CONTENTS

Part I
State Insurance Organizations ................................................................. 3

Part II
National Organizations and Regional Offices .......................................... 32

Part III
Industry Sponsored Helplines .................................................................... 37

Part IV
State Insurance Department Consumer Helplines .................................... 40
ALABAMA

State Associations

Alabama Insurance Coalition
56018th Ave S
Birmingham, Alabama 35212
Key Executive: Renee Carter
205-314-9810
TheCarterGroup.Renee@gmail.com

NAIFA – Alabama
4008 Acton Circle
Birmingham, Alabama 35243
Key Executive: Sallie Bryant
205-568-5610  FAX: 205-568-5610
mailto:aaifa@aaifa.com; sallie@aaifa.com
naifanet.com/Alabama
Facebook: Naifa-Alabama/157790730922036

Agent Associations

Alabama Independent Agents Association, Inc.
141 London Parkway
Birmingham, Alabama 35211
Key Executive: Bill Sager
Chief Communications Officer: Michelle McKee
205-326-4129  FAX: 205-326-3086
bsager@aiia.org; mmckee@aiia.org
www.aiia.org
Facebook: alabamaiia
Twitter: @aiia_tweets
Operations: Education, Government Affairs

Professional Insurance Agents of Alabama & Georgia
3805 Crestwood Parkway, Suite 140
Duluth, Georgia 30096
Key Executive: Jerry W. Duke
Chief Communications Officer: Carolyn B. Dodd
770-921-7585; 800-233-4902  FAX: 770-921-7590
info@piaal.com
www.piaal.com

ALASKA

No State Associations

Agent Associations

Alaska Independent Insurance Agents & Brokers, Inc.
701 W. 4th Avenue, Suite 103
Anchorage, Alaska 99503
Key Executive: Kelly Schmoke
907-349-2500  FAX: 907-349-1300
akilab@gci.net
www.aiilab.org

Professional Insurance Agents of Alaska
See PIA of Western Alliance in Washington

ARIZONA

State Associations

Arizona Insurance Institute
P.O. Box 27006
Scottsdale, Arizona 85255
Key Executive: Jeff Bronaug
Chief Communications Officer: Nicole Farr
602-996-7009  FAX: 602-996-7016
nicole@azinsurance.org
www.arizonainsuranceinstitute.com
Facebook: AZInsuranceBuzz
Twitter: @AzInsuranceBuzz
Membership: Domestic & Non-Domestic Property/Casualty Companies. Public Outreach, Building and State Government and Business Partnerships, Membership Development and Support

National Association of Insurance and Financial Advisors (NAIFA – Arizona)
P.O. Box 4728
Scottsdale, Arizona 85261-4728
Key Executive: Patricia A. Cheseborough
480-661-6393  FAX: 480-661-6743
naifa-az@azis.com
www.naifa-az.org
Twitter: @naiifa
Agent Associations

Independent Insurance Agents & Brokers of Arizona
333 E. Flower Street
Phoenix, Arizona 85012
Key Executive: Lanny L. Hair
Chief Communications Officer: Terri Edwards
602-956-1851 800-627-3356  FAX: 602-468-1392
terri@iiabaz.com
www.iiabaz.com
Facebook: IIABAZ

Professional Insurance Agents of Arizona
See PIA Western Alliance in Washington

Western Insurance Agents Association (WIAA)
See WIAA in California

Other Organizations

The Surplus Line Association of Arizona
15849 N. 71st Street, Suite 100
Scottsdale, Arizona 85254
Key Executive: J. Scott Wede
602-279-6344
swede@sla-az.org
www.sla-az.org

ARKANSAS

State Associations

The National Association of Insurance and Financial Advisors (NAIFA – Arkansas)
P.O. Box 26038
Little Rock, Arkansas 72221
Key Executive: Stuart Baber
501-868-1733; 870-663-0028
naifa.ar@gmail.com
www.naifa-arkansas.org
Facebook: NAIFA-Arkansas

Califonia

State Associations

Association of California Insurance Companies
1415 L Street, Suite 670
Sacramento, California 95814-3972
Key Executive: Mark Sektnan
Chief Communications Officer: Nicole Mahrt Ganley
916-449-1370  FAX: 916-449-1378
mark.sektnan@pciaa.net
www.acicnet.org
Twitter: @acicnet
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Lobbying
Association of California Life and Health Insurance Companies
1201 K Street, Suite 1820
Sacramento, California 95814

Key Executive: Brad Wenger
916-442-3648 FAX: 916-442-1730
Bwenger@aclhic.com
www.aclhic.com

Membership: Domestic & Non-Domestic Life and Health Insurance Companies
Operations: Lobbying

National Association of Insurance and Financial Advisors – California (NAIFA – California)
4101 Dublin Blvd., Suite F, PMB57
Dublin, California 94568

Key Executive: Shane E. Westhoelter
Chief Communications Officer: Michele Clarke
916-646-8600 FAX: 916-646-8130
info@naifacalifornia.org
www.naifacalifornia.org
Facebook: naifaca
Twitter: @naifacalifornia

Pacific Association of Domestic Insurance Companies (PADIC)
1121 L Street, Suite 103
Sacramento, California 95814

Key Executive: Stacey Jackson
916-231-1504
smchugh@mchughgr.com
www.padic.org

Personal Insurance Federation of California
1201 K Street, Suite 950
Sacramento, California 95814

Key Executive: Rex Frazier
Chief Communications Officer: Jim Anderson
916-442-6646 FAX: 916-446-9548
rfrazier@pifc.org; janderson@pifc.org
www.pifc.org
Facebook: Personal-Insurance-Federation-of-California/24263119107243
Twitter: @PIFCalifornia

Membership: Domestic & Non-Domestic Personal Lines
Property/Casualty Companies
Operations: Lobbying, Government Affairs and Public Relations

Agent Associations

Professional Insurance Agents of California
See PIA Western Alliance in Washington

Western Insurance Agents Association (WIAA)
(Serving Arizona, California, Nevada and New Mexico)
1190 Sun Center Drive, Suite 100
Rancho Cordova, California 95670

Key Executive: Jodi Wimmer
Chief Communications Officer: Kou Vang
916-443-4221; 800-553-4221
FAX: 916-443-5559
wia@wiaagroup.org
www.wiaagroup.org

Other Organizations

Independent Insurance Agents & Brokers of California (IIABCal)
7041 Koll Center Parkway, Suite 290
Pleasanton, California 94566

Key Executive: Clark Payan
Chief Communications Officer: David Benesh
800-772-8998 or 925-426-3300 FAX: 925-484-6014
info@iiabcal.org
www.iiabcal.org
Facebook: iiabcal
Twitter: @IIABCal
Operations: Lobbying, Education, Products

Surplus Line Association of California (Stamping Office)
50 California Street, 18th Fl.
San Francisco, California 94111

Executive Director: Benjamin J. McKay
Director of Stamping Office: Joy Erven
415-434-4900 FAX: 415-434-3716
bmckay@slacal.org; jerven@slacal.org
www.slacal.org
Twitter: @SLACALNEWS
COLORADO

State Associations

NAIFA – Colorado
P.O. Box 271273
Louisville, Colorado 80027

Key Executive: Bob Lundy
303-930-4494;  FAX: 303-362-5809
bob.lundy@naifacolorado.org
www.naifacolorado.org

Rocky Mountain Insurance Information Association – CO, NM, UT & WY
7951 E. Maplewood Avenue, Suite 110
Greenwood Village, Colorado 80111

Key Executive: Carole Walker
303-790-0216; 800-355-9524  FAX: 303-790-0433
carole@rmia.org
www.rmia.org
Facebook: rockymountaininsuranceinformation
Twitter: @RMIA
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Public Relations & Legislative Activities

Agent Associations

Professional Independent Insurance Agents of Colorado, Inc. (PIIAC)
8354 Northfield Boulevard, Suite 2710
Denver, Colorado 80238

Key Executive: Bryan Bernier
303-512-0627  FAX: 303-512-0575
bryan@piiac.com
www.piiac.com
Facebook: copiiacl
Twitter: @piiac_insurance

Other Organizations

Surplus Lines Association of Colorado
P.O. Box 799
Golden, Colorado 80402-0799

Key Executive: John Wethey
303-681-4924
surplusline@earthlink.net
www.colosla.org
Membership: Licensed Surplus Lines Brokers

CONNECTICUT

State Associations

Insurance Association of Connecticut
21 Oak Street #607
Hartford, Connecticut 06106-8003

Key Executive: Eric J. George
860-547-0610  FAX: 860-547-0615
egeorge@iaconnecticut.com
www.iaconnecticut.com
Membership: Domestic and Foreign Property/Casualty and Life Companies
Operations: Lobbying, Government Affairs and Public Relations

Agent Associations

Independent Insurance Agents of Connecticut, Inc.
30 Jordan Lane
Wethersfield, Connecticut 06109

Key Executive: Warren C. Ruppar
860-563-1950; 800-842-2208  FAX: 860-257-9981
wruppar@iiac.org
www.iiact.org
Facebook: professionalinsuranceagents
Twitter: @piiac_insurance

Professional Insurance Agents of Connecticut
See PIA of New York

DELAWARE

State Associations

NAIFA – Delaware
c/o Kate Schlegel, Association Executive
P.O. Box 15102
Newark, Delaware 19711

Chief Communications Officer: Kate Schlegel
302-668-3816  FAX: 302-225-3369
ksdesign1@comcast.net
www.naifade.org
Facebook: naifade
Operations: Member Services and Advocacy
Agent Associations
The Delaware Association of Insurance Agents & Brokers, Inc.
See Insurance Agents & Brokers in Mechanicsburg, PA

District of Columbia

State Associations

District of Columbia Insurance Federation
P.O. Box 78360
Washington, D.C. 20013
Key Executive: Wayne McOwen
202-797-0757
wmcowen@dcif.org
www.dcif.org
Membership: Domestic & Non-Domestic Property/Casualty, Life/Health Companies, Agent Groups & Others
Operations: Government Affairs and Lobbying

Agent Associations

Professional Insurance Agents of D.C.
See PIA of Virginia

Florida

State Associations

Florida Association of Insurance Agents (FAIA)
3159 Shamrock South
P.O. Box 12129
Tallahassee, Florida 32317-2129
Key Executive: Jeffrey W. Grady
Chief Communications Officer: Sue Ray
850-893-4155   FAX: 850-668-2852
jgrady@faia.com; sray@faia.com
www.faia.com
Facebook: Florida.Agents
Twitter: @faia_Florida

Professional Insurance Agents of Florida, Inc.
1390 Timberlane Road
Tallahassee, Florida 32312
Key Executive: Corey G. Mathews, CAE
850-893-8245   FAX: 850-893-8316
piafl@piafl.org
www.piafl.org
Facebook: piafl
Twitter: @piafl

Agent Associations

NAIFA – Florida
1836 Hermitage Blvd., #200
Tallahassee, Florida 32308-7706
Key Executive: Tom Ashley
Chief Communications Officer: Tom Ashley
850-422-1701   FAX: 850-422-2762
admin@naifa-florida.org
www.naifa-florida.org
Facebook: NAIFAFlorida
Twitter: @NAIFAFL

Florida Insurance Council
150 South Monroe Street, Suite 206
Tallahassee, Florida 32301
Key Executive: Cecil Pearce
850-386-6668   FAX: 850-386-7371
cpearce@flains.org
www.flains.org
Membership: Domestic & Non-Domestic Property/Casualty, Life/Health Companies
Operations: Lobbying, Government Affairs and Public Relations

Personal Insurance Federation of Florida
215 South Monroe Street, Suite 835
Tallahassee, Florida 32301
Key Executive: Michael Carlson
850-597-7425   FAX: 850-597-7432
info@piif.net
www.piif.net
Twitter: @piifnews

