief Communications Officer:** David Benesh  
800-772-8998 or 925-426-3300 FAX: 925-484-6014  
info@iiabcal.org  
www.iiabcal.org

**Facebook:** iiabcal

**Twitter:** @IIABCal

**Operations:** Lobbying, Education, Products

**Surplus Line Association of California (Stamping Office)**

50 California Street, 18th Fl.  
San Francisco, California 94111

**Executive Director:** Benjamin J. McKay  
**Director of Stamping Office:** Joy Erven  
415-434-4900 FAX: 415-434-3716  
bmckay@slacal.org; jerven@slacal.org  
www.slacal.org



# COLORADO

## State Associations

### **NAIFA – Colorado**

P.O. Box 803  
Windsor, Colorado 80550

**Key Executive:** Steven W. Thomas  
855-447-9226; 877-775-5086 FAX: 866-564-6027  
steve.thomas@naifacolorado.org  
www.naifacolorado.org

### **Rocky Mountain Insurance Information Association – CO, NM, UT & WY**

7951 E. Maplewood Avenue, Suite 110  
Greenwood Village, Colorado 80111

**Key Executive:** Carole Walker  
303-790-0216; 800-355-9524 FAX: 303-790-0433  
carole@rmiia.org  
www.rmiia.org

**Facebook:** rockymountaininsuranceinformation

**Twitter:** @RMIIA

**Membership:** Domestic & Non-Domestic Property/  
Casualty Companies

**Operations:** Public Relations & Legislative Activities

## Agent Associations

### **Professional Independent Insurance Agents of Colorado, Inc. (PIIAC)**

8354 Northfield Boulevard, Suite 2710  
Denver, Colorado 80238

**Key Executive:** Dot Wright  
303-512-0627 FAX: 303-512-0575  
dot@piiac.com  
www.piiac.com

**Facebook:** copiiac

**Twitter:** @piiac\_insurance

## Other Organizations

### **Surplus Lines Association of Colorado**

P.O. Box 799  
Golden, Colorado 80402-0799

**Key Executive:** John Wethey  
303-681-4924  
surplusline@earthlink.net  
www.colosla.org

**Membership:** Licensed Surplus Lines Brokers

# CONNECTICUT

## State Associations

### **Insurance Association of Connecticut**

21 Oak Street #607  
Hartford, Connecticut 06106-8003

**Key Executive:** Eric J. George  
860-547-0610 FAX: 860-547-0615  
egeorge@iaconnecticut.com  
www.iaconnecticut.com

**Membership:** Domestic and Foreign Property/Casualty  
and Life Companies

**Operations:** Lobbying, Government Affairs and  
Public Relations

## Agent Associations

### **Independent Insurance Agents of Connecticut, Inc.**

30 Jordan Lane  
Wethersfield, Connecticut 06109

**Key Executive:** Warren C. Rupparr  
860-563-1950; 800-842-2208 FAX: 860-257-9981  
wrupparr@iiac.org  
www.iiact.org

### **Professional Insurance Agents of Connecticut**

See PIA of New York

# DELAWARE

## State Associations

### **NAIFA – Delaware**

c/o Kate Schlegel, Association Executive  
P.O. Box 15102  
Newark, Delaware 19711

**Chief Communications Officer:** Kate Schlegel  
302-668-3816 FAX: 302-225-3169  
ksdesign1@comcast.net  
www.naifade.org

**Facebook:** naifade

**Operations:** Member Services and Advocacy



## Agent Associations

### **The Delaware Association of Insurance Agents & Brokers, Inc.**

See Insurance Agents & Brokers in Mechanicsburg, PA

# DISTRICT OF COLUMBIA

## State Associations

### **District of Columbia Insurance Federation**

P.O. Box 78160  
Washington, D.C. 20013

**Key Executive:** Wayne McOwen  
202-797-0757  
wmcowen@dcif.org  
www.dcif.org

**Membership:** Domestic & Non-Domestic Property/  
Casualty, Life/Health Companies, Agent Groups & Others  
**Operations:** Government Affairs and Lobbying

## Agent Associations

### **Professional Insurance Agents of D.C.**

See PIA of Virginia

# FLORIDA

## State Associations

### **NAIFA – Florida**

1836 Hermitage Blvd., #200  
Tallahassee, Florida 32308-7706

**Key Executive:** Paul S. Brawner  
**Chief Communications Officer:** Lolita M. Brawner  
850-422-1701 FAX: 850-422-2762  
admin@naifa-florida.org  
www.naifa-florida.org  
**Facebook:** NAIFAFloida  
**Twitter:** @NAIFAFI

### **Florida Insurance Council**

150 South Monroe Street, Suite 206  
Tallahassee, Florida 32301

**Key Executive:** Cecil Pearce  
850-386-6668 FAX: 850-386-7371  
cpearce@flains.org;  
www.flains.org

**Membership:** Domestic & Non-Domestic Property/  
Casualty, Life/Health Companies  
**Operations:** Lobbying, Government Affairs and  
Public Relations

### **Personal Insurance Federation of Florida**

215 South Monroe Street, Suite 835  
Tallahassee, Florida 32301

**Key Executive:** Michael Carlson  
850-597-7425 FAX: 850-597-7432  
info@piff.net  
www.piff.net  
**Twitter:** @piffnews

## Agent Associations

### **Florida Association of Insurance Agents (FAIA)**

3159 Shamrock South  
P.O. Box 12129  
Tallahassee, Florida 32317-2129

**Key Executive:** Jeffrey W. Grady  
**Chief Communications Officer:** Sue Ray  
850-893-4155 FAX: 850-668-2852  
jgrady@faia.com; sray@faia.com  
www.faia.com

**Facebook:** Florida.Agents  
**Twitter:** @faia\_Florida

### **Professional Insurance Agents of Florida, Inc.**

1390 Timberlane Road  
Tallahassee, Florida 32312

**Key Executive:** Corey G. Mathews, CAE  
850-893-8245 FAX: 850-893-8316  
piafl@piafl.org  
www.piafl.org  
**Facebook:** piafl  
**Twitter:** @piafl



## Other Organizations

### **Florida Surplus Lines Association**

325 John Knox Rd., Suite L103  
Tallahassee, Florida 32303

**Executive Director:** Jillian Heddaeus  
850-224-0711 FAX: 850-222-3019  
membership@myfsla.com  
www.myfsla.com

# GEORGIA

## State Associations

### **NAIFA - Georgia**

677 Main Street  
Suwanee, Georgia 30024

**Key Executive:** Debby Evans  
770-455-4459; 800-422-0773 FAX: 770-455-4469  
debby@naifageorgia.org  
www.naifageorgia.org  
**Facebook:** NAIFAGEorgia

### **Georgia Association of Property/Casualty Insurance Companies**

P.O. Box 183  
Clermont, Georgia 30527

**Key Executive:** Emily C. Bagwell  
770-883-6017 FAX: 770-532-7361  
Emily@ecblaw.net

**Membership:** Domestic Property/Casualty Companies and Associate P&C Companies.  
**Operations:** Legislative Affairs

### **Georgia Insurance Information Service**

1227 Rockridge Rd., Suite 208-302  
Stone Mountain, Georgia 30087

**Key Executive:** Jamie Kimbrough  
770-565-3806  
jamie@giis.org  
www.giis.org

**Membership:** Domestic & Non-Domestic Property/Casualty Companies  
**Operations:** Public Relations and Government Affairs

## Agent Associations

### **Independent Insurance Agents of Georgia, Inc.**

1731 Meriweather Drive, Suite 107  
Watkinsville, Georgia 30677

**Key Executive:** Michael T. Walsh  
**Chief Communications Officer:** Christy Minardi  
770-458-0093; 800-878-6487 FAX: 770-458-8007  
cminardi@iiag.org  
www.iiag.org

**Facebook:** IIAGeorgia

**Twitter:** @iiagnews

**Operations:** Government Affairs, Conventions, Insurance Education, Communications

### **Professional Insurance Agents of Georgia**

3805 Crestwood Parkway NW, Suite 140  
Duluth, Georgia 30096

**Key Executive:** Jerry W. Duke  
**Chief Communications Officer:** Carolyn Dodd  
770-921-7585; 800-233-4902 FAX: 770-921-7590  
info@piaga.com  
www.piaga.com

**Facebook:** PIAofGA

**Twitter:** @piaofgeorgia

**Operations:** Insurance Association

# HAWAII

## State Associations

### **Hawaii Insurers Council**

1003 Bishop Street  
Suite 2010 Pauahi Tower  
Honolulu, Hawaii 96813

**Key Executive:** Alison Ueoka  
808-525-5877  
aueoka@808insurers.org  
www.808insurers.org

**Membership:** Domestic & Non-Domestic Property/Casualty Companies

**Operations:** Government Affairs

### **NAIFA Hawaii**

516 Kawaihae Street, #E  
Honolulu, Hawaii 96825

**Key Executive:** Cynthia Takenaka  
808-394-3451 FAX: 808-395-4417  
NAIFA-Hawaii@hawaii.rr.com

## Agent Associations

### **Hawaii Independent Insurance Agents Association**

76 N. King Street #201  
Honolulu, Hawaii 96817

**Key Executive:** Jim Cavanah  
**Chief Communications Officer:** Rick Humphreys  
808-531-3125 FAX: 808-531-9995  
hiia@hawaii.twcbc.com  
www.iiaba.net/HI/

# ILLINOIS

## State Associations

### **NAIFA - Illinois**

60 Adloff Lane  
Springfield, Illinois 62703

**Key Executive:** Sara Decatoire  
217-529-0126; 800-543-9961 FAX: 217-529-0977  
sara@naifa-il.com  
www.naifa-il.com  
**Facebook:** NAIFAIllinois

### **Illinois Association of Mutual Insurance Companies**

P.O. Box 116  
Ohlman, Illinois 62076

**Key Executive:** Jacqueline Rakers  
217-563-8300 FAX: 888-403-0935  
leadership@iamic.org  
www.iamic.org  
**Facebook:** Illinois-Association-of-Mutual-Insurance-Companies  
**Membership:** Illinois Farm Mutual Insurers  
**Operations:** Government Affairs and Education

### **Illinois Insurance Association**

**Illinois Insurance Hotline**  
217 East Monroe Street, Suite 110  
Springfield, Illinois 62701

**Key Executive:** Kevin J. Martin  
217-789-1010 FAX: 217-789-6559  
kjmartin@illinoisinsurance.org  
www.illinoisinsurance.org

**Membership:** Domestic & Non-Domestic  
Property/Casualty Companies  
**Operations:** Public Affairs & Public Relations

### **Illinois Life Insurance Council**

600 South Second, Suite 401  
Springfield, Illinois 62704

**Key Executive:** Larry Barry  
217-544-1637 FAX: 217-544-6604  
**Membership:** Domestic & Non-Domestic  
Life Companies  
**Operations:** Public Affairs

