

DIRECTORY OF STATE INSURANCE ORGANIZATIONS

2016 – 2017



110 William Street
New York, NY 10038
Tel: (212) 346-5500
www.iii.org

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Part I

STATE INSURANCE ORGANIZATIONS

ALABAMA

State Associations

Alabama Insurance Coalition
5601 8th Ave S
Birmingham, Alabama 35212

Key Executive: Renee Carter
205-314-9810

TheCarterGroup.Renee@gmail.com

NAIFA – Alabama
4008 Acton Circle
Birmingham, Alabama 35243

Key Executive: Sallie Bryant
205-568-5610 FAX: 205-568-5610

mailto:aaifa@aaifa.com; sallie@aaifa.com
naifanet.com/Alabama

Facebook: Naifa-Alabama/157790730922036

Agent Associations

Alabama Independent Agents Association, Inc.
141 London Parkway
Birmingham, Alabama 35211

Key Executive: Bill Sager
Chief Communications Officer: Michelle McKee
205-326-4129 FAX: 205-326-3086

bsager@aiaa.org; mmckee@aiaa.org
www.aiaa.org

Facebook: alabamaiia

Twitter: @aiaa_tweets

Operations: Education, Government Affairs

Professional Insurance Agents of
Alabama & Georgia
3805 Crestwood Parkway, Suite 140
Duluth, Georgia 30096

Key Executive: Jerry W. Duke
Chief Communications Officer: Carolyn B. Dodd
770-921-7585; 800-233-4902 FAX: 770-921-7590

info@piaal.com
www.piaal.com

ALASKA

No State Associations

Agent Associations

Alaska Independent Insurance Agents & Brokers, Inc.
701 W. 41st Avenue, Suite 103
Anchorage, Alaska 99503

Key Executive: Kelly Schmoke
907-349-2500 FAX: 907-349-1300

akiiab@gci.net
www.aiiab.org

Professional Insurance Agents of Alaska
See PIA of Western Alliance in Washington

ARIZONA

State Associations

Arizona Insurance Institute
P.O. Box 27006
Scottsdale, Arizona 85255

Key Executive: Jeff Bronaugh
Chief Communications Officer: Nicole Farr
602-996-7009 FAX: 602-996-7016

nicole@azinsurance.org
www.arizonainsuranceinstitute.com

Facebook: AZInsuranceBuzz

Twitter: @AzInsuranceBuzz

Membership: Domestic & Non-Domestic
Property/Casualty Companies. Public Outreach, Building
and State Government and Business Partnerships,
Membership Development and Support

National Association of Insurance and
Financial Advisors (NAIFA – Arizona)
P.O. Box 4728
Scottsdale, Arizona 85261-4728

Key Executive: Patricia A. Cheseborough
480-661-6393 FAX: 480-661-6743

naifa-az@azis.com
www.naifa-az.org

Twitter: @naifa



Agent Associations

Independent Insurance Agents & Brokers of Arizona
333 E. Flower Street
Phoenix, Arizona 85012

Key Executive: Lanny L. Hair
Chief Communications Officer: Terri Edwards
602-956-1851; 800-627-3356 FAX: 602-468-1392
terri@iibaz.com
www.iibaz.com

Facebook: IIBAZ
Operations: Insurance Agent – Professional Trade Association – Advocacy/Education, Lobbying, Government Affairs and Public Relations

Professional Insurance Agents of Arizona
See PIA Western Alliance in Washington

Western Insurance Agents Association (WIAA)
See WIAA in California

Other Organizations

The Surplus Line Association of Arizona
15849 N. 71st Street, Suite 100
Scottsdale, Arizona 85254

Key Executive: J. Scott Wede
602-279-6344
swede@sla-az.org
www.sla-az.org

ARKANSAS

State Associations

The National Association of Insurance and Financial Advisors (NAIFA – Arkansas)
P.O. Box 26038
Little Rock, Arkansas 72221

Key Executive: Stuart Baber
501-868-1733; 870-663-0028
naifa.ar@gmail.com
www.naifa-arkansas.org
Facebook: NAIFA-Arkansas

Agent Associations

Independent Insurance Agents of Arkansas
5000 North Shore Drive
North Little Rock, Arkansas 72118

Key Executive: Z. Lynn Zeno
Chief Communications Officer: Lindsey Wilson
501-221-2444; 800-221-3132 FAX: 501-221-0364
lwilson@iaar.org
www.iaar.org

Facebook: IIAArkansas

Professional Insurance Agents of Arkansas
10801 Executive Center Dr. Suite 207
Little Rock, Arkansas 72211

Key Executive: Linda Thompson
501-225-1645 FAX: 501-225-2550
evp@piaar.com
www.piaar.com

Facebook: PIAArkansas
Twitter: @arkansasPIA
Operations: Government Affairs

CALIFORNIA

State Associations

Association of California Insurance Companies
1415 L Street, Suite 670
Sacramento, California 95814-3972

Key Executive: Mark Sektnan
Chief Communications Officer: Nicole Mahrt Ganley
916-449-1370 FAX: 916-449-1378

mark.sektnan@pciaa.net
www.acicnet.org

Twitter: @acicnet
Membership: Domestic & Non-Domestic Property/Casualty Companies
Operations: Lobbying



Association of California Life and Health Insurance Companies
1201 K Street, Suite 1820
Sacramento, California 95814

Key Executive: Brad Wenger
916-442-3648 FAX: 916-442-1730

Bwenger@aclhic.com
www.aclhic.com

Membership: Domestic & Non-Domestic Life and Health Insurance Companies
Operations: Lobbying

National Association of Insurance and Financial Advisors – California (NAIFA – California)
4101 Dublin Blvd., Suite F, PMB57
Dublin, California 94568

Key Executive: Shane E. Westhoelter
Chief Communications Officer: Michele Clarke
916-646-8600 FAX: 916-646-8130

info@naifacalifornia.org
www.naifacalifornia.org

Facebook: naifaca
Twitter: @naifacalifornia

Pacific Association of Domestic Insurance Companies (PADIC)

1121 L Street, Suite 103
Sacramento, California 95814

Key Executive: Stacey Jackson
916-231-1504

smchugh@mchughgr.com
www.padic.org

Personal Insurance Federation of California
1201 K Street, Suite 950
Sacramento, California 95814

Key Executive: Rex Frazier
Chief Communications Officer: Jim Anderson
916-442-6646 FAX: 916-446-9548

rfrazier@pifc.org; janderson@pifc.org
www.pifc.org

Facebook: Personal-Insurance-Federation-of-California/242631119107243

Twitter: @PIFCalifornia

Membership: Domestic & Non-Domestic Personal Lines Property/Casualty Companies
Operations: Lobbying, Government Affairs and Public Relations

Agent Associations

Professional Insurance Agents of California
See PIA Western Alliance in Washington

Western Insurance Agents Association (WIAA)
(Serving Arizona, California, Nevada and New Mexico)
11190 Sun Center Drive, Suite 100
Rancho Cordova, California 95670

Key Executive: Jodi Wimmer
Chief Communications Officer: Kou Vang
916-443-4221; 800-553-4221

FAX: 916-443-5559
wiaa@wiaagroup.org
www.wiaagroup.org

Other Organizations

Independent Insurance Agents & Brokers of California (IIABCal)

7041 Koll Center Parkway, Suite 290
Pleasanton, California 94566

Key Executive: Clark Payan
Chief Communications Officer: David Benesh
800-772-8998 or 925-426-3300 FAX: 925-484-6014

info@iibcal.org
www.iibcal.org

Facebook: iibcal
Twitter: @IIABCal

Operations: Lobbying, Education, Products

Surplus Line Association of California
(Stamping Office)

50 California Street, 18th Fl.
San Francisco, California 94111

Executive Director: Benjamin J. McKay
Director of Stamping Office: Joy Erven
415-434-4900 FAX: 415-434-3716

bmckay@slacal.org; jerven@slacal.org
www.slacal.org

Twitter: @SLACALNEWS



COLORADO

State Associations

NAIFA – Colorado
P.O. Box 271273
Louisville, Colorado 80027

Key Executive: Bob Lundy
303-919-4494; FAX: 303-362-5809
bob.lundy@naifacolorado.org
www.naifacolorado.org

Rocky Mountain Insurance Information Association –
CO, NM, UT & WY
7951 E. Maplewood Avenue, Suite 110
Greenwood Village, Colorado 80111

Key Executive: Carole Walker
303-790-0216; 800-355-9524 FAX: 303-790-0433
carole@rmiia.org
www.rmiia.org

Facebook: rockymountaininsuranceinformation
Twitter: @RMIIA

Membership: Domestic & Non-Domestic
Property/Casualty Companies
Operations: Public Relations & Legislative Activities

Agent Associations

Professional Independent Insurance Agents of
Colorado, Inc. (PIIAC)
8354 Northfield Boulevard, Suite 2710
Denver, Colorado 80238

Key Executive: Bryan Bernier
303-512-0627 FAX: 303-512-0575
bryan@piiac.com
www.piiac.com

Facebook: copiiac
Twitter: @piiac_insurance

Other Organizations

Surplus Lines Association of Colorado
P.O. Box 799
Golden, Colorado 80402-0799

Key Executive: John Wethey
303-681-4924
surplusline@earthlink.net
www.colosla.org

Membership: Licensed Surplus Lines Brokers

CONNECTICUT

State Associations

Insurance Association of Connecticut
21 Oak Street #607
Hartford, Connecticut 06106-8003

Key Executive: Eric J. George
860-547-0610 FAX: 860-547-0615
egeorge@iaconnecticut.com
www.iaconnecticut.com

Membership: Domestic and Foreign Property/Casualty
and Life Companies
Operations: Lobbying, Government Affairs and
Public Relations

Agent Associations

Independent Insurance Agents of Connecticut, Inc.
30 Jordan Lane
Wethersfield, Connecticut 06109

Key Executive: Warren C. Rupparr
860-563-1950; 800-842-2208 FAX: 860-257-9981
wruppar@iiac.org
www.iiact.org

Professional Insurance Agents of Connecticut
See PIA of New York

DELAWARE

State Associations

NAIFA – Delaware
c/o Kate Schlegel, Association Executive
P.O. Box 15102
Newark, Delaware 19711

Chief Communications Officer: Kate Schlegel
302-668-3816 FAX: 302-225-3169
ksdesign1@comcast.net
www.naifade.org

Facebook: naifade
Operations: Member Services and Advocacy



Agent Associations

The Delaware Association of Insurance Agents & Brokers, Inc.
See Insurance Agents & Brokers in Mechanicsburg, PA

DISTRICT OF COLUMBIA

State Associations

District of Columbia Insurance Federation
P.O. Box 78160
Washington, D.C. 20013

Key Executive: Wayne McOwen
202-797-0757

wmcowen@dcif.org
www.dcif.org

Membership: Domestic & Non-Domestic
Property/Casualty, Life/Health Companies, Agent
Groups & Others
Operations: Government Affairs and Lobbying

Agent Associations

Professional Insurance Agents of D.C.
See PIA of Virginia

FLORIDA

State Associations

NAIFA – Florida
1836 Hermitage Blvd., #200
Tallahassee, Florida 32308-7706

Key Executive: Tom Ashley
Chief Communications Officer: Tom Ashley
850-422-1701 FAX: 850-422-2762

admin@naifa-florida.org
www.naifa-florida.org

Facebook: NAIFAFloida
Twitter: @NAIFAFLL

Florida Insurance Council
150 South Monroe Street, Suite 206
Tallahassee, Florida 32301