Agent Associations

Florida Association of Insurance Agents (FAIA)
3159 Shamrock South
P.O. Box 12129
Tallahassee, Florida 32317-2129
Key Executive: Jeffrey W. Grady
Chief Communications Officer: Sue Ray
850-893-4155   FAX: 850-668-2852
jgrady@faia.com; sray@faia.com
www.faia.com
Facebook: Florida.Agents
Twitter: @faia_Florida

Professional Insurance Agents of Florida, Inc.
1390 Timberlane Road
Tallahassee, Florida 32312
Key Executive: Corey G. Mathews, CAE
850-893-8245   FAX: 850-893-8316
piafl@piafl.org
www.piafl.org
Facebook: piafl
Twitter: @piafl

Agent Associations

NAIFA – Florida
1836 Hermitage Blvd., #200
Tallahassee, Florida 32308-7706
Key Executive: Tom Ashley
Chief Communications Officer: Tom Ashley
850-422-1701   FAX: 850-422-2762
admin@naifa-florida.org
www.naifa-florida.org
Facebook: NAIFAFlorida
Twitter: @NAIFAFL

Florida Insurance Council
150 South Monroe Street, Suite 206
Tallahassee, Florida 32301
Key Executive: Cecil Pearce
850-386-6668   FAX: 850-386-7371
cpearce@flains.org
www.flains.org
Membership: Domestic & Non-Domestic Property/Casualty, Life/Health Companies
Operations: Lobbying, Government Affairs and Public Relations

Personal Insurance Federation of Florida
215 South Monroe Street, Suite 835
Tallahassee, Florida 32301
Key Executive: Michael Carlson
850-597-7425   FAX: 850-597-7432
info@piif.net
www.piif.net
Twitter: @piifnews

Agent Associations

Florida Association of Insurance Agents (FAIA)
3159 Shamrock South
P.O. Box 12129
Tallahassee, Florida 32317-2129
Key Executive: Jeffrey W. Grady
Chief Communications Officer: Sue Ray
850-893-4155   FAX: 850-668-2852
jgrady@faia.com; sray@faia.com
www.faia.com
Facebook: Florida.Agents
Twitter: @faia_Florida

Professional Insurance Agents of Florida, Inc.
1390 Timberlane Road
Tallahassee, Florida 32312
Key Executive: Corey G. Mathews, CAE
850-893-8245   FAX: 850-893-8316
piafl@piafl.org
www.piafl.org
Facebook: piafl
Twitter: @piafl
Other Organizations

**Florida Surplus Lines Association**
325 John Knox Rd., Suite L103
Tallahassee, Florida 32303
Executive Director: Jillian Heddaeus
850-224-0711  FAX: 850-222-3019
membership@myfsla.com
www.myfsla.com

**Professional Insurance Agents of Georgia**
3805 Crestwood Parkway NW, Suite 140
Duluth, Georgia 30096
Key Executive: Jerry W. Duke
Chief Communications Officer: Carolyn Dodd
770-921-7585; 800-233-4902  FAX: 770-921-7590
info@piaga.com
www.piaga.com
Facebook: PIAofGA
Twitter: @piaofgeorgia
Operations: Insurance Association

---

**GEORGIA**

**State Associations**

**NAIFA – Georgia**
677 Main Street
Suwanee, Georgia 30024
Key Executive: Debby Evans
770-455-4459; 800-422-0773  FAX: 770-455-4469
debby@naifageorgia.org
www.naifageorgia.org
Facebook: NAIFAGeorgia

**Georgia Association of Property/Casualty Insurance Companies**
P.O. Box 183
Clermont, Georgia 30527
Key Executive: Emily C. Bagwell
770-883-6017
Emily@ecblaw.net
Membership: Domestic Property/Casualty Companies and Associate P&C Companies.
Operations: Legislative Affairs

**Agent Associations**

**Independent Insurance Agents of Georgia, Inc.**
4555 Mansell Road, Suite 300
Alpharetta, Georgia 30022
Key Executive: Betsy Olson
Chief Communications Officer: Christy Minardi
770-458-0093; 800-878-6487  FAX: 770-458-8007
cminardi@iiag.org
www.iiag.org
Facebook: IIAGeorgia
Twitter: @iiagnews
Operations: Government Affairs, Conventions, Insurance Education, Communications

**HAWAII**

**State Associations**

**Hawaii Insurers Council**
1003 Bishop Street
Suite 2010 Pauahi Tower
Honolulu, Hawaii 96813
Key Executive: Alison Ueoka
808-525-5877
aueoka@808insurers.org
www.808insurers.org
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Government Affairs

**NAIFA Hawaii**
516 Kawaihae Street, #E
Honolulu, Hawaii 96825
Key Executive: Cynthia Takenaka
808-394-3451  FAX: 808-395-4417
NAIFA-Hawaii@hawaii.rr.com

**Agent Associations**

**Hawaii Independent Insurance Agents Association**
76 N. King Street #201
Honolulu, Hawaii 96817
Key Executive: Jim Cavanah
Chief Communications Officer: Rick Humphreys
808-5313125  FAX: 808-5319995
hiia@hawaii.twcbc.com
www.iiaba.net/HI
Other Organizations

Hawaii Insurance Bureau, Inc.
75 South King Street, Suite 320
Honolulu, Hawaii 96813
808-531-2771  FAX: 808-536-3516
CustomerService@hibinc.com
www.hibinc.com

IDAHO

State Associations

Idaho Insurance Council
1408 Brooklawn Dr.
Boise, Idaho 83709-2049
Key Executive: Tricia Carney
208-850-2342
Tricia.carney@doi.idaho.gov
Membership: Domestic & Non-Domestic Property/Casualty & Life/Health Companies, Agent Organizations and Others
Operations: Government Affairs and Public Relations

NAIFA - Idaho
55 SW 5th Avenue, Suite 100
Meridian, Idaho 83642
Key Executive: Kyra Gibson
208-888-0988
kyrag@naifaidaho.org
www.naifaidaho.org
Facebook: naifaidaho
Twitter: NAIFA_IDAHO
Operations: Government Affairs and Public Relations

NW Insurance Council
(Serving Idaho, Oregon and Washington)
200 Cedar Street
Seattle, Washington 98121
Key Executive: Kenton Brine
206-624-3330; Helpline: 800-664-4942
FAX: 206-624-3975
Portland Office: 503-465-6800
info@nwinsurance.org
www.nwinsurance.org
Facebook: nwinurencesouncil
Twitter: @nwinsuranceinfo
Membership: Domestic & Non-Domestic Property/Casualty Companies, Agent And Other Organizations
Operations: Media Relations and Public Policy Communications, Legislative and Regulatory, Education.

Agent Associations

Independent Insurance Agents & Brokers of Idaho, Inc.
595 South 14th
Boise, Idaho 83702
Key Executive: Wendy Tippetts
208-342-9326  FAX: 208-336-2901
association@iiabi.org
www.iiabi.org
Facebook: IIABI
Operations: Government Affairs, education and other membership services

Professional Insurance Agents of Idaho
See PIA Western Alliance of Washington

Other Organizations

Idaho Surveying & Rating Bureau, Inc.
1871 South Cobalt Point Way
Meridian, Idaho 83642
Key Executive: Joseph C. Harbacheck
208-343-5483  FAX: 208-895-8059
info@isrb.com
www.isrb.com
Operations: Property Insurance Rating Organization
Illinois State Associations

NAIFA – Illinois
60 Adloff Lane
Springfield, Illinois 62703
Key Executive: Sara Decatoire
217-529-0126; 800-543-9961  FAX: 217-529-0977
sara@naifa-il.com
www.naifa-il.com
Facebook: NAIFA Illinois

Illinois Association of Mutual Insurance Companies
P.O. Box 116
O浩man, Illinois 62076
Key Executive: Jacqueline Rakers
217-563-8300  FAX: 888-403-0935
leadership@iamic.org
www.iamic.org
Facebook: Illinois-Association-of-Mutual-Insurance-Companies/119399658080943
Membership: Illinois Farm Mutual Insurers
Operations: Government Affairs and Education

Illinois Insurance Association
Illinois Insurance Hotline
217 East Monroe Street, Suite 110
Springfield, Illinois 62701
Key Executive: Kevin J. Martin
217-789-1010  FAX: 217-789-6559
kjmartin@illinoisinsurance.org
www.illinoisinsurance.org
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Public Affairs & Public Relations

Agent Associations

Independent Insurance Agents of Illinois (IIA of IL)
4360 Wabash Avenue
Springfield, Illinois 62711
Key Executive: Mark Kuchar
Communications Officers: Rachel Romines and Deann French
217-793-6660; 800-628-6436  FAX: 217-793-6744
info@IIAofIL.org
www.IIAofIL.org
Facebook: IIAofIL
Twitter: @IIAofIL
Operations: Lobbying

Other Organizations

Surplus Line Association of Illinois
222 S. Riverside Plaza, Suite 2220
Chicago, Illinois 60606
Key Executive: David Ocasek
312-263-3993
docasek@slai.org
www.slai.org
INDIANA

State Associations

NAIFA Indiana
7050 W. 16th Street, Suite 50
Fishers, Indiana 46038

Key Executive: Sandra Gray
317-844-6268  FAX: 317-844-7659
sandyg2012@naifa-indiana.org
www.naifa-indiana.org
Facebook: pages/NAIFA-Indiana/176123702434295
Twitter: @NAIFA

Insurance Institute of Indiana, Inc.
115 W. Washington Street
Suite 955 – South Tower
Indianapolis, Indiana 46204

Key Executive: Martin (Marty) P. Wood
317-464-2450  FAX: 317-464-2460
mpw@insuranceinstitute.org
www.insuranceinstitute.org
Facebook: pages/InsuranceInstituteIndiana/165161599630296
Twitter: @IndInsIn
Membership: Domestic & Non-Domestic Health, Life & Property/Casualty Companies
Operations: Lobbying

Agent Associations

Independent Insurance Agents of Indiana, Inc.
3435 West 96th Street
Indianapolis, Indiana 46268

Key Executive: Stephen Duff
Chief Communications Officer: Melissa Hall
317-824-3780; 800-438-4424  FAX: 317-824-3786
duff@bigi.org
www.bigi.org
Facebook: IndepInsAgtsIN
Twitter: @indinsagtsofin
Membership: Independent Agencies, Insurance Companies & Industry Suppliers

IOWA

State Associations

Iowa Insurance Institute
Davis Brown Tower
215 10th Street, Suite 1300
Des Moines, Iowa 50309

Key Executive: Steve Morain
515-246-7947  FAX: 515-243-0654
stevemorain@davisbrownlaw.com
www.iowains.org
Facebook: pages/IowaInsuranceInstitute/241933789939762
Twitter: @IowaInsIn
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Lobbying and Public Affairs

Federation of Iowa Insurers
700 Walnut, Suite 1600
Des Moines, Iowa 50309

Key Executive: Paula Dierenfeld
515-283-8023  FAX: 515-283-3108
psd@nyemaster.com
www.federationofiowainsurers.com
Membership: Life Insurance Cos., Health Insurance Cos., Financial Service Cos. and Foreign Cos./Assoc. Member
Operations: Government Affairs, Public Affairs & Public Relations

Other Organizations

Arlington Roe & Co., Inc.
8900 Keystone Crossing, Suite 800
Indianapolis, Indiana 46240

Key Executive: James A. Roe
317-554-8550; 800-878-9891  FAX: 888-552-9891
jroe@arlingtonroe.com
www.arlingtonroe.com
Facebook: ArlingtonRoe-Co-Inc/323126041063324
Operations: Managing General Agents/Wholesale Insurance Brokers
Agent Associations

National Association of Insurance and Financial Advisors (NAIFA – Iowa)
600 State Street, Suite A
Cedar Falls, Iowa 50613
Key Executive: Michele Grassley Clarke
866-632-3491  FAX: 703-342-0386
info@naifaiowa.org
www.naifaiowa.org
Facebook: naifaiowa
Operations: Member Services, Advocacy, State Convention