## Agent Associations

### **Independent Insurance Agents of Illinois (IIA of IL)**

4360 Wabash Avenue  
Springfield, Illinois 62711

**Key Executive:** Michael J. Tate  
**Communications Officers:** Rachel Romines and  
Deann French  
217-793-6660; 800-628-6436 FAX: 217-793-6744  
info@IIAofil.org  
www.iaaofil.org  
**Facebook:** IIAofil  
**Twitter:** @iaaofil  
**Operations:** Lobbying

## Other Organizations

### **Surplus Line Association of Illinois**

222 S. Riverside Plaza, Suite 2220  
Chicago, Illinois 60606

**Key Executive:** David Ocasek  
312-263-1993  
docasek@slai.org  
www.slai.org

# INDIANA

## State Associations

### **NAIFA Indiana**

7050 W.116th Street, Suite 50  
Fishers, Indiana 46038

**Key Executive:** Sandra Gray  
317-844-6268 FAX: 317-844-7659  
sandyg2012@naifa-indiana.org  
www.naifa-indiana.org

**Facebook:** pages/NAIFA-Indiana/176123702434295

**Twitter:** @NAIFA

### **Insurance Institute of Indiana, Inc.**

115 W. Washington Street  
Suite 955 – South Tower  
Indianapolis, Indiana 46204

**Key Executive:** Martin (Marty) P. Wood  
317-464-2450 FAX: 317-464-2460  
mpw@insuranceinstitute.org  
www.insuranceinstitute.org

**Membership:** Domestic & Non-Domestic Health,  
Life & Property/Casualty Companies

**Operations:** Lobbying

## Agent Associations

### **Independent Insurance Agents of Indiana, Inc.**

3435 West 96th Street  
Indianapolis, Indiana 46268

**Key Executive:** Carol Dulle  
**Chief Communications Officer:** Carol Watson  
317-824-3780; 800-438-4424 FAX: 317-824-3786  
dulle@bigi.org  
www.bigi.org

**Facebook:** IndepInsAgtsIN

**Twitter:** @indinsagtsofin

**Membership:** Independent Agencies, Insurance  
Companies & Industry Suppliers

## Other Organizations

### **Arlington Roe & Co., Inc.**

8900 Keystone Crossing, Suite 800  
Indianapolis, Indiana 46240

**Key Executive:** James A. Roe  
317-554-8550; 800-878-9891 FAX: 888-552-9891  
jroe@arlingtonroe.com

www.arlingtonroe.com

**Facebook:** ArlingtonRoe-Co-Inc

**Operations:** Managing General Agents/Wholesale  
Insurance Brokers

# IOWA

## State Associations

### **Iowa Insurance Institute**

Davis Brown Tower  
215 10th Street, Suite 1300  
Des Moines, Iowa 50309

**Key Executive:** Stephen M. Morain  
515-246-7947 FAX: 515-243-0654  
stevemorain@davisbrownlaw.com  
www.iowains.org

**Membership:** Domestic & Non-Domestic Property/  
Casualty Companies

**Operations:** Lobbying and Public Affairs

### **Federation of Iowa Insurers**

700 Walnut, Suite 1600  
Des Moines, Iowa 50309

**Key Executive:** Paula Dierenfeld  
515-283-8023 FAX: 515-283-3108  
psd@nyemaster.com  
www.federationofiowainsurers.com

**Membership:** Life Insurance Cos., Health Insurance  
Cos., Financial Service Cos. and Foreign Cos./  
Assoc. Member

**Operations:** Government Affairs, Public Affairs &  
Public Relations



**National Association of Insurance and Financial Advisors (NAIFA – Iowa)**

600 State Street, Suite A  
Cedar Falls, Iowa 50613

**Key Executive:** Michele Grassley Clarke  
866-632-1491 FAX: 703-342-0386

info@naifaiowa.org  
www.naifaiowa.org

**Facebook:** naifaiowa

**Operations:** Member Services, Advocacy, State Convention

## Agent Associations

**Independent Insurance Agents of Iowa**

4000 Westown Parkway, Suite 200  
West Des Moines, Iowa 50266

**Key Executive:** Bob Skow  
515-223-6060/800-272-9312 FAX: 515-222-0610

bob@iiaiaowa.org  
www.iiaiaowa.org

**Facebook:** iiaiaowa

**Twitter:** @iiaiaowa

# KANSAS

## State Associations

**National Association of Insurance and Financial Advisors of Kansas**

825 S. Kansas Suite 500  
Topeka, Kansas 66612

**Key Executive:** Sandy Braden  
785-354-7770 FAX: 785-233-2206

sandy@naifakansas.org  
www.naifakansas.org

## Agent Associations

**Kansas Association of Insurance Agents**

815 S.W. Topeka Blvd.  
Topeka, Kansas 66612

**Key Executive:** Kerri Spielman

**Chief Communications Officer:** Stephanie Mullholland  
785-232-0561 FAX: 785-232-6817

info@kaia.com  
www.kaia.com

**Facebook:** TheBiglofKansas

# KENTUCKY

## State Associations

**Insurance Institute of Kentucky**

P.O. Box 54542  
Lexington, Kentucky 40555-4542

**Key Executive:** Mark Treesh  
859-543-9759 FAX: 859-543-9759

mark@iiky.org  
www.iiky.org

**NAIFA – Kentucky**

12808 Townepark Way, Suite 200  
Louisville, Kentucky 40243

**Key Executive:** Gayle H. Prescott  
502-244-0150 FAX: 502-244-3111

naifaky@executiveservices.info  
www.naifakentucky.org

**Facebook:** NAIFA-Kentucky

**Kentucky Insurance Council**

c/o Paula P. Smith  
Kentucky Farm Bureau Mutual Insurance Company

9201 Bunsen Parkway  
P.O. Box 20700  
Louisville, Kentucky 40250-0700

502-493-7606 FAX: 502-495-7785  
paula.smith@Kyfb.com

**Membership:** Domestic & Non-Domestic Property/  
Casualty, Health & Life Insurance Companies,

Agent Organizations and Others

**Operations:** Public Affairs & Public Relations



## Agent Associations

### **Independent Insurance Agents of Kentucky, Inc.**

13265 O'Bannon Station Way  
Louisville, Kentucky 40223

**Key Executive:** Peggy Porter  
502-245-5432; 866-426-4425 FAX: 502-245-5750  
iiak@iiak.org  
www.iiak.org

**Facebook:** IIAKentucky

**Twitter:** @iiakentucky

**Operations:** Insurance Agents Association

### **Professional Insurance Agents of Kentucky**

107 Consumer Lane  
Frankfort, Kentucky 40601

**Key Executive:** Christi LeMay  
502-875-3888 FAX: 502-227-0839  
info@piaky.org  
www.piaky.org

**Facebook:** PIA-of-Kentucky

## Other Organizations

### **Kentucky Surplus Lines Association**

c/o Risk Placement Services, Inc.  
P.O. Box 14032  
Lexington, Kentucky 40512-4032

**Key Executive:** Bobby Owens  
800-432-9348 FAX: 800-272-7731  
bobby\_owens@rpsins.com

# LOUISIANA

## State Associations

### **Louisiana Insurers' Conference**

450 Laurel Street, Suite 1400  
Baton Rouge, Louisiana 70801

**Key Executive:** Phyllis Perron  
225-343-2776 FAX: 225-344-1132  
pperron@pperron.com  
www.lainsconf.org

**Membership:** Domestic Life and Health Insurance  
Companies, Workers' Comp, Property/Casualty,  
and Re-Insurance Companies

**Operations:** Public Affairs

## Agent Associations

### **Independent Insurance Agents and Brokers of Louisiana**

18153 E. Petroleum Drive  
Baton Rouge, Louisiana 70809

**Key Executive:** Jeff Albright  
225-819-8007 FAX: 225-819-8027  
jalbright@iiabl.com  
www.IIABL.com

**Facebook:** Independent-Insurance-Agents-Brokers-  
of-Louisiana

**Twitter:** @IIABLA

**Operations:** Lobbying

### **Professional Insurance Agents of Louisiana, Inc.**

8064 Summa Avenue, Suite C  
Baton Rouge, Louisiana 70809

**Key Executive:** Jody Boudreaux  
225-766-7770; 800-349-3434 FAX: 225-766-1601  
info@piaoflouisiana.com  
www.piaoflouisiana.com

**Facebook:** Professional-Insurance-Agents-of-Louisiana

**Operations:** Government Affairs

## Other Organizations

### **Louisiana Surplus Line Association**

P.O. Box 2781  
Baton Rouge, Louisiana 70821-2781

**Key Executive:** Clarissa A. Preston  
225-343-2776 FAX: 225-344-1132  
Info@lasurpluslines.com  
www.lasurpluslines.com

### **Property Insurance Association of Louisiana (Independent Rating Bureau)**

433 Metairie Road, Suite 400  
Metairie, Louisiana 70005

**Key Executive:** A.J. Herbert  
504-836-7980 FAX: 504-831-3444  
AHerbert@pial.org  
www.pial.org

# MAINE

## State Associations

### **National Association of Insurance and Financial Advisors of Maine**

P.O. Box 11515  
Portland, Maine 04104

**Key Executive:** Denise Neault  
207-809-7687 FAX: 207-283-8903  
exec@naifa-me.org  
www.naifa-me.org

## Agent Associations

### **Maine Insurance Agents Association**

17 Carriage Lane  
Hallowell, Maine 04347

**Key Executive:** Lisa L. Veregge, CAE, CPIA  
207-623-1875 FAX: 207-626-0275  
Lisa@maineagents.net  
www.maineagents.com  
**Facebook:** Maine-Insurance-Agents-Association

## Agent Associations

### **Independent Insurance Agents of Maryland, Inc.**

2408 Peppermill Drive, Suite A  
Glen Burnie, Maryland 21061-3257

**Key Executive:** Shelley Arnold  
410-766-0600; 800-544-3368 FAX: 410-766-0993  
Shelley@iiamd.org  
www.iiamd.org

**Facebook:** The-Independent-Insurance-Agents-of-Maryland-Inc

**Twitter:** @IIA\_Maryland

**Operations:** Government Affairs, Licensing/Education, Insurance Programs

### **NAIFA – Maryland**

191 Main Street, Suite 200  
Annapolis, Maryland 21401

**Key Executive:** Joan Smith  
410-268-6876; 800-304-9934 FAX: 443-458-0444  
exec@naifa-maryland.org  
www.naifa-maryland.org