Key Executive: Cecil Pearce
850-386-6668 FAX: 850-386-7371

cpearce@flains.org
www.flains.org

Membership: Domestic & Non-Domestic
Property/Casualty, Life/Health Companies
Operations: Lobbying, Government Affairs and
Public Relations

Personal Insurance Federation of Florida
215 South Monroe Street, Suite 835
Tallahassee, Florida 32301

Key Executive: Michael Carlson
850-597-7425 FAX: 850-597-7432

info@piff.net
www.piff.net

Twitter: @piffnews

Agent Associations

Florida Association of Insurance Agents (FAIA)
3159 Shamrock South
P.O. Box 12129
Tallahassee, Florida 32317-2129

Key Executive: Jeffrey W. Grady
Chief Communications Officer: Sue Ray
850-893-4155 FAX: 850-668-2852

jgrady@faia.com; sray@faia.com
www.faia.com

Facebook: Florida.Agents
Twitter: @faia_Florida

Professional Insurance Agents of Florida, Inc.
1390 Timberlane Road
Tallahassee, Florida 32312

Key Executive: Corey G. Mathews, CAE
850-893-8245 FAX: 850-893-8316

piafl@piafl.org
www.piafl.org

Facebook: piafl
Twitter: @piafl



Other Organizations

Florida Surplus Lines Association
325 John Knox Rd., Suite L103
Tallahassee, Florida 32303

Executive Director: Jillian Heddaeus
850-224-0711 FAX: 850-222-3019
membership@myfsla.com
www.myfsla.com

GEORGIA

State Associations

NAIFA – Georgia
677 Main Street
Suwanee, Georgia 30024

Key Executive: Debby Evans
770-455-4459; 800-422-0773 FAX: 770-455-4469
debby@naifageorgia.org
www.naifageorgia.org
Facebook: NAIFAGEorgia

Georgia Association of Property/Casualty
Insurance Companies
P.O. Box 183
Clermont, Georgia 30527

Key Executive: Emily C. Bagwell
770-883-6017
Emily@ecblaw.net
Membership: Domestic Property/Casualty Companies
and Associate P&C Companies.
Operations: Legislative Affairs

Agent Associations

Independent Insurance Agents of Georgia, Inc.
4555 Mansell Road, Suite 300
Alpharetta, Georgia 30022

Key Executive: Betsy Olson
Chief Communications Officer: Christy Minardi
770-458-0093; 800-878-6487 FAX: 770-458-8007
cminardi@iiag.org
www.iiag.org
Facebook: IIAGeorgia
Twitter: @iiagnews
Operations: Government Affairs, Conventions,
Insurance Education, Communications

Professional Insurance Agents of Georgia
3805 Crestwood Parkway NW, Suite 140
Duluth, Georgia 30096

Key Executive: Jerry W. Duke
Chief Communications Officer: Carolyn Dodd
770-921-7585; 800-233-4902 FAX: 770-921-7590
info@piaga.com
www.piaga.com
Facebook: PIAofGA
Twitter: @piaofgeorgia
Operations: Insurance Association

HAWAII

State Associations

Hawaii Insurers Council
1003 Bishop Street
Suite 2010 Pauahi Tower
Honolulu, Hawaii 96813

Key Executive: Alison Ueoka
808-525-5877
aueoka@808insurers.org
www.808insurers.org
Membership: Domestic & Non-Domestic
Property/Casualty Companies
Operations: Government Affairs

NAIFA Hawaii
516 Kawaihae Street, #E
Honolulu, Hawaii 96825

Key Executive: Cynthia Takenaka
808-394-3451 FAX: 808-395-4417
NAIFA-Hawaii@hawaii.rr.com

Agent Associations

Hawaii Independent Insurance Agents Association
76 N. King Street #201
Honolulu, Hawaii 96817

Key Executive: Jim Cavanah
Chief Communications Officer: Rick Humphreys
808-531-3125 FAX: 808-531-9995
hiia@hawaii.twcbc.com
www.iiaba.net/HI



Other Organizations

Hawaii Insurance Bureau, Inc.
715 South King Street, Suite 320
Honolulu, Hawaii 96813
808-531-2771 FAX: 808-536-3516
CustomerService@hibinc.com
www.hibinc.com

IDAHO

State Associations

Idaho Insurance Council
1408 Brooklawn Dr.
Boise, Idaho 83709-2049

Key Executive: Tricia Carney
208-850-2342

Tricia.carney@doi.idaho.gov

Membership: Domestic & Non-Domestic
Property/Casualty & Life/Health Companies, Agent
Organizations and Others
Operations: Government Affairs and Public Relations

NAIFA - Idaho
55 SW 5th Avenue, Suite 100
Meridian, Idaho 83642

Key Executive: Kyra Gibson
208-888-0988

kyrag@naifaidaho.org

www.naifaidaho.org

Facebook: naifaidaho

Twitter: NAIFAIDAHO

Operations: Government Affairs

NW Insurance Council
(Serving Idaho, Oregon and Washington)
200 Cedar Street
Seattle, Washington 98121

Key Executive: Kenton Brine
206-624-3330; Helpline: 800-664-4942

FAX: 206-624-1975

Portland Office: 503-465-6800

info@nwinsurance.org

www.nwinsurance.org

Facebook: nwinsurancecouncil

Twitter: @nwinsuranceinfo

Membership: Domestic & Non-Domestic
Property/Casualty Companies, Agent
And Other Organizations

Operations: Media Relations and Public Policy
Communications, Legislative and Regulatory, Education.

Agent Associations

Independent Insurance Agents & Brokers of Idaho,
Inc.

595 South 14th
Boise, Idaho 83702

Key Executive: Wendy Tippetts
208-342-9326 FAX: 208-336-2901

association@iiabi.org

www.iiabi.org

Facebook: IIABI

Operations: Government Affairs, education and other
membership services

Professional Insurance Agents of Idaho
See PIA Western Alliance of Washington

Other Organizations

Idaho Surveying & Rating Bureau, Inc.
1871 South Cobalt Point Way
Meridian, Idaho 83642

Key Executive: Joseph C. Harbacheck
208-343-5483 FAX: 208-895-8059

info@isrb.com

www.isrb.com

Operations: Property Insurance Rating Organization



Surplus Line Association of Idaho, Inc.
(Stamping Office)
595 South 14th Street
Boise, Idaho 83702

Key Executive: Wendy Tippetts
208-336-2901 FAX: 208-336-2901
wendy@idahosurplusline.org
www.idahosurplusline.org

ILLINOIS

State Associations

NAIFA – Illinois
60 Adloff Lane
Springfield, Illinois 62703

Key Executive: Sara Decatoire
217-529-0126; 800-543-9961 FAX: 217-529-0977
sara@naifa-il.com
www.naifa-il.com
Facebook: NAIFAIllinois

Illinois Association of Mutual Insurance Companies
P.O. Box 116
Ohlman, Illinois 62076

Key Executive: Jacqueline Rakers
217-563-8300 FAX: 888-403-0935
leadership@iamic.org
www.iamic.org
Facebook: Illinois-Association-of-Mutual-Insurance-Companies/119399658080943
Membership: Illinois Farm Mutual Insurers
Operations: Government Affairs and Education

Illinois Insurance Association
Illinois Insurance Hotline
217 East Monroe Street, Suite 110
Springfield, Illinois 62701

Key Executive: Kevin J. Martin
217-789-1010 FAX: 217-789-6559
kjmartin@illinoisinsurance.org
www.illinoisinsurance.org
Membership: Domestic & Non-Domestic
Property/Casualty Companies
Operations: Public Affairs & Public Relations

Illinois Life Insurance Council
600 South Second, Suite 401
Springfield, Illinois 62704

Key Executive: Larry Barry
217-544-1637 FAX: 217-544-6604
Membership: Domestic & Non-Domestic
Life Companies
Operations: Public Affairs

Agent Associations

Independent Insurance Agents of Illinois (IIA of IL)
4360 Wabash Avenue
Springfield, Illinois 62711

Key Executive: Mark Kuchar
Communications Officers: Rachel Romines and
Deann French
217-793-6660; 800-628-6436 FAX: 217-793-6744
info@IIAofil.org
www.iaofil.org
Facebook: IIAofIL
Twitter: @iaofil
Operations: Lobbying

Other Organizations

Surplus Line Association of Illinois
222 S. Riverside Plaza, Suite 2220
Chicago, Illinois 60606

Key Executive: David Ocasek
312-263-1993
docasek@slai.org
www.slai.org



INDIANA

State Associations

NAIFA Indiana
7050 W.116th Street, Suite 50
Fishers, Indiana 46038

Key Executive: Sandra Gray
317-844-6268 FAX: 317-844-7659
sandyg2012@naifa-indiana.org
www.naifa-indiana.org
Facebook: pages/NAIFA-Indiana/176123702434295
Twitter: @NAIFA

Insurance Institute of Indiana, Inc.
115 W. Washington Street
Suite 955 – South Tower
Indianapolis, Indiana 46204

Key Executive: Martin (Marty) P. Wood
317-464-2450 FAX: 317-464-2460
mpw@insuranceinstitute.org
www.insuranceinstitute.org
Membership: Domestic & Non-Domestic Health,
Life & Property/Casualty Companies
Operations: Lobbying

Agent Associations

Independent Insurance Agents of Indiana, Inc.
3435 West 96th Street
Indianapolis, Indiana 46268

Key Executive: Stephen Duff
Chief Communications Officer: Melissa Hall
317-824-3780; 800-438-4424 FAX: 317-824-3786
duff@bigi.org
www.bigi.org
Facebook: IndepInsAgtsIN
Twitter: @indinsagtsofin
Membership: Independent Agencies, Insurance
Companies & Industry Suppliers

Other Organizations

Arlington Roe & Co., Inc.
8900 Keystone Crossing, Suite 800
Indianapolis, Indiana 46240
Key Executive: James A. Roe
317-554-8550; 800-878-9891 FAX: 888-552-9891
jroe@arlingtonroe.com
www.arlingtonroe.com
Facebook: ArlingtonRoe-Co-Inc/323126041063324
Operations: Managing General Agents/Wholesale
Insurance Brokers

IOWA

State Associations

Iowa Insurance Institute
Davis Brown Tower
215 10th Street, Suite 1300
Des Moines, Iowa 50309

Key Executive: Steve Morain
515-246-7947 FAX: 515-243-0654
stevemorain@davisbrownlaw.com
www.iowains.org

Membership: Domestic & Non-Domestic
Property/Casualty Companies
Operations: Lobbying and Public Affairs

Federation of Iowa Insurers
700 Walnut, Suite 1600
Des Moines, Iowa 50309

Key Executive: Paula Dierenfeld
515-283-8023 FAX: 515-283-3108
psd@nyemaster.com
www.federationofiowainsurers.com
Membership: Life Insurance Cos., Health Insurance
Cos., Financial Service Cos. and Foreign Cos./
Assoc. Member
Operations: Government Affairs, Public Affairs &
Public Relations



National Association of Insurance and Financial
Advisors (NAIFA – Iowa)
600 State Street, Suite A
Cedar Falls, Iowa 50613