Independent Insurance Agents of Iowa
4000 Westown Parkway, Suite 200
West Des Moines, Iowa 50266
Key Executive: Bob Skow
515-223-6060/800-272-9312  FAX: 515-222-0610
bob@iiaiowa.org
www.iiaiowa.org
Facebook: iiaiowa
Twitter: @iiaiowa

KANSAS

State Associations

National Association of Insurance and Financial Advisors of Kansas
825 S. Kansas Suite 500
Topeka, Kansas 66612
Key Executive: Sandy Braden
785-354-7770  FAX: 785-233-2206
sandy@naifakansas.org
www.naifakansas.org

Agent Associations

Kansas Association of Insurance Agents
815 S.W. Topeka Blvd.
Topeka, Kansas 66612
Key Executive: David Hulcher
Chief Communications Officer: Nicole Schings
785-232-0561  FAX: 785-232-6817
info@kaia.com
www.kaia.com
Facebook: TheBiglofKansas

KENTUCKY

State Associations

Insurance Institute of Kentucky
P.O. Box 54542
Lexington, Kentucky 40555-4542
Key Executive: Mark Treesh
859-543-9759  FAX: 859-543-9759
mark@iiky.org
www.iiky.org

NAIFA – Kentucky
12808 Townepark Way, Suite 200
Louisville, Kentucky 40243
Key Executive: Gayle H. Prescott
502-244-0150  FAX: 502-244-3111
naifaky@executiveservices.info
www.naifakentucky.org
Facebook: NAIFA-Kentucky

Kentucky Insurance Council
c/o Paula P. Smith
Kentucky Farm Bureau Mutual Insurance Company
9201Bunsen Parkway
P.O. Box 20700
Louisville, Kentucky 40250-0700
502-493-7606  FAX: 502-495-7785
paula.smith@Kyfb.com
Membership: Domestic & Non-Domestic Property/Casualty, Health & Life Insurance Companies, Agent Organizations and Others
Operations: Public Affairs & Public Relations
Agent Associations

Independent Insurance Agents of Kentucky, Inc.
13265 O’Bannon Station Way
Louisville, Kentucky 40223
Key Executive: Peggy Porter
502-245-5432; 866-426-4425  FAX: 502-245-5750
iiak@iiak.org
www.iiak.org
Facebook: IIAKentucky
Twitter: @iiakentucky
Operations: Insurance Agents Association

Professional Insurance Agents of Kentucky
107 Consumer Lane
Frankfort, Kentucky 40601
Key Executive: Christi LeMay
502-875-3888  FAX: 502-227-0839
info@piaky.org
www.piaky.org
Facebook: PIA-of-Kentucky/224043957656149

Other Organizations

Kentucky Surplus Lines Association
c/o Risk Placement Services, Inc.
P.O. Box 14032
Lexington, Kentucky 40512-4032
Key Executive: Bobby Owens
800-432-9348  FAX: 888-370-9530
bobby_owens@rpsins.com

LOUISIANA

State Associations

Louisiana Insurers’ Conference
450 Laurel Street, Suite 1400
Baton Rouge, Louisiana 70801
Key Executive: Phyllis Perron
225-343-2776  FAX: 225-344-1132
pperron@pperron.com
www.lainsconf.org
Membership: Domestic Life and Health Insurance Companies, Workers’ Comp, Property/Casualty, and Re-Insurance Companies
Operations: Public Affairs

Agent Associations

Independent Insurance Agents and Brokers of Louisiana
1815 E. Petroleum Drive
Baton Rouge, Louisiana 70809
Key Executive: Jeff Albright
225-819-8007 FAX: 225-819-8027
jalbright@iiaibl.com
www.IIAIBL.com
Facebook: Independent-Insurance-Agents-Brokers-of-Louisiana/35770498138
Twitter: @IIABLA
Operations: Lobbying

Professional Insurance Agents of Louisiana, Inc.
8064 Summa Avenue, Suite C
Baton Rouge, Louisiana 70809
Key Executive: Jody Boudreaux
225-766-7770; 800-349-3434  FAX: 225-766-1601
info@piaoflouisiana.com
www.piaoflouisiana.com
Facebook: Professional-Insurance-Agents-of-Louisiana/153753538033579
Operations: Government Affairs

Other Organizations

Louisiana Surplus Line Association
P.O. Box 2781
Baton Rouge, Louisiana 70821-2781
Key Executive: Ricky Jenkins
225-343-2776 FAX: 225-344-1132
Info@lasurpluslines.com
www.lasurpluslines.com

Property Insurance Association of Louisiana
(Independent Rating Bureau)
433 Metairie Road, Suite 400
Metairie, Louisiana 70005
Key Executive: A.J. Herbert
504-836-7980  FAX: 504-831-3444
AHerbert@pial.org
www.pial.org
MAINE

State Associations

National Association of Insurance and Financial Advisors of Maine
P.O. Box 11515
Portland, Maine 04104
Key Executive: Denise Neault
207-809-7687  FAX: 207-283-8903
exec@naifa-me.org
www.naifa-me.org

Agent Associations

Maine Insurance Agents Association
17 Carriage Lane
Hallowell, Maine 04347
Key Executive: Lisa L. Veregge, CAE, CPIA
207-623-1875  FAX: 207-626-0275
Lisa@maineagents.net
www.mainagents.com
Facebook: Maine-Insurance-Agents-Association/19581753711778

MARYLAND

State Associations

League of Life & Health Insurers of Maryland
36 S. Charles Street, 12th Floor
Baltimore, Maryland 21201
Key Executive: Kimberly Robinson
410-659-7761  FAX: 410-659-7630
krobinson@fblaw.com
www.fblaw.com
Membership: Domestic & Non-Domestic Life/Health Companies

Agent Associations

Independent Insurance Agents of Maryland, Inc.
2408 Peppermill Drive, Suite A
Glen Burnie, Maryland 21061-3257
Key Executive: Shelley Arnold
410-766-0600; 800-544-3368  FAX: 410-766-0993
Shelley@iiamd.org
www.iiamd.org
Facebook: The-Independent-Insurance-Agents-of-Maryland-Inc/105578779529
Twitter: @IIA_Maryland
Operations: Government Affairs, Licensing/Education, Insurance Programs

NAIFA – Maryland
191 Main Street, Suite 200
Annapolis, Maryland 21401
Key Executive: Joan Smith
410-268-6876; 800-304-9934  FAX: 443-458-0444
exec@naifa-maryland.org
www.naifa-maryland.org
Facebook: Naifa-Maryland/260283510667518
Twitter: @NAIFAMD

MASSACHUSETTS

State Associations

Life Insurance Association of Massachusetts
20 Park Plaza, Suite 630
Boston, Massachusetts 02116
Key Executive: Luke A. Dillion
Chief Communications Officer: Debbie Geary
617-375-9200  FAX: 617-375-1029
dgeary@liam.org
www.liam.org
Membership: Domestic & Foreign Life Companies
Operations: Government Relations

Massachusetts Insurance Federation, Inc.
Two Center Plaza, 8th Floor
Boston, Massachusetts 02108
Key Executive: John P. Murphy
617-557-5538  FAX: 617-557-5675
jmurphy.mif@mpiua.com
www.massinsurance.org
Agent Associations

Massachusetts Association of Insurance Agents
91 Cedar Street
Milford, Massachusetts 01757
Key Executive: Francis A. Mancini, Esq.
Chief Communications Officer: Donna M. McKenna
508-634-2900; 800-972-9312  FAX: 508-634-2929
info@massagent.com
www.massagent.com
Facebook: massagent

Michigan Association of Insurance Agents (MAIA)
1141 Centennial Way
Lansing, Michigan 48917
Key Executive: Bev Barney
517-327-8028
bbarney@michagent.org
www.michagent.org
Facebook: michiganagent
Twitter: @michagents
Operations: Lobbying

Other Organizations

Michigan Surplus Lines Association
c/o J.M. Wilson Corp.
8036 Moorsbridge Rd.
Portage, Michigan 49024-4037
Key Executive: David Wilson
269-327-4130  FAX: 269-327-4131
dwilson@jmwilson.com
www.jmwilson.com
Membership: Michigan Surplus Lines Licensees
Operations: Government Affairs

State Associations

Insurance Institute of Michigan
334 Townsend Street
Lansing, Michigan 48933
Key Executive: Peter Kuhnmuench
Chief Communications Officer: Lori Conarton
517-371-2880  FAX: 517-371-2882
iim@iiminfo.org
www.iiminfo.org
Facebook: Insurance-Institute-of-Michigan/194941243997
Twitter: @IIM_Lori
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Lobbying, Government Affairs and Public Relations

Life Insurance Association of Michigan
1217 Turner Street
Lansing, Michigan 48906
517-482-7058  FAX: 866-298-2115
liam1@gmail.com
Membership: Domestic and Foreign Life Insurance Companies
Operations: Lobbying and Government Affairs

NAIFA – Michigan
240 S. Bridge Street, Suite 210
DeWitt, Michigan 48820
Key Executive: Kay Harless
517-668-3960  FAX: 517-668-3961
naifamichigan@yahoo.com
www.naifamichigan.com

State Associations

Insurance Federation of Minnesota
15490 101st Avenue, North, Suite 300
Maple Grove, Minnesota 55369
Key Executive: Robert D. Johnson
Chief Communications Officer: Mark Kulda
763-657-8690  FAX: 763-322-8831
mkulda@insurancefm.org
www.insurancefederation.org
Twitter: @IFMIssues
Membership: Domestic & Non-Domestic Property/Casualty, Commercial Health Companies, Agents, Subscribers
Operations: Lobbying, Government Affairs, Public Relations and Consumer Education
Minnesota Association of Farm Mutual Insurance Companies Inc. (MAFMIC)
601 Elm Street East
P.O. Box 880
St. Joseph, Minnesota 56374
Key Executive: Aaron Cocking
320-271-0909  FAX: 320-271-0912
aaron@mafmic.org
www.mafmic.org
Facebook: MAFMIC
Twitter: @MAFMIC

The National Association of Insurance and Financial Advisors (NAIFA – Minnesota)
1000 Westgate Drive, Suite 252
St. Paul, Minnesota 55114
Key Executive: Rachel Dicks
651-366-6091  FAX: 651-290-2266
naifa@naifa-mn.org
www.naifa-mn.org
Facebook: NaifaMN
Twitter: @naifamn

Agent Associations

MN Independent Insurance Agents & Brokers Association
15490 101st Avenue N., Suite 100
Maple Grove, Minnesota 55369
Key Executive: Daniel D. Riley
Chief Communications Officer: Keith Knapp
800-864-3846 or 763-235-6460  FAX: 763-235-6461
miia@miia.org
www.miia.org
Facebook: BigIofMN
Twitter: @BigIofMN

MISSISSIPPI

State Associations

National Association of Insurance and Financial Advisors – Mississippi (NAIFA)
5475 Executive Place
Jackson, Mississippi 39206
Key Executive: Fonda K. Devrow
601-981-1522  FAX: 601-981-2745
NAIFA-Jackson@comcast.net
www.naifams.org

Mississippi Life Companies Association
P.O. Box 78
Jackson, Mississippi 39205
Key Executive: Kerry Parrish
601-981-5332 FAX: 601-321-2931
kparrish@sfbli.com
Membership: Domestic & Non-Domestic Life Companies
Operations: Public Affairs & Public Relations

Agent Associations

Independent Insurance Agents of Mississippi (IIAM)
124 Riverview Drive
Flowood, Mississippi 39232
Key Executive: Clinton Graham
601-939-9909; 800-898-0821  FAX: 601-939-9553
iiam@msagent.org
www.msagent.org
Facebook: IndependentInsuranceAgentsOfMississippi