**Facebook:** Naifa-Maryland

**Twitter:** @NAIFAMD

# MARYLAND

## State Associations

### **League of Life & Health Insurers of Maryland**

36 S. Charles Street, 12th Floor  
Baltimore, Maryland 21201

**Key Executive:** Kimberly Robinson  
410-659-7761 FAX: 410-659-7630  
krobinson@fblaw.com  
www.fblaw.com

**Membership:** Domestic & Non-Domestic  
Life/Health Companies

# MASSACHUSETTS

## State Associations

### **Life Insurance Association of Massachusetts**

20 Park Plaza, Suite 630  
Boston, Massachusetts 02116

**Key Executive:** Luke A. Dillion

**Chief Communications Officer:** Debbie Geary  
617-375-9200 FAX: 617-375-1029  
dgeary@liam.org

www.liam.org

**Membership:** Domestic & Foreign Life Companies

**Operations:** Government Relations

### **Massachusetts Insurance Federation, Inc.**

Two Center Plaza, 8th Floor  
Boston, Massachusetts 02108

**Key Executive:** John P. Murphy  
617-557-5538 FAX: 617-557-5675  
jmurphy.mif@mpiua.com  
www.massinsurance.org



## Agent Associations

### Massachusetts Association of Insurance Agents

91 Cedar Street  
Milford, Massachusetts 01757

**Key Executive:** Francis A. Mancini, Esq.  
**Chief Communications Officer:** Donna M. McKenna  
508-634-2900; 800-972-9312 FAX: 508-634-2929  
info@massagent.com  
www.massagent.com  
**Facebook:** massagent

# MICHIGAN

## State Associations

### Insurance Institute of Michigan

334 Townsend Street  
Lansing, Michigan 48933

**Key Executive:** Pete Kuhnmuench  
**Chief Communications Officer:** Lori Conarton  
517-371-2880 FAX: 517-371-2882  
iim@iiminfo.org  
www.iiminfo.org

**Facebook:** Insurance-Institute-of-Michigan

**Twitter:** @IIM\_Lori

**Membership:** Domestic & Non-Domestic  
Property/Casualty Companies

**Operations:** Lobbying, Government Affairs and  
Public Relations

### Life Insurance Association of Michigan

1217 Turner Street  
Lansing, Michigan 48906

517-482-7058 FAX: 866-298-2115  
liam1@gmail.com

**Membership:** Domestic and Foreign Life  
Insurance Companies

**Operations:** Lobbying and Government Affairs

### NAIFA – Michigan

240 S. Bridge Street, Suite 210  
DeWitt, Michigan 48820

**Key Executive:** Kay Harless  
517-668-3960 FAX: 517-668-3961  
naifamichigan@yahoo.com  
www.naifamichigan.com

## Agent Associations

### Michigan Association of Insurance Agents (MAIA)

1141 Centennial Way  
Lansing, Michigan 48917

**Key Executive:** Bev Barney  
517-327-8028 FAX: 517-323-1629  
bbarney@michagent.org  
www.michagent.org

**Facebook:** michiganagent

**Twitter:** @michagents

**Operations:** Lobbying

## Other Organizations

### Michigan Surplus Lines Association

c/o J.M. Wilson Corp.  
8036 Moorsbridge Rd.  
Portage, Michigan 49024-4037

**Key Executive:** David Wilson  
269-327-4130 FAX: 269-327-4131  
dwilson@jmwilson.com  
www.jmwilson.com

**Membership:** Michigan Surplus Lines Licensees

**Operations:** Government Affairs

# MINNESOTA

## State Associations

### Insurance Federation of Minnesota

15490 – 101st Avenue, North, Suite 300  
Maple Grove, Minnesota 55369

**Key Executive:** Robert D. Johnson  
**Chief Communications Officer:** Mark Kulda  
763-657-8690 FAX: 763-322-8831  
mkulda@insurancemn.org  
www.insurancefederation.org

**Twitter:** @IFMIssues

**Membership:** Domestic & Non-Domestic  
Property/Casualty, Commercial Health

**Companies, Agents, Subscribers**

**Operations:** Lobbying, Government Affairs,  
Public Relations and Consumer Education



**Minnesota Association of Farm Mutual Insurance Companies Inc. (MAFMIC)**

601 Elm Street East  
P.O. Box 880  
St. Joseph, Minnesota 56374

**Key Executive:** Dani Hennen  
320-271-0909 FAX: 320-271-0912  
dani@mafmic.org  
www.mafmic.org  
**Facebook:** MAFMIC  
**Twitter:** @MAFMIC

**The National Association of Insurance and Financial Advisors (NAIFA – Minnesota)**

1405 North Lilac Drive, Suite 121  
Golden Valley, Minnesota 55422

**Key Executive:** Todd Johnson  
763-544-8087 FAX: 763-287-0244  
naifa@naifaminnesota.net  
www.naifaminnesota.net  
**Facebook:** NaifaMN  
**Twitter:** @naifamn

## Agent Associations

**MN Independent Insurance Agents & Brokers Association**

15490 101st Avenue N., Suite 100  
Maple Grove, Minnesota 55369

**Key Executive:** Daniel D. Riley  
**Chief Communications Officer:** Keith Knapp  
800-864-3846 or 763-235-6460 FAX: 763-235-6461  
miia@miia.org  
www.miia.org  
**Facebook:** BiglofMN  
**Twitter:** @BiglofMN

# MISSISSIPPI

## State Associations

**National Association of Insurance and Financial Advisors – Mississippi (NAIFA)**

5475 Executive Place  
Jackson, Mississippi 39206

**Key Executive:** Fonda K. Devrow  
601-981-1522 FAX: 601-981-2745  
NAIFA-Jackson@comcast.net  
www.naifams.org

**Mississippi Life Companies Association**

P.O. Box 78  
Jackson, Mississippi 39205

**Key Executive:** Kerry Parrish  
601-981-5332 x1461 FAX: 601-321-2931  
kparrish@sfbli.com

**Membership:** Domestic & Non-Domestic Life Companies  
**Operations:** Public Affairs & Public Relations

## Agent Associations

**Independent Insurance Agents of Mississippi (IIAM)**

124 Riverview Drive  
Flowood, Mississippi 39232-8908

**Key Executive:** Clinton Graham  
601-939-9909; 800-898-0821 FAX: 601-939-9553  
iiam@msagent.org  
www.msagent.org

**Facebook:** IndependentInsuranceAgentsOfMississippi

**Professional Insurance Agents Association of Mississippi**

4744 I-55 North  
Jackson, Mississippi 39211

**Chief Communications Officer:** Keri Morrell  
601-984-8855; 800-898-0136 FAX: 601-984-9008  
piaofms3@aol.com  
www.piams.com

**Membership:** Agencies and Companies  
**Operations:** Agents Association (Independent)

## Other Organizations

### Mississippi State Rating Bureau

6455 Wirtz Road  
Flowood, Mississippi 39232

P.O. Box 5231  
Jackson, Mississippi 39296

**Key Executive:** Joe S. Shumaker  
601-981-2915 FAX: 601-981-2924  
msrb@msratingbureau.com  
www.msratingbureau.com

# MISSOURI

## State Associations

### National Association of Insurance and Financial Advisors (NAIFA) – Missouri

2854 S. Ten Mile Drive  
Jefferson City, Missouri 65109

**Key Executive:** Lorie A. Smith  
573-634-5202 FAX: 888-634-5202  
lsmith@naifamo.org  
www.naifamo.org

### Missouri Insurance Coalition

220 Madison Street, 3rd Floor  
Jefferson City, Missouri 65101

**Key Executive:** Calvin Call  
**Chief Communications Officer:** Stephen J. Witte  
573-893-4241 FAX: 573-893-4996  
moins@midamerica.net  
www.moinsurancCoalition.com  
**Membership:** Domestic & Non-Domestic Insurance Companies  
**Operations:** Lobbying, Communications, Public Relations

## Agent Associations

### Missouri Association of Insurance Agents

P.O. Box 1785  
3315 Emerald Lane  
Jefferson City, Missouri 65102-1785

**Key Executive:** Larry R. Case  
573-893-4301; 800-617-3658 FAX: 573-893-3708  
maia@moagent.org  
www.missouriagent.org

**Facebook:** Missouri-Association-of-Insurance-Agents

**Twitter:** @IndAgent

**Membership:** Independent Insurance Agencies Located in Missouri and Associate Members

**Operations:** Government Affairs, Lobbying, Communications, Education

# MONTANA

## State Associations

### NAIFA Montana

170 Nicholson Drive  
Kalispell, Montana 59901

**Key Executive:** Anita Newlin  
406-890-2200 FAX: 406-890-2300  
anita@naifamt.org  
www.naifamt.org

## Agent Associations

### Independent Insurance Agents Association of Montana, Inc.

3131 Dredge Drive  
Helena, Montana 59602

**Key Executive:** Bob Biskupiak  
406-442-9555 FAX: 406-442-8263  
bbiskupiak@iiamt.org  
www.iiamt.org

**Facebook:** IIAMT

### Professional Insurance Agents of Montana

See PIA of Western Alliance of Washington

# NEBRASKA

## State Associations

### **Nebraska Association of Insurance and Financial Advisors – Nebraska (NAIFA – Nebraska)**

1633 Normandy Court, Suite A  
Lincoln, Nebraska 68512

**Key Executive:** David S. McBride  
402-474-7723 FAX: 402-476-6547  
naifa-ne@assocoffice.net  
www.naifa-ne.org

### **Nebraska Insurance Information Service**

1220 Lincoln Mall  
Lincoln, Nebraska 68508

**Key Executive:** Ann L. Parr  
402-434-8365 FAX: 402-434-8302  
aparr@fmne.com  
www.nebins.com

**Membership:** Domestic & Non-Domestic Property/  
Casualty Companies

**Operations:** Public Affairs

## Agent Associations

### **Independent Insurance Agents of Nebraska**

8231 Northwoods Drive, Suite B  
Lincoln, Nebraska 68505

**Key Executive:** Carol McClelland  
402-476-2951; 800-377-3985 FAX: 402-476-1586  
office@biginebraska.org  
Members: www.iian.org  
Press/consumer: www.trustedchoicenebraska.com

**Facebook:** bigiofnebraska

**Twitter:** @bigiofnebraska

**Membership:** Insurance Agencies

**Operations:** Lobbying and Continuing Education

### **Professional Insurance Agents Association of Nebraska & Iowa**

920 S. 107th Avenue, Suite 305  
Omaha, Nebraska 68114-4720

**Key Executive:** Cathy Klasi  
402-392-1611 FAX: 402-392-2228  
cathy@pianeia.com  
www.pianeia.com

**Facebook:** groups/93858768836/

**Operations:** CE Education and Designation Courses  
for Agency Principles, Producers and CSRs; NEIA  
Pre-Licensing Study Materials; On-line CE Training;  
State and Federal Legislative and Regulatory Advocacy