Key Executive: Michele Grassley Clarke
866-632-1491 FAX: 703-342-0386

info@naifaiowa.org

www.naifaiowa.org

Facebook: naifaiowa

Operations: Member Services, Advocacy, State
Convention

Agent Associations

Independent Insurance Agents of Iowa
4000 Westown Parkway, Suite 200J
West Des Moines, Iowa 50266

Key Executive: Bob Skow
515-223-6060/800-272-9312 FAX: 515-222-0610

bob@iiaiowa.org

www.iiaiowa.org

Facebook: iiaiowa

Twitter: @iiaiowa

KANSAS

State Associations

National Association of Insurance and
Financial Advisors of Kansas
825 S. Kansas Suite 500
Topeka, Kansas 66612

Key Executive: Sandy Braden
785-354-7770 FAX: 785-233-2206

sandy@naifakansas.org

www.naifakansas.org

Agent Associations

Kansas Association of Insurance Agents
815 S.W. Topeka Blvd.
Topeka, Kansas 66612

Key Executive: David Hulcher
Chief Communications Officer: Nicole Schings
785-232-0561 FAX: 785-232-6817

info@kaia.com

www.kaia.com

Facebook: TheBiglofKansas

KENTUCKY

State Associations

Insurance Institute of Kentucky
P.O. Box 54542
Lexington, Kentucky 40555-4542

Key Executive: Mark Treesh
859-543-9759 FAX: 859-543-9759

mark@iiky.org

www.iiky.org

NAIFA – Kentucky
12808 Townepark Way, Suite 200
Louisville, Kentucky 40243

Key Executive: Gayle H. Prescott
502-244-0150 FAX: 502-244-3111

naifaky@executiveservices.info

www.naifakentucky.org

Facebook: NAIFA-Kentucky

Kentucky Insurance Council
c/o Paula P. Smith
Kentucky Farm Bureau Mutual Insurance Company
9201 Bunsen Parkway
P.O. Box 20700
Louisville, Kentucky 40250-0700

502-493-7606 FAX: 502-495-7785

paula.smith@Kyfb.com

Membership: Domestic & Non-Domestic
Property/Casualty, Health & Life Insurance Companies,
Agent Organizations and Others
Operations: Public Affairs & Public Relations



Agent Associations

Independent Insurance Agents of Kentucky, Inc.
13265 O'Bannon Station Way
Louisville, Kentucky 40223

Key Executive: Peggy Porter
502-245-5432; 866-426-4425 FAX: 502-245-5750

iiak@iiak.org

www.iiak.org

Facebook: IIAKentucky

Twitter: @iiakentucky

Operations: Insurance Agents Association

Professional Insurance Agents of Kentucky
107 Consumer Lane
Frankfort, Kentucky 40601

Key Executive: Christi LeMay
502-875-3888 FAX: 502-227-0839

info@piaky.org

www.piaky.org

Facebook: PIA-of-Kentucky/224043957656149

Other Organizations

Kentucky Surplus Lines Association
c/o Risk Placement Services, Inc.
P.O. Box 14032
Lexington, Kentucky 40512-4032

Key Executive: Bobby Owens
800-432-9348 FAX: 888-370-9530

bobby_owens@rpsins.com

LOUISIANA

State Associations

Louisiana Insurers' Conference

450 Laurel Street, Suite 1400
Baton Rouge, Louisiana 70801

Key Executive: Phyllis Perron
225-343-2776 FAX: 225-344-1132

pperron@pperron.com

www.lainsconf.org

Membership: Domestic Life and Health Insurance
Companies, Workers' Comp, Property/Casualty,
and Re-Insurance Companies
Operations: Public Affairs

Agent Associations

Independent Insurance Agents and Brokers
of Louisiana

18153 E. Petroleum Drive
Baton Rouge, Louisiana 70809

Key Executive: Jeff Albright
225-819-8007 FAX: 225-819-8027

jalbright@iabl.com

www.IIABL.com

Facebook: Independent-Insurance-Agents-Brokers-
of-Louisiana/315770498138

Twitter: @IIABLA

Operations: Lobbying

Professional Insurance Agents of Louisiana, Inc.
8064 Summa Avenue, Suite C
Baton Rouge, Louisiana 70809

Key Executive: Jody Boudreaux
225-766-7770; 800-349-3434 FAX: 225-766-1601

info@piaoflouisiana.com

www.piaoflouisiana.com

Facebook: Professional-Insurance-Agents-of-
Louisiana/153753538033579

Operations: Government Affairs

Other Organizations

Louisiana Surplus Line Association
P.O. Box 2781
Baton Rouge, Louisiana 70821-2781

Key Executive: Ricky Jenkins
225-343-2776 FAX: 225-344-1132

Info@lasurpluslines.com

www.lasurpluslines.com

Property Insurance Association of Louisiana
(Independent Rating Bureau)

433 Metairie Road, Suite 400
Metairie, Louisiana 70005

Key Executive: A.J. Herbert
504-836-7980 FAX: 504-831-3444

AHerbert@pial.org

www.pial.org



MAINE

State Associations

National Association of Insurance and
Financial Advisors of Maine
P.O. Box 11515
Portland, Maine 04104

Key Executive: Denise Neault
207-809-7687 FAX: 207-283-8903
exec@naifa-me.org
www.naifa-me.org

Agent Associations

Maine Insurance Agents Association
17 Carriage Lane
Hallowell, Maine 04347

Key Executive: Lisa L. Veregge, CAE, CPIA
207-623-1875 FAX: 207-626-0275
Lisa@maineagents.net
www.maineagents.com
Facebook: Maine-Insurance-Agents-
Association/195817537101178

MARYLAND

State Associations

League of Life & Health Insurers of Maryland
36 S. Charles Street, 12th Floor
Baltimore, Maryland 21201

Key Executive: Kimberly Robinson
410-659-7761 FAX: 410-659-7630
krobinson@fblaw.com
www.fblaw.com

Membership: Domestic & Non-Domestic
Life/Health Companies

Agent Associations

Independent Insurance Agents of Maryland, Inc.
2408 Peppermill Drive, Suite A
Glen Burnie, Maryland 21061-3257

Key Executive: Shelley Arnold
410-766-0600; 800-544-3368 FAX: 410-766-0993
Shelley@iiamd.org
www.iiamd.org

Facebook: The-Independent-Insurance-Agents-of-
Maryland-Inc/105578779529

Twitter: @IIA_Maryland

Operations: Government Affairs, Licensing/Education,
Insurance Programs

NAIFA – Maryland
191 Main Street, Suite 200
Annapolis, Maryland 21401

Key Executive: Joan Smith
410-268-6876; 800-304-9934 FAX: 443-458-0444
exec@naifa-maryland.org
www.naifa-maryland.org

Facebook: Naifa-Maryland/260283510667518
Twitter: @NAIFAMD

MASSACHUSETTS

State Associations

Life Insurance Association of Massachusetts
20 Park Plaza, Suite 630
Boston, Massachusetts 02116

Key Executive: Luke A. Dillion
Chief Communications Officer: Debbie Geary
617-375-9200 FAX: 617-375-1029
dgeary@liam.org
www.liam.org

Membership: Domestic & Foreign Life Companies
Operations: Government Relations

Massachusetts Insurance Federation, Inc.
Two Center Plaza, 8th Floor
Boston, Massachusetts 02108

Key Executive: John P. Murphy
617-557-5538 FAX: 617-557-5675
jmurphy.mif@mpiua.com
www.massinsurance.org



Agent Associations

Massachusetts Association of Insurance Agents
91 Cedar Street
Milford, Massachusetts 01757

Key Executive: Francis A. Mancini, Esq.
Chief Communications Officer: Donna M. McKenna
508-634-2900; 800-972-9312 FAX: 508-634-2929
info@massagent.com
www.massagent.com
Facebook: massagent

MICHIGAN

State Associations

Insurance Institute of Michigan
334 Townsend Street
Lansing, Michigan 48933

Key Executive: Peter Kuhnmuench
Chief Communications Officer: Lori Conarton
517-371-2880 FAX: 517-371-2882
iim@iiminfo.org
www.iiminfo.org

Facebook: Insurance-Institute-of-Michigan/194941243997

Twitter: @IIM_Lori

Membership: Domestic & Non-Domestic
Property/Casualty Companies
Operations: Lobbying, Government Affairs and
Public Relations

Life Insurance Association of Michigan

1217 Turner Street
Lansing, Michigan 48906
517-482-7058 FAX: 866-298-2115
liam1@gmail.com

Membership: Domestic and Foreign Life
Insurance Companies
Operations: Lobbying and Government Affairs

NAIFA – Michigan

240 S. Bridge Street, Suite 210
DeWitt, Michigan 48820

Key Executive: Kay Harless
517-668-3960 FAX: 517-668-3961
naifamichigan@yahoo.com
www.naifamichigan.com

Agent Associations

Michigan Association of Insurance Agents (MAIA)
1141 Centennial Way
Lansing, Michigan 48917

Key Executive: Bev Barney
517-327-8028
bbarney@michagent.org
www.michagent.org
Facebook: michiganagent
Twitter: @michagents
Operations: Lobbying

Other Organizations

Michigan Surplus Lines Association
c/o J.M. Wilson Corp.
8036 Moorsbridge Rd.
Portage, Michigan 49024-4037

Key Executive: David Wilson
269-327-4130 FAX: 269-327-4131
dwilson@jmwilson.com
www.jmwilson.com

Membership: Michigan Surplus Lines Licensees
Operations: Government Affairs

MINNESOTA

State Associations

Insurance Federation of Minnesota
15490 – 101st Avenue, North, Suite 300
Maple Grove, Minnesota 55369

Key Executive: Robert D. Johnson
Chief Communications Officer: Mark Kulda
763-657-8690 FAX: 763-322-8831
mkulda@insurancemn.org
www.insurancefederation.org

Twitter: @IFMIssues

Membership: Domestic & Non-Domestic
Property/Casualty, Commercial Health
Companies, Agents, Subscribers
Operations: Lobbying, Government Affairs,
Public Relations and Consumer Education



Minnesota Association of Farm Mutual Insurance
Companies Inc. (MAFMIC)
601 Elm Street East
P.O. Box 880
St. Joseph, Minnesota 56374

Key Executive: Aaron Cocking
320-271-0909 FAX: 320-271-0912
aaron@mafmic.org
www.mafmic.org
Facebook: MAFMIC
Twitter: @MAFMIC

The National Association of Insurance and
Financial Advisors (NAIFA – Minnesota)
1000 Westgate Drive, Suite 252
St. Paul, Minnesota 55114

Key Executive: Rachel Dicks
651-366-6091 FAX: 651-290-2266
naifa@naifa-mn.org
www.naifa-mn.org
Facebook: NaifaMN
Twitter: @naifamn

Agent Associations

MN Independent Insurance Agents &
Brokers Association
15490 101st Avenue N., Suite 100
Maple Grove, Minnesota 55369

Key Executive: Daniel D. Riley
Chief Communications Officer: Keith Knapp
800-864-3846 or 763-235-6460 FAX: 763-235-6461
miia@miia.org
www.miia.org
Facebook: BiglofMN
Twitter: @BiglofMN

MISSISSIPPI

State Associations

National Association of Insurance and
Financial Advisors – Mississippi (NAIFA)
5475 Executive Place
Jackson, Mississippi 39206