Professional Insurance Agents Association of Mississippi
4744 I-55 North
Jackson, Mississippi 39211
Chief Communications Officer: Keri Morrell
601-984-8855;  FAX: 601-984-9008
piaofms3@aol.com
www.piams.com
Membership: Agencies and Companies
Operations: Agents Association (Independent)
Other Organizations
Mississippi State Rating Bureau
6455 Wirtz Road
Flowood, Mississippi 39232
P.O. Box 5231
Jackson, Mississippi 39296
Key Executive: Joe S. Shumaker
601-981-2915 FAX: 601-981-2924
msrb@msratingbureau.com
www.msratingbureau.com

Agent Associations
Missouri Association of Insurance Agents
P.O. Box 1785
3315 Emerald Lane
Jefferson City, Missouri 65102-1785
Key Executive: Larry R. Case
573-893-4301 800-617-3658 FAX: 573-893-3708
maia@moagent.org
www.missouriagent.org
Facebook: Missouri-Association-of-Insurance-Agents/55840122748
Twitter: @IndAgent
Membership: Independent Insurance Agencies Located in Missouri and Associate Members
Operations: Government Affairs, Lobbying, Communications, Education

MISSOURI
State Associations
National Association of Insurance and Financial Advisors (NAIFA) – Missouri
1717 E. Republic Road, Suite A
Springfield, Missouri 65804
Key Executive: Jean Harmison
417-886-8606 FAX: 417-886-3685
jean@clubmanagementservices.com
www.naifamo.org

Missouri Insurance Coalition
220 Madison Street, 3rd Floor
Jefferson City, Missouri 65101
Key Executive: Calvin Call
Chief Communications Officer: Stephen J. Witte
573-893-4241 FAX: 573-893-4996
moins@midamerica.net
www.moinsurancecoalition.com
Membership: Domestic & Non-Domestic Insurance Companies
Operations: Lobbying, Communications, Public Relations

MONTANA
State Associations
NAIFA Montana
170 Nicholson Drive
Kalispell, Montana 59901
Key Executive: Anita Newlin
406-890-2200 FAX: 406-890-2300
anita@naifamt.org
www.naifamt.org

Agent Associations
Independent Insurance Agents Association of Montana, Inc.
331Dredge Drive
Helena, Montana 59602
Key Executive: Bob Biskupiak
406-442-9555 FAX: 406-442-8263
bbiskupiak@iiamt.org
www.iiamt.org
Facebook: IIAMT

Professional Insurance Agents of Montana
See PIA of Western Alliance of Washington
NEBRASKA

State Associations

Nebraska Association of Insurance and Financial Advisors – Nebraska (NAIFA – Nebraska)
3633 Normandy Court, Suite A
Lincoln, Nebraska 68512
Key Executive: David S. McBride
402-474-7723  FAX: 402-476-6547
naifa-ne@assocoffice.net
www.naifa-ne.org

Nebraska Insurance Information Service
501 S. 13th Street
Lincoln, Nebraska 68508
Key Executive: Ann L. Parr
402-434-8365
aparr@fmne.com
www.nebins.com
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Public Affairs

Agent Associations

Independent Insurance Agents of Nebraska
8231 Northwoods Drive, Suite B
Lincoln, Nebraska 68505
Key Executive: Carol McClelland
402-476-2951  800-377-3985  FAX: 402-476-1586
office@biginebraska.org
Members: www.iian.org
Press/consumer: www.trustedchoicenebraska.com
Facebook: bigiofnebraska
Twitter: @bigiofnebraska
Membership: Insurance Agencies
Operations: Lobbying and Continuing Education

Professional Insurance Agents Association of Nebraska & Iowa
920 S. 107th Avenue, Suite 305
Omaha, Nebraska 68114-4720
Key Executive: Cathy Klasi
402-392-1611  FAX: 402-392-2228
cathy@pianeia.com
www.pianeia.com
Facebook: groups/93858768836/
Operations: CE Education and Designation Courses for Agency Principles, Producers and CSRs; NEIA Pre-Licensing Study Materials; On-line CE Training;
State and Federal Legislative and Regulatory Advocacy

NEVADA

State Associations

Nevada Insurance Council
8329 W. Sunset Road, Suite 100
Las Vegas, Nevada 89113
Key Executive: Michael Geeser
Chief Communications Officer: Jim Denton
702-437-9007  FAX: 702-260-4267
jimdenton1@aol.com
www.Nevadainsurancecouncil.com
Operations: Public Relations and Consumer Education

NAIFA – Nevada
9187 W. Flamingo Road, Suite 110
Las Vegas, Nevada 89147
Key Executive: John Messina
702-732-8111  FAX: 702-732-4946
jjmessina@netzero.net

Agent Associations

Nevada Independent Insurance Agents Association
491 Court Street
Reno, Nevada 89501
Key Executive: Donna M. Stewart
775-499-5977
donna@niia.org
www.niia.org
New Hampshire

State Associations

National Association of Insurance and Financial Advisors of New Hampshire
68 Tarbox Street
Dedham, Massachusetts 02026
Key Executive: Briane Keane
844-624-3264
hello@naifanh.org
www.NAIFANH.org
Facebook: NAIFANewHampshire
Operations: Association Management

New Hampshire Association of Domestic Insurance Companies (NHADIC)
c/o Orr & Reno, Attorneys at Law
45 S. Main Street
P.O. Box 3550
Concord, New Hampshire 03302-3550
Key Executive: George W. Roussos
603-223-9143 FAX: 603-224-2318
groussos@orr-ren.com

Agent Associations

New Hampshire Association of Insurance Agents
125 Airport Road
Concord, New Hampshire 03301
Key Executive: Christopher Nicolopoulos
603-224-3965; 800-559-3373 (In state)
FAX: 603-224-0550
info@nhaia.com
www.NHAIA.com
Facebook: NewHampshireAssociationofInsuranceAgents
Operations: Lobbying, Education, Insurance Services & Products

New Jersey

State Associations

Insurance Council of New Jersey
15 W. Front Street, 2nd Floor
Trenton, New Jersey 08608
Key Executive: Christine O’Brien
Chief Communications Officer: Mary Novak
609-393-0025 FAX: 609-393-0017
cobrien@icnj.org; mnovak@icnj.org
www.icnj.org
Facebook: InsuranceNJ
Twitter: @insurancenj
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Lobbying, Government Affairs and Public Relations

NAIFA – New Jersey
2550 N. Lakeview Avenue, Unit S704
Chicago, IL 60614
Key Executive: Kristine Buckles
847-587-0282 FAX: 847-587-2195
baysideagency@outlook.com
www.naifanj.com
Operations: Lobbying

Agent Associations

Independent Insurance Agents & Brokers of New Jersey Inc.
221 Whitehorse-Mercerville Road
P.O. Box 3230
Trenton, New Jersey 08619
Key Executive: Sheri A. Acconzo
609-587-4333 FAX: 609-587-4515
sacconzo@iiabnj.org
www.iiabnj.org
Facebook: IIABNJ
Twitter: @iiabnj

Professional Insurance Agents of New Jersey
See PIA of New York
NEW MEXICO

State Associations

National Association of Insurance and Financial Advisors (NAIFA – New Mexico)
1070 South Bosque Loop
Bosque Farms, New Mexico 87068
Key Executive: Lynda Turner
505-264-2602  FAX: 505-869-0525
Naifanm@outlook.com
www.naifanewmexico.org
Facebook: NaifaNewMexico
Operations: Professional Association for Agents and Advisors, Government Affairs – Lobbying

Rocky Mountain Insurance Information Association – NM
See RMIIA of CO, NM, UT & WY

Agent Associations

Independent Insurance Agents of New Mexico, Inc.
1511 University Boulevard, N.E.
Albuquerque, New Mexico 87102
Key Executive: Thomas Turbett
Chief Communications Officer: Rachel Sheffield
505-843-7231 800-621-3978  FAX: 505-243-3367
rachel@iianm.org
www.iianm.org
Facebook: Independent-Insurance-Agents-of-New-Mexico

Professional Insurance Agents of New Mexico
See PIA Western Alliance of Washington

Western Insurance Agents Association (WIAA)
See WIAA in California

NEW YORK

State Associations

Life Insurance Council of New York, Inc.
111 Washington Avenue
Albany, New York 12210
Key Executives: Mary Griffin, Diane D. Stuto
518-436-8417  FAX: 518-436-0226
dstuto@licony.org
www.licony.org
Membership: Trade Associations

New York Insurance Association, Inc.
110 Washington Avenue
Albany, New York 12210
Key Executive: Ellen Melchionni
Chief Communications Officer: Cassandra Anderson
518-432-4227  FAX: 518-432-4220
emelch@nyia.org
www.nyia.org
Facebook: newyorkinsuranceassociation
Twitter: @nyinsuranceassn
Membership: Domestic & Non-Domestic
Property/Casualty Companies
Operations: Lobbying, Education & Public Relations

The New York Alliance Against Insurance Fraud, Inc.
1450 Western Avenue, Suite 101
Albany, New York 12203
Key Executive: Sara-Becca Smith
518-432-3576  FAX: 518-463-8656
info@fraudny.com
www.fraudny.com
Facebook: FraudNY
Twitter: @fraudny

NAIFA – New York State (NAIFA-NYS)
17 Elk Street, Suite 3
Albany, New York 12207
Key Executive: Gregory V. Serio
518-915-1661  FAX: 518-997-3370
info@naifanys.org
www.naifanys.org
Twitter: @NAIFANYS
Membership: Local Life and Health Insurance Agents and Financial Service Professionals
Operations: Advocacy and Industry Relations
Agent Associations

Independent Insurance Agents & Brokers of New York, Inc.
5784 Widewaters Parkway, 1st Floor
De Witt, New York 13214

Key Executive: Richard A. Poppa
Chief Communications Officer: Timothy Dodge
800-962-7950  FAX: 888-432-0510
iiabny@iibn.org
www.iibn.org

Facebook: IABNY
Twitter: @iibn and www.asktim
Operations: Lobbying, Government Affairs and Public Relations

Professional Insurance Agents of NY, NJ, CT, NH
25 Chamberlain Street
P.O. Box 997
Glennmont, New York 12077-0997

Key Executives: Mark Ialonde; Kelly Norris
Chief Communications Officer: Mary Christiano
800-424-4244  FAX: 888-225-6935
plia@plia.org
www.plia.org
Social Media: www.plia.org/COMM/social.php

Other Organizations

Excess Line Association of New York
One Exchange Plaza
55 Broadway, 29th Floor
New York, New York 10006-3728

Key Executive: Daniel F. Maher
646-292-5500
elany@elany.org
www.elany.org

NORTH CAROLINA

State Associations

Insurance Federation of North Carolina
3605 Glenwood Avenue, Suite 500
Raleigh, North Carolina 27612

Key Executive: Michelle Frazier
Chief Communications Officer: Mary L. Selvidge
919-787-8880
Frazier@manningfulton.com
www.manningfulton.com

NAIFA North Carolina
4600 Park Road, Suite 303
Charlotte, North Carolina 28209

Key Executive: Janice Stevens
704-527-2244
jstevens@ncaifa.org
www.ncaifa.org
Facebook: NAIFA-North Carolina

Agent Associations

North Carolina Association of Insurance Agents (NCAIA)
101 Weston Oaks Court
Cary, North Carolina 27513

Key Executive: Sharon Koches
888-275-8912; 919-863-6515  FAX: 919-821-3172
skoches@iianc.com
www.iianc.com

Other Organizations

North Carolina Rate Bureau
2910 Sumner Boulevard
Raleigh, North Carolina 27616

Key Executive: Raymond F. Evans, J.r.
919-783-9790  FAX: 919-797-7400
rfe@ncrb.org
www.ncrb.org
NORTH DAKOTA

State Associations

Association of North Dakota Insurers (ANDI)
C/O Zuger Kirmis & Smith
316 N. Fifth Street, 6th Floor
P.O. Box 1695
Bismarck, North Dakota 58502-1695
Key Executive: Pat Ward
701-223-2711  FAX: 701-223-7387
zkslaw@zkslaw.com;pward@zkslaw.com
www.zkslaw.com
Membership: Domestic Property/Casualty, Life/Health Companies
Operations: Public Affairs