# NEVADA

## State Associations

### **Nevada Insurance Council**

8329 W. Sunset Road, Suite 100  
Las Vegas, Nevada 89113

**Key Executive:** Michael Geeser  
**Chief Communications Officer:** Jim Denton  
702-437-9007 FAX: 702-260-4267  
jimdenton@aol.com

www.Nevadainsurancecouncil.com

**Operations:** Public Relations and Consumer Education

### **NAIFA – Nevada**

9187 W. Flamingo Road, Suite 110  
Las Vegas, Nevada 89147

**Key Executive:** John Messina  
702-732-8111 FAX: 702-732-4946  
jjmessina@netzero.net

## Agent Associations

### **Nevada Independent Insurance Agents**

310 North Stewart Street (89701)  
P.O. Box 645  
Carson City, Nevada 89702

**Key Executive:** Donna M. Stewart  
775-882-1366 FAX: 775-883-0524  
donna@niia.org  
www.niia.org



## Professional Insurance Agents of Nevada

See PIA Western Alliance of Washington

## Western Insurance Agents Association (WIAA)

See WIAA in California

# NEW HAMPSHIRE

## State Associations

### National Association of Insurance and Financial Advisors of New Hampshire

68 Tarbox Street  
Dedham, New Hampshire 02026

**Key Executive:** Briane Keane

844-624-3264

hello@naifanh.org

www.naifanh.org

**Facebook:** NAIFANewHampshire

**Operations:** Association Management

### New Hampshire Association of Domestic Insurance Companies (NHADIC)

c/o Orr & Reno, Attorneys at Law

45 S. Main Street

P.O. Box 3550

Concord, New Hampshire 03302-3550

**Key Executive:** George W. Roussos

603-223-9143 FAX: 603-224-2318

groussos@orr-reno.com

## Agent Associations

### New Hampshire Association of Insurance Agents

125 Airport Road

Concord, New Hampshire 03301

**Key Executive:** Christopher Nicolopoulos

603-224-3965; 800-559-3373 (In state)

FAX: 603-224-0550

info@nhaia.com

www.NHAIA.com

**Facebook:** NewHampshireAssociationofInsuranceAgents

**Operations:** Lobbying, Education,  
Insurance Services & Products

# NEW JERSEY

## State Associations

### Insurance Council of New Jersey

15 W. Front Street, 2nd Floor

Trenton, New Jersey 08608

**Key Executive:** Christine O'Brien

**Chief Communications Officer:** Mary Novak

609-393-0025 FAX: 609-393-0017

cobrien@icnj.org; mnovak@icnj.org

www.icnj.org

**Facebook:** InsuranceNJ

**Twitter:** @insurancenj

**Membership:** Domestic & Non-Domestic Property/  
Casualty Companies

**Operations:** Lobbying, Government Affairs and  
Public Relations

### NAIFA – New Jersey

P.O. Box 155

Ingleside, IL 60041

**Key Executive:** Kristine Buckles

847-587-0282 FAX: 847-587-2195

naifanj@comcast.net

www.naifanj.com

**Operations:** Lobbying

## Agent Associations

### Independent Insurance Agents & Brokers of New Jersey Inc.

2211 Whitehorse-Mercerville Road

P.O. Box 3230

Trenton, New Jersey 08619

**Key Executive:** Sheri A. Acconzo

609-587-4333 FAX: 609-587-4515

sacconzo@iiaabnj.org

www.iiaabnj.org

**Facebook:** IIAABNJ

**Twitter:** @iiaabnj

### Professional Insurance Agents of New Jersey

See PIA of New York



# NEW MEXICO

## State Associations

### **National Association of Insurance and Financial Advisors (NAIFA – New Mexico)**

933 San Mateo Blvd. NE, Suite 500-274  
Albuquerque, New Mexico 87108

**Key Executive:** Lynda Turner  
505-264-2602 FAX: 505-869-0525  
Naifanm@outlook.com  
www.naifanewmexico.org

**Facebook:** NaifaNewMexico

**Operations:** Professional Association for Agents and Advisors, Government Affairs – Lobbying

### **Rocky Mountain Insurance Information Association – NM**

See RMIIA of CO, NM, UT & WY

## Agent Associations

### **Independent Insurance Agents of New Mexico, Inc.**

1511 University Boulevard, N.E.  
Albuquerque, New Mexico 87102

**Key Executive:** Thomas Turbett  
**Chief Communications Officer:** Rachel Sheffield  
505-843-7231; 800-621-3978 FAX: 505-243-3367  
rachel@iianm.org  
www.iianm.org

**Facebook:** Independent-Insurance-Agents-of-New-Mexico

### **Professional Insurance Agents of New Mexico**

See PIA Western Alliance of Washington

### **Western Insurance Agents Association (WIAA)**

See WIAA in California

# NEW YORK

## State Associations

### **Life Insurance Council of New York, Inc.**

551 Fifth Avenue, Floor 29  
New York, New York 10176-0001

**Key Executives:** Thomas E. Workman, Diane D. Stuto  
212-986-6181 FAX: 212-986-6549  
dstuto@licony.org  
www.licony.org

**Membership:** Trade Associations

### **New York Insurance Association, Inc.**

130 Washington Avenue  
Albany, New York 12210

**Key Executive:** Ellen Melchionni  
**Chief Communications Officer:** Cassandra Anderson  
518-432-4227 FAX: 518-432-4220  
emelch@nyia.org  
www.nyia.org

**Facebook:** newyorkinsuranceassociation

**Twitter:** @nyinsuranceassn

**Membership:** Domestic & Non-Domestic Property/Casualty Companies

**Operations:** Lobbying, Education & Public Relations

### **The New York Alliance Against Insurance Fraud, Inc.**

1450 Western Avenue, Suite 101  
Albany, New York 12203

**Key Executive:** Sara-Becca Smith  
518-432-3576 FAX: 518-463-8656  
info@fraudny.com  
www.fraudny.com

**Facebook:** FraudNY

**Twitter:** @fraudny

### **NAIFA – New York State (NAIFA- NYS)**

P.O. Box 392  
Fishkill, New York 12524

**Key Executive:** Gregory V. Serio  
845-298-2561 FAX: 845-247-5480  
naifanys@gmail.com  
www.naifanys.org

**Twitter:** @NAIFANYS

**Membership:** Local Life and Health Insurance Agents and Financial Service Professionals

**Operations:** Advocacy and Industry Relations



## Agent Associations

### **Independent Insurance Agents & Brokers of New York, Inc.**

5784 Widewaters Parkway, 1st Floor  
Dewitt, New York 13214

**Key Executive:** Richard A. Poppa

**Chief Communications Officer:** Timothy Dodge

800-962-7950 FAX: 888-432-0510

iiabny@iiabny.org

www.iiabny.org

**Facebook:** IIABNY

**Twitter:** @iiabny and www.@asktim

**Operations:** Lobbying, Government Affairs and Public Relations

### **Professional Insurance Agents of NY, NJ, CT, NH**

25 Chamberlain Street

P.O. Box 997

Glenmont, New York 12077-0997

**Key Executives:** Mark Lalonde; Kelly Norris

**Chief Communications Officer:** Mary Christiano

800-424-4244 FAX: 888-225-6935

pia@pia.org

www.pia.org

**Social Media:** www.pia.org/COMM/social.php

## Other Organizations

### **Excess Line Association of New York**

One Exchange Plaza

55 Broadway, 29th Floor

New York, New York 10006-3728

**Key Executive:** Daniel F. Maher

646-292-5500

elany@elany.org

www.elany.org

# NORTH CAROLINA

## State Associations

### **Insurance Federation of North Carolina**

3605 Glenwood Avenue, Suite 500

Raleigh, North Carolina 27612

**Key Executive:** Michelle Frazier

**Chief Communications Officer:** Shenise Oakley

919-787-8880

Frazier@manningfulton.com

Oakley@manningfulton.com

www.manningfulton.com

### **NAIFA North Carolina**

4600 Park Road, Suite 303

Charlotte, North Carolina 28209

**Key Executive:** Janice Stevens

704-527-2244

jstevens@ncaifa.org

www.ncaifa.org

## Agent Associations

### **North Carolina Association of Insurance Agents (NCAIA)**

101 Weston Oaks Court

Cary, North Carolina 27513

**Key Executive:** Sharon Koches

888-275-8911; 919-863-6515 FAX: 919-821-3172

skoches@iianc.com

www.iianc.com

## Other Organizations

### **North Carolina Rate Bureau**

2910 Sumner Boulevard

Raleigh, North Carolina 27616

**Key Executive:** Raymond F. Evans, Jr.

919-783-9790 FAX: 919-719-7400

rfe@ncrb.org

www.ncrb.org



# NORTH DAKOTA

## State Associations

### **Association of North Dakota Insurers (ANDI)**

C/O Zuger Kirmis & Smith  
316 N. Fifth Street, 6th Floor  
P.O. Box 1695  
Bismarck, North Dakota 58502-1695

**Key Executive:** Pat Ward  
701-223-2711 FAX: 701-223-7387  
zkslaw@zkslaw.com; pward@zkslaw.com  
www.zkslaw.com

**Membership:** Domestic Property/Casualty,  
Life/Health Companies  
**Operations:** Public Affairs

## Agent Associations

### **National Association of Insurance & Financial Advisors of North Dakota (NAIFA-ND)**

1811 East Thayer Avenue  
Bismarck, North Dakota 58501

**Key Executive:** Nancy Buechler  
701-258-9525 FAX: 701-222-0103  
info@naifa-nd.org  
www.naifa-nd.org

**Operations:** Government Affairs

### **Professional Insurance Agents of North Dakota**

1211 Memorial Highway, Suite 6  
Bismarck, North Dakota 58504

**Key Executive:** Steve Becher  
701-223-5025 FAX: 701-223-9456  
piand@piand.com  
www.piand.com

**Facebook:** PIA-of-ND

# OHIO

## State Associations

### **Association of Ohio Life Insurance Companies**

C/o Bricker & Eckler, LLP  
100 South 3rd Street  
Columbus, Ohio 43215

**Key Executive:** Gregory Lestini  
614-227-4893 FAX: 614-227-2390  
glestini@bricker.com  
www.aolic.com

**Membership:** Domestic & Non-Domestic Life Companies  
**Operations:** Lobbying

### **The National Association of Insurance and Financial Advisors – Ohio**

17 South High Street, Suite 200  
Columbus, Ohio 43215-3458

**Key Executive:** David W. Field  
614-228-4539 FAX: 614-221-1989  
NAIFAOHIO@assnoffices.com  
www.naifaohio.org

**Facebook:** NAIFA-Ohio

### **Ohio Insurance Institute**

172 East State Street, Suite 201  
Columbus, Ohio 43215-4321

**Key Executive:** Dan J. Kelso  
**Chief Communications Officer:** Mary Bonelli  
614-228-1593 FAX: 614-228-1678  
dank@ohioinsurance.org; maryb@ohioinsurance.org  
www.ohioinsurance.org

**Facebook:** ohioinsuranceinstitute; insurancecareers.org

**Twitter:** @oiiorg; @marybonelli; @inscareersorg  
OII maintains four advocacy sites that focus on specific  
issues and safety education:

- 1) Accident Response Fees:  
www.accidentresponsefees.com
- 2) Weather Safety Club for Kids: www.weatherclub.org/
- 3) Towing Fees: www.stoptowingabuse.com
- 4) Insurance Careers: www.insurancecareers.org

**Membership:** Domestic & Non-Domestic Property/  
Casualty Companies, Agent & Other Organizations

**Operations:** Public Affairs & Public Relations, Education,  
Legislative & Regulatory Affairs





## Agent Associations

### **Professional Independent Agents Association of Ohio, Inc.**

600 Cross Pointe Road  
Gahanna, Ohio 43230

**Key Executive:** George Haenszel  
614-552-8000; 800-555-1742 FAX: 614-552-0115  
piaa@piaaohio.com  
www.piaaohio.com  
**Facebook:** piaaofohio  
**Twitter:** @piaohio

## Agent Associations

### **Independent Insurance Agents of Oklahoma**

P.O. Box 13490  
Oklahoma City, Oklahoma 73113

**Key Executive:** Denise Johnson  
**Chief Communications Officer:** Cathy Cinotto  
405-840-4426 FAX: 405-840-4450  
info@iiaok.com  
www.iiaok.com  
**Facebook:** iiaoklahoma  
**Twitter:** @iiao

# OKLAHOMA

## State Associations

### **Association of Oklahoma Life Insurance Companies**

C/o Kerr, Irvine, Rhodes & Ables  
201 Robert S. Kerr, #600  
Oklahoma City, Oklahoma 73102

**Key Executive:** J. Angela Ables  
405-272-9221 FAX: 405-236-3121  
aables@kiralaw.com  
www.kiralaw.com

**Membership:** Domestic Life Companies  
**Operations:** Public Affairs

### **NAIFA – Oklahoma, Inc.**

c/o Garza & Associates  
4334 N.W. Expressway, Suite 237  
Oklahoma City, Oklahoma 73116

**Key Executive:** Mary P. Garza  
405-881-9024 FAX: 405-810-1799  
execvp@naifa-oklahoma.org  
www.naifa-oklahoma.org  
**Operations:** Lobbying

# OREGON

## State Associations

### **NW Insurance Council**

(Serving Oregon, Washington and Idaho)  
200 Cedar Street  
Seattle, Washington 98121

**Key Executive:** Kenton Brine  
206-624-3330; Helpline: 800-664-4942  
FAX: 206-624-1975  
Portland Office: 503-465-6800  
info@nwinsurance.org  
www.nwinsurance.org

**Facebook:** nwinsurancecouncil

**Twitter:** @nwinsuranceinfo

**Membership:** Domestic & Non-Domestic Property/  
Casualty Companies, Agent  
And Other Organizations

**Operations:** Media Relations and Public Policy  
Communications, Legislative and Regulatory, Education.

### **NAIFA – Oregon**

P.O. Box 2881  
Salem, Oregon 97308

**Key Executive:** Mary Louise Vannatta  
503-371-7457 FAX: 503-585-8547  
office@naifaoregon.org; execdirector@naifaoregon.org  
www.naifaoregon.org

## Agent Associations

### **Independent Insurance Agents & Brokers of Oregon**

5550 SW Macadam Avenue, Suite 305  
Portland, Oregon 97239

**Key Executive:** James H. Perucca

**Chief Communications Officer:** Barb Demings  
503-274-4000; 866-774-4226 FAX: 503-274-0062  
jimp@insureoregon.org; barbd@insureoregon.org  
www.iiabo.org

**Facebook:** Independent-Insurance-Agents-of-Oregon

**Twitter:** @IIABO

### **Professional Insurance Agents of Oregon**

See PIA Western Alliance in Washington

# PENNSYLVANIA

## State Associations

### **Insurance Federation of Pennsylvania**

1600 Market Street, Suite 1720  
Philadelphia, Pennsylvania 19103

**Key Executive:** Samuel R. Marshall  
215-665-0500 FAX: 215-665-0540  
mailbox@ifpenn.org  
www.ifpenn.org

**Membership:** Domestic & Non-Domestic Property/  
Casualty, Life/Health Companies Operations:  
Government & Public Relations

### **NAIFA – Pennsylvania**

4811 Jonestown Road, Suite 233  
Harrisburg, Pennsylvania 17109

**Key Executive:** Jan T. Hartman  
717-234-2523, 800-552-7258 FAX: 717-234-5190  
jhartman@naifa-pa.org  
www.naifa-pa.org

**Facebook:** NAIFA-Pennsylvania

**Operations:** Lobbying, State Affiliate of the National  
Association of Insurance and Financial Advisors

### **Pennsylvania Association of Mutual Insurance Companies (PAMIC)**

1017 Mumma Road, Suite 202  
Wormleysburg, Pennsylvania 17043

**Key Executive:** Ron Gallagher, Jr.  
717-458-1029

Pamic@Pamic.org  
www.pamic.org

**Twitter:** @pamic1017

**Membership:** Domestic & Non-Domestic Property/  
Casualty Companies Operations: Government Affairs,  
Education, Public Relations

## Agent Associations

### **Insurance Agents & Brokers of Pennsylvania, Inc.**

5050 Ritter Road  
Mechanicsburg, Pennsylvania 17055

**Key Executive:** Rick Russell, II

**Chief Communications Officer:** Jason F. Ernest, Esq.  
717-795-9100; 800-998-9644 FAX: 717-795-8347

iab@iabforme.com  
www.iabforme.com

## Other Organizations

### **Pennsylvania Surplus Lines Association**

180 Sheree Blvd., Suite 3100  
Exton, Pennsylvania 19341

**Key Executive:** Kenneth A. Rudert  
610-594-1340 FAX: 610-594-7623  
krudert@pasla.org  
www.pasla.org



# PUERTO RICO

## No State Associations

### Agent Associations

#### **Professional Insurance Agents of Puerto Rico & the Caribbean, Inc.**

P.O. Box 192389  
San Juan, Puerto Rico 00919-2389

**Key Executive:** Lilybeth Sosa Cotto  
787-792-7849 FAX: 787-793-1262

Lsosa@piaofpr.com  
www.piaofpr.com/index.htm

**Facebook:** PIA.PR.Caribbean

# RHODE ISLAND

## No State Associations

### Agent Associations

#### **Independent Insurance Agents of Rhode Island**

2400 Post Road  
Warwick, Rhode Island 02886

**Key Executive:** Mark A. Male  
401-732-2400 FAX: 401-732-1708

mark.male@iiari.com  
www.iiari.com

**Facebook:** Independent-Insurance-Agents-of-Rhode-Island

**Twitter:** @ri\_agents

**Membership:** Independent Insurance Agents and Brokers

**Operations:** Lobbying

#### **NAIFA – RI**

2400 Post Road  
Warwick, Rhode Island 02886

**Key Executive:** Mark A. Male  
401-732-2400 FAX: 401-732-1708

mark.male@naifa-ri.org  
www.naifa-ri.org

# SOUTH CAROLINA

## State Associations

#### **South Carolina Insurance News Service**

240 Stoneridge Drive, Suite 110  
Columbia, South Carolina 29210

**Key Executive:** Russ Dubisky  
803-252-3455

rusd@scinsnews.com  
www.scinsnews.com

**Facebook:** scinsurance

**Twitter:** @scinsurancenews

**Membership:** Domestic & Non-Domestic Property/  
Casualty Operations: Public Relations

### Agent Associations

#### **Independent Insurance Agents & Brokers of South Carolina**

P.O. Box 210008  
800 Gracern Road  
Columbia, South Carolina 29221

**Key Executive:** G. Frank Sheppard  
**Chief Communications Officer:** Anita Trevino

803-731-9460 FAX: 803-772-6425

fsheppard@iiabsc.com  
www.iiabsc.com

**Facebook:** scbigi

**Twitter:** @IIABSC

# SOUTH DAKOTA

## State Associations

#### **NAIFA – South Dakota**

1609 S. Monticello Avenue  
Sioux Falls, SD 57106

**Key Executive:** Jill Vermeire  
605-339-0606 FAX: 605-339-0916

info@naifa-sd.org



## Agent Associations

### Independent Insurance Agents of South Dakota (IIASD)

305 Island Drive  
Fort Pierre, South Dakota 57532

**Key Executive:** Jerry Diamond  
605-224-6234 FAX: 605-224-6235  
jdiamond@iiasd.org  
www.iiasd.org

**Facebook:** Independent-Insurance-Agents-of-South-Dakota  
**Operations:** Agents Association

## TENNESSEE

### State Associations

#### NAIFA – Tennessee

P.O. Box 11955  
Murfreesboro, Tennessee 37129

**Key Executive:** Cathy Balkcom  
615-904-6013 FAX: 615-907-6389  
naifatn@comcast.net  
www.naifatn.org

**Facebook:** naifatennessee

### Agent Associations

#### Insurors of Tennessee

2500 – 21st Avenue, Suite 200  
Nashville, Tennessee 37212

**Key Executive:** Charles T. Bidek  
615-385-1898; 800-264-1898 FAX: 615-385-9303  
info@insurors.org  
www.insurors.org

**Facebook:** insurors

**Twitter:** @insurors

**Operations:** Lobbying

#### Professional Insurance Agents of Tennessee, Inc.

504 Autumn Springs Court, Suite A-2  
Franklin, Tennessee 37067

**Key Executive:** Jeff Anderson

**Chief Communications Officer:** Bekah Hutspiller  
615-771-1177 FAX: 615-771-3456

janderson@piatn.com  
www.piatn.com

**Facebook:** piatn

**Twitter:** @piaoftn

## TEXAS

### State Associations

#### Insurance Council of Texas

2801 South IH35  
P.O. Box 15 Austin, Texas 78767-0015

**Key Executive:** Albert Betts

**Chief Communications Officer:** Mark Hanna  
512-444-9611 FAX: 512-444-0734

abetts@insurancecouncil.org  
mhanna@insurancecouncil.org  
www.insurancecouncil.org