Key Executive: Fonda K. Devrow
601-981-1522 FAX: 601-981-2745
NAIFA-Jackson@comcast.net
www.naifams.org

Mississippi Life Companies Association
P.O. Box 78
Jackson, Mississippi 39205

Key Executive: Kerry Parrish
601-981-5332 x1461 FAX: 601-321-2931
kparrish@sfbli.com
Membership: Domestic & Non-Domestic
Life Companies
Operations: Public Affairs & Public Relations

Agent Associations

Independent Insurance Agents of Mississippi (IIAM)
124 Riverview Drive
Flowood, Mississippi 39232-8908

Key Executive: Clinton Graham
601-939-9909; 800-898-0821 FAX: 601-939-9553
iiam@msagent.org
www.msagent.org
Facebook: IndependentInsuranceAgentsOfMississippi

Professional Insurance Agents Association
of Mississippi
4744 I-55 North
Jackson, Mississippi 39211

Chief Communications Officer: Keri Morrell
601-984-8855; FAX: 601-984-9008
piaofms3@aol.com
www.piams.com
Membership: Agencies and Companies
Operations: Agents Association (Independent)



Other Organizations

Mississippi State Rating Bureau
6455 Wirtz Road
Flowood, Mississippi 39232

P.O. Box 5231
Jackson, Mississippi 39296

Key Executive: Joe S. Shumaker
601-981-2915 FAX: 601-981-2924
msrb@msratingbureau.com
www.msratingbureau.com

MISSOURI

State Associations

National Association of Insurance and
Financial Advisors (NAIFA) – Missouri
1717 E. Republic Road, Suite A
Springfield, Missouri 65804

Key Executive: Jean Harmison
417-886-8606 FAX: 417-886-3685
jean@clubmanagementservices.com
www.naifamo.org

Missouri Insurance Coalition
220 Madison Street, 3rd Floor
Jefferson City, Missouri 65101

Key Executive: Calvin Call
Chief Communications Officer: Stephen J. Witte
573-893-4241 FAX: 573-893-4996
moins@midamerica.net
www.moinsuranccoalition.com
Membership: Domestic & Non-Domestic Insurance
Companies
Operations: Lobbying, Communications, Public
Relations

Agent Associations

Missouri Association of Insurance Agents
P.O. Box 1785
3315 Emerald Lane
Jefferson City, Missouri 65102-1785

Key Executive: Larry R. Case
573-893-4301; 800-617-3658 FAX: 573-893-3708
maia@moagent.org
www.missouriagent.org

Facebook: Missouri-Association-of-Insurance-
Agents/155840122748

Twitter: @IndAgent

Membership: Independent Insurance Agencies Located
in Missouri and Associate Members

Operations: Government Affairs, Lobbying,
Communications, Education

MONTANA

State Associations

NAIFA Montana
170 Nicholson Drive
Kalispell, Montana 59901

Key Executive: Anita Newlin
406-890-2200 FAX: 406-890-2300
anita@naifamt.org
www.naifamt.org

Agent Associations

Independent Insurance Agents Association of
Montana, Inc.

3131 Dredge Drive
Helena, Montana 59602

Key Executive: Bob Biskupiak
406-442-9555 FAX: 406-442-8263
bbiskupiak@iiamt.org
www.iiamt.org

Facebook: IIAMT

Professional Insurance Agents of Montana
See PIA of Western Alliance of Washington



NEBRASKA

State Associations

Nebraska Association of Insurance and Financial Advisors – Nebraska (NAIFA – Nebraska)
1633 Normandy Court, Suite A
Lincoln, Nebraska 68512

Key Executive: David S. McBride
402-474-7723 FAX: 402-476-6547
naifa-ne@assocoffice.net
www.naifa-ne.org

Nebraska Insurance Information Service
501 S. 13th Street
Lincoln, Nebraska 68508

Key Executive: Ann L. Parr
402-434-8365
aparr@fmne.com
www.nebins.com

Membership: Domestic & Non-Domestic
Property/Casualty Companies
Operations: Public Affairs

Agent Associations

Independent Insurance Agents of Nebraska
8231 Northwoods Drive, Suite B
Lincoln, Nebraska 68505

Key Executive: Carol McClelland
402-476-2951; 800-377-3985 FAX: 402-476-1586
office@biginebraska.org

Members: www.iiian.org
Press/consumer: www.trustedchoicenebraska.com
Facebook: bigiofnebraska
Twitter: @bigiofnebraska
Membership: Insurance Agencies
Operations: Lobbying and Continuing Education

Professional Insurance Agents Association of
Nebraska & Iowa
920 S. 107th Avenue, Suite 305
Omaha, Nebraska 68114-4720

Key Executive: Cathy Klasi
402-392-1611 FAX: 402-392-2228
cathy@pianeia.com
www.pianeia.com

Facebook: [groups/93858768836/](https://www.facebook.com/groups/93858768836/)
Operations: CE Education and Designation Courses
for Agency Principles, Producers and CSRs; NEIA Pre-
Licensing Study Materials; On-line CE Training;
State and Federal Legislative and Regulatory Advocacy

NEVADA

State Associations

Nevada Insurance Council
8329 W. Sunset Road, Suite 100
Las Vegas, Nevada 89113

Key Executive: Michael Geeser
Chief Communications Officer: Jim Denton
702-437-9007 FAX: 702-260-4267
jimdenton1@aol.com
www.Nevadainsurancecouncil.com
Operations: Public Relations and Consumer Education

NAIFA – Nevada
9187 W. Flamingo Road, Suite 110
Las Vegas, Nevada 89147

Key Executive: John Messina
702-732-8111 FAX: 702-732-4946
jjmessina@netzero.net

Agent Associations

Nevada Independent Insurance Agents Association
491 Court Street
Reno, Nevada 89501

Key Executive: Donna M. Stewart
775-499-5977
donna@niia.org
www.niia.org



Professional Insurance Agents of Nevada
See PIA Western Alliance of Washington

Western Insurance Agents Association (WIAA)
See WIAA in California

NEW HAMPSHIRE

State Associations

National Association of Insurance and Financial
Advisors of New Hampshire
68 Tarbox Street
Dedham, Massachusetts 02026

Key Executive: Briane Keane
844-624-3264

hello@naifanh.org
www.NAIFANH.org

Facebook: NAIFANewHampshire
Operations: Association Management

New Hampshire Association of Domestic Insurance
Companies (NHADIC)
c/o Orr & Reno, Attorneys at Law
45 S. Main Street
P.O. Box 3550
Concord, New Hampshire 03302-3550

Key Executive: George W. Roussos
603-223-9143 FAX: 603-224-2318

groussos@orr-reno.com

Agent Associations

New Hampshire Association of Insurance Agents
125 Airport Road
Concord, New Hampshire 03301

Key Executive: Christopher Nicolopoulos
603-224-3965; 800-559-3373 (In state)
FAX: 603-224-0550

info@nhaia.com
www.NHAIA.com

Facebook:
NewHampshireAssociationofInsuranceAgents
Operations: Lobbying, Education,
Insurance Services & Products

NEW JERSEY

State Associations

Insurance Council of New Jersey
15 W. Front Street, 2nd Floor
Trenton, New Jersey 08608

Key Executive: Christine O'Brien
Chief Communications Officer: Mary Novak
609-393-0025 FAX: 609-393-0017

cobrien@icnj.org; mnovak@icnj.org
www.icnj.org

Facebook: InsuranceNJ

Twitter: @insurancenj

Membership: Domestic & Non-Domestic
Property/Casualty Companies
Operations: Lobbying, Government Affairs and
Public Relations

NAIFA – New Jersey
2550 N. Lakeview Avenue, Unit S704
Chicago, IL 60614

Key Executive: Kristine Buckles
847-587-0282 FAX: 847-587-2195

baysideagency@outlook.com
www.naifanj.com

Operations: Lobbying

Agent Associations

Independent Insurance Agents & Brokers of
New Jersey Inc.

2211 Whitehorse-Mercerville Road
P.O. Box 3230
Trenton, New Jersey 08619

Key Executive: Sheri A. Acconzo
609-587-4333 FAX: 609-587-4515

sacconzo@iiabnj.org
www.iiabnj.org

Facebook: IIBANJ

Twitter: @iiabnj

Professional Insurance Agents of New Jersey
See PIA of New York



NEW MEXICO

State Associations

National Association of Insurance and Financial Advisors (NAIFA – New Mexico)
1070 South Bosque Loop
Bosque Farms, New Mexico 87068

Key Executive: Lynda Turner
505-264-2602 FAX: 505-869-0525
Naifanm@outlook.com
www.naifanewmexico.org

Facebook: NaifaNewMexico
Operations: Professional Association for Agents and Advisors, Government Affairs – Lobbying

Rocky Mountain Insurance Information Association – NM
See RMIIA of CO, NM, UT & WY

Agent Associations

Independent Insurance Agents of New Mexico, Inc.
1511 University Boulevard, N.E.
Albuquerque, New Mexico 87102

Key Executive: Thomas Turbett
Chief Communications Officer: Rachel Sheffield
505-843-7231; 800-621-3978 FAX: 505-243-3367
rachel@ianm.org
www.ianm.org

Facebook: Independent-Insurance-Agents-of-New-Mexico

Professional Insurance Agents of New Mexico
See PIA Western Alliance of Washington

Western Insurance Agents Association (WIAA)
See WIAA in California

NEW YORK

State Associations

Life Insurance Council of New York, Inc.
111 Washington Avenue
Albany, New York 12210

Key Executives: Mary Griffin, Diane D. Stuto
518-436-8417 FAX: 518-436-0226
dstuto@licony.org
www.licony.org

Membership: Trade Associations

New York Insurance Association, Inc.
130 Washington Avenue
Albany, New York 12210

Key Executive: Ellen Melchionni
Chief Communications Officer: Cassandra Anderson
518-432-4227 FAX: 518-432-4220

emelch@nyia.org
www.nyia.org

Facebook: newyorkinsuranceassociation

Twitter: @nyinsuranceassn

Membership: Domestic & Non-Domestic
Property/Casualty Companies

Operations: Lobbying, Education & Public Relations

The New York Alliance Against Insurance Fraud, Inc.
1450 Western Avenue, Suite 101
Albany, New York 12203

Key Executive: Sara-Becca Smith
518-432-3576 FAX: 518-463-8656

info@fraudny.com
www.fraudny.com

Facebook: FraudNY

Twitter: @fraudny

NAIFA – New York State (NAIFA- NYS)
17 Elk Street, Suite 3
Albany, New York 12207

Key Executive: Gregory V. Serio
518-915-1661 FAX: 518-997-3370

info@naifanys.org
www.naifanys.org

Twitter: @NAIFANYS

Membership: Local Life and Health Insurance Agents
and Financial Service Professionals

Operations: Advocacy and Industry Relations



Agent Associations

Independent Insurance Agents & Brokers of
New York, Inc.