Agent Associations

National Association of Insurance & Financial Advisors of North Dakota (NAIFA-ND)
1811 East Thayer Avenue
Bismarck, North Dakota 58501
Key Executive: Nancy Buechler
701-258-9525  FAX: 701-222-0103
info@naifa-nd.org
www.naifa-nd.org
Operations: Government Affairs

Professional Insurance Agents of North Dakota
1211 Memorial Highway, Suite 6
Bismarck, North Dakota 58504
Key Executive: Steve Becher
701-223-5025  FAX: 701-223-9456
piand@piand.com
www.piand.com
Facebook: PIA-of-ND

OHIO

State Associations

Association of Ohio Life Insurance Companies
C/o Bricker & Eckler, LLP
310 South 3rd Street
Columbus, Ohio 43215
Key Executive: Gregory Lestini
614-227-4899
glestini@bricker.com
www.aolic.com
Membership: Domestic & Non-Domestic Life Companies
Operations: Lobbying

The National Association of Insurance and Financial Advisors – Ohio
17 South High Street, Suite 200
Columbus, Ohio 43215-3458
Key Executive: David W. Field
614-228-4539  FAX: 614-221-1989
field@assnoffices.com
www.naifaohio.org
Facebook: NAIFA-Ohio

Ohio Insurance Institute
172 East State Street, Suite 201
Columbus, Ohio 43215-4321
Key Executive: Dean Fadel
Chief Communications Officer: Mary Bonelli
614-228-1593  FAX: 614-228-1678
deanf@ohioinsurance.org; maryb@ohioinsurance.org
www.ohioinsurance.org
Facebook: ohioinsuranceinstitute; insurancecareers.org
Twitter: @oiorg; @marybonelli; @inscareersorg
OII maintains three advocacy sites that focus on specific issues and safety education:
1) Insurance Careers: www.insurancecareers.org
2) Accident Response Fees:
   www.accidentresponsefees.com
3) Towing Fees: www.stoptowingabuse.com
Membership: Domestic & Non-Domestic Property/Casualty Companies, Agent & Other Organizations
Operations: Public Affairs & Public Relations, Education, Legislative & Regulatory Affairs
Agent Associations

Professional Independent Agents Association of Ohio, Inc.
600 Cross Pointe Road
Gahanna, Ohio 43230
Key Executive: George Haenszel
614-552-8000; 800-555-1742   FAX: 614-552-0115
piaa@piaaohio.com
www.piaaohio.com
Facebook: piaaofhio
Twitter: @piaaohio

Independent Insurance Agents of Oklahoma
P.O. Box 13490
Oklahoma City, Oklahoma 73113
Key Executive: Denise Johnson
Chief Communications Officer: Cathy Cinotto
405-840-4426   FAX: 405-840-4450
info@iiaok.com
www.iiaok.com
Facebook: iiaoklahoma
Twitter: @iiao

OKLAHOMA

State Associations

Association of Oklahoma Life Insurance Companies
C/o Kerr, Irvine, Rhodes & Ables
201 Robert S. Kerr, #600
Oklahoma City, Oklahoma 73102
Key Executive: J. Angela Ables
405-272-9221 FAX: 405-236-3121
aables@kiralaw.com
www.kiralaw.com
Membership: Domestic Life Companies
Operations: Public Affairs

NAIFA – Oklahoma, Inc.
c/o Garza & Associates
4334 N.W. Expressway, Suite 237
Oklahoma City, Oklahoma 73116
Key Executive: Mary P. Garza
405-881-9024   FAX: 405-810-1799
execvp@naifa-oklahoma.org
www.naifa-oklahoma.org
Operations: Lobbying

NAIFA – Oklahoma, Inc.
c/o Garza & Associates
4334 N.W. Expressway, Suite 237
Oklahoma City, Oklahoma 73116
Key Executive: Mary P. Garza
405-881-9024   FAX: 405-810-1799
execvp@naifa-oklahoma.org
www.naifa-oklahoma.org
Operations: Lobbying

OREGON

State Associations

NW Insurance Council
(Serving Oregon, Washington and Idaho)
200 Cedar Street
Seattle, Washington 98121
Key Executive: Kenton Brine
206-624-3330; Helpline: 800-664-4942
FAX: 206-624-3975
Portland Office: 503-465-6800
info@nwinsurance.org
www.nwinsurance.org
Facebook: nwinsurancecouncil
Twitter: @nwinsuranceinfo
Membership: Domestic & Non-Domestic
Property/Casualty Companies, Agent
And Other Organizations
Operations: Media Relations and Public Policy
Communications, Legislative and Regulatory, Education.

NAIFA – Oregon
P.O. Box 2881
Salem, Oregon 97308
Key Executive: Mary Louise VanNatta
503-371-7457   FAX: 503-585-8547
office@naifaoregon.org; executivedirector@naifaoregon.org
www.naifaoregon.org
Agent Associations

Independent Insurance Agents & Brokers of Oregon
5550 SW Macadam Avenue, Suite 305
Portland, Oregon 97239

Key Executive: James H. Perucca
Chief Communications Officer: Barb Demings
503-274-4000; 866-774-4226  FAX: 503-274-0062
jimp@insureoregon.org; barbd@insureoregon.org
www.iabo.org
Facebook: Independent-Insurance-Agents-of-Oregon
Twitter: @IABO

Professional Insurance Agents of Oregon
See PIA Western Alliance in Washington

Pennsylvania

State Associations

Insurance Federation of Pennsylvania
1600 Market Street, Suite 1720
Philadelphia, Pennsylvania 19103

Key Executive: Samuel R. Marshall
215-665-0500  FAX: 215-665-0540
mailbox@ifpenn.org
www.ifpenn.org
Membership: Domestic & Non-Domestic Property/Casualty, Life/Health Companies Operations: Government & Public Relations

NAIFA – Pennsylvania
4811 Jonestown Road, Suite 233
Harrisburg, Pennsylvania 17109

Key Executive: Jan T. Hartman
717-234-2523, 800-552-7258  FAX: 717-234-5390
jhartman@naifa-pa.org
www.naifa-pa.org
Facebook: NAIFA-Pennsylvania
Operations: Lobbying, State Affiliate of the National Association of Insurance and Financial Advisors

Pennsylvania Association of Mutual Insurance Companies (PAMIC)
1017 Mumma Road, Suite 202
Wormleysburg, Pennsylvania 17043
Key Executive: Ron Gallagher, Jr.
717-458-1029
Pamic@Pamic.org
www.pamic.org
Twitter: @pamic1017
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Government Affairs, Education, Public Relations

Agent Associations

Insurance Agents & Brokers of Pennsylvania, Inc.
5050 Ritter Road
Mechanicsburg, Pennsylvania 17055

Key Executive: Rick Russell, II
Chief Communications Officer: Jason F. Ernest, Esq.
717-795-9100; 800-998-9644  FAX: 717-795-8347
iab@iabforme.com
www.iabforme.com

Other Organizations

Pennsylvania Surplus Lines Association
180 Sheree Blvd., Suite 3100
Exton, Pennsylvania 19341

Key Executive: Kenneth A. Rudert
610-594-1340  FAX: 610-594-7623
krudert@pasla.org
www.pasla.org
**PUERTO RICO**

No State Associations

Agent Associations

**Professional Insurance Agents of Puerto Rico & the Caribbean, Inc.**
Urb. Puerto Nuevo Avenue Franklin D Roosevelt #115
San Juan, Puerto Rico 00919-2389
Key Executive: Lilybeth Sosa Cotto
787-792-7849  FAX: 787-792-1262
info@piaofpr.com
www.piaofpr.org
Facebook: PIA.PR.Caribbean

**RHODE ISLAND**

No State Associations

Agent Associations

**Independent Insurance Agents of Rhode Island**
2400 Post Road
Warwick, Rhode Island 02886
Key Executive: Mark A. Male
401-732-2400  FAX: 401-732-1708
mark.male@iiari.com
www.iiari.com
Facebook: Independent-Insurance-Agents-of-Rhode-Island
Twitter: @ri_agents
Membership: Independent Insurance Agents and Brokers
Operations: Lobbying

**SOUTH CAROLINA**

State Associations

**South Carolina Insurance Association**
240 Stoneridge Drive, Suite 110
Columbia, South Carolina 29210
Key Executive: Russ Dubisky
803-252-3455
russ@scinsurance.net
www.scinsurance.net
Facebook: scinsurance
Twitter: @scinsurancenews
Membership: Domestic & Non-Domestic
Property/Casualty Operations: Public Relations

Agent Associations

**Independent Insurance Agents & Brokers of South Carolina**
800 Gracern Road
Columbia, South Carolina 29210
Key Executive: G. Frank Sheppard
Chief Communications Officer: Anita Trevino
803-731-9460  FAX: 803-772-6425
fsheppard@iiabsc.com
www.iiabsc.com
Facebook: scbigi
Twitter: @IIABSC

**SOUTH DAKOTA**

State Associations

**NAIFA – South Dakota**
3916 N. Potsdam Avenue #2660
Sioux Falls, SD 57106
Key Executive: Ruth Jones
605-597-3967  FAX: 605-342-0218
info@naifa-sd.org
www.naifa-sd.org
Twitter: @NAIFA_SD
Insurance Information Institute
www.iii.org

I. State Insurance Organizations

Agent Associations

Independent Insurance Agents of South Dakota (IIASD)
305 Island Drive
Fort Pierre, South Dakota 57532
Key Executive: Jerry Diamond
605-224-6234  FAX: 605-224-6235
jdiamond@iiasd.org
www.iiasd.org
Facebook: Independent-Insurance-Agents-of-South-Dakota
Operations: Agents Association

TENNESSEE

State Associations

NAIFA – Tennessee
P.O. Box 1955
Murfreesboro, Tennessee 37129
Key Executive: Cathy Balkcom
615-904-6013 FAX: 615-907-6389
naifatn@comcast.net
www.naifatn.org
Facebook: naifatennessee

Agent Associations

Insurors of Tennessee
2500 – 21st Avenue South, Suite 200
Nashville, Tennessee 37212
Key Executive: Charles T. Bidek
615-385-1898; 800-264-1898  FAX: 615-385-9303
info@insurors.org
www.insurors.org
Facebook: insurors
Twitter: @insurors
Operations: Lobbying

Professional Insurance Agents of Tennessee, Inc.
504 Autumn Springs Court, Suite A-2
Franklin, Tennessee 37067
Key Executive: Kristopher Fisher
Chief Communications Officer: Jessica Litkenhus
615-823-5057
kfisher@piatn.com
www.piatn.com
Facebook: piatn
Twitter: @piaoftn

TEXAS

State Associations

Insurance Council of Texas
2801 South IH35
P.O. Box 15 Austin, Texas 78767-0015
Key Executive: Albert Betts
Chief Communications Officer: Mark Hanna
512-444-9611 FAX: 512-444-0734
abetts@insurancecouncil.org
mhanna@insurancecouncil.org
www.insurancecouncil.org
Facebook: insurancecounciloftexas
Twitter: @voicefortexas
Membership: Domestic & Non-Domestic
Property/Casualty Companies & Associate Members
Operations: Regulatory Affairs, Public Relations,
Industry Manuals and Services, Statistical Data Collection

National Association of Insurance and Financial
Advisors – Texas
108 Wild Basin Road, Suite 160
Austin, Texas 78746
Key Executive: Tim Von Kennel
Chief Communications Officer: Monica Lopez
512-716-8800 FAX: 512-600-2363
monica.lopez@naifa-texas.org
www.naifa-texas.org
Facebook: naifatexas
Twitter: @naifatexas
Membership: Insurance & Financial Services
Professionals
Operations: Advocacy
Texas Association of Life & Health Insurers
701 Brazos Street, Suite 1500
Austin, Texas 78701
Key Executive: Jennifer Cawley
Chief Communications Officer: Sharon Mineo
512-472-6886  FAX: 512-402-6249
info@talhi.com
www.talhi.com
Twitter: @TALHITX
Membership: Domestic & Foreign Life & Health Companies
Operations: Government Affairs & Lobbying