**Facebook:** insurancecounciloftexas

**Twitter:** @voicefortexas

**Membership:** Domestic & Non-Domestic Property/  
Casualty Companies & Associate Members

**Operations:** Regulatory Affairs, Public Relations,  
Industry Manuals and Services, Statistical Data Collection

#### National Association of Insurance and Financial Advisors – Texas

515 Congress Avenue, Suite 1650  
Austin, Texas 78701

**Key Executive:** Tim Von Kennel

**Chief Communications Officer:** Monica Lopez  
512-716-8800 FAX: 512-476-1932

monica.lopez@naifa-texas.org  
www.naifa-texas.org

**Facebook:** naifatexas

**Twitter:** @naifatexas

**Membership:** Insurance & Financial Services  
Professionals

**Operations:** Advocacy

### **Texas Association of Life & Health Insurers**

701 Brazos Street, Suite 1500  
Austin, Texas 78701

**Key Executive:** Jennifer Cawley

**Chief Communications Officer:** Sharon Mineo

512-472-6886 FAX: 512-402-6249

info@talhi.com

www.talhi.com

**Twitter:** @TALHITX

**Membership:** Domestic & Foreign Life &  
Health Companies

**Operations:** Government Affairs & Lobbying

### **Texas Coalition for Affordable Insurance Solutions**

500 West 13th Street  
Austin, Texas 78701

**Key Executive:** Beaman Floyd

(512) 477-7382 FAX: (512) 477-6240

beamanfloyd@earthlink.net

www.tcais.org

**Facebook:** tcais

**Twitter:** @tcais

**Membership:** Domestic Insurance Companies

**Operations:** Advocacy

## Agent Associations

### **Independent Insurance Agents of Texas**

1115 San Jacinto, Suite 100 (78701)

P.O. Box 684487

Austin, Texas 78768

**Key Executive:** Marit Peters

**Chief Communications Officer:** Cindy Quy

512-476-6281; 800-880-7428 FAX: 512-469-9512

mpete@iiat.org

www.iiat.org

**Facebook:** iiatx

**Twitter:** @iiatexas

**Operations:** Government Affairs, Education Programs  
& Communications

### **Texas PIA**

3632 Frankford Road Suite

200B Dallas, Texas 75287-6172

**Key Executive:** Joe Tipton

972-862-3333 Fax: 972-307-7888

joe@piatx.org

www.piatx.org

**Facebook:** texaspia

**Twitter:** @txpia

## Other Organizations

### **Surplus Lines Stamping Office of Texas**

805 Las Cimas Parkway, Suite 150

Austin, Texas 78746

**Key Executive:** Norma Essary

512-346-3274 FAX: 512-346-3422

necessary@slosot.org

www.slosot.org

### **Texas Surplus Lines Association, Inc.**

9020-I Capital of Texas Highway North, Suite 370

Austin, Texas 78759

**Key Executive:** Jean T. Patterson

512-343-9058 FAX: 512-343-2896

jptsla@tsla.org

www.tsla.org

**Facebook:** Texas-Surplus-Lines-Association-Inc

**Twitter:** @TSLA\_inc

# UTAH

## State Associations

### **Rocky Mountain Insurance Information Association – UT**

See RMIIA of CO, NM, UT & WY

## Agent Associations

### **The Utah Association of Independent Insurance Agents**

4885 South 900 East, Suite 302

Salt Lake City, Utah 84117

**Key Executive:** Cheryl Lyman

801-269-1200 FAX: 801-269-1265

info@uaiia.org

www.uaiia.org

**Facebook:** Utah-Association-of-Independent-  
Insurance-Agents

**Twitter:** @uaiia

**Operations:** Government Affairs



## Other Organizations

### **Surplus Line Association of Utah**

6711 South 1300 East  
Salt Lake City, Utah 84121

**Key Executive:** Sylvia C. Bruno  
801-944-0114 FAX: 801-944-0116  
sbruno@slaut.org  
www.slaut.org

## VERMONT

### State Associations

#### **National Association of Insurance and Financial Advisors (NAIFA – Vermont)**

P.O. Box 4095  
Burlington, Vermont 05406

**Key Executive:** Helen Hossley  
802-528-5321  
naifavt@gmail.com  
www.naifanet.com/vermont  
**Facebook:** naifa.vermont

#### **Vermont Association of Domestic Property & Casualty Insurance Companies**

C/O Co-operative Insurance Companies  
P.O. Box 5890  
292 Colonial Drive  
Middlebury, Vermont 05753

**Key Executive:** Marie Jewett  
802-385-1621 FAX: 802-388-0063  
mjewett@ciui.net  
www.co-opinsurance.com

**Membership:** Domestic Property/Casualty Companies  
**Operations:** Public Affairs

### Agent Associations

#### **Vermont Insurance Agents Association, Inc.**

P.O. Box 1387  
Montpelier, Vermont 05601

**Key Executive:** Mary A. Eversole  
802-229-5884 FAX: 802-223-0868  
meversole@viaa.org  
www.viaa.org

**Facebook:** VIAA1906

**Operations:** Lobbying, Consumer Education & E&O Insurance

## VIRGINIA

### State Associations

#### **NAIFA – Greater Washington D.C.**

P.O. Box 5153  
Arlington, Virginia 22205

**Key Executive:** Dina Land  
703-532-8778  
FAX: 703-940-8393  
dina@naifa-gwdc.org  
www.naifa-gwdc.org

### Agent Associations

#### **Independent Insurance Agents of Virginia, Inc.**

8600 Mayland Drive  
Richmond, Virginia 23294

**Key Executive:** Robert N. Bradshaw, Jr.  
**Chief Communications Officer:** Linda Loving  
804-747-9300 or 800-288-4428 FAX: 804-747-6557  
members@iiav.com  
www.iiav.com

**Facebook:** independentinsuranceagentsofvirginia

**Twitter:** @iiaofvirginia

**Operations:** Lobbying

#### **Metropolitan Washington Association of Independent Insurance Agents**

P.O. Box 1152  
Fairfax, Virginia 22038

**Key Executive:** Diane Voit  
703-706-5446 FAX: 703-706-5445  
mwaiia@mwaiia.org  
www.mwaiia.org

**Facebook:** Metropolitan-Washington-Association-of-Independent-Insurance-Agents



**Professional Insurance Agents Association of Virginia & D.C.**

8751 Park Central Drive, Suite 140  
Richmond, Virginia 23227

**Key Executive:** Kevin P. Kowar  
804-264-2582 FAX: 804-266-1075  
kevin@piavadc.com  
www.piavadc.com

**Facebook:** Professional-Insurance-Agents-Association-of-Virginia-and-DC

**Twitter:** @PIAVADC

**Operations:** Annual Convention & Trade Show, Product Sales, Education, Legislative & Regulatory Advocacy

**NAIFA – Virginia**

3108 N. Parham Road, Suite 100A  
Henrico, Virginia 23294-4415

**Key Executive:** Marie T. Mercer  
804-747-6020, ext. 101 FAX: 804-965-0823  
info@naifa-virginia.org; marie@naifa-virginia.org  
www.naifa-virginia.org

## Other Organizations

**Virginia Surplus Lines Association**

c/o Atlantic Specialty Lines, Inc.  
920 Stony Point Parkway, Suite 450  
Richmond, Virginia 23235

**Key Executive:** Greg Provenzo  
804-320-9500 FAX: 804-320-7280  
gregprov@atlanticspecial.com

# WASHINGTON

## State Associations

**NW Insurance Council**

(Serving Washington, Oregon and Idaho)  
200 Cedar Street  
Seattle, Washington 98121

**Key Executive:** Kenton Brine  
206-624-3330; Helpline: 800-664-4942  
FAX: 206-624-1975  
Portland Office: 503-465-6800  
info@nwinsurance.org  
www.nwinsurance.org

**Facebook:** nwinsurancecouncil

**Twitter:** @nwinsuranceinfo

**Membership:** Domestic & Non-Domestic Property/Casualty Companies, Agent & Other Organizations

**Operations:** Media Relations & Public Policy Communications, Legislative & Regulatory, Education

## Agent Associations

**Independent Insurance Agents and Brokers of Washington**

11911 NE 1st Street, Suite B103  
Bellevue, Washington 98005

**Key Executive:** Daniel Holst  
425-649-0102 FAX: 425-649-8573  
dholst@wainsurance.org  
www.wainsurance.org

**Facebook:** Independent-Insurance-Agents-Brokers-of-Washington

**PIA Western Alliance**

Representing the affiliate chapters of Washington/Alaska, Oregon/Idaho, Montana and the Group (AZ, CA, NM, & NV)

3205 N.E. 78th Street, Suite 104  
Vancouver, Washington 98665

**Key Executive:** Clark Sitzes  
888-246-4466; 360-571-7100 FAX: 888-346-4466  
piawest@piawest.com  
www.piawest.com

**Facebook:** pia.west





## Other Organizations

### **Washington Insurance Examining Bureau, Inc.**

2101 4th Avenue, Suite 300  
Seattle, Washington 98121-2329

**Key Executive:** Wayne Christophersen  
206-217-9772 FAX: 206-217-9329  
wayne.christophersen@wieb.com  
www.wieb.com

### **Washington Surveying & Rating Bureau**

2101 4th Avenue, Suite 300  
Seattle, Washington 98121-2329

**Key Executive:** Brian Upton-Rowley  
**Chief Communications Officer:** David Bruell  
206-217-9772 FAX: 206-217-9329  
david.bruell@wsrb.com  
www.wsrb.com

### **Surplus Line Association of Washington (Stamping Office)**

600 University Street, Suite 1710  
Seattle, Washington 98101-1192

**Key Executive:** Robert Hope  
206-682-3409 FAX: 206-623-3326  
info@surpluslines.org; bob@surpluslines.org  
www.surpluslines.org

## WEST VIRGINIA

### State Associations

#### **West Virginia Insurance Federation**

C/o Dinsmore & Shohl, LLP  
P.O. Box 11887  
Charleston, West Virginia 25301

**Key Executive:** Jill Cranston Rice  
304-357-9929 FAX: 304-357-0919  
jill.rice@dinsmore.com  
www.wvinsurance.org

**Membership:** Domestic & Non-Domestic  
Property/Casualty

**Operations:** Government Affairs, Lobbying &  
Public Relations

## Agent Associations

### **Independent Insurance Agents of West Virginia, Inc.**

2006 Kanawha Blvd.  
E Charleston, West Virginia 25311

**Key Executive:** Jan Vineyard  
304-342-2440; 800-274-4298 FAX: 304-343-5810  
jvineyard@iiaawv.org  
www.iiaawv.org

**Facebook:** iiaawvinc

**Operations:** State & Federal Government Affairs  
Representation, Professional Liability Coverage,  
Insurance Continuing Education & Insurance  
Market Access

## WISCONSIN

### State Associations

#### **Community Insurance Information Center**

600 W. Virginia Street, Suite 101  
Milwaukee, Wisconsin 53204

**Key Executive:** Anne Landre  
414-291-5360 FAX: 414-291-5370  
anne.landre@insuranceinfo-ciic.org  
www.insuranceinfo-ciic.org

**Facebook:** insuranceinformation.Milwaukee

**Membership:** Domestic & Non-Domestic Property/  
Casualty Companies

**Operations:** Public Relations

#### **National Association of Insurance and Financial Advisors – Wisconsin**

600 State Street, Suite A  
Cedar Falls, Iowa 50613

**Key Executive:** Michele Clarke  
**Associate Executive:** Beth Pilcher  
855-360-3395 FAX: 703-621-3795  
info@naifawisconsin.org  
www.naifawisconsin.org