5784 Widewaters Parkway, 1st Floor
Dewitt, New York 13214

Key Executive: Richard A. Poppa
Chief Communications Officer: Timothy Dodge
800-962-7950 FAX: 888-432-0510

iiabny@iiabny.org

www.iiabny.org

Facebook: IIABNY

Twitter: @iiabny and www.@asktim

Operations: Lobbying, Government Affairs and
Public Relations

Professional Insurance Agents of NY, NJ, CT, NH

25 Chamberlain Street

P.O. Box 997

Glenmont, New York 12077-0997

Key Executives: Mark Lalonde; Kelly Norris
Chief Communications Officer: Mary Christiano
800-424-4244 FAX: 888-225-6935

pia@pia.org

www.pia.org

Social Media: www.pia.org/COMM/social.php

Other Organizations

Excess Line Association of New York

One Exchange Plaza

55 Broadway, 29th Floor

New York, New York 10006-3728

Key Executive: Daniel F. Maher

646-292-5500

elany@elany.org

www.elany.org

NORTH CAROLINA

State Associations

Insurance Federation of North Carolina

3605 Glenwood Avenue, Suite 500

Raleigh, North Carolina 27612

Key Executive: Michelle Frazier

Chief Communications Officer: Mary L. Selvidge

919-787-8880

Frazier@manningfulton.com

www.manningfulton.com

NAIFA North Carolina

4600 Park Road, Suite 303

Charlotte, North Carolina 28209

Key Executive: Janice Stevens

704-527-2244

jstevens@ncaifa.org

www.ncaifa.org

Facebook: NAIFA-NorthCarolina

Agent Associations

North Carolina Association of Insurance Agents
(NCAIA)

101 Weston Oaks Court

Cary, North Carolina 27513

Key Executive: Sharon Koches

888-275-8912; 919-863-6515 FAX: 919-821-3172

skoches@iianc.com

www.iianc.com

Other Organizations

North Carolina Rate Bureau

2910 Sumner Boulevard

Raleigh, North Carolina 27616

Key Executive: Raymond F. Evans, Jr.

919-783-9790 FAX: 919-719-7400

rfe@ncrb.org

www.ncrb.org



NORTH DAKOTA

State Associations

Association of North Dakota Insurers (ANDI)
C/O Zuger Kirmis & Smith
316 N. Fifth Street, 6th Floor
P.O. Box 1695
Bismarck, North Dakota 58502-1695

Key Executive: Pat Ward
701-223-2711 FAX: 701-223-7387
zkslaw@zkslaw.com; pward@zkslaw.com
www.zkslaw.com

Membership: Domestic Property/Casualty,
Life/Health Companies
Operations: Public Affairs

Agent Associations

National Association of Insurance & Financial
Advisors of North Dakota (NAIFA-ND)
1811 East Thayer Avenue
Bismarck, North Dakota 58501

Key Executive: Nancy Buechler
701-258-9525 FAX: 701-222-0103
info@naifa-nd.org
www.naifa-nd.org

Operations: Government Affairs

Professional Insurance Agents of North Dakota
1211 Memorial Highway, Suite 6
Bismarck, North Dakota 58504
Key Executive: Steve Becher
701-223-5025 FAX: 701-223-9456

piand@piand.com
www.piand.com

Facebook: PIA-of-ND

OHIO

State Associations

Association of Ohio Life Insurance Companies
C/o Bricker & Eckler, LLP
100 South 3rd Street
Columbus, Ohio 43215

Key Executive: Gregory Lestini
614-227-4899
glestini@bricker.com
www.aolic.com

Membership: Domestic & Non-Domestic Life
Companies
Operations: Lobbying

The National Association of Insurance and Financial
Advisors – Ohio

17 South High Street, Suite 200
Columbus, Ohio 43215-3458

Key Executive: David W. Field
614-228-4539 FAX: 614-221-1989
field@assnoffices.com
www.naifaohio.org

Facebook: NAIFA-Ohio

Ohio Insurance Institute
172 East State Street, Suite 201
Columbus, Ohio 43215-4321

Key Executive: Dean Fadel
Chief Communications Officer: Mary Bonelli
614-228-1593 FAX: 614-228-1678
deanf@ohioinsurance.org; maryb@ohioinsurance.org
www.ohioinsurance.org

Facebook: ohioinsuranceinstitute; insurancecareers.org

Twitter: @oiorg; @marybonelli; @inscareersorg

OII maintains three advocacy sites that focus on specific
issues and safety education:

- 1) Insurance Careers: www.insurancecareers.org
- 2) Accident Response Fees:
www.accidentresponsefees.com
- 3) Towing Fees: www.stoptowingabuse.com

Membership: Domestic & Non-Domestic Property/
Casualty Companies, Agent & Other Organizations

Operations: Public Affairs & Public Relations, Education,
Legislative & Regulatory Affairs



Agent Associations

Professional Independent Agents Association
of Ohio, Inc.

600 Cross Pointe Road
Gahanna, Ohio 43230

Key Executive: George Haenszel
614-552-8000; 800-555-1742 FAX: 614-552-0115

piaa@piaaohio.com

www.piaaohio.com

Facebook: piaaofohio

Twitter: @piaohio

Agent Associations

Independent Insurance Agents of Oklahoma

P.O. Box 13490

Oklahoma City, Oklahoma 73113

Key Executive: Denise Johnson

Chief Communications Officer: Cathy Cinotto

405-840-4426 FAX: 405-840-4450

info@iaok.com

www.iaok.com

Facebook: iaoklahoma

Twitter: @iaio

OKLAHOMA

State Associations

Association of Oklahoma Life Insurance Companies

C/o Kerr, Irvine, Rhodes & Ables

201 Robert S. Kerr, #600

Oklahoma City, Oklahoma 73102

Key Executive: J. Angela Ables

405-272-9221 FAX: 405-236-3121

aables@kiralaw.com

www.kiralaw.com

Membership: Domestic Life Companies

Operations: Public Affairs

NAIFA – Oklahoma, Inc.

c/o Garza & Associates

4334 N.W. Expressway, Suite 237

Oklahoma City, Oklahoma 73116

Key Executive: Mary P. Garza

405-881-9024 FAX: 405-810-1799

execvp@naifa-oklahoma.org

www.naifa-oklahoma.org

Operations: Lobbying

OREGON

State Associations

NW Insurance Council

(Serving Oregon, Washington and Idaho)

200 Cedar Street

Seattle, Washington 98121

Key Executive: Kenton Brine

206-624-3330; Helpline: 800-664-4942

FAX: 206-624-1975

Portland Office: 503-465-6800

info@nwinsurance.org

www.nwinsurance.org

Facebook: nwinsurancecouncil

Twitter: @nwinsuranceinfo

Membership: Domestic & Non-Domestic

Property/Casualty Companies, Agent

And Other Organizations

Operations: Media Relations and Public Policy

Communications, Legislative and Regulatory, Education.

NAIFA – Oregon

P.O. Box 2881

Salem, Oregon 97308

Key Executive: Mary Louise VanNatta

503-371-7457 FAX: 503-585-8547

office@naifaoregon.org; execdirector@naifaoregon.org

www.naifaoregon.org



Agent Associations

Independent Insurance Agents & Brokers of Oregon
5550 SW Macadam Avenue, Suite 305
Portland, Oregon 97239

Key Executive: James H. Perucca
Chief Communications Officer: Barb Demings
503-274-4000; 866-774-4226 FAX: 503-274-0062
jimp@insureoregon.org; barbd@insureoregon.org
www.iiabo.org

Facebook: Independent-Insurance-Agents-of-Oregon
Twitter: @IIABO

Professional Insurance Agents of Oregon
See PIA Western Alliance in Washington

PENNSYLVANIA

State Associations

Insurance Federation of Pennsylvania
1600 Market Street, Suite 1720
Philadelphia, Pennsylvania 19103

Key Executive: Samuel R. Marshall
215-665-0500 FAX: 215-665-0540
mailbox@ifpenn.org
www.ifpenn.org

Membership: Domestic & Non-Domestic
Property/Casualty, Life/Health Companies Operations:
Government & Public Relations

NAIFA – Pennsylvania
4811 Jonestown Road, Suite 233
Harrisburg, Pennsylvania 17109

Key Executive: Jan T. Hartman
717-234-2523, 800-552-7258 FAX: 717-234-5190
jhartman@naifa-pa.org
www.naifa-pa.org

Facebook: NAIFA-Pennsylvania
Operations: Lobbying, State Affiliate of the National
Association of Insurance and Financial Advisors

Pennsylvania Association of Mutual Insurance
Companies (PAMIC)
1017 Mumma Road, Suite 202
Wormleysburg, Pennsylvania 17043
Key Executive: Ron Gallagher, Jr.
717-458-1029

Pamic@Pamic.org

www.pamic.org

Twitter: @pamic1017

Membership: Domestic & Non-Domestic
Property/Casualty Companies
Operations: Government Affairs, Education,
Public Relations

Agent Associations

Insurance Agents & Brokers of Pennsylvania, Inc.
5050 Ritter Road
Mechanicsburg, Pennsylvania 17055

Key Executive: Rick Russell, II
Chief Communications Officer: Jason F. Ernest, Esq.
717-795-9100; 800-998-9644 FAX: 717-795-8347

iab@iabforme.com

www.iabforme.com

Other Organizations

Pennsylvania Surplus Lines Association
180 Sheree Blvd., Suite 3100
Exton, Pennsylvania 19341

Key Executive: Kenneth A. Rudert
610-594-1340 FAX: 610-594-7623

krudert@pasla.org

www.pasla.org



PUERTO RICO

No State Associations

Agent Associations

Professional Insurance Agents of Puerto Rico & the Caribbean, Inc.

Urb. Puerto Nuevo Avenue Franklin D
Roosevelt #1115
San Juan, Puerto Rico 00919-2389

Key Executive: Lilybeth Sosa Cotto
787-792-7849 FAX: 787-793-1262

info@piaofpr.com

www.piaofpr.org

Facebook: PIA.PR.Caribbean

RHODE ISLAND

No State Associations

Agent Associations

Independent Insurance Agents of Rhode Island

2400 Post Road
Warwick, Rhode Island 02886

Key Executive: Mark A. Male
401-732-2400 FAX: 401-732-1708

mark.male@iari.com

www.iari.com

Facebook: Independent-Insurance-Agents-of-Rhode-Island

Twitter: @ri_agents

Membership: Independent Insurance Agents and Brokers

Operations: Lobbying

NAIFA – RI
2400 Post Road
Warwick, Rhode Island 02886

Key Executive: Mark A. Male
401-732-2400 FAX: 401-732-1708

Mark.male@neasllc.com

www.naifari.org

SOUTH CAROLINA

State Associations

South Carolina Insurance Association
240 Stoneridge Drive, Suite 110
Columbia, South Carolina 29210

Key Executive: Russ Dubisky
803-252-3455

russ@scinsurance.net

www.scinsurance.net

Facebook: scinsurance

Twitter: @scinsurancenews

Membership: Domestic & Non-Domestic

Property/Casualty Operations: Public Relations

Agent Associations

Independent Insurance Agents & Brokers of South Carolina

800 Gracern Road
Columbia, South Carolina 29210

Key Executive: G. Frank Sheppard
Chief Communications Officer: Anita Trevino
803-731-9460 FAX: 803-772-6425

fsheppard@iibsc.com

www.iibsc.com

Facebook: scbigj

Twitter: @IIBSC

SOUTH DAKOTA

State Associations

NAIFA – South Dakota
3916 N. Potsdam Avenue #2660
Sioux Falls, SD 57106

Key Executive: Ruth Jones
605-519-3967 FAX: 605-342-0218

info@naifa-sd.org

www.naifa-sd.org

Twitter: @NAIFA_SD



Agent Associations

Independent Insurance Agents of South Dakota
(IIASD)