Texas Coalition for Affordable Insurance Solutions
500 West 13th Street
Austin, Texas 78701
Key Executive: Beaman Floyd
(512) 477-7382  Fax: (512) 477-6240
beamanfloyd@earthlink.net
www.tcais.org
Facebook: tcais
Twitter: @tcais
Membership: Domestic Insurance Companies
Operations: Advocacy

Agent Associations

Independent Insurance Agents of Texas
1115 San Jacinto, Suite 100 (78701)
P.O. Box 684487
Austin, Texas 78768
Key Executive: Marit Peters
Chief Communications Officer: Cindy Quy
512-476-6281  800-880-7428  FAX: 512-469-9512
mpete@iiat.org
www.iiat.org
Facebook: iiatx
Twitter: @iiatx
Operations: Government Affairs, Education Programs & Communications

Texas PIA
P.O. Box 700877
Dallas, Texas 75370
Key Executive: Victoria L. Reece
972-862-3333  Fax: 972-609-5626
vicki@piatx.org
www.piatx.org
Facebook: texaspia
Twitter: @txpia

Other Organizations

Surplus Lines Stamping Office of Texas
805 Las Cimas Parkway, Suite 150
Austin, Texas 78746
Key Executive: Norma Essary
512-531-1860  FAX: 512-346-3422
nessary@slsot.org
www.slsot.org

Texas Surplus Lines Association, Inc.
9020-I Capital of Texas Highway North, Suite 370
Austin, Texas 78759
Key Executive: Jean T. Patterson
512-343-9058  FAX: 512-343-2896
jptsla@tsla.org
www.tsla.org
Facebook: Texas-Surplus-Lines-Association-Inc
Twitter: @TSLA_inc

UTAH

State Associations

Rocky Mountain Insurance Information Association – UT
See RMIIA of CO, NM, UT & WY

Agent Associations

The Utah Association of Independent Insurance Agents
4885 South 900 East, Suite 302
Salt Lake City, Utah 84117
Key Executive: Cheryl Lyman
801-269-1200  FAX: 801-269-1265
info@uaiia.org
www.uaiia.org
Facebook: Utah-Association-of-Independent-Insurance-Agents
Twitter: @uaiia
Operations: Government Affairs
Other Organizations

Surplus Line Association of Utah
6711 South 1300 East
Salt Lake City, Utah 84121
Key Executive: Sylvia C. Bruno
801-944-0114   FAX: 801-944-0116
sbruno@slaut.org
www.slaut.org

VERMONT

State Associations

National Association of Insurance and Financial Advisors (NAIFA – Vermont)
P.O. Box 4095
Burlington, Vermont 05406
Key Executive: Helen Hossley
802-528-5321
naifavt@gmail.com
www.naifavt.org
Facebook: naifa.vermont

Vermont Association of Domestic Property & Casualty Insurance Companies
C/O Co-operative Insurance Companies
P.O. Box 5890
292 Colonial Drive
Middlebury, Vermont 05753
Key Executive: Marie Jewett
802-385-1621   FAX: 802-388-0063
mjewett@ciui.net
www.co-opinsurance.com
Membership: Domestic Property/Casualty Companies
Operations: Public Affairs

Agent Associations

Independent Insurance Agents of Virginia, Inc.
8600 Mayland Drive
Richmond, Virginia 23294
Key Executive: Robert N. Bradshaw, Jr.
Chief Communications Officer: Linda S. Loving
804-747-9300 or 800-288-4428   FAX: 804-747-6557
members@iiaofvirginia.com
www.iiav.com
Facebook: independentinsuranceagentsofvirginia
Twitter: @iiaofvirginia
Operations: Lobbying

Metropolitan Washington Association of Independent Insurance Agents
P.O. Box 1152
Fairfax, Virginia 22038
Key Executive: Diane Voit
703-706-5446   FAX: 703-706-5445
mwaiia@mwaiia.org
www.mwaiia.org
Facebook: Metropolitan-Washington-Association-of-Independent-Insurance-Agents

VIRGINIA

State Associations

NAIFA – Greater Washington D.C.
P.O. Box 5153
Arlington, Virginia 22205
Key Executive: Dina Land
703-532-8778
FAX: 703-940-8393
dina@naifa-gwdc.org
www.naifa-gwdc.org

Agent Associations

Independent Insurance Agents of Virginia, Inc.
8600 Mayland Drive
Richmond, Virginia 23294
Key Executive: Robert N. Bradshaw, Jr.
Chief Communications Officer: Linda S. Loving
804-747-9300 or 800-288-4428   FAX: 804-747-6557
members@iiaofvirginia.com
www.iiav.com
Facebook: independentinsuranceagentsofvirginia
Twitter: @iiaofvirginia
Operations: Lobbying

Metropolitan Washington Association of Independent Insurance Agents
P.O. Box 1152
Fairfax, Virginia 22038
Key Executive: Diane Voit
703-706-5446   FAX: 703-706-5445
mwaiia@mwaiia.org
www.mwaiia.org
Facebook: Metropolitan-Washington-Association-of-Independent-Insurance-Agents
Professional Insurance Agents Association of Virginia & D.C.
8751 Park Central Drive, Suite 140
Richmond, Virginia 23227
Key Executive: Kevin P. Kowar
804-264-2582 FAX: 804-266-3075
pia@piavadc.com
www.piavadc.com
Facebook: Professional-Insurance-Agents-Association-of-Virginia-and-DC
Twitter: @PIAVADC
Operations: Annual Convention & Trade Show, Product Sales, Education, Legislative & Regulatory Advocacy

NAIFA – Virginia
308 N. Parham Road, Suite 100A
Henrico, Virginia 23294-4415
Key Executive: Marie T. Mercer
804-747-6020, ext. 101 FAX: 804-965-0823
info@naifa-virginia.org; marie@naifa-virginia.org
www.naifa-virginia.org

Other Organizations
Virginia Surplus Lines Association
c/o Atlantic Specialty Lines, Inc.
920 Stony Point Parkway, Suite 450
Richmond, Virginia 23235
Key Executive: Greg Provenzo
804-320-9500 FAX: 804-320-7280
gregprov@atlanticspecial.com

NW Insurance Council
(Serving Washington, Oregon and Idaho)
200 Cedar Street
Seattle, Washington 98121
Key Executive: Kenton Brine
206-624-3330; Helpline: 800-664-4942
FAX: 206-624-1975
Portland Office: 503-465-6800
info@nwinsurance.org
www.nwinsurance.org
Facebook: nwinsurancecouncil
Twitter: @nwinsuranceinfo
Membership: Domestic & Non-Domestic Property/Casualty Companies, Agent & Other Organizations
Operations: Media Relations & Public Policy Communications, Legislative & Regulatory, Education

Agent Associations
Independent Insurance Agents and Brokers of Washington
1101 NE 1st Street, Suite B103
Bellevue, Washington 98005
Key Executive: Daniel Holst
425-649-0102 FAX: 425-649-8573
dholst@wainsurance.org
www.wainsurance.org
Facebook: Independent-Insurance-Agents-Brokers-of-Washington

PIA Western Alliance
Representing the affiliate chapters of Washington/Alaska, Oregon/Idaho, Montana and the Group (AZ, CA, NM, & NV)
3205 N.E. 78th Street, Suite 104
Vancouver, Washington 98665
Key Executive: Clark Sitzes
888-246-4466; 360-571-7100 FAX: 888-346-4466
piawest@piawest.com
www.piawest.com
Facebook: pia.west

WASHINGTON
State Associations
Other Organizations

Washington Insurance Examining Bureau, Inc.
2014th Avenue, Suite 300
Seattle, Washington 98121-2329
Key Executive: Wayne Christophersen
206-217-9432  FAX: 206-217-9329
wayne.christophersen@wieb.com
www.wieb.com

Washington Surveying & Rating Bureau
2014th Avenue, Suite 300
Seattle, Washington 98121-2329
Key Executive: Brian Upton-Rowley
Chief Communications Officer: David Bruell
206-217-9772  FAX: 206-217-9329
david.bruell@wsrb.com
www.wsrb.com

Surplus Line Association of Washington (Stamping Office)
600 University Street, Suite 1710
Seattle, Washington 98121-1192
Key Executive: Robert Hope
206-682-3409  FAX: 206-623-3326
info@surpluslines.org; bob@surpluslines.org
www.surpluslines.org

WEST VIRGINIA

State Associations

West Virginia Insurance Federation
C/o Dinsmore & Shohl, LLP
P.O. Box 1887
Charleston, West Virginia 25301
Key Executive: Jill Cranston Rice
304-357-9929  FAX: 304-357-0919
jill.rice@dinsmore.com
www.wvinsurance.org
Membership: Domestic & Non-Domestic
Property/Casualty
Operations: Government Affairs, Lobbying &
Public Relations

Agent Associations

Independent Insurance Agents of West Virginia, Inc.
2006 Kanawha Blvd.
E Charleston, West Virginia 25311
Key Executive: Jan Vineyard
304-342-2440; 800-274-4298  FAX: 304-343-5810
jvineyard@iiawv.org
www.iiawv.org
Facebook: iiawv
Operations: State & Federal Government Affairs
Representation, Professional Liability Coverage,
Insurance Continuing Education & Insurance
Market Access

WISCONSIN

State Associations

Community Insurance Information Center
5215 N. Ironwood Road, Suite 200F
Glendale, Wisconsin 53217
Key Executive: DeLon D. Price
414-291-5360  FAX: 414-291-5370
delon.price@insuranceinfo-ciic.org
www.insuranceinfo-ciic.org
Facebook: insuranceinformation.Milwaukee
Membership: Domestic & Non-Domestic
Property/Casualty Companies
Operations: Public Relations

National Association of Insurance and Financial
Advisors – Wisconsin
600 State Street, Suite A
Cedar Falls, Iowa 50613
Key Executive: Michele Clarke
Associate Executive: Beth Pilcher
855-360-3395  FAX: 703-621-3795
info@naifawisconsin.org
www.naifawisconsin.org
Facebook: NAIFAWI
Twitter: @naifawisconsin
Wisconsin Insurance Alliance
44 East Mifflin Street, Suite 901
Madison, Wisconsin 53703-2800

Key Executive: Andrew J. Franken
608-255-1749 FAX: 608-255-2178
contact@wial.com
www.wial.com
Membership: Property/Casualty Companies Operations: Lobbying, Government Affairs & Public Relations

Agent Associations

Independent Insurance Agents of Wisconsin
725 John Nolen Drive
Madison, Wisconsin 53713

Key Executive: Matt Banaszynski
608-256-4429 FAX: 608-256-0170
matt@iiaw.com
www.iiaw.com
Facebook: iiaofwi
Twitter: @iiaofwisconsin

Professional Insurance Agents of Wisconsin, Inc.
6401 Odana Road
Madison, Wisconsin 53719

Key Executive: Ronald Von Haden
608-274-8388; 800-261-7429 FAX: 608-274-8395
rvonhaden@piaw.org
www.piaw.org
Facebook: professionalinsuranceagentsofwisconsin
Twitter: @piawofwisconsin

Agent Associations

Association of Wyoming Insurance Agents
P.O. Box 799
Sundance, Wyoming 82729-0799

Key Executive: Susan Worthington
307-283-2052 FAX: 775-796-3122
awia@vcn.com
www.awia.com
Facebook: Association-of-Wyoming-Insurance-Agents-AWIA
Operations: Education, Member Benefits, Lobbying

NAIFA — Wyoming
Hampton Insurance & Financial Services
P.O. Box 319
Upton, Wyoming 82730

Key Executive: Steve Hampton
307-468-2635 FAX: 307-468-2415
naifawy@rtconnect.net