**Facebook:** NAIFAWI

**Twitter:** @naifawisconsin



**Wisconsin Insurance Alliance**

44 East Mifflin Street, Suite 901  
Madison, Wisconsin 53703-2800

**Key Executive:** Andrew J. Franken  
608-255-1749 FAX: 608-255-2178  
contact@wial.com  
www.wial.com

**Membership:** Property/Casualty Companies Operations:  
Lobbying, Government Affairs & Public Relations

## Agent Associations

**Independent Insurance Agents of Wisconsin**

725 John Nolen Drive  
Madison, Wisconsin 53713

**Key Executive:** Matt Banaszynski  
608-256-4429 FAX: 608-256-0170  
matt@iiaaw.com  
www.iiaaw.com

**Facebook:** iiaofwi

**Twitter:** @iiaofwisconsin

**Professional Insurance Agents of Wisconsin, Inc.**

6401 Odana Road  
Madison, Wisconsin 53719

**Key Executive:** Ronald Von Haden  
608-274-8188; 800-261-7429 FAX: 608-274-8195  
rvonhaden@piaw.org  
www.piaw.org

**Facebook:** professionalinsuranceagentsofwisconsin

**Twitter:** @piawofwisconsin

# WYOMING

## State Associations

**Rocky Mountain Insurance Information Association – WY**

See RMIIA of CO, NM, UT & WY

## Agent Associations

**Association of Wyoming Insurance Agents**

P.O. Box 799  
Sundance, Wyoming 82729-0799

**Key Executive:** Susan Worthington  
307-283-2052 FAX: 775-796-3122  
awia@vcn.com  
www.awia.com

**Facebook:** Association-of-Wyoming-Insurance-Agents-AWIA

**Operations:** Education, Member Benefits, Lobbying

**NAIFA – Wyoming**

Hampton Insurance & Financial Services  
P.O. Box 319  
Upton, Wyoming 82730

**Key Executive:** Steve Hampton  
307-468-2635 FAX: 307-468-2415  
naifawy@rtconnect.net



Part II

# NATIONAL ORGANIZATIONS AND REGIONAL OFFICES



# NATIONAL ORGANIZATIONS & REGIONAL OFFICES

## **America's Health Insurance Plans (AHIP)**

601 Pennsylvania Avenue, NW  
South Building, Suite 500  
Washington, D.C. 20004

**Key Executive:** Marilyn Tavenner  
**Chief Communications Officer:** Beth Leonard  
202-778-3200 FAX: 202-331-7487  
mtavenner@ahip.org; bleonard@ahip.org  
www.ahip.org  
**Twitter:** @ahipcoverage

## **American Council of Life Insurers**

101 Constitution Avenue NW, Suite 700  
Washington, D.C. 20001

**Key Executive:** Dirk Kempthorne  
**Chief Communications Officer:** Jack Dolan  
202-624-2418 FAX: 866-953-4138  
jackdolan@acll.com  
www.acli.com  
**Facebook:** ACLINews  
**Twitter:** @aclinews

## **American Insurance Association – National Office**

2101 L Street, N.W., Suite 400  
Washington, D.C. 20037

**Key Executive:** Leigh Ann Pusey  
**Chief Communications Officer:** Willem Rijkssen  
202-828-7139 FAX: 202-293-1219;  
wrijksen@aiadc.org  
www.aiadc.org  
**Facebook:** American-Insurance-Association  
**Twitter:** @AIADC

## **AIA – Mid-Atlantic Region**

2101 L Street, N.W., Suite 400  
Washington, D.C. 20037  
**Chief Communications Officer:** Ben Tomchik  
202-828-7129 FAX: 202-293-1219  
btomchik@aiadc.org

## **AIA – Southeast Region**

2107 N. Decatur Rd., Suite 257  
Decatur, Georgia 30033  
**Chief Communications Officer:** Ben Tomchik  
404-261-8834  
btomchik@aiadc.org

## **AIA – Northeast Region**

95 Columbia Street  
Albany, New York 12210  
**Chief Communications Officer:** Ben Tomchik  
518-462-1695 FAX: 518-465-6023  
btomchik@aiadc.org

## **AIA – Midwest Region**

655 Deerfield Rd., Suite 100  
Deerfield, Illinois 60015  
**Chief Communications Officer:** Ben Tomchik  
312-782-7720 FAX: 312-782-7718  
btomchik@aiadc.org

## **AIA – Southwest Region**

P.O. Box 12963  
Austin, Texas 78711-2963  
**Chief Communications Officer:** Ben Tomchik  
512-659-2327 FAX: 512-322-3112  
btomchik@aiadc.org

## **AIA – Western Region (Sacramento)**

1015 K Street, Suite 200  
Sacramento, California 95814  
**Chief Communications Officer:** Ben Tomchik  
916-442-7617 FAX: 916-442-8178  
btomchik@aiadc.org

## **Federal Alliance for Safe Homes (FLASH)**

1427 East Piedmont Drive, Suite 2  
Tallahassee, Florida 32308  
**Key Executive:** Leslie Chapman-Henderson  
850-385-7233; 877-221-7233  
leslie@flash.org  
www.flash.org  
**Facebook:** FederalAlliance  
**Twitter:** @FederalAlliance



**Independent Insurance Agents & Brokers of America, Inc.**

127 S. Peyton Street  
Alexandria, Virginia 22314

**Key Executive:** Robert Rusbult  
800-221-7917 FAX: 703-683-7556  
info@iiaba.org

www.independentagent.com

**Facebook:** independentagent

**Twitter:** @indagent

**Insurance Institute for Business & Home Safety**

4775 E. Fowler Avenue  
Tampa, Florida 33617

**Key Executive:** Julie Rochman  
**Chief Communications Officer:** Brenda O'Connor  
813-286-3400 FAX: 813-286-9960  
info@ibhs.org

www.DisasterSafety.org

**Facebook:** disastersafety

**Twitter:** @disastersafety

**Insurance Information Institute, Inc.**

110 William Street  
New York, New York 10038

**Key Executive:** Robert P. Hartwig  
**Chief Communications Officer:** Jeanne Salvatore  
212-346-5500 FAX: 212-791-1807

info@iii.org

www.iii.org

**Facebook:** InsuranceInformationInstitute

**Twitter:** @iiiorg

**Florida Representative**

Florida State University  
College of Business – Risk Management/Insurance  
821 Academic Way, RBB 151  
P.O. Box 3061110

Tallahassee, Florida 32306-1110

**Key Executive:** Lynne McChristian  
813-480-6446

lynnem@iii.org

www.InsuringFlorida.org

**Twitter:** @InsuringFLA

**California Representative**

P.O. Box 1954  
Middletown, California 95461

**Key Executive:** Janet Ruiz  
707-584-3430

janetr@iii.org

**Twitter:** @InsuringCAL

**Insurance Institute for Highway Safety**

1005 North Glebe Road, Suite 800  
Arlington, Virginia 22201

**Key Executive:** Adrian Lund

**Chief Communications Officer:** Russ Rader

703-247-1500 Fax: 703-247-1588

rrader@iihs.org

www.iihs.org

**Twitter:** @iihs\_autosafety

**Insurance Research Council  
(A Division of The Institutes)**

718 Providence Road  
Malvern, Pennsylvania 19355

**Key Executive:** David L. Corum  
610-644-2212 FAX: 610-640-5388

irc@theinstitutes.org

www.insurance-research.org

**National Alliance of Life Companies (NALC)**

P.O. Box 50053  
Sarasota, Florida 34232

**Key Executive:** Jim Hodges

**Chief Communications Officer:** Dawn Bergsma

941-379-6100

nalc@comcast.net

www.nalc.net

**Operations:** Trade Association of Stock & Mutual Life and Health Insurance Cos.

**National Association of Health Underwriters**

1212 New York Avenue NW, Suite 1100  
Washington, D.C. 20005

**Key Executive:** Janet Trautwein

**Chief Communications Officer:** Kelly Loussedes

202-552-5060 FAX: 202-747-6820

kloussedes@nahu.org

www.nahu.org

**Facebook:** NationalAssociationofHealthUnderwriters

**Twitter:** @nahudotorg



**National Association of Insurance and Financial Advisors**

2901 Telestar Court  
Falls Church, Virginia 22042-1205

**Key Executive:** Susan Waters

**Chief Communications Officer:** Sheila Owens  
703-770-8100; 877-866-2432 FAX: 703-770-8224  
sowens@naifa.org  
www.naifa.org

**Facebook:** NAIFANational

**Twitter:** @naifa

**National Association of Mutual Insurance Companies (NAMIC)**

3601 Vincennes Road  
Indianapolis, Indiana 46268

**Key Executive:** Charles M. Chamness

**Chief Communications Officer:** Catherine L. Imus  
317-875-5250 FAX: 317-879-8408  
cchamness@namic.org; cimus@namic.org  
www.namic.org

**Facebook:** NAMIC.org

**Twitter:** @namicnews

**NAMIC – Washington, D.C. Office**

122 C Street, N.W., Suite 540  
Washington, D.C. 20001

**Chief Communications Officer:** Matt Brady  
202-628-1558 FAX: 202-628-1601  
mbrady@namic.org  
www.namic.org

**National Association of Professional Insurance Agents**

400 N. Washington Street  
Alexandria, Virginia 22314-2353

**Chief Communications Officer:** Ted Besesparis  
703-836-9340 FAX: 703-836-1279  
web@pianet.org  
www.pianet.com

**Facebook:** PIANational

**Twitter:** @PIANational

Operations: Lobbying, Education, Communications,  
Business Building Tools & Insurance Products

**National Association of Professional Surplus Lines Offices, Ltd.**

4131 North Mulberry Drive, Suite 200  
Kansas City, Missouri 64116

**Key Executive:** Brady Kelley

**Chief Communications Officer:** Susan Henderson  
816-741-3910 FAX: 816-741-5409  
info@napslo.org  
www.napslo.org

**Facebook:** NAPSLO

**Twitter:** @napslo

**NCCI Holdings, Inc.**

901 Peninsula Corporate Circle  
Boca Raton, Florida 33487

**Key Executive:** Stephen J. Klingel

**Chief Communications Officer:** Cheryl L. Budd  
561-893-1000 FAX: 561-893-1191  
Cheryl\_Budd@NCCI.com  
www.ncci.com

**NCCI, Inc. – Regulatory Services Division**

111 River Street, Suite 1202  
Hoboken, New Jersey 07030

**Key Executive:** Helen Westervelt

**Chief Communications Officer:** Cheryl L. Budd  
201-222-0500 FAX: 201-222-8880  
Helen\_Westervelt@NCCI.com

**National Insurance Crime Bureau**

1111 East Touhy Avenue, Suite 400  
Des Plaines, Illinois 60018

**Key Executive:** Joseph Wehrle

**Chief Communications Officer:** Roger Morris  
847-544-7085 FAX: 847-544-7101  
rmorris@nicb.org  
www.nicb.org

**Facebook:** National-Insurance-Crime-Bureau

**Twitter:** @insurancecrime

**Property Casualty Insurers Association of America**

8700 West Bryn Mawr Avenue, Suite 1200S  
Chicago, Illinois 60631-3512

**Key Executive:** David A. Sampson  
847-297-7800 FAX: 847-297-5064  
david.sampson@pciaa.net  
www.pciaa.net

**Facebook:** PCIAA

**Twitter:** @PCIAA



**PCI – Washington, D.C. Office**

444 North Capitol Street, N.W., Suite 801  
Washington, D.C. 20001  
202-639-0490 FAX: 202-639-0494

**PCI – California**

1415 L Street, Suite 670  
Sacramento, California 95814  
**Key Executive:** Mark Sektnan  
916-449-1370 FAX: 916-449-1378  
mark.sektnan@pciaa.net