305 Island Drive
Fort Pierre, South Dakota 57532

Key Executive: Jerry Diamond
605-224-6234 FAX: 605-224-6235

jdiamond@iiasd.org

www.iiasd.org

Facebook: Independent-Insurance-Agents-of-
South-Dakota

Operations: Agents Association

TENNESSEE

State Associations

NAIFA – Tennessee

P.O. Box 11955

Murfreesboro, Tennessee 37129

Key Executive: Cathy Balkcom
615-904-6013 FAX: 615-907-6389

naifatn@comcast.net

www.naifatn.org

Facebook: naifatennessee

Agent Associations

Insurors of Tennessee

2500 – 21st Avenue South, Suite 200

Nashville, Tennessee 37212

Key Executive: Charles T. Bidek
615-385-1898; 800-264-1898 FAX: 615-385-9303

info@insurors.org

www.insurors.org

Facebook: insurors

Twitter: @insurors

Operations: Lobbying

Professional Insurance Agents of Tennessee, Inc.
504 Autumn Springs Court, Suite A-2
Franklin, Tennessee 37067

Key Executive: Kristopher Fisher
Chief Communications Officer: Jessie Litkenhus
615-823-5057

kfisher@piatn.com

www.piatn.com

Facebook: piatn

Twitter: @piaoftn

TEXAS

State Associations

Insurance Council of Texas

2801 South IH35

P.O. Box 15 Austin, Texas 78767-0015

Key Executive: Albert Betts
Chief Communications Officer: Mark Hanna
512-444-9611 FAX: 512-444-0734

abetts@insurancecouncil.org

mhanna@insurancecouncil.org

www.insurancecouncil.org

Facebook: insurancecounciloftexas

Twitter: @voicefortexas

Membership: Domestic & Non-Domestic
Property/Casualty Companies & Associate Members
Operations: Regulatory Affairs, Public Relations,
Industry Manuals and Services, Statistical Data Collection

National Association of Insurance and Financial
Advisors – Texas

108 Wild Basin Road, Suite 160

Austin, Texas 78746

Key Executive: Tim Von Kennel
Chief Communications Officer: Monica Lopez
512-716-8800 FAX: 512-600-2363

monica.lopez@naifa-texas.org

www.naifa-texas.org

Facebook: naifatexas

Twitter: @naifatexas

Membership: Insurance & Financial Services
Professionals
Operations: Advocacy



Texas Association of Life & Health Insurers
701 Brazos Street, Suite 1500
Austin, Texas 78701

Key Executive: Jennifer Cawley
Chief Communications Officer: Sharon Mineo
512-472-6886 FAX: 512-402-6249

info@talhi.com

www.talhi.com

Twitter: @TALHITX

Membership: Domestic & Foreign Life &
Health Companies

Operations: Government Affairs & Lobbying

Texas Coalition for Affordable Insurance Solutions
500 West 13th Street
Austin, Texas 78701

Key Executive: Beaman Floyd
(512) 477-7382 Fax: (512) 477-6240

beamanfloyd@earthlink.net

www.tcais.org

Facebook: tcais

Twitter: @tcais

Membership: Domestic Insurance Companies

Operations: Advocacy

Agent Associations

Independent Insurance Agents of Texas
1115 San Jacinto, Suite 100 (78701)
P.O. Box 684487
Austin, Texas 78768

Key Executive: Marit Peters
Chief Communications Officer: Cindy Quy
512-476-6281; 800-880-7428 FAX: 512-469-9512

mpete@iiat.org

www.iiat.org

Facebook: iiatx

Twitter: @iiatexas

Operations: Government Affairs, Education Programs
& Communications

Texas PIA
P.O. Box 700877
Dallas, Texas 75370

Key Executive: Victoria L. Reece
972-862-3333 Fax: 972-609-5626

vicki@piatx.org

www.piatx.org

Facebook: texaspia

Twitter: @txpia

Other Organizations

Surplus Lines Stamping Office of Texas
805 Las Cimas Parkway, Suite 150
Austin, Texas 78746

Key Executive: Norma Essary
512-531-1860 FAX: 512-346-3422

nessary@sots.org

www.sots.org

Texas Surplus Lines Association, Inc.
9020-I Capital of Texas Highway North, Suite 370
Austin, Texas 78759

Key Executive: Jean T. Patterson
512-343-9058 FAX: 512-343-2896

jptsla@tsla.org

www.tsla.org

Facebook: Texas-Surplus-Lines-Association-Inc

Twitter: @TSLA_inc

UTAH

State Associations

Rocky Mountain Insurance Information
Association – UT

See RMIIA of CO, NM, UT & WY

Agent Associations

The Utah Association of Independent
Insurance Agents

4885 South 900 East, Suite 302
Salt Lake City, Utah 84117

Key Executive: Cheryl Lyman
801-269-1200 FAX: 801-269-1265

info@uaiia.org

www.uaiia.org

Facebook: Utah-Association-of-Independent-
Insurance-Agents

Twitter: @uaiia

Operations: Government Affairs



Other Organizations

Surplus Line Association of Utah
6711 South 1300 East
Salt Lake City, Utah 84121

Key Executive: Sylvia C. Bruno
801-944-0114 FAX: 801-944-0116
sbruno@slaut.org
www.slaut.org

VERMONT

State Associations

National Association of Insurance and Financial
Advisors (NAIFA – Vermont)

P.O. Box 4095
Burlington, Vermont 05406

Key Executive: Helen Hossley
802-528-5321

naifavt@gmail.com
www.naifavt.org

Facebook: [naifa.vermont](https://www.facebook.com/naifa.vermont)

Vermont Association of Domestic Property &
Casualty Insurance Companies

C/O Co-operative Insurance Companies
P.O. Box 5890
292 Colonial Drive
Middlebury, Vermont 05753

Key Executive: Marie Jewett
802-385-1621 FAX: 802-388-0063

mjewett@ciui.net
www.co-opinsurance.com

Membership: Domestic Property/Casualty Companies
Operations: Public Affairs

Agent Associations

Vermont Insurance Agents Association, Inc.
600 Blair Park Road, Suite 100
Williston, Vermont 05495

Key Executive: Mary A. Eversole
802-229-5884 FAX: 802-876-7912

mary@viaa.org
www.viaa.org

Facebook: [VIAA1906](https://www.facebook.com/VIAA1906)

Operations: Advocacy, Continuing Education,
Networking, Agency E&O

VIRGINIA

State Associations

NAIFA – Greater Washington D.C.
P.O. Box 5153
Arlington, Virginia 22205

Key Executive: Dina Land
703-532-8778

FAX: 703-940-8393
dina@naifa-gwdc.org
www.naifa-gwdc.org

Agent Associations

Independent Insurance Agents of Virginia, Inc.
8600 Mayland Drive
Richmond, Virginia 23294

Key Executive: Robert N. Bradshaw, Jr.
Chief Communications Officer: Linda S. Loving
804-747-9300 or 800-288-4428 FAX: 804-747-6557

members@iiaav.com
www.iiaav.com

Facebook: [independentinsuranceagentsofvirginia](https://www.facebook.com/independentinsuranceagentsofvirginia)

Twitter: [@iiaofvirginia](https://twitter.com/iiaofvirginia)

Operations: Lobbying

Metropolitan Washington Association of Independent
Insurance Agents

P.O. Box 1152
Fairfax, Virginia 22038

Key Executive: Diane Voit
703-706-5446 FAX: 703-706-5445

mwaiia@mwaiia.org
www.mwaiia.org

Facebook: [Metropolitan-Washington-Association-of-Independent-Insurance-Agents](https://www.facebook.com/Metropolitan-Washington-Association-of-Independent-Insurance-Agents)



Professional Insurance Agents Association of Virginia & D.C.
8751 Park Central Drive, Suite 140
Richmond, Virginia 23227

Key Executive: Kevin P. Kowar
804-264-2582 FAX: 804-266-1075

pia@piavadc.com

www.piavadc.com

Facebook: Professional-Insurance-Agents-Association-of-Virginia-and-DC

Twitter: @PIAVADC

Operations: Annual Convention & Trade Show, Product Sales, Education, Legislative & Regulatory Advocacy

NAIFA – Virginia

3108 N. Parham Road, Suite 100A
Henrico, Virginia 23294-4415

Key Executive: Marie T. Mercer
804-747-6020, ext. 101 FAX: 804-965-0823

info@naifa-virginia.org; marie@naifa-virginia.org

www.naifa-virginia.org

Other Organizations

Virginia Surplus Lines Association
c/o Atlantic Specialty Lines, Inc.
920 Stony Point Parkway, Suite 450
Richmond, Virginia 23235

Key Executive: Greg Provenzo
804-320-9500 FAX: 804-320-7280

gregprov@atlanticspecial.com

WASHINGTON

State Associations

NW Insurance Council
(Serving Washington, Oregon and Idaho)
200 Cedar Street
Seattle, Washington 98121

Key Executive: Kenton Brine
206-624-3330; Helpline: 800-664-4942

FAX: 206-624-1975

Portland Office: 503-465-6800

info@nwinsurance.org

www.nwinsurance.org

Facebook: nwinsurancecouncil

Twitter: @nwinsuranceinfo

Membership: Domestic & Non-Domestic
Property/Casualty Companies, Agent & Other
Organizations

Operations: Media Relations & Public Policy
Communications, Legislative & Regulatory, Education

Agent Associations

Independent Insurance Agents and Brokers
of Washington

11911 NE 1st Street, Suite B103
Bellevue, Washington 98005

Key Executive: Daniel Holst
425-649-0102 FAX: 425-649-8573

dholst@wainsurance.org

www.wainsurance.org

Facebook: Independent-Insurance-Agents-Brokers-of-Washington

PIA Western Alliance

Representing the affiliate chapters of
Washington/Alaska, Oregon/Idaho, Montana and the
Group (AZ, CA, NM, & NV)

3205 N.E. 78th Street, Suite 104
Vancouver, Washington 98665

Key Executive: Clark Sitzes
888-246-4466; 360-571-7100 FAX: 888-346-4466

piawest@piawest.com

www.piawest.com

Facebook: pia.west



Other Organizations

Washington Insurance Examining Bureau, Inc.
2101 4th Avenue, Suite 300
Seattle, Washington 98121-2329

Key Executive: Wayne Christophersen
206-217-9432 FAX: 206-217-9329
wayne.christophersen@wieb.com
www.wieb.com

Washington Surveying & Rating Bureau
2101 4th Avenue, Suite 300
Seattle, Washington 98121-2329

Key Executive: Brian Upton-Rowley
Chief Communications Officer: David Bruell
206-217-9772 FAX: 206-217-9329
david.bruell@wsrb.com
www.wsrb.com

Surplus Line Association of Washington
(Stamping Office)
600 University Street, Suite 1710
Seattle, Washington 98101-1192

Key Executive: Robert Hope
206-682-3409 FAX: 206-623-3326
info@surpluslines.org; bob@surpluslines.org
www.surpluslines.org

WEST VIRGINIA

State Associations

West Virginia Insurance Federation
C/o Dinsmore & Shohl, LLP
P.O. Box 11887
Charleston, West Virginia 25301