WYOMING

State Associations

Rocky Mountain Insurance Information Association — WY
See RMIIA of CO, NM, UT & WY
Part II
NATIONAL ORGANIZATIONS AND REGIONAL OFFICES
NATIONAL ORGANIZATIONS & REGIONAL OFFICES

America’s Health Insurance Plans (AHIP)
601 Pennsylvania Avenue, NW
South Building, Suite 500
Washington, D.C. 20004
Key Executive: Marilyn Tavenner
Chief Communications Officer: Tom Amontree
202-778-3200  FAX: 202-331-7487
mtavenner@ahip.org; tamontree@ahip.org
www.ahip.org
Facebook: AHIP
Twitter: @ahipcoverage

American Council of Life Insurers
101 Constitution Avenue NW, Suite 700
Washington, D.C. 20001
Key Executive: Dirk Kempthorne
Chief Communications Officer: Katherine Trinidad
202-624-2418  FAX: 866-953-4138
katherinetrinidad@acli.com
www.acli.com
Facebook: ACLINews
Twitter: @aclinews

American Insurance Association — National Office
555 12th Street, NW, Suite 550
Washington, D.C. 20004
Key Executive: Leigh Ann Pusey
Chief Communications Officer: Ben Tomchik
202-828-7139  FAX: 202-293-1219;
btomchik@aiadc.org
www.aiadc.org
Facebook: American-Insurance-Association
Twitter: @AIADC

AIA — Mid-Atlantic Region
555 12th Street, NW, Suite 550
Washington, D.C. 20004
Chief Communications Officer: Ben Tomchik
202-828-7129  FAX: 202-293-1219
btomchik@aiadc.org

AIA — Southeast Region
2107 N. Decatur Rd., Suite 257
Decatur, Georgia 30033
Chief Communications Officer: Ben Tomchik
404-261-8834
btomchik@aiadc.org

AIA — Northeast Region
95 Columbia Street
Albany, New York 12210
Chief Communications Officer: Ben Tomchik
518-462-1695  FAX: 518-465-6023
btomchik@aiadc.org

AIA — Midwest Region
655 Deerfield Rd., Suite 100
Deerfield, Illinois 60015
Chief Communications Officer: Ben Tomchik
312-782-7720  FAX: 312-782-7718
btomchik@aiadc.org

AIA — Southwest Region
P.O. Box 12963
Austin, Texas 78711-2963
Chief Communications Officer: Ben Tomchik
512-659-2327  FAX: 512-322-3112
btomchik@aiadc.org

AIA — Western Region (Sacramento)
1015 K Street, Suite 200
Sacramento, California 95814
Chief Communications Officer: Ben Tomchik
916-442-7617  FAX: 916-442-8178
btomchik@aiadc.org

BuildStrong Coalition
901 7th Street, NW, 2nd Floor
Washington, D.C. 20001
Key Executive: Jimi Grande
Chief Communications Officer: Phil Anderson
202-315-5300
PhilAnderson@navigatorsglobal.com
www.buildingstrongamerica.com
Facebook: BuildingStrongAmerica
Twitter: @BuildStrongUSA
Federal Alliance for Safe Homes (FLASH)
1427 East Piedmont Drive, Suite 2
Tallahassee, Florida 32308
Key Executive: Leslie Chapman-Henderson
850-385-7233; 877-221-7233
leslie@flash.org
www.flash.org
Facebook: FederalAlliance
Twitter: @FederalAlliance

Independent Insurance Agents & Brokers of America, Inc.
127 S. Peyton Street
Alexandria, Virginia 22314
Key Executive: Robert Rusbuldt
800-221-7917  FAX: 703-683-7556
info@iaba.net
www.independentagent.com
Facebook: independentagent
Twitter: @indagent

Insurance Institute for Business & Home Safety
4775 E. Fowler Avenue
Tampa, Florida 33617
Key Executive: Julie Rochman
Chief Communications Officer: Brenda O'Connor
813-286-3400  Fax: 813-286-9960
info@ibhs.org
www.DisasterSafety.org
Facebook: disastersafety
Twitter: @disastersafety

Insurance Information Institute, Inc.
110 William Street
New York, New York 10038
Key Executive: Sean Kevelighan
Chief Communications Officer: Jeanne Salvatore
212-346-5500  FAX: 212-791-3807
info@iii.org
www.iii.org
Facebook: InsuranceInformationInstitute
Twitter: @iiiorg

Florida Representative
Lynne McChristian
c/o Florida State University
College of Business – Risk Management/Insurance
821 Academic Way, RBB 233
P.O. Box 306-1110
Tallahassee, Florida 32306-1110
813-440-6446
lynnem@iii.org
www.InsuringFlorida.org
Twitter: @InsuringFLA

California Representative
P.O. Box 1954
Middletown, California 95461
Key Executive: Janet Ruiz
707-584-3430
janetr@iii.org
Twitter: @InsuringCAL

Insurance Institute for Highway Safety
1005 North Glebe Road, Suite 800
Arlington, Virginia 22201
Key Executive: Adrian Lund
Chief Communications Officer: Russ Rader
703-247-1500 Fax: 703-247-1588
rrader@iihs.org
www.iihs.org
Twitter: @iihs_autosafety

Insurance Research Council
(A Division of The Institutes)
710 Providence Road
Malvern, Pennsylvania 19355
Key Executive: David L. Corum
610-644-2212  Fax: 610-640-5388
irc@theinstitutes.org
www.insurance-research.org

National Alliance of Life Companies (NALC)
P.O. Box 50053
Sarasota, Florida 34232
Key Executive: Jim Hodges
Chief Communications Officer: Dawn Bergsma
941-379-6100
nalc@comcast.net
www.nalc.net
Operations: Trade Association of Stock & Mutual Life and Health Insurance Cos.

National Association of Health Underwriters
12 New York Avenue NW, Suite 1100
Washington, D.C. 20005
Key Executive: Janet Trautwein
Chief Communications Officer: Kelly Loussedes
202-552-5060  FAX: 202-747-6820
kloussedes@nahu.org
www.nahu.org
Facebook: NationalAssociationofHealthUnderwriters
Twitter: @nahudotorg
National Association of Insurance and Financial Advisors
2901 Tealstar Court
Falls Church, Virginia 22042-1205
Key Executive: Kevin M. Mayeux
Chief Communications Officer: Sheila Owens
703-770-8100; 877-866-2432  FAX: 703-770-8224
sowens@naifa.org
www.naifa.org
Facebook: NAIFANational
Twitter: @naifa

National Association of Mutual Insurance Companies (NAMIC)
3601 Vincennes Road
Indianapolis, Indiana 46268
Key Executive: Charles M. Chamness
Chief Communications Officer: Catherine L. Imus
317-875-5250  FAX: 317-879-8408
cchamness@namic.org; cimus@namic.org
www.namic.org
Facebook: NAMIC.org
Twitter: @namicnews

NAMIC – Washington, D.C. Office
122 C Street, N.W., Suite 540
Washington, D.C. 20001
Chief Communications Officer: Matt Brady
202-628-1558  FAX: 202-628-1601
mbrady@namic.org
www.namic.org

National Association of Professional Insurance Agents
400 N. Washington Street
Alexandria, Virginia 22314-2353
Chief Communications Officer: Ted Besesparis
703-836-9340  FAX: 703-836-1279
web@pianet.org
www.pianet.com
Facebook: PIANational
Twitter: @PIANational

National Association of Professional Surplus Lines Offices, Ltd.
4131 North Mulberry Drive, Suite 200
Kansas City, Missouri 64116
Key Executive: Brady Kelley
Chief Communications Officer: Susan Henderson
816-741-3910  FAX: 816-741-5409
info@napslo.org
www.napslo.org
Facebook: NAPSLO
Twitter: @napslo

NCCI Holdings, Inc.
901 Peninsula Corporate Circle
Boca Raton, Florida 33487
Key Executive: Bill Donnell
Chief Communications Officer: Susan Donegan
561-893-1000  FAX: 561-893-1191
Pat_geragi@NCCI.com
www.ncci.com

National Insurance Crime Bureau
1111 East Touhy Avenue, Suite 400
Des Plaines, Illinois 60018
Key Executive: Joseph Wehrle
Chief Communications Officer: Roger Morris
847-544-7085  FAX: 847-544-7101
rmorris@nicb.org
www.nicb.org
Facebook: National-Insurance-Crime-Bureau
Twitter: @insurancecrime

Property Casualty Insurers Association of America
8700 West Bryn Mawr Avenue, Suite 1200S
Chicago, Illinois 60631-3512
Key Executive: David A. Sampson
Chief Communications Officer: Jessica Hanson Hanna
847-297-7800  FAX: 847-297-5064
david.sampson@pciaa.net
www.pciaa.net
Facebook: PCIAA
Twitter: @PCIAA

PCI – Washington, D.C. Office
444 North Capitol Street, N.W., Suite 801
Washington, D.C. 20001
Key Executive: Jessica Hanson Hanna
202-639-0473  FAX: 202-639-0494
Jessica.hanna@pciaa.net
PCIs – National Organizations and Regional Offices

**PCI – California**
1415 L Street, Suite 670
Sacramento, California 95814
Key Executive: Mark Sektnan
916-449-1370  FAX: 916-449-1378
mark.sektnan@pciaa.net

**PCI – Colorado**
1410 Grant Street, Suite A102
Denver, Colorado 80203
Key Executive: Kelly Campbell
303-830-6772  FAX: 888-442-6049
kelly.campbell@pciaa.net

**PCI – Florida**
215 South Monroe Street, Suite 720
Tallahassee, Florida 32301
Key Executive: Logan McFaddin
850-681-2615  FAX: 847-297-5064
logan.mcfaddin@pciaa.net

**PCI – Massachusetts**
One State Street, Suite 1500
Boston, Massachusetts 02109
Key Executive: Frank O'Brien
617-723-3976  FAX: 617-227-3590
frank.obrien@pciaa.net

**PCI – New York**
90 South Swan Street, Suite 400
Albany, New York 12210
Key Executive: Kristina Baldwin
518-443-2220  FAX: 518-443-2237
kristina.baldwin@pciaa.net

**PCI – Texas**
1504 San Antonio Street
Austin, Texas 78701
Key Executive: Joe Woods
512-358-1345  FAX: 847-759-4346
joe.woods@pciaa.net

**PCI – Washington**
P.O. Box 14471
Seattle, Washington 98114
206-453-3763  FAX: 888-704-0298
Key Executive: Melanie Smith
melanie.smith@pciaa.net

---

**Reinsurance Association of America**
1445 New York Avenue, NW, 7th Floor
Washington, D.C. 20005
Key Executive: Franklin W. Nutter
Chief Communications Officer: Barbara Carroll
202-783-8390  FAX: 202-638-0936
carroll@reinsurance.org; infobox@reinsurance.org
www.reinsurance.org
Facebook: Reinsurance-Association-of-America
Twitter: @theraa

**Smart Home America**
P.O. Box 2731
Mobile, Alabama 36652
Key Executive: Julie Shiyou-Woodard
Chief Communications Officer: Graham Green
855-742-7233
info@smarthomeamerica.org
www.SmartHomeAmerica.org
Facebook: BuildResilient
Twitter: @BuildResilient

Operations: Smart Home America (SHA) is a grassroots, non-profit organization that addresses the challenges of the built environment. Founded in Mobile, Alabama and incorporated in 2009, SHA partners with like-minded organizations and advocates for stronger building codes, building methods and policies to create resilient communities.