**PCI – Colorado**

1410 Grant Street, Suite A102  
Denver, Colorado 80203  
**Key Executive:** Kelly Campbell  
303-830-6772 FAX: 888-442-6049  
kelly.campbell@pciaa.net

**PCI – Florida**

215 South Monroe Street, Suite 720  
Tallahassee, Florida 32301  
**Key Executive:** Logan McFaddin  
850-681-2615 FAX: 847-297-5064  
logan.mcfaddin@pciaa.net

**PCI – Massachusetts**

One State Street, Suite 1500  
Boston, Massachusetts 02109  
**Key Executive:** Frank O'Brien  
617-723-1976 FAX: 617-227-3590  
frank.obrien@pciaa.net

**PCI – New York**

90 South Swan Street, Suite 400  
Albany, New York 12210  
**Key Executive:** Kristina Baldwin  
518-443-2220 FAX: 518-443-2237  
kristina.baldwin@pciaa.net

**PCI – Texas**

1504 San Antonio Street  
Austin, Texas 78701  
**Key Executive:** Joe Woods  
512-358-1345 FAX: 847-759-4346  
joe.woods@pciaa.net

**PCI – Washington**

1500 Water Street, SW, Suite 2  
Olympia, Washington 98501  
360-915-6268 FAX: 360-915-6278

**Reinsurance Association of America**

1445 New York Avenue, NW, 7th Floor  
Washington, D.C. 20005

**Key Executive:** Franklin W. Nutter

**Chief Communications Officer:** Barbara Carroll  
202-783-8390 FAX: 202-638-0936  
carroll@reinsurance.org; infobox@reinsurance.org  
www.reinsurance.org

**Facebook:** Reinsurance-Association-of-America  
**Twitter:** @theraa

**Surety & Fidelity Association of America (SFAA)**

1101 Connecticut Avenue NW, Suite 800  
Washington, D.C. 20036

**Chief Communications Officer:** Lenore Marema  
202-463-0600 FAX: 202-463-0606  
lmarema@surety.org  
www.surety.org

**Facebook:** SuretyFidelity  
**Twitter:** @SuretyFidelity

**Verisk/ISO**

545 Washington Blvd.  
Jersey City, New Jersey 07310-1686

**Key Executive:** Scott G. Stephenson

**Chief Communications Officer:** Christopher Perini  
201-469-2000 FAX: 201-469-4006  
cperini@verisk.com  
www.verisk.com

**Facebook:** VeriskInsurance  
**Twitter:** @Verisk



Part III

# INDUSTRY SPONSORED HELPLINES



# INDUSTRY SPONSORED HELPLINES

## National helplines

### National Insurance Crime Bureau

1111 East Touhy, Suite 400  
Des Plaines, Illinois 60018

**Key Executive:** Roger Morris  
847-544-7085

**Hotline:** 800-Tel-NICB (835-6422)

**Text:** Keyword "Fraud" to TIP411 (847411)

The National Insurance Crime Bureau is the nation's leading not-for-profit organization dedicated exclusively to preventing, detecting and defeating insurance fraud and vehicle theft through information analysis, investigations, training, legislative advocacy and public awareness. The NICB is supported by more than 1,100 property/casualty insurers and self-insured companies dedicated to combating insurance crime. The NICB gives people the opportunity to help stop insurance crime by reporting suspected fraud via a toll-free hotline, texting from a cell phone or at [www.nicb.org](http://www.nicb.org).

## State helplines

### Illinois

#### Illinois Insurance Hotline

217 East Monroe Street, Suite 110  
Springfield, Illinois 62701

**Key Executive:** Kevin Martin  
217-789-1010

**Helpline:** 800-444-3338 (In state)

The Illinois Insurance Association manages a toll-free helpline called the Illinois Insurance Hotline. It provides general consumer information, handles consumer complaints and distributes free brochures on all lines of insurance.

### Massachusetts

#### Insurance Library Association of Boston

156 State Street  
Boston, Massachusetts 02109

**Key Executive:** Glenn J. Cryan  
617-227-2087 FAX: 617-723-8524  
[gcryan@insurancelibrary.org](mailto:gcryan@insurancelibrary.org); [shart@insurancelibrary.org](mailto:shart@insurancelibrary.org)  
[www.insurancelibrary.org](http://www.insurancelibrary.org)

The Insurance Library Association of Boston (ILAB) founded in 1887, is a non-profit insurance association that has an extensive insurance library on all lines of insurance.

Supported by a membership of some 300, representing 26 states, the library facilitates insurance reference and research work for members as well as for consumers and students. In particular, they have textbooks, manuals, forms, and insurance legal treatises. An index of insurance-related journals is maintained and available for members to search. Consumers often use The Library for tracing insurance companies that have changed their names or merged with other companies so that policyholders may "find" their coverage, or for Financial Stability Ratings when choosing an insurance company. Law firms tend to use The Library for legal resources related to coverage issues and as a source for specimen forms. Insurance Companies use The Library for statistical information on the industry for benchmarking and policy development as well as for legal research. Producers find The Library's resources valuable for clients and also take courses and seminars on insurance related topics at The Library.



## **Washington**

### **NW Insurance Council: Consumer Hotline**

(Serving Washington, Oregon & Idaho)

200 Cedar Street  
Seattle, Washington 98121

**Key Executive:** Karl Newman

206-624-3330

Helpline: 800-664-4942

info@nwinsurance.org

www.nwinsurance.org

## **Wisconsin**

### **Community Insurance Information Center**

600 W. Virginia Street, Suite 101  
Milwaukee, Wisconsin 53204

**Key Executive:** Anne Landre

414-291-5360 FAX: 414-291-5370

Consumer.Help@insuranceinfo-ciic.org

www.insuranceinfo-ciic.org

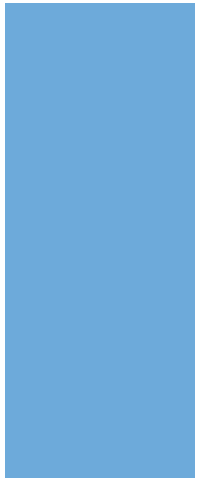
The Community Insurance Information Center operates a helpline for consumers in the Milwaukee area. A large percentage of the calls are from consumers who are having difficulty finding insurance. The Center works closely with local community organizations and is committed to finding coverage for any consumer who calls. They can provide referrals to local insurance agents and have developed a wide range of publications for Spanish speaking consumers. The Community Insurance Information Center is governed by a board of industry, community and agent representatives.





Part IV

STATE INSURANCE DEPARTMENT  
CONSUMER HELPLINES



# STATE INSURANCE DEPARTMENT CONSUMER HELPLINES

Alabama	334-241-4141 334-240-4431 After Hours
Alaska	907-269-7900 Anchorage 907-465-2515 Juneau 800-467-8725 In State
Arizona	602-364-2499 800-325-2548 In State
Arkansas	501-371-2640 800-852-5494 In State
California	213-897-8921 800-927-4357 In State
Colorado	303-894-7490 800-930-3745 In State
Connecticut	860-297-3900 800-203-3447
Delaware	302-674-7310 800-282-8611 In State
District of Columbia	202-727-8000
Florida	850-413-3089 877-693-5236 In State
Georgia	404-656-2070 800-656-2298 In State
Hawaii	808-274-3141 Kauai In State 808-974-4000 Hawaii In State 808-984-2400 Maui In State 800-468-4644 Lanai and Molokai
Idaho	208-334-4319 800-721-3272 In State
Illinois	217-782-4515 866-323-5321 312-814-2420 Chicago 877-527-9431 In State Health Insurance 800-548-9034 In State Medicare Inquiries 866-445-5364 In State

Indiana	317-232-2395 317-232-2426 800-622-4461 In State
Iowa	515-281-4038 877-955-1212 In State
Kansas	785-296-7829 800-432-2484 In State
Kentucky	502-564-6034 800-595-6053
Louisiana	225-219-4770 Health 225-342-1226 Life 225-342-1258 P&C 800-259-5300 In State 800-259-5301 In State
Maine	207-624-8475 800-300-5000 In State
Maryland	410-468-2000 Life & Health 410-468-2340 P&C 800-492-6116 x2458
Massachusetts	617-521-7794 877-563-4467 In State
Michigan	517-284-8800 877-999-6442
Minnesota (Dept. of Commerce)	651-539-1600 800-657-3602 In State
Mississippi	601-359-3569 800-562-2957 In State
Missouri	573-751-4126 800-726-7390 In State
Montana	406-444-2040 800-332-6148 In State
Nebraska	402-471-2201 877-564-7323 Consumer Division
Nevada	775-687-0700 Northern Nevada 702-486-4009 Southern Nevada 888-872-3234 In State



New Hampshire	603-271-2261 800-852-3416 In State
New Jersey	800-446-7467
New Mexico	505-827-4549 855-427-5674
New York	212-480-6400 New York 518-474-6600 Albany 716-847-7618 Buffalo 516-248-5886 Long Island 800-342-3736 In State
North Carolina	919-807-6750 855-408-1212
North Dakota	701-328-2440 800-247-0560
Ohio	614-644-2673 800-686-1526 In State
Oklahoma	405-521-2828 Oklahoma City 800-522-0071 In State 918-295-3700 Tulsa
Oregon	503-947-7984 888-877-4894
Pennsylvania	717-787-2317 877-881-6388 In State
Rhode Island	401-462-9520
South Carolina	803-737-6180 800-768-3467 In State
South Dakota	605-773-3563
Tennessee	615-741-4737 800-342-8385 In State
Texas	512-676-6253 800-252-3439 In State
Utah	801-538-3800 800-439-3805 In State





Vermont	802-828-3301 800-964-1784 Consumer Assistance
Virginia	804-371-9741 877-310-6560 Toll Free Nationwide 800-552-7945 In State
Washington	360-725-7080 800-562-6900 In State
West Virginia	304-558-3386 888-879-9842 In State
Wisconsin	608-266-3585 800-236-8517 In State
Wyoming	307-777-7401
American Samoa	011-684-633-4116
Guam	671-635-1843 671-635-1844 671-635-1845
Puerto Rico	787-304-8686
U.S. Virgin Islands	340-773-6459 St. Croix 340-774-7166 St. Thomas





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