Key Executive: Jill Cranston Rice
304-357-9929 FAX: 304-357-0919
jill.rice@dinsmore.com
www.wvinsurance.org

Membership: Domestic & Non-Domestic
Property/Casualty
Operations: Government Affairs, Lobbying &
Public Relations

Agent Associations

Independent Insurance Agents of West Virginia, Inc.
2006 Kanawha Blvd.
E Charleston, West Virginia 25311

Key Executive: Jan Vineyard
304-342-2440; 800-274-4298 FAX: 304-343-5810
jvineyard@iiaawv.org
www.iiaawv.org

Facebook: iiaawvnc
Operations: State & Federal Government Affairs
Representation, Professional Liability Coverage,
Insurance Continuing Education & Insurance
Market Access

WISCONSIN

State Associations

Community Insurance Information Center
5215 N. Ironwood Road, Suite 200F
Glendale, Wisconsin 53217

Key Executive: DeLon D. Price
414-291-5360 FAX: 414-291-5370
delon.price@insuranceinfo-ciic.org
www.insuranceinfo-ciic.org

Facebook: insuranceinformation.Milwaukee
Membership: Domestic & Non-Domestic
Property/Casualty Companies
Operations: Public Relations

National Association of Insurance and Financial
Advisors – Wisconsin
600 State Street, Suite A
Cedar Falls, Iowa 50613

Key Executive: Michele Clarke
Associate Executive: Beth Pilcher
855-360-3395 FAX: 703-621-3795
info@naifawisconsin.org
www.naifawisconsin.org

Facebook: NAIFAWI
Twitter: @naifawisconsin



Wisconsin Insurance Alliance
44 East Mifflin Street, Suite 901
Madison, Wisconsin 53703-2800
Key Executive: Andrew J. Franken
608-255-1749 FAX: 608-255-2178

contact@wial.com
www.wial.com

Membership: Property/Casualty Companies Operations:
Lobbying, Government Affairs & Public Relations

Agent Associations

Independent Insurance Agents of Wisconsin
725 John Nolen Drive
Madison, Wisconsin 53713

Key Executive: Matt Banaszynski
608-256-4429 FAX: 608-256-0170

matt@iiaaw.com
www.iiaaw.com

Facebook: iiaofwi
Twitter: @iiaofwisconsin

Professional Insurance Agents of Wisconsin, Inc.
6401 Odana Road
Madison, Wisconsin 53719

Key Executive: Ronald Von Haden
608-274-8188; 800-261-7429 FAX: 608-274-8195

rvonhaden@piaw.org
www.piaw.org

Facebook: professionalinsuranceagentsofwisconsin
Twitter: @piawofwisconsin

Agent Associations

Association of Wyoming Insurance Agents
P.O. Box 799
Sundance, Wyoming 82729-0799

Key Executive: Susan Worthington
307-283-2052 FAX: 775-796-3122

awia@vcn.com
www.awia.com

Facebook: Association-of-Wyoming-Insurance-Agents-AWIA
Operations: Education, Member Benefits, Lobbying

NAIFA – Wyoming
Hampton Insurance & Financial Services
P.O. Box 319
Upton, Wyoming 82730

Key Executive: Steve Hampton
307-468-2635 FAX: 307-468-2415

naifawy@rtconnect.net

WYOMING

State Associations

Rocky Mountain Insurance Information
Association – WY
See RMIIA of CO, NM, UT & WY



Part II

NATIONAL ORGANIZATIONS AND REGIONAL OFFICES



NATIONAL ORGANIZATIONS & REGIONAL OFFICES

America's Health Insurance Plans (AHIP)

601 Pennsylvania Avenue, NW
South Building, Suite 500
Washington, D.C. 20004
Key Executive: Marilyn Tavenner
Chief Communications Officer: Tom Amontree
202-778-3200 FAX: 202-331-7487
mtavenner@ahip.org; tamontree@ahip.org
www.ahip.org
Facebook: AHIP
Twitter: @ahipcoverage

American Council of Life Insurers
101 Constitution Avenue NW, Suite 700
Washington, D.C. 20001
Key Executive: Dirk Kempthorne
Chief Communications Officer: Katherine Trinidad
202-624-2418 FAX: 866-953-4138
katherinetrinidad@acli.com
www.acli.com
Facebook: ACLINews
Twitter: @aclinews

American Insurance Association – National Office
555 12th Street, NW, Suite 550
Washington, D.C. 20004
Key Executive: Leigh Ann Pusey
Chief Communications Officer: Ben Tomchik
202-828-7139 FAX: 202-293-1219;
btomchik@aiadc.org
www.aiadc.org
Facebook: American-Insurance-Association
Twitter: @AIADC

AIA – Mid-Atlantic Region
555 12th Street, NW, Suite 550
Washington, D.C. 20004
Chief Communications Officer: Ben Tomchik
202-828-7129 FAX: 202-293-1219
btomchik@aiadc.org

AIA – Southeast Region
2107 N. Decatur Rd., Suite 257
Decatur, Georgia 30033
Chief Communications Officer: Ben Tomchik
404-261-8834
btomchik@aiadc.org

AIA – Northeast Region
95 Columbia Street
Albany, New York 12210
Chief Communications Officer: Ben Tomchik
518-462-1695 FAX: 518-465-6023
btomchik@aiadc.org

AIA – Midwest Region
655 Deerfield Rd., Suite 100
Deerfield, Illinois 60015
Chief Communications Officer: Ben Tomchik
312-782-7720 FAX: 312-782-7718
btomchik@aiadc.org

AIA – Southwest Region
P.O. Box 12963
Austin, Texas 78711-2963
Chief Communications Officer: Ben Tomchik
512-659-2327 FAX: 512-322-3112
btomchik@aiadc.org

AIA – Western Region (Sacramento)
1015 K Street, Suite 200
Sacramento, California 95814
Chief Communications Officer: Ben Tomchik
916-442-7617 FAX: 916-442-8178
btomchik@aiadc.org

BuildStrong Coalition
901 7th Street, NW, 2nd Floor
Washington, D.C. 20001
Key Executive: Jimi Grande
Chief Communications Officer: Phil Anderson
202-315-5100
Phil.anderson@navigatorsglobal.com
www.buildingstrongamerica.com
Facebook: BuildingStrongAmerica
Twitter: @BuildStrongUSA



Federal Alliance for Safe Homes (FLASH)
1427 East Piedmont Drive, Suite 2
Tallahassee, Florida 32308
Key Executive: Leslie Chapman-Henderson
850-385-7233; 877-221-7233
leslie@flash.org
www.flash.org
Facebook: FederalAlliance
Twitter: @FederalAlliance

Independent Insurance Agents &
Brokers of America, Inc.
127 S. Peyton Street
Alexandria, Virginia 22314
Key Executive: Robert Rusbult
800-221-7917 FAX: 703-683-7556
info@iiaba.net
www.independentagent.com
Facebook: independentagent
Twitter: @indagent

Insurance Institute for Business & Home Safety
4775 E. Fowler Avenue
Tampa, Florida 33617
Key Executive: Julie Rochman
Chief Communications Officer: Brenda O'Connor
813-286-3400 Fax: 813-286-9960
info@ibhs.org
www.DisasterSafety.org
Facebook: disastersafety
Twitter: @disastersafety

Insurance Information Institute, Inc.
110 William Street
New York, New York 10038
Key Executive: Sean Kevelighan
Chief Communications Officer: Jeanne Salvatore
212-346-5500 FAX: 212-791-1807
info@iii.org
www.iii.org
Facebook: InsuranceInformationInstitute
Twitter: @iiiorg

Florida Representative
Lynne McChristian
c/o Florida State University
College of Business – Risk Management/Insurance
821 Academic Way, RBB 233
P.O. Box 3061110
Tallahassee, Florida 32306-1110
813-480-6446
lynnem@iii.org
www.InsuringFlorida.org
Twitter: @InsuringFLA

California Representative
P.O. Box 1954
Middletown, California 95461
Key Executive: Janet Ruiz
707-584-3430
janetr@iii.org
Twitter: @InsuringCAL

Insurance Institute for Highway Safety
1005 North Glebe Road, Suite 800
Arlington, Virginia 22201
Key Executive: Adrian Lund
Chief Communications Officer: Russ Rader
703-247-1500 Fax: 703-247-1588
rrader@iihs.org
www.iihs.org
Twitter: @iihs_autosafety

Insurance Research Council
(A Division of The Institutes)
718 Providence Road
Malvern, Pennsylvania 19355
Key Executive: David L. Corum
610-644-2212 Fax: 610-640-5388
irc@theinstitutes.org
www.insurance-research.org

National Alliance of Life Companies (NALC)
P.O. Box 50053
Sarasota, Florida 34232
Key Executive: Jim Hodges
Chief Communications Officer: Dawn Bergsma
941-379-6100
nalc@comcast.net
www.nalc.net
Operations: Trade Association of Stock & Mutual Life and
Health Insurance Cos.

National Association of Health Underwriters
1212 New York Avenue NW, Suite 1100
Washington, D.C. 20005
Key Executive: Janet Trautwein
Chief Communications Officer: Kelly Loussedes
202-552-5060 FAX: 202-747-6820
kloussedes@nahu.org
www.nahu.org
Facebook: NationalAssociationofHealthUnderwriters
Twitter: @nahudotorg



National Association of Insurance and Financial
Advisors
2901 Telestar Court
Falls Church, Virginia 22042-1205
Key Executive: Kevin M. Mayeux
Chief Communications Officer: Sheila Owens
703-770-8100; 877-866-2432 FAX: 703-770-8224
sowens@naifa.org
www.naifa.org
Facebook: NAIFANational
Twitter: @naifa

National Association of Mutual Insurance Companies
(NAMIC)
3601 Vincennes Road
Indianapolis, Indiana 46268
Key Executive: Charles M. Chamness
Chief Communications Officer: Catherine L. Imus
317-875-5250 FAX: 317-879-8408
cchamness@namic.org; cimus@namic.org
www.namic.org
Facebook: NAMIC.org
Twitter: @namicnews

NAMIC – Washington, D.C. Office
122 C Street, N.W., Suite 540
Washington, D.C. 20001
Chief Communications Officer: Matt Brady
202-628-1558 FAX: 202-628-1601
mbrady@namic.org
www.namic.org

National Association of Professional
Insurance Agents
400 N. Washington Street
Alexandria, Virginia 22314-2353
Chief Communications Officer: Ted Besesparis
703-836-9340 FAX: 703-836-1279
web@pianet.org
www.pianet.com
Facebook: PIANational
Twitter: @PIANational
Operations: Lobbying, Education, Communications,
Business Building Tools & Insurance Products

National Association of Professional Surplus Lines
Offices, Ltd.
4131 North Mulberry Drive, Suite 200
Kansas City, Missouri 64116
Key Executive: Brady Kelley
Chief Communications Officer: Susan Henderson
816-741-3910 FAX: 816-741-5409
info@napslo.org
www.napslo.org
Facebook: NAPSLO
Twitter: @napslo

NCCI Holdings, Inc.
901 Peninsula Corporate Circle
Boca Raton, Florida 33487
Key Executive: Bill Donnell
Chief Communications Officer: Susan Donegan
561-893-1000 FAX: 561-893-1191
Pat_geragi@NCCI.com
www.ncci.com