**Surety & Fidelity Association of America (SFAA)**
1140 19th Street, NW, Suite 500
Washington, D.C. 20036
Chief Communications Officer: Lenore Marema
202-463-0600  FAX: 202-463-0606
lmarema@surety.org
www.surety.org
Facebook: SuretyFidelity
Twitter: @SuretyFidelity

**Verisk/ISO**
545 Washington Blvd.
Jersey City, New Jersey 07310-1686
Key Executive: Scott G. Stephenson
Chief Communications Officer: Christopher Perini
201-469-2000  FAX: 201-469-4006
cperini@verisk.com
www.verisk.com
Facebook: VeriskInsurance
Twitter: @Verisk
Part III

INDUSTRY SPONSORED HELPLINES
INDUSTRY SPONSORED HELPLINES

National helplines

National Insurance Crime Bureau
3535 East Touhy, Suite 400
Des Plaines, Illinois 60018
Key Executive: Roger Morris
847-544-7085
Hotline: 800-Tel-NICB (835-6422)
Text: Keyword “Fraud” to TIP411 (847411)

The National Insurance Crime Bureau is the nation’s leading not-for-profit organization dedicated exclusively to preventing, detecting and defeating insurance fraud and vehicle theft through information analysis, investigations, training, legislative advocacy and public awareness. The NICB is supported by more than 1,100 property/casualty insurers and self-insured companies dedicated to combating insurance crime. The NICB gives people the opportunity to help stop insurance crime by reporting suspected fraud via a toll-free hotline, texting from a cell phone or at www.nicb.org.

State helplines

Massachusetts
Insurance Library Association of Boston
156 State Street
Boston, Massachusetts 02109
Key Executive: Glenn J. Cryan
617-227-2087 Fax: 617-723-8524
gcryan@insurancelibrary.org; shart@insurancelibrary.org; mstefanow@insurancelibrary.org
www.insurancelibrary.org

The Insurance Library Association of Boston (ILAB) founded in 1887, is a non-profit insurance association that has an extensive insurance library on all lines of insurance. Supported by a membership of some 300, representing 26 states, the library facilitates insurance reference and research work for members as well as for consumers and students. In particular, they have textbooks, manuals, forms, and insurance legal treatises. An index of insurance-related journals is maintained and available for members to search. Consumers often use The Library for tracing insurance companies that have changed their names or merged with other companies so that policyholders may “find” their coverage, or for Financial Stability Ratings when choosing an insurance company. Law firms tend to use The Library for legal resources related to coverage issues and as a source for specimen forms. Insurance Companies use The Library for statistical information on the industry for benchmarking and policy development as well as for legal research. Producers find The Library’s resources valuable for clients and also take courses and seminars on insurance related topics at The Library.

Illinois
Illinois Insurance Hotline
217 East Monroe Street, Suite 110
Springfield, Illinois 62701
Key Executive: Kevin Martin
217-789-2110
Helpline: 800-444-3338 (In state)

The Illinois Insurance Association manages a toll-free helpline called the Illinois Insurance Hotline. It provides general consumer information, handles consumer complaints and distributes free brochures on all lines of insurance.
Washington

**NW Insurance Council: Consumer Hotline**
(Serving Washington, Oregon & Idaho)
200 Cedar Street
Seattle, Washington 98121
Key Executive: Kenton Brine
206-624-3330
Helpline: 800-664-4942
info@nwinsurance.org
www.nwinsurance.org

Wisconsin

**Community Insurance Information Center**
5215 N. Ironwood Road, Suite 200F
Glendale, Wisconsin 53217
Key Executive: DeLon D. Price
414-291-5360  Fax: 414-291-5370
Consumer.Help@insuranceinfo-ciic.org
www.insuranceinfo-ciic.org

The Community Insurance Information Center operates a helpline for consumers in the Milwaukee area. A large percentage of the calls are from consumers who are having difficulty finding insurance. The Center works closely with local community organizations and is committed to finding coverage for any consumer who calls. They can provide referrals to local insurance agents and have developed a wide range of publications for Spanish speaking consumers. The Community Insurance Information Center is governed by a board of industry, community and agent representatives.
Part IV

STATE INSURANCE DEPARTMENT CONSUMER HELPLINES
<table>
<thead>
<tr>
<th>State</th>
<th>Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>334-241-4411</td>
<td>334-240-4431 After Hours</td>
</tr>
<tr>
<td>Alaska</td>
<td>907-269-7900 Anchorage</td>
<td>907-465-2515 Juneau</td>
</tr>
<tr>
<td></td>
<td>800-467-8725 In State</td>
<td></td>
</tr>
<tr>
<td>Arizona</td>
<td>602-364-2499</td>
<td>800-325-2548 In State</td>
</tr>
<tr>
<td>Arkansas</td>
<td>501-371-2640</td>
<td>800-852-5494 In State</td>
</tr>
<tr>
<td>California</td>
<td>213-897-8921</td>
<td>800-927-4357 In State</td>
</tr>
<tr>
<td>Colorado</td>
<td>303-894-7490</td>
<td>800-930-3745 In State</td>
</tr>
<tr>
<td>Connecticut</td>
<td>860-297-3900</td>
<td>800-203-3447</td>
</tr>
<tr>
<td>Delaware</td>
<td>302-674-7310</td>
<td>800-282-8611 In State</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>202-727-8000</td>
<td></td>
</tr>
<tr>
<td>Florida</td>
<td>850-413-3089</td>
<td>877-693-5236 In State</td>
</tr>
<tr>
<td>Georgia</td>
<td>404-656-2070</td>
<td>800-656-2298 In State</td>
</tr>
<tr>
<td>Hawaii</td>
<td>808-274-3341 Kauai In State</td>
<td>808-974-4000 Hawaii In State</td>
</tr>
<tr>
<td></td>
<td>808-984-2400 Maui In State</td>
<td>800-468-4644 Lanai and Molokai</td>
</tr>
<tr>
<td>Idaho</td>
<td>208-334-4339</td>
<td>800-721-3272 In State</td>
</tr>
<tr>
<td>Illinois</td>
<td>217-782-4515</td>
<td>866-323-5321</td>
</tr>
<tr>
<td></td>
<td>312-814-2420 Chicago</td>
<td>877-527-9431 In State Health Insurance</td>
</tr>
<tr>
<td></td>
<td>800-548-9034 In State Medicare Inquiries</td>
<td>866-445-5364 In State</td>
</tr>
<tr>
<td></td>
<td></td>
<td>800-548-9034 In State Medicare Inquiries</td>
</tr>
<tr>
<td>State</td>
<td>Phone Numbers</td>
<td>In State</td>
</tr>
<tr>
<td>------------</td>
<td>----------------------------------------</td>
<td>-----------------</td>
</tr>
</tbody>
</table>
| Indiana    | 317-232-2395  
            | 317-232-2426  
            | 800-622-4461    | Indiana  |
| Iowa       | 515-281-4038  
            | 877-955-1212    | Iowa      |
| Kansas     | 785-296-7829  
            | 800-432-2484    | Kansas    |
| Kentucky   | 502-564-6034  
            | 800-595-6053    | Kentucky  |
| Louisiana  | 225-239-4770 Health  
            | 225-342-1226 Life  
            | 225-342-1258 P&C  
            | 800-259-5300 In State  
            | 800-259-5301 In State | Louisiana |
| Maine      | 207-624-8475  
            | 800-300-5000    | Maine     |
| Maryland   | 410-468-2000 Life & Health  
            | 410-468-2340 P&C  
            | 800-492-6116 x2458 | Maryland |
| Massachusetts | 617-521-7794  
            | 877-563-4467    | Massachusetts |
| Michigan   | 517-284-8800  
            | 877-999-6442    | Michigan  |
| Minnesota  | 651-539-1600  
            | 800-657-3602    | Minnesota |
| (Dept. of Commerce) | 651-539-1600  
            | 800-657-3602    | Minnesota |
| Mississippi | 601-359-3569  
            | 800-562-2957    | Mississippi |
| Missouri   | 573-751-4126  
            | 800-726-7390    | Missouri  |
| Montana    | 406-444-2040  
            | 800-332-6148    | Montana   |
| Nebraska   | 402-471-2201  
            | 877-564-7323 Consumer Division | Nebraska |
| Nevada     | 775-687-0700 Northern Nevada  
            | 702-486-4003 Southern Nevada  
<pre><code>        | 888-872-3234 In State | Nevada |
</code></pre>
<table>
<thead>
<tr>
<th>State</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Hampshire</td>
<td>603-271-2261</td>
</tr>
<tr>
<td></td>
<td>800-852-3416 In State</td>
</tr>
<tr>
<td>New Jersey</td>
<td>800-446-7467</td>
</tr>
<tr>
<td>New Mexico</td>
<td>505-827-4549</td>
</tr>
<tr>
<td></td>
<td>855-427-5674</td>
</tr>
<tr>
<td>New York</td>
<td>212-480-6400 New York</td>
</tr>
<tr>
<td></td>
<td>518-474-6600 Albany</td>
</tr>
<tr>
<td></td>
<td>716-847-7611 Buffalo</td>
</tr>
<tr>
<td></td>
<td>516-248-5886 Long Island</td>
</tr>
<tr>
<td></td>
<td>800-342-3736 In State</td>
</tr>
<tr>
<td>North Carolina</td>
<td>919-807-6750</td>
</tr>
<tr>
<td></td>
<td>855-408-1212</td>
</tr>
<tr>
<td>North Dakota</td>
<td>701-328-2440</td>
</tr>
<tr>
<td></td>
<td>800-247-0560</td>
</tr>
<tr>
<td>Ohio</td>
<td>614-644-2673</td>
</tr>
<tr>
<td></td>
<td>800-686-1526 In State</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>405-521-2828 Oklahoma City</td>
</tr>
<tr>
<td></td>
<td>800-522-0071 In State</td>
</tr>
<tr>
<td></td>
<td>918-295-3700 Tulsa</td>
</tr>
<tr>
<td>Oregon</td>
<td>503-947-7984</td>
</tr>
<tr>
<td></td>
<td>888-877-4894</td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>717-787-2317</td>
</tr>
<tr>
<td></td>
<td>877-881-6388 In State</td>
</tr>
<tr>
<td>Rhode Island</td>
<td>401-462-9520</td>
</tr>
<tr>
<td>South Carolina</td>
<td>803-737-6180</td>
</tr>
<tr>
<td></td>
<td>800-768-3467 In State</td>
</tr>
<tr>
<td>South Dakota</td>
<td>605-773-3563</td>
</tr>
<tr>
<td>Tennessee</td>
<td>615-741-4737</td>
</tr>
<tr>
<td></td>
<td>800-342-8385 In State</td>
</tr>
<tr>
<td>Texas</td>
<td>512-676-6253</td>
</tr>
<tr>
<td></td>
<td>800-252-3439 In State</td>
</tr>
<tr>
<td>Utah</td>
<td>801-538-3800</td>
</tr>
<tr>
<td></td>
<td>800-439-3805 In State</td>
</tr>
<tr>
<td>Vermont</td>
<td>802-828-3301</td>
</tr>
<tr>
<td></td>
<td>800-964-1784 Consumer Assistance</td>
</tr>
<tr>
<td>State</td>
<td>Phone Numbers</td>
</tr>
<tr>
<td>----------------------</td>
<td>----------------------------------------</td>
</tr>
<tr>
<td>Virginia</td>
<td>804-371-9741</td>
</tr>
<tr>
<td></td>
<td>877-310-6560</td>
</tr>
<tr>
<td></td>
<td>800-552-7945</td>
</tr>
<tr>
<td>Washington</td>
<td>360-725-7080</td>
</tr>
<tr>
<td>West Virginia</td>
<td>304-558-3386</td>
</tr>
<tr>
<td>Wisconsin</td>
<td>608-266-3585</td>
</tr>
<tr>
<td>Wyoming</td>
<td>307-777-7401</td>
</tr>
<tr>
<td>American Samoa</td>
<td>011-684-633-4116</td>
</tr>
<tr>
<td>Guam</td>
<td>671-635-1843</td>
</tr>
<tr>
<td></td>
<td>671-635-1844</td>
</tr>
<tr>
<td></td>
<td>671-635-1845</td>
</tr>
<tr>
<td>Puerto Rico</td>
<td>787-304-8686</td>
</tr>
<tr>
<td>U.S. Virgin Islands</td>
<td>340-773-6459</td>
</tr>
<tr>
<td></td>
<td>340-774-7166</td>
</tr>
</tbody>
</table>