National Insurance Crime Bureau
1111 East Touhy Avenue, Suite 400
Des Plaines, Illinois 60018
Key Executive: Joseph Wehrle
Chief Communications Officer: Roger Morris
847-544-7085 FAX: 847-544-7101
rmorris@nicb.org
www.nicb.org
Facebook: National-Insurance-Crime-Bureau
Twitter: @insurancecrime

Property Casualty Insurers Association of America
8700 West Bryn Mawr Avenue, Suite 1200S
Chicago, Illinois 60631-3512
Key Executive: David A. Sampson
Chief Communications Officer: Jessica Hanson Hanna
847-297-7800 FAX: 847-297-5064
david.sampson@pciaa.net
www.pciaa.net
Facebook: PCIAA
Twitter: @PCIAA

PCI – Washington, D.C. Office
444 North Capitol Street, N.W., Suite 801
Washington, D.C. 20001
Key Executive: Jessica Hanson Hanna
202-639-0473 FAX: 202-639-0494
Jessica.hanna@pciaa.net

PCI – California
1415 L Street, Suite 670
Sacramento, California 95814
Key Executive: Mark Sektnan
916-449-1370 FAX: 916-449-1378
mark.sektnan@pciaa.net

PCI – Colorado
1410 Grant Street, Suite A102
Denver, Colorado 80203
Key Executive: Kelly Campbell
303-830-6772 FAX: 888-442-6049
kelly.campbell@pciaa.net

PCI – Florida
215 South Monroe Street, Suite 720
Tallahassee, Florida 32301
Key Executive: Logan McFaddin
850-681-2615 FAX: 847-297-5064
logan.mcfaddin@pciaa.net

PCI – Massachusetts
One State Street, Suite 1500
Boston, Massachusetts 02109
Key Executive: Frank O'Brien
617-723-1976 FAX: 617-227-3590
frank.obrien@pciaa.net

PCI – New York
90 South Swan Street, Suite 400
Albany, New York 12210
Key Executive: Kristina Baldwin
518-443-2220 FAX: 518-443-2237
kristina.baldwin@pciaa.net

PCI – Texas
1504 San Antonio Street
Austin, Texas 78701
Key Executive: Joe Woods
512-358-1345 FAX: 847-759-4346
joe.woods@pciaa.net

PCI – Washington
P.O. Box 14471
Seattle, Washington 98114
206-453-3763 FAX: 888-704-0298
Key Executive: Melanie Smith
Melanie.smith@pciaa.net

Reinsurance Association of America
1445 New York Avenue, NW, 7th Floor
Washington, D.C. 20005
Key Executive: Franklin W. Nutter
Chief Communications Officer: Barbara Carroll
202-783-8390 FAX: 202-638-0936
carroll@reinsurance.org; infobox@reinsurance.org
www.reinsurance.org
Facebook: Reinsurance-Association-of-America
Twitter: @theraa

Smart Home America
P.O. Box 2731
Mobile, Alabama 36652
Key Executive: Julie Shiyou-Woodard
Chief Communications Officer: Graham Green
855-742-7233
info@smarthomeamerica.org
www.SmartHomeAmerica.org
Facebook: BuildResilient
Twitter: @BuildResilient
Operations: Smart Home America (SHA) is a grassroots, non-profit organization that addresses the challenges of the built environment. Founded in Mobile, Alabama and incorporated in 2009, SHA partners with like-minded organizations and advocates for stronger building codes, building methods and policies to create resilient communities

Surety & Fidelity Association of America (SFAA)
1140 19th Street, NW, Suite 500
Washington, D.C. 20036
Chief Communications Officer: Lenore Marema
202-463-0600 FAX: 202-463-0606
lmarema@surety.org
www.surety.org
Facebook: SuretyFidelity
Twitter: @SuretyFidelity

Verisk/ISO
545 Washington Blvd.
Jersey City, New Jersey 07310-1686
Key Executive: Scott G. Stephenson
Chief Communications Officer: Christopher Perini
201-469-2000 FAX: 201-469-4006
cperini@verisk.com
www.verisk.com
Facebook: VeriskInsurance
Twitter: @Verisk

Part III

INDUSTRY SPONSORED HELPLINES



INDUSTRY SPONSORED HELPLINES

National helplines

National Insurance Crime Bureau
1111 East Touhy, Suite 400
Des Plaines, Illinois 60018
Key Executive: Roger Morris
847-544-7085
Hotline: 800-Tel-NICB (835-6422)
Text: Keyword "Fraud" to TIP411 (847411)

The National Insurance Crime Bureau is the nation's leading not-for-profit organization dedicated exclusively to preventing, detecting and defeating insurance fraud and vehicle theft through information analysis, investigations, training, legislative advocacy and public awareness. The NICB is supported by more than 1,100 property/casualty insurers and self-insured companies dedicated to combating insurance crime. The NICB gives people the opportunity to help stop insurance crime by reporting suspected fraud via a toll-free hotline, texting from a cell phone or at www.nicb.org.

State helplines

Illinois
Illinois Insurance Hotline
217 East Monroe Street, Suite 110
Springfield, Illinois 62701
Key Executive: Kevin Martin
217-789-1010
Helpline: 800-444-3338 (In state)

The Illinois Insurance Association manages a toll-free helpline called the Illinois Insurance Hotline. It provides general consumer information, handles consumer complaints and distributes free brochures on all lines of insurance.

Massachusetts
Insurance Library Association of Boston
156 State Street
Boston, Massachusetts 02109
Key Executive: Glenn J. Cryan
617-227-2087 Fax: 617-723-8524
gcryan@insurancelibrary.org; shart@insurancelibrary.org;
mstefanow@insurancelibrary.org
www.insurancelibrary.org

The Insurance Library Association of Boston (ILAB) founded in 1887, is a non-profit insurance association that has an extensive insurance library on all lines of insurance.

Supported by a membership of some 300, representing 26 states, the library facilitates insurance reference and research work for members as well as for consumers and students. In particular, they have textbooks, manuals, forms, and insurance legal treatises. An index of insurance-related journals is maintained and available for members to search. Consumers often use The Library for tracing insurance companies that have changed their names or merged with other companies so that policyholders may "find" their coverage, or for Financial Stability Ratings when choosing an insurance company. Law firms tend to use The Library for legal resources related to coverage issues and as a source for specimen forms. Insurance Companies use The Library for statistical information on the industry for benchmarking and policy development as well as for legal research. Producers find The Library's resources valuable for clients and also take courses and seminars on insurance related topics at The Library.

Washington

NW Insurance Council: Consumer Hotline
(Serving Washington, Oregon & Idaho)
200 Cedar Street
Seattle, Washington 98121
Key Executive: Kenton Brine
206-624-3330
Helpline: 800-664-4942
info@nwinsurance.org
www.nwinsurance.org

Wisconsin

Community Insurance Information Center
5215 N. Ironwood Road, Suite 200F
Glendale, Wisconsin 53217
Key Executive: DeLon D. Price
414-291-5360 Fax: 414-291-5370
Consumer.Help@insuranceinfo-ciic.org
www.insuranceinfo-ciic.org

The Community Insurance Information Center operates a helpline for consumers in the Milwaukee area. A large percentage of the calls are from consumers who are having difficulty finding insurance. The Center works closely with local community organizations and is committed to finding coverage for any consumer who calls. They can provide referrals to local insurance agents and have developed a wide range of publications for Spanish speaking consumers. The Community Insurance Information Center is governed by a board of industry, community and agent representatives.





Part IV

STATE INSURANCE DEPARTMENT CONSUMER HELPLINES



STATE INSURANCE DEPARTMENT CONSUMER HELPLINES

Alabama	334-241-4141 334-240-4431 After Hours
Alaska	907-269-7900 Anchorage 907-465-2515 Juneau 800-467-8725 In State
Arizona	602-364-2499 800-325-2548 In State
Arkansas	501-371-2640 800-852-5494 In State
California	213-897-8921 800-927-4357 In State
Colorado	303-894-7490 800-930-3745 In State
Connecticut	860-297-3900 800-203-3447
Delaware	302-674-7310 800-282-8611 In State
District of Columbia	202-727-8000
Florida	850-413-3089 877-693-5236 In State
Georgia	404-656-2070 800-656-2298 In State
Hawaii	808-274-3141 Kauai In State 808-974-4000 Hawaii In State 808-984-2400 Maui In State 800-468-4644 Lanai and Molokai
Idaho	208-334-4319 800-721-3272 In State
Illinois	217-782-4515 866-323-5321 312-814-2420 Chicago 877-527-9431 In State Health Insurance 800-548-9034 In State Medicare Inquiries 866-445-5364 In State



Indiana	317-232-2395 317-232-2426 800-622-4461 In State
Iowa	515-281-4038 877-955-1212 In State
Kansas	785-296-7829 800-432-2484 In State
Kentucky	502-564-6034 800-595-6053
Louisiana	225-219-4770 Health 225-342-1226 Life 225-342-1258 P&C 800-259-5300 In State 800-259-5301 In State
Maine	207-624-8475 800-300-5000 In State
Maryland	410-468-2000 Life & Health 410-468-2340 P&C 800-492-6116 x2458
Massachusetts	617-521-7794 877-563-4467 In State
Michigan	517-284-8800 877-999-6442
Minnesota (Dept. of Commerce)	651-539-1600 800-657-3602 In State
Mississippi	601-359-3569 800-562-2957 In State
Missouri	573-751-4126 800-726-7390 In State
Montana	406-444-2040 800-332-6148 In State
Nebraska	402-471-2201 877-564-7323 Consumer Division
Nevada	775-687-0700 Northern Nevada 702-486-4009 Southern Nevada 888-872-3234 In State



New Hampshire	603-271-2261 800-852-3416 In State
New Jersey	800-446-7467
New Mexico	505-827-4549 855-427-5674
New York	212-480-6400 New York 518-474-6600 Albany 716-847-7618 Buffalo 516-248-5886 Long Island 800-342-3736 In State
North Carolina	919-807-6750 855-408-1212
North Dakota	701-328-2440 800-247-0560
Ohio	614-644-2673 800-686-1526 In State
Oklahoma	405-521-2828 Oklahoma City 800-522-0071 In State 918-295-3700 Tulsa
Oregon	503-947-7984 888-877-4894
Pennsylvania	717-787-2317 877-881-6388 In State
Rhode Island	401-462-9520
South Carolina	803-737-6180 800-768-3467 In State
South Dakota	605-773-3563
Tennessee	615-741-4737 800-342-8385 In State
Texas	512-676-6253 800-252-3439 In State
Utah	801-538-3800 800-439-3805 In State
Vermont	802-828-3301 800-964-1784 Consumer Assistance



Virginia	804-371-9741 877-310-6560 Toll Free Nationwide 800-552-7945 In State
Washington	360-725-7080 800-562-6900 In State
West Virginia	304-558-3386 888-879-9842 In State
Wisconsin	608-266-3585 800-236-8517 In State
Wyoming	307-777-7401
American Samoa	011-684-633-4116
Guam	671-635-1843 671-635-1844 671-635-1845
Puerto Rico	787-304-8686
U.S. Virgin Islands	340-773-6459 St. Croix 340-774-7166 St. Thomas





110 William Street
New York, NY 10038
Tel: (212) 346-5500
www.iii.org